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Request for Quotation



(**ISfB Innovation Support Products Consultancy**)

(CPU 1905)

Closing date for return of RFQ

19th March 2018 16.00 hours

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**PART A - GENERAL INFORMATION**

#### 1. DEFINITION OF TERMS

|  |  |  |
| --- | --- | --- |
|  | Bid | means a Bidder’s response to this RFQ |
|  | Bidder | means the entity responding to this Request for Quotation. |
|  | Bidder’s Representative | means the Bidder’s representative who will coordinate all communications with the Council’s Representative in relation to this Request for Quotation. |
|  | Council | means Oxfordshire County Council |
|  | Council’s Representative | means the Strategy Manager at OxLEP, the Council’s representative who will coordinate all communications with the Bidder in relation to this Request for Quotation. |
|  | Method Statement | means the outline description of how the Bidder proposes to perform or deliver the Service. |
|  | Portal | means the e-tendering system accessed via the South East Business Portal. |
|  | Request for Quotation  (RFQ) | means this document and all its appendices which have been sent to all Bidders. |
|  | Service | means the goods, works and/or services sought by the Council in accordance with the provisions of this Request for Quotation. |
|  | Specification | means the description of the Service contained in Appendix 1 to this Request for Quotation. |

2. BACKGROUND TO THE PROCUREMENT

2.1 The council requires a supplier to deliver Innovation Support Services, for the Local Enterprise Partnership (OxLEP)

2.2 Bidders are invited to quote for the provision of the Consultancy described at Appendix 1 Specification and potentially may be called for a clarification interview.

**3. INSTRUCTONS FOR COMPLETION AND RETURN OF RFQ**

1. Please use the question and answer section of the Portal from where you downloaded this document to ask any question(s) regarding this document and/or the RFQ process.
2. The documentation to be returned to the Council is listed as Sections A, B, C, and D of this RFQ. Failure to submit all documentation may result in your Bid being discounted.
3. Additional attachments should be clearly labelled in relation to the Section and question. In addition please indicate under the relevant question that this has been done.
4. Bids must be in English.
5. If you reproduce the RFQ, the paragraph numbering, content or wording of the questions must not be changed in any way.
6. Where a question is not relevant to your organisation, you should respond “Not Applicable”.
7. Please do not supply general marketing, promotional or similar material in response to a question, unless such material is specifically requested or the material supplied is particularly relevant to the question. In either event, the material should be marked clearly to show your name, the number of the question to which it relates and, if appropriate, the page number or the section of the material which is relevant.
8. The Council may require you to clarify any part of your Bid or to supply additional information if it considers this appropriate.
9. Where this RFQ refers to UK legislation, qualifications, codes or similar matters you should, if you are established outside the UK, base your response on the equivalent legislation, qualifications or codes that apply in the relevant domestic jurisdiction.
10. If you are a member of a group of companies (e.g. sister organisation, subsidiary etc.), the Bid should be completed on behalf of your organisation only and not on behalf of the group as a whole (except where group information is specifically requested).
11. The Council will not accept a Bidder’s terms of business in lieu of or in addition to the conditions included at Appendix 2. By submitting a Bid, Bidders are agreeing to be bound by the conditions at Appendix 2 without further negotiation or amendment should their Bid be accepted, unless changes are agreed by the Council and such changes notified to all Bidders prior to Bid submission.
12. Please return an electronic copy of your Bid including any supporting material via the Portal from where you downloaded this RFQ. Please allow sufficient time to upload all documents to the Portal before the deadline.
13. Failure to submit your Bid by the closing time and date may result in your Bid not being evaluated.
14. Bids must remain valid and open for acceptance for three months from the closing date for return of the RFQ.

###### 4. AWARD CRITERIA

4.1 Each Bid received will be evaluated against a range of scored and mandatory

criteria comprising the following:

* The grounds for mandatory rejection as set out in Part B Section A2 (this section is Pass/Fail)
* The grounds for discretionary rejection as set out in Part B Section A3 (your Bid may be rejected at the Council’s discretion)
* The financial information requested in Part B Section A4 (this section is Pass/Fail. Financial standing will be assessed in accordance with the process set out in 4.2)
* The insurance information requested in Part B Section A5 (this Section is Pass/Fail)
* The scored criteria using the mechanism for scoring set out in Tables 1 and 2 respectively
* The mechanism for scoring Price set out in Table 3

