



Scope

The Council have engaged with a third party provider in a joint initiative to deliver an outreach / community based project supporting the vulnerable residents of Sutton both during the day and night time economy. Interventions are aimed at supporting our vulnerable residents through advice, signposting, referrals, diversion and the priorities of reducing crime and the fear of crime, with a particular focus on alcohol related disorder.

Description of how the contracted provision is delivered currently

The initiative has on average 44 volunteers, delivering approximately 1650 volunteer hours a year and provides teams out-and-about predominantly in Sutton High Street during both daytime and late evening sessions to support everyone from young people to our elder community and those revellers who have become vulnerable through the excesses of the night time clubs and pubs culture ensuring they have access to safety if needed and are supported directly by the provider or third parties (such as the emergency services) where necessary. However, as the needs of the community have changed, so has the delivery of service, with teams also deploying to Wallington High Street following a surge in reports of school age children and other community users causing general ASB and distress to members of the public and commercial premises. Due to their regular work and relationship building their work also includes engaging with street homelessness with the aim to offer support and refer into appropriate agencies.

The provider works closely with the clubs and pubs staff, retailers, the council and the local police teams to report developing issues through an integrated radio link to Sutton police. The provider engages in community based initiatives / activities offering support where able. They actively seek out appropriate training to ensure their staff are able to help identify possible emerging issues / situations to intervene if appropriate, or call for support to mitigate situations developing. The provider provides qualitative and quantitative quarterly reports on their activities, engagement, diversions and emerging trends and proactively works with partners to reach better outcomes for Sutton residents.

Reason for the provision being contracted

The current contract is due to end in September, however, this is a service which we have funding to continue and have seen the benefit of having such a service.

Proposed contract term and start date

2.5 years starting September 2023, ending in March 2026

Estimated value

£40,000 for the full term of the contract.

The Council is inviting providers to participate in a soft market testing exercise to identify whether there are any alternative providers of day and night time economy outreach engagement and diversion for the protection of vulnerable residents.

We will use the information gathered during soft market testing to test the expertise and capacity of the current market and inform the final award.

Please see link below and kindly provide responses-

[Day and Night Economy Engagement and Programme - Market Engagement](#)