Direct Award Order Form

CALL-OFF REFERENCE: MVD1/0000689

THE BUYER: Folkestone & Hythe District Council

BUYER ADDRESS Civic Centre Castle Hill Avenue, FOLKESTONE,

Kent, CT20 2QY, United Kingdom

SUPPLIER REFERENCE RM6261-Lot 1-VMO2-SO1-Mobile Voice & Data

THE SUPPLIER: Virgin Media Business Limited

SUPPLIER ADDRESS: 500 Brook Drive, Reading, RG2 6UU

REGISTRATION NUMBER: 01785381

DUNS NUMBER: 289824328

SID4GOV ID: 289824328

APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated 20/06/2023. It's issued under the Framework Contract with the reference number RM6261 for the provision of Mobile Voice and Data Services.

CALL-OFF LOT(S):

Lot 1 – Mobile Voice and Data Services Catalogue

CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

- 1. This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
- 2. Joint Schedule 1 (Definitions and Interpretation) RM6261
- 3. Framework Special Terms
- 4. The following Schedules in equal order of precedence:
 - Joint Schedules for RM6261
 - o Joint Schedule 2 (Variation Form)
 - Joint Schedule 3 (Insurance Requirements)

- Joint Schedule 4 (Commercially Sensitive Information)
- Joint Schedule 6 (Key Subcontractors)
- o Joint Schedule 10 (Rectification Plan)
- o Joint Schedule 11 (Processing Data)
- Joint Schedule 12 (Supply Chain Visibility)
- Call-Off Schedules for RM6261
 - Call-Off Schedule 1 (Transparency Reports)
 - o Call-Off Schedule 2 (Staff Transfer)
 - o Call-Off Schedule 3 (Continuous Improvement)
 - o Call-Off Schedule 8 (Business Continuity and Disaster Recovery)
 - o Call-Off Schedule 9 (Security)
 - o Call-Off Schedule 11 (Installation Works)
 - o Call-Off Schedule 14 (Service Levels)
- 5. CCS Core Terms (version 3.0.11)
- 6. Joint Schedule 5 (Corporate Social Responsibility) RM6261

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

CALL-OFF SPECIAL TERMS

The following Special Terms are incorporated into this Call-Off Contract:

- 1. The Suppliers Service Description for Lot 1 Mobile Voice and Data Services Catalogue shall apply to this Call-Off Contract.
- 2. The parties agree that the Supplier may bill the Buyer for the Charges through its Affiliate, Telefonica UK Limited, acting as the Suppliers billing and collections agent (the "Billing Agent"). Any invoice for Services from a Billing Agent must be settled on and in accordance with the terms of the Contract.

CALL-OFF START DATE:

04/07/2023

CALL-OFF EXPIRY DATE:

03/07/2026

CALL-OFF INITIAL PERIOD:

36 Months

CALL-OFF OPTIONAL EXTENSION PERIOD Not Applicable

MINIMUM PERIOD OF NOTICE FOR WITHOUT REASON TERMINATION

36 Month Call-Off Initial Period

During the Call Off Initial Period, the minimum period of notice for without reason termination, per Shared Data Bundle, shall be 36 months minus the number of months such Shared Data Bundle has been connected under the Call-Off Contract.

CALL-OFF DELIVERABLES

Mobile Services: as detailed in the Supplier's Mobile Voice and Data Services Catalogue, the Mobile Services tariff options selected by the Buyer are detailed in the Call-Off Charges section below.

The same deliverables are also detailed in the Supplier's Lot 1 Capture Requirements (CR) Form that accompanies this Call Off Contract.

MAXIMUM LIABILITY

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is £6,206.

CALL-OFF CHARGES

Tariff	Quantity of Connections at Start Date
Just Capped Data 2GB - 36mth	57
Just Capped Data 3GB - 36mth	2
Just Capped Data 5GB - 36mth	5
Voice & Capped Data 10GB - 36mth	
Voice & Capped Data 1GB - 36mth	132
Voice & Capped Data 2GB - 36mth	67
Voice & Capped Data 3GB - 36mth	1
Voice & Capped Data 5GB - 36mth	18
Voice Unlimited - 36mth	5
Voice Only PAYU - 36mth	4

All changes to the Charges must use procedures that are equivalent to those in Paragraphs 4, 5 and 6 (if used) in Framework Schedule 3 (Framework Prices) The Charges will not be impacted by any change to the Framework Prices. The Charges can only be changed by agreement in writing between the Buyer and the Supplier because of:

- Indexation
- Specific Change in Law

Framework Schedule 6 (Order Form Template and Call-Off Schedules)

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REIMBURSABLE EXPENSES

None

PAYMENT METHOD

Direct Debit or electronic transfer

BUYER'S INVOICE ADDRESS:

Invoices@folkestone-hythe.gov.uk

Finance

invoices@folkestone-hythe.gov.uk

Folkestone and Hythe District Council, Civic Centre, Castle Hill Avenue, Folkestone, CT20 2QY, Kent

BUYER'S AUTHORISED REPRESENTATIVE

ICT & Infrastructure Senior Specialist

Folkestone and Hythe District Council, Civic Centre, Castle Hill Avenue, Folkestone, CT20 2QY, Kent

BUYER'S ENVIRONMENTAL POLICY

Not Applicable

SECURITY REQUIREMENTS

In accordance with Call-Off Schedule 9, Part A (Short Form Security Requirements) applies.

SUPPLIER'S AUTHORISED REPRESENTATIVE

Frameworks Team Manager
UKFrameworkManagers@o2.com
260 Bath Road, Slough, Berkshire, SL1 4DX

SUPPLIER'S CONTRACT MANAGER

PS Customer Management Sales Exec

260 Bath Road, Slough, Berkshire, SL1 4DX

PROGRESS REPORT FREQUENCY

On the first Working Day of each calendar month

PROGRESS MEETING FREQUENCY

Quarterly on the first Working Day of each quarter

Framework Schedule 6 (Order Form Template and Call-Off Schedules)

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KEY STAFF Not Applicable

KEY SUBCONTRACTOR(S) Telefonica UK Limited

COMMERCIALLY SENSITIVE INFORMATION Not applicable

SERVICE CREDITS
Not applicable

ADDITIONAL INSURANCES Not applicable

GUARANTEE Not applicable

SOCIAL VALUE COMMITMENT Not applicable

For and on behalf of the Supplier:		For and on behalf of the Buyer:	
Signature:		Signature:	
Name:		Name:	
Role:	Head of Contract Management	Role:	ICT & Infrastructure Senior Special
Date:	27 June 2023	Date:	28 June 2023

Framework Ref: RM6261 Project Version: v2.1

Model Version: v3.8