**Volume 3 – Quality Response (technical questions)**

**DRT SCHEME – ITT Questions**

| **Ref** | **Theme** | **Question**  | **Evidence Required** | **%**  |
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| **Technical Evaluation Stage 3 – Technical Questions** (Scored Questions) |
| TQ1 | Operational Plan | Provide, in detail, your operational plan for the DRT Scheme, how it will prioritise supporting the viability of the wider bus network and why you believe this will be successful. (Provide a Service plan per region bid for, some information may be the same)Response Limit; 3 sides of A4 in Microsoft Word per region The file should be named ‘TQ1\_your\_name’\_’Service Region’ | The tenderer demonstrates and provides the following:* Types and mix of vehicles, depot, driver planning;
* ‘Route’ and virtual stop planning; and
* How the client’s objectives and targets will be achieved as a direct result of your organisations participation.
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| **Ref** | **Theme** | **Question**  | **Evidence Required** | **%** |
| TQ2 | Methodology – Mobilisation | Detail your mobilisation plan for service commencement(If bidding for multiple regions include detail within this one response) Response Limit; max 2 sides of A4 in Microsoft WordThe file should be named ‘TQ2\_your\_name’ | The tenderer demonstrates and provides the following:Specifically, detail,* Vehicle acquisition (lease/purchase)
* Driver recruitment
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| **Ref** | **Theme** | **Question**  | **Evidence Required** | **%**  |
| TQ3 | On-going Delivery | How would you work with the CA to develop a successful scheme to ensure future funding and meeting the CA's ambitions for Transport across the region. This question is about once the service is up and running  Response Limit; 2 sides of A4 in Microsoft WordThe file should be named ‘TQ3\_your\_name’ | The tenderer demonstrates and provides the following:* Identification of key challenges and opportunities to successfully deliver the contract outputs and how they are addressed and realised; and
* maximise the usage and efficiency of the service
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| **Ref** | **Theme** | **Question**  | **Evidence Required** | **%** |
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| TQ4 | Environmental | All Authorities in The West of England have declared a climate emergency and are working towards achieving carbon reductions and carbon net zero.Set out what measures you will undertake to help us achieve this as a direct result of being awarded a contract for this Procurement.Response Limit; 1 side of A4 in Microsoft WordThe file should be named ‘TQ4\_your\_name’ | The tenderer demonstrates and provides the following:Clear evidence which supports that alignment with our Climate Action Plan and that you are already delivering clear and measureable outcomes. | 10 |

| **Ref** | **Theme** | **Question**  | **Evidence Required** | **%** |
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| TQ5 | Equality and Diversity | You actively promote equality, inclusiveness, and diversity in employment and service deliveryResponse Limit; 1 side of A4 in Microsoft WordThe file should be named ‘TQ5\_your\_name’ | The tenderer demonstrates and provides the evidence For both* Their Organisation and
* In Service delivery.
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| **Ref** | **Theme** | **Question**  | **Evidence Required** | **%** |
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| SV1 | Social Value question  | Please provide a method statement that describes the commitment your organisation will make to ensure that opportunities under the contract deliver the social value stated in Appendix D - Social Value Delivery Plan and meet the social value policy outcomes stated in the ITT. In your answer please also state how your organisation will influence staff, your supply chain and local communities to support the social value policy outcomes in Appendix D - Social Value Delivery Plan, e.g., engagement, training and education, partnering/collaborating, volunteering etc. **NOTE: Tenderers should ensure that all social value benefits offered/committed to be delivered under this contract should be Specific, Measurable, Achievable, Relevant and Timed (SMART) and be in addition to and outside of the Requirements and Schedules in Appendix A and relevant to young people and local communities.** **Response Limit: 3 sides of A4 in Microsoft Word, Montserrat, Font 12 (Delivery plan can be an additional document to this response limit).** The file should be named ‘SV1\_your\_name’ | The response addresses the following:● The Tenderer completes and confirms the Social Value Activities it can deliver in Appendix D - Social Value Delivery Plan. ● How the social value outcomes will be delivered and how the social value activities will be achieved● A communications strategy that demonstrates collaboration/influence of staff, supply chain and the local community to achieve social value outcomes and how the tenderer will work collaboratively with young people to deliver the required social value. | 10 |