Table 1 Scored criteria for this RFQ and respective weightings:

|  |  |
| --- | --- |
| **Criteria** | **Weighting (%)** |
| **Price** | 35% |
| **Experience**   * Relevant experience (20%) * Well established contracts with client**s** (10%)”- clients can be read as end beneficiaries (i.e. SMEs receiving coaching/mentoring/workshops support) and/or organisations who have contracted the Consultants to deliver similar services | 30% |
| **Methodology**   * Approach to delivering one to one coaching to ISfB clients to support them to innovate and/or start-up innovative businesses (10%) * Approach to delivery workshops to several ISfB clients to support them to innovate and/or start-up innovative businesses (10%) * Initial understanding of ISfB potential clients (5%) * Approach to account management with OxLEP (5%) * Understanding of ERDF and a clear strategy how the bidder how work with OxLEP to help them deliver programme targets (5%) | 35% |

**Please note that if there are any mandatory requirements in the Specification which are not met, the Council will treat your Bid as non-compliant.**

Table 2 Scoring mechanism for the scored criteria of this RFQ:

**Assessment Score Table**

| **Score** | **Definition** |
| --- | --- |
| **10** | **Very Good (fulfils the requirement)** |
| The response meets all that is expected for the criteria. It leaves Council and the Contract Participants in no doubt as to the capability and commitment to deliver what is required. The response therefore shows: |
| * Very good understanding of the requirements * Considerable competence demonstrated through relevant evidence * Considerable insight into the relevant issues |
| Where the response relates to the development of a product or service, it is considered to be viable and that it will meet expectations in full. |
|  |
| **8** | **Good (provides the requirement with limited minor issues)** |
| The response broadly meets what is expected for the criteria. There are no significant areas of concern, although there may be limited minor issues that need further exploration or attention later in the procurement process. The response therefore shows: |
| * Good understanding of the requirements |
| * Sufficient competence demonstrated through relevant evidence |
| * Some insight demonstrated into the relevant issues. |
| Where the response relates to the development of a product or service, it has demonstrated a good and sound proposal which is likely to meet expectations, with limited minor issues. |
| . |
| **6** | **Fair (provides a basic measure of the requirement)** |
| The response meets most of the requirement but there is at least one significant issue of concern, or several smaller issues. These would require some further clarification or attention later in the procurement process, and may arise through lack of demonstrated capability and/or appropriate evidence. The response therefore shows: |
| * Basic understanding of the requirements |
| * Basic competence demonstrated through relevant evidence |
| * Some areas of concern that require attention. |
| Where the response relates to the development of a product or service, it is likely to meet most of the requirement, although there are areas of concern or shortfalls that require attention. |
| . |
| **4** | **Poor (provides some of the requirement with significant issues)** |
| The response meets elements of the requirement but gives concern in a number of significant areas. There are reservations because of one or all of the following: |
| * There are significant issues needing considerable attention |
| * There is insufficient evidence to demonstrate competence or understanding |
| * The response is light and unconvincing. |
| Where the response relates to the development of a product or service, it has met a limited amount of the requirement, but is light and unconvincing and has fallen short of expectations. |
| . |
| **2** | **Very Poor (provides very little of the requirement)** |
| The response meets very little of what would be expected. |
| Where the response relates to the development of a product or service, it has met very little of the requirement. |
| . |
| **0** | **No Answer given or Non-Compliant** |

Table 3 Scoring mechanism for Price

|  |
| --- |
| Lowest submitted tender will obtain a score of 100. The other tenders will be scored as a percentage variance (divide the lowest price by the next offer and multiply by 100 to work out score out of 100). |

4.2 The minimum criteria for supplier turnover would be £140k per year and financial standing will be assessed by reference to company checks via the Council’s contract with credit checking agencies

4.3 The Council reserves the right to:

4.3.1 waive or change the requirements of this RFQ from time to time without prior (or any) notice;

4.3.2 withdraw this RFQ at any time, or to re-invite Bids on the same or any alternative basis;

4.3.3 choose not to award any contract as a result of the current procurement process, or to award the contract in part.

4.4 The Council will not be liable for any bid costs, expenditure, work or effort incurred by a Bidder in proceeding with or participating in this RFQ process including if the process is terminated or amended by the Council.

**5. ADDITIONAL INFORMATION**

Freedom of Information

All information provided by you in your response to this RFQ will remain confidential and will not be disclosed to any other party except where required for official audit purposes or to the extent that the Council considers that disclosure is required pursuant to the Freedom of Information Act 2000 or any other applicable legislation, legal requirement or code of practice.

Confidentiality

By receiving this RFQ you agree to keep confidential the information contained in the RFQ or made available in connection with further enquiries and questions. Such information may be made available to your employees and professional advisers for the purpose only of responding to this RFQ.

