

# Market Engagement Events: Healthwatch Devon, Plymouth & Torbay and Local Engagement Contract

**Paul Giblin**, Devon County Council Commissioner  
**Karlina Hall**, Plymouth City Council Commissioner  
**Chris Lethbridge**, Torbay Council Commissioner  
**Becky Meaton**, Devon County Council Procurement



# 1. Agenda

1. Housekeeping and introductions
2. Commissioning intentions explained by commissioners – questions welcome after each Lot
3. Procurement Process explained – questions welcome

Please note that all questions and answers will be recorded and published on the procurement portal for transparency and fairness.

## 2. Commissioning Intentions

Devon County Council, Plymouth City Council, Torbay Council and NHS Devon CCG are commissioning for a contract for Local Healthwatch and a Local Engagement Service within the Devon STP footprint. The procurement is divided into 2 Lots:

Lot 1 – **Healthwatch** statutory consumer voice  
(Commissioned by 3 local authorities)

Lot 2 – **Local Engagement** activity.  
(Commissioned by 3 local authorities and the CCG)

## 2. Commissioning Intentions

Strategic drivers behind the combined tender:

- Devon STP for whole system.
- Increased health and social care integration.
- Sustainability of consumer voice and local engagement functions.

...resulting in agreement between 3 local authorities and CCG on the need for a Pan-Devon approach to commissioning these consumer voice and engagement activities.

## **2. Commissioning Intentions**

### **Lot 1. Local Healthwatch**

Single infrastructure for independent consumer voice covering the Devon STP area, with discrete public-facing identity and access points for Healthwatch Devon, Healthwatch Plymouth and Healthwatch Torbay.

This Lot is being commissioned by the 3 local authorities with CCG input. The LA's hold the statutory responsibility and it covers Children's and Adults Health and Social Care Services.

Economies of scale and local best practice.

## 2. Commissioning Intentions

### Lot 1. Local Healthwatch

Contract duration: 3 years + 1 + 1 +1, from 1/4/20.

Current indicative contract value:

Year 1 maximum	£560,000
Year 2 maximum	£560,000
Year 3 maximum	£560,000
Total	£1,680,000

We are committed to giving 3 years of funding stability for the setting up of a new infrastructure.

## **2. Commissioning Intentions**

Any questions on Lot 1?

## **2. Commissioning Intentions**

### **Lot 2. Local Engagement Service**

We would like to work in partnership with a provider(s) to support our engagement work.

The provider(s) will work with a wide range of organisations to help often vulnerable people to comment on our plans, processes and services, and to liaise with Healthwatch for relevant public views.



## **2. Commissioning Intentions**

### **Lot 2. Local Engagement Service**

The key distinction between Lot 1 and Lot 2:

The Lot 1 lay-led Healthwatch consumer voice will determine it's own priorities, in consultation with commissioners.

Lot 2 work will be spot-purchased by commissioners who will want specific engagement undertaken and we want maximum flexibility in how this work can be done.

## **2. Commissioning Intentions**

### **Lot 2. Local Engagement Service**

Contract duration: 3 years + 1 + 1 +1, from 1/4/20.

Current indicative contract value:

This is a spot-purchase contract so there is no funding guarantee but in 2018-19 we commissioned approx. £120,000 of work which would in future come under this contract.

## **2. Commissioning Intentions**

Any questions on Lot 2?

# 3. Procurement Process



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# 3. Procurement Process

Indicative Timescale:

- Service Specification Development – June-July 2019
- Publish Tender – August 2019
- Deadline for tender submissions – September 2019
- Evaluation / moderation – September / October 2019
- Contract award – January 2020
- Contract start – 1st April 2020

# 3. Procurement Process

The Provision of Healthwatch and Local Engagement in the County of Devon

## The Provision of Healthwatch and Local Engagement in the County of Devon

### Main contract details

**Opportunity Id** DN411542

**Title** The Provision of Healthwatch and Local Engagement in the County of Devon

**Categories** 85000000-9 - Health and social work services  
98000000-3 - Other community, social and personal services

**Description** Devon County Council, Plymouth City Council and Torbay Council, in partnership with NHS Devon Clinical Commissioning Group (CCG), are proposing to jointly commission a Healthwatch and Local Engagement Contract across the footprint of the Sustainability and Transformation Partnership (STP) for Devon...ly. Please read the attached Prior Information Notice document for the details to confirm your attendance.

