



SUPPLIER RESPONSE – PART E – QUALITY EVALUATION FOR VEHICLES - LARGE TRACTOR

Strategic Procurement

DN 438190

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Evaluation Criteria Questions to be Scored

The following questions cover the specific services required by the Council. Answers should be concise and include examples of relevant contracts to demonstrate experience wherever possible.

Suppliers must respond fully to each question and not simply refer to another answer or annexed document unless a question states that it is permissible.

Please ensure that you provide sufficient detail when responding to each question. In particular, refer to the Quality Scoring Guide that can be found within the Supplier Information document. The Quality Scoring Guide provides detail as to how your responses to each evaluation question will be scored.

If you are an incumbent supplier to the Council or have previously completed work for the Council, please do not assume this will be taken into consideration when your responses are evaluated. You must ensure that you provide sufficient information within your response that details previous work undertaken or experience that is relevant to this requirement.

Please do not reference your submitted price(s) within any responses to the below criteria unless expressly asked to. Where a response to an evaluation criteria references the price without it being expressly asked within the question, the response may be rejected and the score for that evaluation criteria scored zero.

Page Limits Per Question

Answers should not exceed the page limits indicated for each question.

Each page limit is on the basis of an A4 page of text (font size 11). Please be aware that this limit is to text. Any drawings, diagrams or screen prints embedded into the response will not be included within the page limit.

Responses to each question should be completed on separate documents. Once the response has been completed, it should be saved in the naming format indicated below for that question. Please ensure when you upload your response to ProContract, that you attach your document for each of the questions below.

Where your company does go over the page limits indicated for each question, the Council at its sole discretion may choose to either reject or accept additional pages of responses. This is at the sole discretion of the Council and suppliers are encouraged to ensure that they remain within the page limits set for each question.

Question Weightings

The quality questions will be evaluated, scored and the weightings applied to each evaluation criteria question outlined in the Supplier Information document.

Criteria Number	Evaluation Criteria
E1	Technical Specification The table below presents the technical specification. In the table below please self-assess whether you meet each requirement of the technical specification and if you do not then please provide an explanation.

Sub-Section	Item	Do you meet this requirement in full?
E1.1	Vehicle Type & Quantity	
E1.1.1	John Deere 6120R tractor with 643R front loader and 4 in 1 bucket or equivalent	Yes / No
	If no, please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E1.1.1 - Supplier Name' and upload as part of your tender submission. Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages.	
E1.1.2	Quantity of up to 2 (two)	Yes / No
	If no, please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E1.1.2 - Supplier Name' and upload as part of your tender submission. Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages.	
E1.2	Transmission	
E1.2.1	AutoQuad Powershift or similar	Yes / No
	If no, please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E1.2.1 - Supplier Name' and upload as part of your tender submission. Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages.	
E1.2.2	Eco Mode	Yes / No
	If no, please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E1.2.2 - Supplier Name' and upload as part of your tender submission. Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages.	
E1.2.3	Min 40Kmh road speed	Yes / No
	If no, please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E1.2.3 - Supplier Name' and upload as part of your tender submission. Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages.	
E1.3	Air Quality	
E1.3.1	Stage 5 - min	Yes / No

	<p>If no, please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E1.3.1 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages.</p>	
E1.4	Safety	
E1.4.1	Operator training (FOC)	Yes / No
	<p>If no, please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E1.4.1 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages.</p>	
E1.4.2	Service manuals and maintenance training (FOC)	Yes / No
	<p>If no, please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E1.4.2 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages.</p>	
E1.4.3	Front Fenders	Yes / No
	<p>If no, please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E1.4.3 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages.</p>	
E1.4.4	Telescopic & wide angle mirrors	Yes / No
	<p>If no, please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E1.4.4 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages.</p>	
E1.4.5	Rear Wiper	Yes / No
	<p>If no, please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E1.4.5 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages.</p>	
E1.4.6	Hydraulic trailer brake	Yes / No
	<p>If no, please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E1.4.6 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages.</p>	
E1.4.7	Front and rear beltline work lights	Yes / No