Material Changes

At any time before the award of the contract, the Council reserves the right to disqualify any organisation whose circumstances change to the extent that it ceases to meet the selection criteria or makes a material change in respect of its Bid unless substantial justification can be provided to the satisfaction of the Council. Where a Bidder becomes aware after having submitted a Bid of a change in circumstances or information supplied, it should notify the Council of this as soon as possible.

**6. INDICATIVE RFQ TIMETABLE**

The deadline for the return of the RFQ is as set out here unless otherwise notified by the Council. All other dates are indicative only and subject to change.

|  |  |
| --- | --- |
| **Timetable for proposals** | |
| **Activity** | **Date** |
| Opportunity posted on e-tendering Portal | 12th February 2018 |
| Final Date for submission of RFQ questions on Portal | 21st February 2018 |
| Final date for posting of answers on Portal | 26th February 2018 |
| Closing date for proposals | 16:00  19th March 2018 |
| Bidders invited for a clarification interview | Dates subject to change  22nd March 2018 Interviews to take place on 26th March 2018 |

**Proposals should be submitted before 16:00 hours on the 19th March 2018**

**Appendix 1**

**Specification**

**Innovation Support Products brief**

**About us**

The Oxfordshire Local Enterprise Partnership (OxLEP), formally launched by the Business Minister, Mark Prisk MP, in March 2011 is responsible for championing and developing the Oxfordshire economy. Now in its sixth year of operation, OxLEP has made considerable progress in strengthening Oxfordshire's economy by establishing robust and effective relationships between businesses, academia and the public sector.

This strong partnership is reflected within our Board - a body of Non-Executive Directors who are leaders within education, business and local authorities across Oxfordshire. With their support OxLEP can act as an informed, independent advocate for those driving innovation and growth across the county. In addition, we are also able to prioritise the key programmes needed to address priority deficiencies identified in Oxfordshire.

**Innovation Support for Business (ISfB)**

Innovation Support for Business (ISfB) is free at point of service to help support innovative SMEs in Oxfordshire’s economy. ISfB will make it easier for eligible SMEs to access research and process / service / product innovations by connecting Oxfordshire’s leading academic and applied research hubs, centres of innovation and commercialisation, SMEs and entrepreneurs into one joined up programme that can be accessed via the OxLEP Business hub; or online through the Innovation Portal that connects people to ideas, places, equipment and other resources. ISfB will promote greater collaboration between businesses, between researchers and businesses, so that SMEs and social enterprises develop more innovative offerings, create more jobs and contribute to the economy.

ISfB is a £5.2m European Regional Development Funded (ERDF) programme to:

* enhance research and innovation infrastructure and capacities to develop research innovation and excellence, and promote centres of competence, in particular those of European interest; and
* promote business investment in research and innovation: develop links and synergies between enterprises, research and development centres and the higher education sector.

ISfB is delivered by a consortium of OxLEP, the University of Oxford, Cherwell District Council, Oxford City Council and Oxford University Hospitals NHS Foundation Trust which will help SMEs acquire the hard and soft skills, provide access to resources and IP/licenses to innovate and commercialise.

It will offer a customisable portfolio of help for eligible SMEs to encourage innovation, including:

* Go-Create Grants
* Innovation Support via:
  + coaching and mentoring
  + workshops, seminars and master classes
  + access to equipment, expertise and resources

The programme will also make available Innovation Co-working Spaces for Oxfordshire start-ups.

OxLEP has recently been successful in applying for ERDF funding for three years to help fund the ISfB programme from 1st April 2017 -31st March 2020.

All innovation support will be delivered to clients by 31st December 2019. All financial claims (including defrayed costs) by the successful bidder alongside evidence of outputs achieved will be submitted to OxLEP by 31st January 2020.

**Summary of requirements**

OxLEP is requesting proposals from suppliers to offer Innovation Support detailed below.

We are looking for an experienced innovation and business support consultancy/company to work with our ISfB team to provide support services to eligible SMEs, entrepreneurs and researchers. This will include:

* providing specialist one to one mentoring, advice and guidance to start-ups and potential entrepreneurs emerging from research institutions
* providing specialist one to one mentoring, advice and guidance on innovation projects which could involve:
  + collaborations with research institutes
  + bringing new products, services or processes to the firm
  + bringing new products, services or processes to the market
  + improving supply chain links into research institutes and the innovation ecosystem
* delivering innovation workshops, topics could include the following though suggestions of potential relevant topics are welcome:
  + commercialisation of intellectual property (IP)
  + protecting your IP
  + management and leadership for innovative business
  + how to bid for external innovation institutional funding
  + integration of ‘design thinking’ into the business development process

The delivery of Innovation Support from the supplier will be on a draw down mechanism as per the needs identified by the ISfB team in response to client requests and identified knowledge gaps which cannot be serviced by other Innovation Support Products available from our Delivery Partners.

