**Digital DRT Market Engagement**

**DN614075**

|  |
| --- |
| **Organisation name:** |
| **Requirement:** | **What you can offer** |
| A feasibility study to determine the viability of the location chosen for the feeder service  |  |
| Demand modelling to understand anticipated patronage/take-up |  |
| Advice and guidance on implementing a DDRT service |  |
| The back-office technology/system to support a DDRT service and enable on-line bookings in real-time |  |
| The ability to take advance and real-time bookings on-line/through the app |  |
| Provision of a journey planning function to enable the management of the bookings and to automate service scheduling (to include short notice journeys) |  |
| The ability to facilitate payments either through the website or smartphone app |  |
| Advice on the hardware required to deliver a DDRT service |  |
| On-going support with the system should any issues arise |  |
| The ability to expand the service further if it proves successful e.g. to other locations within the County or expanding operating hours/no. of vehicles  |  |
| Training and support for staff – both those managing the booking system and drivers using the on-vehicle technology |  |
| System status, fault monitoring and reporting facilities |  |
| Real-time passenger tracking of their service |  |
| The ability to deliver a SaaS solution, hosted and fully managed by the Supplier. |  |
| **Other questions:** |  |
| Estimate of cost and cost model  |  |
| Estimate of time to deliver |  |
| Experience of a similar project they have implemented in the past? |  |
| Is the product available now or in development? |  |
| Are you able to demo a solution to us?  |  |
| Contact details to arrange a follow up conversation / demo |  |
| Are you on any existing procurement frameworks? |  |