

1617-0593 Independent Domestic Violence Advocacy and Support Service

Islington Council invites suitable expressions of interest from suppliers for 1617-0593 Independent Domestic Violence Advocacy and Support Service.

Current status

Islington Community Safety Partnership is seeking a provider to deliver an **Independent Domestic Violence Advocacy and Support Service** to survivors of domestic and sexual violence, using a service user centred approach to address the multiple needs of the individuals worked with, including male survivors.

The service:

- Provides advocacy and support
- Reduces the harm domestic/sexual violence and other forms of VAWG causes to individuals and families
- Maximises the immediate and longer term safety of adults and children (including unborn) at risk due to any form of domestic/sexual violence and other forms of VAWG
- Enables service users to access a range of protection and support services available to them, appropriate to their needs
- Advocates on the service user's behalf with statutory and voluntary agencies
- Supports and raises local awareness of domestic/sexual violence and other forms of VAWG
- Supports the boroughs MARAC (Multi Agency Risk Assessment Conference).

The requirement

The successful organisation will be an established specialist provider of Independent Domestic Violence Advocacy and Support Services to women, as well as male victims, and their families, delivering a high quality individual needs led service in compliance with equal opportunities, diversity, health and safety and with the general duties and accountabilities to service users and funders.

The successful organisation does not need to be based within the London Borough of Islington, but will need to be prepared to deliver the service from the London Borough of Islington.

Effectiveness:

- The provider must respond to needs that deliver positive outcomes
- The provider must demonstrate the ability to deliver efficient, effective and economic services that meet the service users' needs
- The provider must demonstrate core competencies to meet the required range of support to meet needs.

TUPE [Transfer of Undertakings (Protection of Employment) Regulations]

Potential providers must be aware that TUPE may or may not apply to this service. Further details will be available in the invitation to tender.

Contract Period

The agreement will run for a period of 36 months. It is estimated that the contract will start on 1st April 2018 with the option to extend for 24 months (+ 24 months) subject to satisfactory performance and available funding.

Contract Value

The agreement will run for a period of 36 months. It is estimated that the contract will start on 1st April 2018 with two options to extend for 24 months (a total of 48 months) subject to satisfactory performance and available funding.

The maximum available budget for this service is £1,540,000 for the maximum 84 months term of the contract.

Any bids over this amount will be disqualified.

Award criteria

The contract will be awarded to the Most Economically Advantageous Tender (MEAT) on the basis of quality 70% and cost 30%. **Tender submissions will be subject to minimum quality thresholds of 3 points or above for each Method Statement.** Further details will be provided in the invitation to tender.

Cost 30%

Quality 70%, made up of:

Proposed model of service and staffing 25%

Quality assurance, service monitoring and continuous improvement 5%

Proposals on meeting the needs of a diverse client group and promoting the voice of survivors 10%

Proposed approach to partnership and multi-agency working 10%

Proposed approach to managing risk and safety 10%

Proposed approach to contract implementation, transition and mobilisation 10%

Total 100%

Tenderers should be aware that we reserve the right to hold site visits/ and or interviews during the tender process. Site visits/and or interviews will be for verification purposes to confirm the scores of the written submission.

Procurement Process

This contract is advertised as Open Procedure. The Open Procedure means that all bidders who successfully express an interest will automatically be invited to tender and have access to the tender documents. Those who submit a tender and meet the minimum requirements will have their full tender, method statements and pricing evaluated.

How to express an interest

If you wish to apply for this contract please follow the steps below:

Register your company free of charge via the **London Tenders Portal**.

Link: https://www.londontenders.org/procontract/supplier.nsf/frm_home?openForm

Await acceptance. You will receive an email confirming your username and password.

Use your username and password to log into the London Tenders Portal and express your interest in **1617-0593 Independent Domestic Violence Advocacy and Support Service**.

Shortly after you have expressed interest, you will receive a second email containing a link to access the tender documents.

Deadlines

The deadline for expressions of interest is: **12 noon on Friday 01/12/2017**.

Submission of Tender documents by: **12 noon on Monday 04/12/2017**.

Late submissions will not be accepted.

Additional information

- Islington Council and its partners are committed to work towards a 'Fairer Islington'. The council's Corporate Plan 2015- 2019 outlines proposals for creating a fairer Islington by addressing the gaps between rich and poor to make a difference to the lives of those in our community who most need a helping hand.
- In keeping with Islington's commitment to sustainability, please **do not** include any publicity material with your submissions.
- Islington Council aims to provide equality of opportunity and welcomes applicants from black and minority ethnic communities and disabled groups. In addition the Council actively encourages Voluntary and Community Sector (VCS) organisations, Social Enterprises or not for profit enterprises and small to medium enterprises (SME) to tender as part of its sustainability policy.
- The Pre Qualification Questionnaires will be marked in rounds. Only applicants who are successful after each round will be shortlisted for the next stage.
- Please include the Contract Number of this tender process when communicating with the Council in any way.
- Applicants are advised that all costs incurred either directly or indirectly in preparation, submission or otherwise related to this advertisement will be borne by them, and in no circumstances will the council be responsible for any such costs. Applicants are also advised that the council at its sole discretion

acting reasonably and in good faith reserves the right to abandon the procurement at any stage prior to contract award.

- As part of a commitment to transparency the council is now publishing all spend over £500 each month. This includes spend on contracts, so the successful contractor should expect details of spend against the contract to appear on the council website www.islington.gov.uk. The council is also committed to publishing tender and contract documentation after contract award stage. Commercially sensitive information will be redacted from documentation. What constitutes commercially sensitive information is a matter for the council's sole discretion. However, tenderers will be invited to identify information they consider to be commercially sensitive in their tender return and this will be taken into account in the council forming a view.