Knowledge of the Oxfordshire innovation ecosystem is desirable.

**Outputs**

The successful supplier will deliver the following minimum targets of support under this contract as per ESIF-GN-1-002 Output Indicator Definitions Guidance for the European Regional Development Fund:

|  |  |  |
| --- | --- | --- |
| Indicator | Definition | Minimum Supplier Target |
| ER/C/O/04 | Number of enterprises receiving non-financial, one -to-one support (in hours) | 120 hours\* |
| Number of enterprises receiving non-financial, one -to-many support (in hours) | 450 hours\* |
| ER/C/O/05 | Number of new enterprises supported | 1 new enterprise to Oxfordshire (start up or inward investment) |
| ER/C/O/08 | Employment increase in supported enterprises | 1 job |
| ER/C/O/26 | Number of enterprises cooperating with research institutions | 5 formal cooperation agreements |
| ER/C/O/28 | Number of enterprises supported to introduce new to the market products | 1 new product/process or service |
| ER/C/O/29 | Number of enterprises supported to introduce new to the firm products | 1 new product/process or service |

\*These targets may flex following mutual agreement between OxLEP and the supplier over the life of the contract according to ISfB client need.

**For information:**

* **Please see ESIF-GN-1-002 Output Indicator Definitions Guidance for the European Regional Development Fund, version 5, January 2018 attached**

**Process**

Please complete a detailed proposal and pricing schedule, costing out the items that have been described.

Proposals should detail how the bidder will integrate with the ISfB team and help deliver the aims of the programme in providing innovation support for business within the framework of European Regional Development Fund guidelines. The ISfB Programme Manager will act as liaison between the provider and the ISfB team.

We require an example of similar work you have delivered previously and how you would meet ISfB clients’ innovation support requirements.

We require detail of all relevant experience, and short profiles of key personnel working on the project and an outline of how you will source and provide appropriate technical experts to meet client’s needs.

All costs provided should be *exclusive* of VAT.

*ERDF provide detailed guidelines which must be adhered to when undertaking the delivery of an ERDF funded programme. We advise tenderers to use the available guidance to understand the eligible and ineligible activity.*

**Appendix 2**

**Contract Conditions**

PART B – REQUEST FOR QUOTATION

SECTION A COMMERCIAL INFORMATION – TO BE COMPLETED

A1 BIDDER INFORMATION

|  |  |  |
| --- | --- | --- |
| **A1.1 Bidder details** | **Answer** | |
| Full name of the Bidder completing the RFQ |  | |
| Registered company address |  | |
| Registered company number |  | |
| Registered charity number |  | |
| Registered VAT number |  | |
| Name of immediate parent company |  | |
| Name of ultimate parent company |  | |
| Please mark ‘X’ in the relevant box to indicate your trading status | i) a public limited company | ▢ Yes |
| ii) a limited company | ▢ Yes |
| iii) a limited liability partnership | ▢ Yes |
| iv) other partnership | ▢ Yes |
| v) sole trader | ▢ Yes |
| vi) other (please specify) | ▢ Yes |
| Please mark ‘X’ in the relevant boxes to indicate whether any of the following classifications apply to you | i) Voluntary, Community and Social Enterprise (VCSE – defined as a non-governmental organisation that is value-driven and which principally reinvests its surpluses to further social, environmental or cultural objectives.) | ▢ Yes |
| ii) Small or Medium Enterprise (SME) [[1]](#footnote-1) | ▢ Yes |
| iii) Sheltered workshop | ▢ Yes |
| iv) Public service mutual | ▢ Yes |

|  |  |
| --- | --- |
| **A1.2 Contact details** | |
| Bidder contact details for enquiries about this RFQ | |
| Name |  |
| Postal address |  |
| Country |  |
| Phone |  |
| Mobile |  |
| E-mail |  |

**A2 MANDATORY REJECTION CRITERIA**

You will be excluded from the procurement process if there is evidence of convictions relating to specific criminal offences including, but not limited to, bribery, corruption, conspiracy, terrorism, fraud and money laundering, or if you have been the subject of a binding legal decision which found a breach of legal obligations to pay tax or social security obligations (except where this is disproportionate e.g. only minor amounts involved).

