

Portal Contract Reference: DN424202
Internal Contract Reference: HAC5564
Contract Title: Domestic Abuse Casework Service
Expressions of interest start date: 25/06/2020
Return of tenders/bids end date: 22/07/2020
Initial Contract Duration: 39 months
Extensions: None
Contract Start Date: 04/01/2021
Contract End Date: 31/03/2024
Estimated Contract Value (including extensions): £783,452

Description:

This contract will provide support to survivors of domestic abuse (DA) aged 16 or above who live in the borough. The purpose of the service is in line with the Tower Hamlets Strategic Plan, Mayors Manifesto and the VAWG Strategy 2019-2024 that aims to increase safety of adults and children due to domestic abuse; provide access to a range of protection and support services and provide advocacy to represent the clients with a number of statutory and voluntary agencies.

This service will give priority to the highest risk DA victims, victims of economic abuse and victims who are homeless or at risk of homelessness. The service will provide emotional and practical support; develop safety plans and undertake risk management strategies to safeguard victims and their families.

A breakdown of the funding is attached to specifications that details the council's requirements in regards to the service.

Additional Information:

The Authority is issuing this ITT to the Bidders to commence the tender stage of this Procurement Exercise. The purpose of this ITT is to request Bidders submit a Tender with a view to identifying the Most Economically Advantageous Tender which best meets the Council's requirements for the Contract. While Bidders are required to return all documents at the same time in their Tender, the Authority will be evaluating the Selection Questionnaire documents separately to the other documents in the Bidder's Tender.

Bidders should note that the Contract relates to services that fall under the "light touch" regime of Regulations 74 to 77 of the Public Contracts Regulations 2015. This Procurement Exercise will therefore be run in accordance with the Public Contracts Regulations 2015 as they apply to "light touch" services. While the Authority is following a process similar to the open procedure under the Public Contracts Regulations 2015 *neither that fact nor any other statements, acts or omissions of the Authority in connection with this Procurement Exercise should be taken as indicating that the Authority intends to be bound by the provisions of the Public Contracts Regulations 2015 or the general principles of the Treaty on the Functioning of the European Union to any greater extent than applies by law.*

Organisations wishing to express their interest are requested to **register** on the London Tenders Portal (www.londontenders.org) where the opportunity documentation will be available for download. You will be required to complete an online questionnaire.

Organisations must ensure that access to the system is available to their representatives dealing with the contract and that this contact is updated as and when required.

The council will not be liable for the lack of delegated access within the organisation and will not send any documentation regarding the opportunity, which shall be exclusively available through the portal.

Suppliers are responsible for allowing sufficient time to submit their Application. The Council accepts no liability whatsoever for tenders that are not submitted due to internet connectivity issues, transmission delays or errors.

Council is an Equal Opportunities Employer and a supporter of Ethical Governance, our protocol can be found [HERE](#) Or via <http://www.towerhamlets.gov.uk/>

If you require any further information prior to submit and expression of interest please contact the Council via email procurement@towerhamlets.gov.uk quoting the contract internal reference number.