	<p>If no, please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E1.4.7 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages.</p>	
E1.4.8	Dual beacon lighting	Yes / No
	<p>If no, please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E1.4.8 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages.</p>	
E1.4.9	Switchable Backup alarm	Yes / No
	<p>If no, please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E1.4.9 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages.</p>	
E1.4.10	Heavy duty 12V 174 amp battery	Yes / No
	<p>If no, please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E1.4.10 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages.</p>	
E1.5	ICE	
E1.5.1	DAB digital Radio/CD player	Yes / No
	<p>If no, please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E1.5.1 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages.</p>	
E1.5.2	In Cab touchscreen display	Yes / No
	<p>If no, please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E1.5.2 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages.</p>	
E1.5.3	Hands Free Phone Kit	Yes / No
	<p>If no, please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E1.5.3 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages.</p>	
E1.6	Security & Comfort	
E1.6.1	Cab suspension	Yes / No

	<p>If no, please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E1.6.1 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages.</p>	
E1.6.2	Air conditioning	Yes / No
	<p>If no, please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E1.6.2 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages.</p>	
E1.6.3	Deluxe air suspension seat	Yes / No
	<p>If no, please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E1.6.3 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages.</p>	
E1.6.4	Command view cab	Yes / No
	<p>If no, please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E1.6.4 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages.</p>	
E1.6.5	Panorama Glass Roof & Opening glass roof	Yes / No
	<p>If no, please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E1.6.5 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages.</p>	
E1.6.6	Front & rear cab blinds	Yes / No
	<p>If no, please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E1.6.6 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages.</p>	
E1.7	Registration	
E1.7.1	Include 1 st registration fee and 12 months road fund licence	Yes / No
	<p>If no, please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E1.7.1 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages.</p>	
E1.8	Additional Requirements	

E1.8.1	CMS SupaTrak solution – for the car and van fleet 3 years <ul style="list-style-type: none"> • Vehicle track and trace (GPS) • Variable ping rate • Comprehensive reporting suite 	Yes / No
	<p>If no, please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E1.8.1 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages.</p>	
E1.8.2	Passenger Seat	Yes / No
	<p>If no, please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E1.8.2 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages.</p>	
E1.8.3	Additional remote key (4 sets of keys in total)	Yes / No
	<p>If no, please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E1.8.3 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages.</p>	
E1.8.4	PTO switch on rear fender	Yes / No
	<p>If no, please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E1.8.4 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages.</p>	
E1.8.5	Part-exchange 1 x John Deere Tractor 6125R. Viewing available on request – contact Simon Woodall Tel: 01202 1367. Registration: HF64 BWP	Yes / No
	<p>If no, please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E1.8.5 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages.</p>	
E1.9	Front loader	
E1.9.1	Bolt down cutting edge on 4 in 1 bucket	Yes / No
	<p>If no, please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E1.9.1 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages.</p>	
E1.9.2	Self levelling	Yes / No

	<p>If no, please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E1.9.2 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages.</p>	
E1.9.3	Multi Coupler	Yes / No
	<p>If no, please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E1.9.3 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages.</p>	
E1.9.4	Loader Suspension	Yes / No
	<p>If no, please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E1.9.4 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages.</p>	

E2	<p>Complaints procedure</p> <p>Please detail your procedure for complaints regarding, but not limited to:</p> <ul style="list-style-type: none"> • vehicle quality, including delivery of a vehicle not to full specification, • vehicle durability, • variance between initial delivery promise and actual delivery. <p>Include details of your escalation procedure if complaints are not resolved to our satisfaction including, but not limited to:</p> <ul style="list-style-type: none"> • names, • roles, • contact details.
	<p>Please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E2 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages. Appendices and attachments will not be evaluated.</p>
E3	<p>Overdue delivery or unfit for purpose</p> <p>In the event the vehicle(s) is overdue for delivery, or delivered unfit for purpose, please detail your procedure, including but not limited to the following details:</p> <ul style="list-style-type: none"> • a named point of contact in your organisation who will be managing the delivery of the vehicle to the Council, • how you will notify the Council in a timely manner of issues impacting the delivery resulting in delays/potential delays, • your vehicle handover process, including the provision for the Council to sign-off that the vehicle is fit for purpose, • how you would compensate the Council in the event of an overdue delivery or unfit for purpose vehicle, • the business continuity options you would make available to the Council to