If you have answered “yes” to question A2.1 on the non-payment of taxes or social security contributions, and have not paid or entered into a binding arrangement to pay the full amount, you may still avoid exclusion if only minor tax or social security contributions are unpaid or if you have not yet had time to fulfil your obligations since learning of the exact amount due. If your organisation is in that position please provide details using a separate Appendix. You may contact the Council for advice before completing this form.

|  |  |  |
| --- | --- | --- |
| **A2.1 Within the past five years, has your organisation (or any member of your proposed consortium, if applicable), Directors or partner or any other person who has powers of representation, decision or control been convicted of any of the following offences?** | **Please indicate your answer by marking ‘X’ in the relevant box.** | |
| **Yes** | **No** |
| 1. conspiracy within the meaning of section 1 or 1A of the Criminal Law Act 1977 or article 9 or 9A of the Criminal Attempts and Conspiracy (Northern Ireland) Order 1983 where that conspiracy relates to participation in a criminal organisation as defined in Article 2 of Council Framework Decision 2008/841/JHA on the fight against organised crime; |  |  |
| 1. corruption within the meaning of section 1(2) of the Public Bodies Corrupt Practices Act 1889 or section 1 of the Prevention of Corruption Act 1906; |  |  |
| 1. the common law offence of bribery; |  |  |
| 1. bribery within the meaning of sections 1, 2 or 6 of the Bribery Act 2010; or section 113 of the Representation of the People Act 1983; |  |  |
| 1. any of the following offences, where the offence relates to fraud affecting the European Communities’ financial interests as defined by Article 1 of the Convention on the protection of the financial interests of the European Communities: |  |  |
| (i) the offence of cheating the Revenue; |  |  |
| (ii) the offence of conspiracy to defraud; |  |  |
| (iii) fraud or theft within the meaning of the Theft Act 1968, the Theft Act (Northern Ireland) 1969, the Theft Act 1978 or the Theft (Northern Ireland) Order 1978; |  |  |
| (iv) fraudulent trading within the meaning of section 458 of the Companies Act 1985, article 451 of the Companies (Northern Ireland) Order 1986 or section 993 of the Companies Act 2006; |  |  |
| (v) fraudulent evasion within the meaning of section 170 of the Customs and Excise Management Act 1979 or section 72 of the Value Added Tax Act 1994; |  |  |
| (vi) an offence in connection with taxation in the European Union within the meaning of section 71 of the Criminal Justice Act 1993; |  |  |
| (vii) destroying, defacing or concealing of documents or procuring the execution of a valuable security within the meaning of section 20 of the Theft Act 1968 or section 19 of the Theft Act (Northern Ireland) 1969; |  |  |
| (viii) fraud within the meaning of section 2, 3 or 4 of the Fraud Act 2006; or |  |  |
| (ix) the possession of articles for use in frauds within the meaning of section 6 of the Fraud Act 2006, or the making, adapting, supplying or offering to supply articles for use in frauds within the meaning of section 7 of that Act; |  |  |
| 1. any offence listed— |  |  |
| (i) in section 41 of the Counter Terrorism Act 2008; or |  |  |
| (ii) in Schedule 2 to that Act where the court has determined that there is a terrorist connection; |  |  |
| 1. any offence under sections 44 to 46 of the Serious Crime Act 2007 which relates to an offence covered by subparagraph (f); |  |  |
| 1. money laundering within the meaning of sections 340(11) and 415 of the Proceeds of Crime Act 2002; |  |  |
| 1. an offence in connection with the proceeds of criminal conduct within the meaning of section 93A, 93B or 93C of the Criminal Justice Act 1988 or article 45, 46 or 47 of the Proceeds of Crime (Northern Ireland) Order 1996; |  |  |
| 1. an offence under section 4 of the Asylum and Immigration (Treatment of Claimants etc.) Act 2004; |  |  |
| 1. an offence under section 59A of the Sexual Offences Act 2003; |  |  |
| 1. an offence under section 71 of the Coroners and Justice Act 2009 |  |  |
| 1. an offence in connection with the proceeds of drug trafficking within the meaning of section 49, 50 or 51 of the Drug Trafficking Act 1994; or |  |  |
| 1. any other offence within the meaning of Article 57(1) of the Public Contracts Directive— |  |  |
| (i) as defined by the law of any jurisdiction outside England and Wales and Northern Ireland; or |  |  |
| (ii) created, after the day on which these Regulations were made, in the law of England and Wales or Northern Ireland. |  |  |
| **Non-payment of taxes**  **A2.2 Has it been established by a judicial or administrative decision having final and binding effect in accordance with the legal provisions of any part of the United Kingdom or the legal provisions of the country in which your organisation is established (if outside the UK), that your organisation is in breach of obligations related to the payment of tax or social security contributions?**  If you have answered Yes to this question, please use a separate Appendix to provide further details. Please also use this Appendix to confirm whether you have paid, or have entered into a binding arrangement with a view to paying, including, where applicable, any accrued interest and/or fines? |  |  |

