



4 Stage Two Tender Submission

Contract Reference

T0217CS

Contract Title

The Provision and Investment of a Public Convenience Service

Maximum Period of Contract

20 Years

Return Date

Monday 03 April 2017

Return Time

12:00 Noon

Return To

www.supplyingthesouthwest.org.uk

Applicant Name

Contents

Stage Two - Award	3
Pass / Fail Criteria.....	3
Technical Questions	6

Stage Two – Award

Pass / Fail Criteria

The questions within this section shall be assessed on the basis of pass or fail

Question Number	Questions	Response
1	<p>Please confirm you are able to comply with the timescales set for the proposed contract start date and 12 month lead in period.</p> <p>Minimum Requirement</p> <p>The Authority's minimum requirement is for Applicants to answer Yes to this Question</p>	Yes / No
2	<p>Please confirm that you will comply with your legal obligations in relation to TUPE.</p> <p>Minimum Requirement</p> <p>The Authority's minimum requirement is for Applicants to answer Yes to this Question</p>	Yes / No

Method Statements

Applicants are required to submit Method Statements. They should be drafted in such a manner so as to be able to form part of the Contract. They should be submitted containing sufficient of detail to demonstrate that the stated outcomes will be deliverable, as defined within 3 Specification.

Responses must be relevant to the question and be appropriate in length. Supporting information may be submitted, provided that it is clearly referenced in the question to which it clearly relates and appended to the main submission.

The evaluation of the response will not go beyond the word limit that has been set, if applicable.

Method Statement Number	Method Statements	% Score / Weighting
1	<p>Investment / Business Model</p> <p>Provide a minimum 10-year (+) business plan for the</p>	65%

	<p>investment of the service to meet the 21st century needs of a thriving and developing tourist resort for all facilities identified.</p> <ul style="list-style-type: none"> (a) Constitutional structure of your organisation and mission statement; (b) Staffing structure of your organisation (to include brief resume of each individual); (c) Proposal for TUPE of existing staff ; (d) Proposals for handover from Authority and interim arrangements for delivery in year one; (e) Proposals, recommendations and timescales for bringing new or refurbished facilities on-line, including maintenance of an appropriate level of service; (f) Details of any proposed partnering with other organisations and/or details of organisations supporting the project; (g) Financial forecasting for years 1-10, including income generation, sources of funding, profit share with Authority; (h) Sources of funding/finance, financial commitment of directors, partners and external parties; (i) Proposals for consultation with end users, the general public and specific groups e.g. in relation to disabled facilities; (j) Proposals for compliance with relevant legislation and ensuring the service meets the Authority's statutory obligations; (k) Use of the buildings – proposed ancillary uses; (l) Programme of planned maintenance; refurbishment and development; (m) Proposals for any major investment in the fabric of the buildings; (n) Review of current provision and proposals and methodology for delivering the service; (o) Proposals and timescales for introducing charging systems; (p) Timetable for delivery and key milestones and objectives reached. 	
Response:		
2	<p>Development Plans</p> <p>Please provide a development plan including drawings for the</p>	18%

	<p>following three (3) facilities. This should include but not limited to opening and closing schedules, cleaning regimes, plans and types of facilities appropriate for the areas use.</p> <p>(a) Torquay Seafront Complex; (b) Pier Approach, Paignton Green; (c) Bank Lane, Brixham.</p>	
Response:		
3	<p>Management Plan</p> <p>Provide a management plan and examples of reports for monitoring numbers (real time data) of users for all facilities to show continuous improvements. The information required should include but not limited to:-</p> <p>(a) How many people use the facility; (b) Seasonality of use and times; (c) Running cost of each facility.</p>	6%
Response:		

Technical Questions

Applicants are required to submit their response to the following Technical Question. They should be drafted in such a manner so as to be able to form part of the Contract. They should be submitted containing sufficient of detail to demonstrate that the stated outcomes will be deliverable, as defined within 3 Specification (ATR).

Responses must be relevant to the question and be appropriate in length. Supporting information may be submitted, provided that it is clearly referenced in the question to which it clearly relates and appended to the main submission.

The evaluation of the response will not go beyond the word limit that has been set, if applicable.

Question Number	Questions	% Score / Weighting
1	Please detail your development ideas and options to meet changing payment systems for access of coin entry and / or cashless payment systems, to take account of development plans for new / refurbished facilities and providing evidence of the effectiveness of your approach.	7%
Response:		
2	The current facilities use a RADAR key entry system, which is open to misuse. Please detail your proposed approach for the delivery of disabled facilities and how you will consult with relevant user groups.	3%
Response:		