	<p>enable service demands to be met,</p> <ul style="list-style-type: none"> • relevant lead times and processes for implementing your business continuity solutions. <p>Please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E3 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages. Appendices and attachments will not be evaluated.</p>
E4	<p>Delivery period</p> <p>Please state the delivery period for the vehicle(s) to the specification that you have tendered, from the date of our purchase order, measured in weeks.</p> <p>Please include details for, but not limited to:</p> <ul style="list-style-type: none"> • a named point of contact in your organisation who will be managing the delivery of the vehicle to the Council, • a basic timeline, with milestones, showing which stages the vehicle will go through from purchase order to delivery, • scheduled contact with a named Council Officer, updating them with progress reports at set milestones during the vehicle build and delivery, • parts that are subject to other manufacture's lead times, • elements of the build which are to be sub-contracted, • your time spent on our site on delivery of the vehicle for sign-off, • your time spent on our site delivering Operator training. <p>Please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E4 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages. Appendices and attachments will not be evaluated.</p>
E5	<p>Extended warranty options</p> <p>Please provide details of any available extended warranty options for the vehicle or fitments specified within your tender response.</p> <p>Please include details for, but not limited to:</p> <ul style="list-style-type: none"> • extended options and costs, • inclusions and exclusions, • additional costs, any costs chargeable to the Council not covered by the extended warranty. <p>Please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E2 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages. Appendices and attachments will not be evaluated.</p>
E6	<p>Durability and longevity</p> <p>We require vehicles that are durable and appropriate to the service for which they are procured, ensuring that they have been designed and manufactured with materials and finishes that minimise; corrosion, deterioration of condition, finish or reduced operational efficiency.</p> <p>Please provide details regarding, but not limited to:</p> <ul style="list-style-type: none"> • the materials and finishes for the vehicle you have specified and their relative

	<p>advantages in providing a vehicle that is durable and appropriate to the service,</p> <ul style="list-style-type: none"> • your commitments to the durability and working lifespan for each vehicle and all its fitments, • any added value specific to the vehicle's design and manufacture you have specified, • any options available to the Council to prolong the working lifespan of the vehicle and the associated costs. <p>Please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E3 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages. Appendices and attachments will not be evaluated.</p>
E7	<p>Local engineering support</p> <p>Please state how you will provide after sales support.</p> <p>Please include details of, but not limited to:</p> <ul style="list-style-type: none"> • service centres, • mobile engineers, • response times, • travelling distance, • contact information, • contact availability, • out of hours support. <p>Please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E4 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages. Appendices and attachments will not be evaluated.</p>
E8	<p>In-house routine maintenance and servicing</p> <p>The Council wishes to carry out in-house routine maintenance and servicing utilising our own skilled staff and modern facilities.</p> <p>Please explain how you will support the repair team in achieving this, including, but not limited to:</p> <ul style="list-style-type: none"> • your commitment to warranty validation, • repair team training, • your process for approving warranty repairs. <p>Please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E2 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages. Appendices and attachments will not be evaluated.</p>
E9	<p>Integration with parts supplier</p> <p>The Council has an on-site and contracted parts supplier, currently Adams Morey, and uses a mixture of OE / OEM & factor parts to support the fleet maintenance.</p> <p>Please provide details for, but not limited to:</p> <ul style="list-style-type: none"> • how you would ensure parts are readily available to our supplier as appropriate, • how you would manage a working relationship with our supplier,

	<ul style="list-style-type: none"> • your supply network, • stock options (with our supplier), • your policy on the use of non-OE parts with regards vehicle warranty. <p>Please complete your response to this question within a separate document. Once you have finished your response, please save the document as 'Response to E3 - Supplier Name' and upload as part of your tender submission.</p> <p>Please ensure that you do not exceed the maximum page limit for this question of 1 A4 pages. Appendices and attachments will not be evaluated.</p>
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