**A3 DISCRETIONARY REJECTION CRITERIA**

The Council may exclude any Bidder who answers ‘Yes’ in any of the following situations set out in paragraphs (a) to (j);

|  |  |  |
| --- | --- | --- |
| **A3.1 Within the past three years, please indicate if any of the following situations have applied, or currently apply, to your organisation.** | **Please indicate your answer by marking ‘X’ in the relevant box.** | |
| **Yes** | **No** |
| 1. your organisation has violated applicable obligations referred to in regulation 56 (2) of the Public Contract Regulations 2015 in the fields of environmental, social and labour law established by EU law, national law, collective agreements or by the international environmental, social and labour law provisions listed in Annex X to the Public Contracts Directive as amended from time to time; |  |  |
| 1. your organisation is bankrupt or is the subject of insolvency or winding-up proceedings, where your assets are being administered by a liquidator or by the court, where it is in an arrangement with creditors, where its business activities are suspended or it is in any analogous situation arising from a similar procedure under the laws and regulations of any State; |  |  |
| 1. your organisation is guilty of grave professional misconduct, which renders its integrity questionable; |  |  |
| 1. your organisation has entered into agreements with other economic operators aimed at distorting competition; |  |  |
| 1. your organisation has a conflict of interest within the meaning of regulation 24 of the Public Contract Regulations 2015 that cannot be effectively remedied by other, less intrusive, measures; |  |  |
| 1. the prior involvement of your organisation in the preparation of the procurement procedure has resulted in a distortion of competition, as referred to in regulation 41, that cannot be remedied by other, less intrusive, measures; |  |  |
| 1. your organisation has shown significant or persistent deficiencies in the performance of a substantive requirement under a prior public contract, a prior contract with a contracting entity, or a prior concession contract, which led to early termination of that prior contract, damages or other comparable sanctions; |  |  |
| 1. your organisation—   (i) has been guilty of serious misrepresentation in supplying the information required for the verification of the absence of grounds for exclusion or the fulfilment of the selection criteria; or  (ii) has withheld such information or is not able to submit supporting documents required under regulation 59 of the Public Contract Regulations 2015; or |  |  |
| (i) your organisation has undertaken to |  |  |
| (aa) unduly influence the decision-making process of the Council, or |  |  |
| (bb) obtain confidential information that may confer upon your organisation undue advantages in the procurement procedure; or |  |  |
| (j) your organisation has negligently provided misleading information that may have a material influence on decisions concerning exclusion, selection or award. |  |  |

**Conflicts of interest**

In accordance with question A3.1 (e), the Council may exclude the Bidder if there is a conflict of interest which cannot be effectively remedied. The concept of a conflict of interest includes any situation where relevant staff members have, directly or indirectly, a financial, economic or other personal interest which might be perceived to compromise their impartiality and independence in the context of the procurement procedure.

Where there is any indication that a conflict of interest exists or may arise then it is the responsibility of the Bidder to inform the Council, detailing the conflict in a separate Appendix. Provided that it has been carried out in a transparent manner, routine pre-market engagement carried out by the Council should not represent a conflict of interest for the Bidder.

**Taking Account of Bidders’ Past Performance**

In accordance with question (g), the Council may assess the past performance of a Bidder (through a Certificate of Performance provided by a Customer or other means of evidence). The Council may take into account any failure to discharge obligations under the previous principal relevant contracts of the Bidder responding to this RFQ. The Council may also assess whether specified minimum standards for reliability for such contracts are met.

In addition, the Council may re-assess reliability based on past performance at key stages in the procurement process (e.g. contract award stage). Bidders may also be asked to update the evidence they provide in this section to reflect more recent performance on new or existing contracts (or to confirm that nothing has changed).

**‘Self-cleaning’**

Any Bidder that answers ‘Yes’ to questions A2.1, A2.2 and A3.1 should provide sufficient evidence, in a separate Appendix, that provides a summary of the circumstances and any remedial action that has taken place subsequently and effectively “self-cleans” the situation referred to in that question. The Bidder has to demonstrate it has taken such remedial action, to the satisfaction of the Council in each case.

If such evidence is considered by the Council (whose decision will be final) as sufficient, the Bidder concerned shall be allowed to continue in the procurement process.

In order for the evidence referred to above to be sufficient, the Bidder shall, as a minimum, prove that it has;

* paid or undertaken to pay compensation in respect of any damage caused by the criminal offence or misconduct;
* clarified the facts and circumstances in a comprehensive manner by actively collaborating with the investigating authorities; and
* taken concrete technical, organisational and personnel measures that are appropriate to prevent further criminal offences or misconduct.

