

**Portal Contract Reference: DN566638**

**Internal Contract Reference: HAC5758**

**Contract Title: LinkAge Plus Services**

**Expressions of interest start date: 1 September 2021**

**Return of tenders/bids end date: 6 October 2021, 12 noon**

**Initial Contract Duration: 36 months**

**Extensions: 12 + 12 months**

**Estimated Contract Value (including extensions): £3,216,890 (£643,378.00 p.a.)**

### **Description:**

The Adults' Services Directorate of the London Borough of Tower Hamlets is inviting bids for the LinkAge Plus older people's service. The aim of the service is to support older people (aged 50 years and older) to age well through the delivery of outreach and activities that promote health and wellbeing and reduce social isolation and loneliness. This supports the borough's commitment to delivering preventative services.

The service includes provision of a reference group or similar consultative resource that includes older residents to have an organised, co-ordinated voice that offers an opportunity to influence key decisions made by the Council and other statutory organisations on issues that affect their lives. This will help ensure that services in Tower Hamlets better reflect the needs, wishes and aspirations of older people.

To achieve these aims, LBTH encourages an integrated network of services which holistically responds to the needs of individuals, whilst offering real choice and control.

The central aim of the LinkAge Plus service is to coordinate effective joined up working across a service network of at least four agencies which provide or signpost people to a full range of services that older adults tell us are important to them, including how they would like those services to be delivered. The network will signpost people to the range of services available to them, both within the network and externally. At the heart of this service is the belief that the independence, health and general wellbeing of older adults is best promoted through greater emphasis on easily accessible, culturally appropriate, preventative services that support older people to age well. This will demand a shared commitment, by a wide range of agencies (not just health and social care), to work together.

### **Supplier Event**

A bidders' event will be held on **Wednesday 15<sup>th</sup> September 2021**, at 2 pm. The event will be held virtually:

[Click here to join the meeting](#)

### **Procurement Process:**

The Authority is issuing this ITT to the Bidders to commence the tender stage of this Procurement Exercise. The purpose of this ITT is to request Bidders submit a Tender with a view to identifying the Most Economically Advantageous Tender which best

meets the Council's requirements for the Contract. While Bidders are required to return all documents at the same time in their Tender, the Authority will be evaluating the Selection Questionnaire documents separately to the other documents in the Bidder's Tender.

Bidders should also note that This Tender process has been issued by London Borough of Tower Hamlets on in accordance with the Public Contract Regulations 2015 as amended by the Public Procurement (Amendment etc.) (EU Exit) Regulations 2020 ("the Regulations) Schedule 3 ("Light Touch") services. This Procurement Exercise will therefore be run in accordance with 'the Regulations' as they apply to "light touch" services.

While the Authority is following a process broadly corresponding to an Open Procedure under 'the Regulations' neither that fact nor any other statements, acts or omissions of the Authority in connection with this Procurement Exercise should be taken as indicating that the Authority intends to be bound by the provisions of the 'Regulations' or the general principles to any greater extent than applies by law.

#### **Additional Information:**

Organisations wishing to express their interest are requested to **register** on the London Tenders Portal ([www.londontenders.org](http://www.londontenders.org)) where the opportunity documentation will be available for download. You will be required to complete an online questionnaire.

Organisations must ensure that access to the system is available to their representatives dealing with the contract and that this contact is updated as and when required.

The council will not be liable for the lack of delegated access within the organisation and will not send any documentation regarding the opportunity, which shall be exclusively available through the portal.

Suppliers are responsible for allowing sufficient time to submit their Application. The Council accepts no liability whatsoever for tenders that are not submitted due to internet connectivity issues, transmission delays or errors.

Council is an Equal Opportunities Employer and a supporter of Ethical Governance, our protocol can be found [HERE](#) Or via <http://www.towerhamlets.gov.uk/>

If you require any further information prior to submit and expression of interest, please contact the Council via email [procurement@towerhamlets.gov.uk](mailto:procurement@towerhamlets.gov.uk) quoting the contract internal reference number.