Please see the attached draft specification documents for Bidders to familiarise themselves with ahead of the market engagement events. You will be able to offer feedback at these events.

[More...](#)

**Region(s) of supply** Devon

**Estimated value** N/A

**Keywords** Healthwatch

### Expression of interest window

From 24/05/2019 14:30 to 19/06/2019 12:00

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### Contact details

**Buyer** Devon County Council

**Contact** Becky Meaton

**Email** [becky.meaton@devon.gov.uk](mailto:becky.meaton@devon.gov.uk)

**Telephone** +44 1392383000

**Address** County Hall, The Annexe  
Exeter  
Devon  
EX2 4QD  
United Kingdom

### Key dates


#### Estimated contract dates


**Start date** 21/06/2019 **End date** 21/06/2019

### Attachments

<a href="#">CP1734-19 Prior Information Notice (PIN).docx</a>	15 KB
<a href="#">DRAFT CP1734-19 Healthwatch Contract Lot 1 Service Specification 190604 v1.pdf</a>	223 KB
<a href="#">DRAFT CP1734-19 Healthwatch Contract Lot 2 Service Specification 190604 .pdf</a>	272 KB

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★ Devon County Council	<a href="#">CP2810-15 Supplier Demo</a>	CP2810-15 Supplier Demo - ITT	20/11/2015
★ Devon County Council	<a href="#">TRAINING - CP1234-56 Contract Title</a>	TRAINING - CP1234-56 Contract Title	15/12/2015


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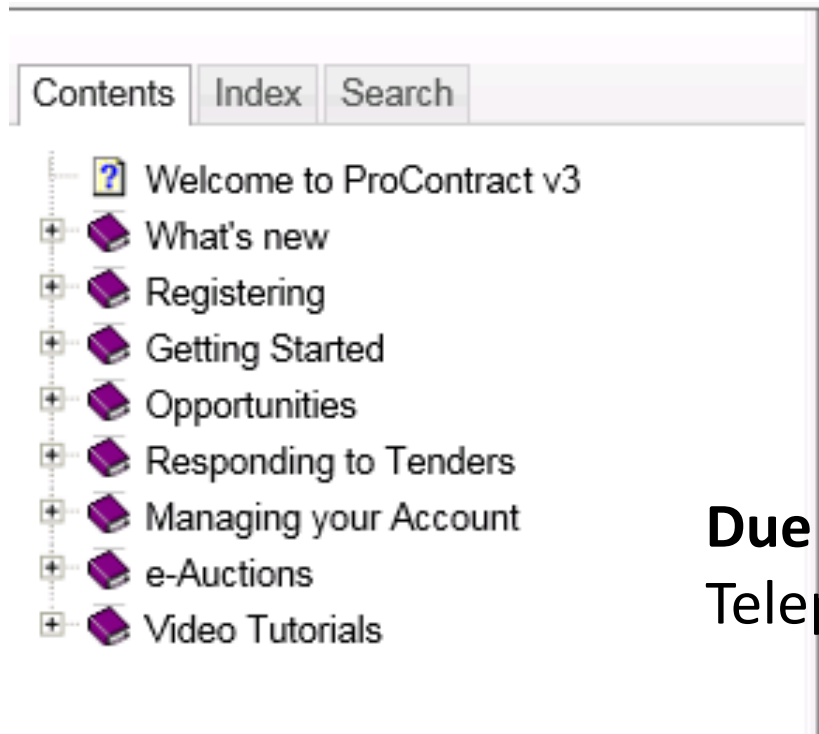
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# **Procurement**

Any questions?



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# Thank you

- Before the tender is published if you have any comments / queries relating to the procurement or the draft specifications please raise through 'messages' section on the tendering system.
- The presentation slides and questions & answers from the events will be collated and published on the electronic tendering system.