The measures taken by the Bidder shall be evaluated taking into account the gravity and particular circumstances of the criminal offence or misconduct. Where the measures are considered by the Council to be insufficient, the Bidder shall be given a statement of the reasons for that decision

**A4** All financial accounts and supporting information should wherever possible be in English and GBP Sterling. Where this is not possible, the Council will use an exchange rate for certain parts of its assessment of financial standing. The source of the exchange rate to be used and the rate itself will be notified to the Bidder by the Council at the time the assessment is made.

|  |  |  |
| --- | --- | --- |
|  | **FINANCIAL INFORMATION** | |
|  |  | |
| A4.1 | **Please provide one of the following to demonstrate your economic/financial standing;**  Please indicate your answer with an ‘X’ in the relevant box. | |
| 1. A copy of the audited accounts for the most recent two years |  |
| 1. A statement of the turnover, profit & loss account, current liabilities and assets, and cash flow for the most recent year of trading for this organisation |  |
| 1. A statement of the cash flow forecast for the current year and a bank letter outlining the current cash and credit position |  |
| A4.2 | Where the Council has specified a minimum level of economic and financial standing and/or a minimum financial threshold within the evaluation criteria for this RFQ, please self-certify by answering ‘Yes’ or ‘No’ that you meet the requirements set out here. | ▢ Yes  ▢ No |
| A4.3 | **(a) Are you are part of a wider group (e.g. a subsidiary of a holding/parent company)?**  If yes, please provide the name below:   |  |  | | --- | --- | | Name of the organisation |  | | Relationship to the Bidder completing the RFQ |  |   If yes, please provide Ultimate / parent company accounts if available.  If yes, would the Ultimate / parent company be willing to provide a guarantee if necessary?  If no, would you be able to obtain a guarantee elsewhere (e.g. from a bank?) | ▢ Yes  ▢ No  ▢ Yes  ▢ No  ▢ Yes  ▢ No |

**A5** The Council’s minimum insurance requirements for any contract(s) awarded for the goods and/or services covered by this RFQ are set out below. Evidence in the form of valid certificates of insurance for at least the sums set out below will be required prior to contract award.

|  |  |  |
| --- | --- | --- |
| A5.1 | Please self-certify whether you already have, or can commit to obtain, prior to the commencement of the contract, the levels of insurance cover indicated below:  Employer’s (Compulsory) Liability Insurance £5m Public Liability Insurance = £5m Professional Indemnity Insurance = £2m  \* It is a legal requirement that all companies hold Employer’s (Compulsory) Liability Insurance of £5 million as a minimum. Please note this requirement is not applicable to Sole Traders. | ▢ Yes  ▢ No |

**A6** Please provide details of up to 3 contracts performed during the past 3 years that are relevant to, and demonstrate your experience in providing the Service covered by this RFQ. Although the information you provide will not be scored as part of this RFQ process, the Council may wish to use it in order to verify your relevant experience and capability. Please note therefore that the customer contact should be prepared to confirm the accuracy of the information provided should the Council wish to contact them.

**For each contract** please provide the following information:

|  |  |
| --- | --- |
| Customer organisation name |  |
| Customer contact name, position in organisation, phone number and email address |  |
| Contract start date  Contract completion date  Estimated Contract Value |  |
| Brief description of contract (max 150 words |  |

**SECTION B METHOD STATEMENT**

Please describe how you propose to deliver the Service described in Appendix 1 Specification:

METHOD STATEMENT

Proposals should detail how the bidder will integrate with the ISfB team and help deliver the aims of the programme in providing innovation support for business within the framework of European Regional Development Fund guidelines.

Please include an example of similar work you have delivered previously and how you would meet ISfB clients’ innovation support requirements.

We require detail of all relevant experience, and short profiles of key personnel working on the project and an outline of how you will source and provide appropriate technical experts to meet client’s needs.

**SECTION C PRICING SCHEDULE**

METHOD STATEMENT (continued)

Please insert your quotation price for delivery of the Service set out in the Specification **excluding VAT** in GBP Sterling.

**Pricing Framework**

|  |  |  |  |
| --- | --- | --- | --- |
| **Item** | **Cost per Item (£)** | **Estimated total cost (£)** | **Description / Assumptions** |
| One hour of one to one consultation and/or mentoring, advice and guidance with Entrepreneur/Start-up/SME | **£** |  |  |
| Three hours of one to one mentoring, advice and guidance with Entrepreneur/Start-up/SME | **£** | **£** | For example at least 40 SMEs receiving 3 hours of one to one mentoring, advice and guidance. |
| Six hours of one to one mentoring, advice and guidance (full day) with Entrepreneur/Start-up/SME | **£** |  |  |
| Delivery of half day (3 hours) innovation workshop (including preparation, workshop materials, venue and refreshments) for up to 15 Entrepreneur/Start-up/SMEs | **£** | **£** | For example at least 10 half day (3 hour) workshops for 15 attendees. |
| Delivery of full day (6 hours) innovation workshop (including preparation, workshop materials, venue and refreshments) for up to 15 Entrepreneur/Start-up/SMEs | **£** |  |  |
| 10% Contingency |  | **£** |  |
| **Total** |  | **£** |  |

The items outlined in the pricing framework are a summary of the specification detailed on page 11 of this RFQ document.

You should identify all potential cost components anticipated in your delivery of the Service described in Appendix 1 Specification. No additional costs will be considered by the Council unless these are clearly stated in your Pricing Schedule response.

The current maximum budget for this work is £76,760 including a 10% contingency (up to £7,676) although this is subject to change and/or extension depending on the needs of the ISfB programme.

Costs should also include:

* Your account management time regarding the relationship with ISfB, including regular review meetings and progress reports.
* A 10% contingency of your overall budget, should we require additional services / items not listed above

The delivery of Innovation Support from the supplier will be on a draw down mechanism as per the needs identified by the ISfB team in response to client requests and identified knowledge gaps which cannot be serviced by other Innovation Support Products available from our Delivery Partners. We are therefore unable to forecast the demand for Innovation Support in advance.

With this in mind payment will be on the basis of deliverables, such as hours of mentoring and/or workshops delivered on a monthly basis which will be evidenced with appropriate, ERDF compliant paperwork:

* ISfB client meeting report(s) for mentoring, advice and guidance provided by the supplier including wet signatures from the client and supplier;
* ISfB event sign in sheet for workshop attendees including wet signatures from the client(s) and supplier.

Templates for ISfB client meeting reports and event sign in sheets will be provided by the ISfB team.

NB: This contract is within IR35 Legislation

**SECTION D FORM OF QUOTATION**

Contract for ISfB Innovation Support Products Consultancy

Reference (CPU 1905)

To Oxfordshire County Council

I/we the undersigned DO HEREBY OFFER to provide the Service upon and subject to the terms and conditions set out in such Contract Conditions, Specification, and the pricing and rates contained in the Pricing Schedule and other documents as are contained or incorporated herein. This offer remains valid and open for acceptance for three months.

The amount of my/our Bid has not been calculated by agreement or arrangement with any person other than the Council and that the amount of my/our Bid has not been communicated to any person until after the closing date for the submission of Bids and in any event not without the consent of the Council.

I/we have not and will not enter into any agreement or arrangement with any person that they shall refrain from bidding, that they shall withdraw or vary the amount of any Bid once offered or otherwise collude with any person with the intent of preventing or restricting full competition.

I/we have not canvassed and will not, before the evaluation process, canvass or solicit any member or officer, employee or agent of the Council in connection with the award of the Contract and that no person employed by me/us has done or will do any such act.

Signature ...............................................................

## Duly authorised for and on behalf of the Bidder

(Electronic/typed signatures are acceptable)

Position held ...............................................................

Name and Address ...............................................................

of Bidder

...............................................................

...............................................................

Dated ...............................................................

It must be clearly shown whether the Bidder is a Limited Company, Corporation, Partnership, or Single Individual, trading in his own or another name, and also if the person signing is not the actual Bidder, the capacity in which s/he signs or is employed.

**SECTION E BIDDER CHECKLIST**

Bidders should ensure that they have completed the following sections before returning their RFQ responses:

|  |  |
| --- | --- |
| **SECTION HEADING** | **COMPLETED?** |
| **Section A Commercial Questions** | 🞏 |
| **Section B Method Statement** | 🞏 |
| **Section C Pricing Schedule** | 🞏 |
| **Section D Form of Quotation** | 🞏 |

It is important that all sections are completed as failure to do so may result in your RFQ response not being considered.

Bidders who do not wish to provide a response to this RFQ are requested to advise the Council’s Representative as soon as possible.

All correspondence relating to this request for proposals should be directed to:

Simone Hartless – ISfB Programme Manager via the question and answer part of the South East Portal. Any questions raised outside of the portal will be posted to the portal along with the relevant response.

1. See EU definition of SME: <http://ec.europa.eu/enterprise/policies/sme/facts-figures-analysis/sme-definition/> [↑](#footnote-ref-1)