

## **Property Services Group – SLA Schedule**

### **SPECIFIC SERVICE LEVEL AGREEMENTS**

3.01	SLA 1	:	Servicing of Mechanical Plant and Equipment
3.02	SLA 2	:	Fixed Wiring Inspections (5 yearly)
3.03	SLA 3	:	Fire Alarm & Emergency Lighting Maintenance
3.04	SLA 4	:	Lightning Protection System Inspection and Test
3.05	SLA 5	:	Lift Maintenance
3.05a	SLA 5a	:	Five yearly LG inspections of Lifts
3.06	SLA 6	:	Automatic Door Maintenance
3.07	SLA 7	:	Asbestos Monitoring
3.08	SLA 8	:	Energy Performance of Buildings (Display Energy Certificates)
3.09	SLA 9	:	Water Hygiene Risk Assessments
3.09a	SLA 9a	:	Water Hygiene Monitoring
3.10	SLA 10	:	Management of Building Management Systems (BMS)

### **Specialist SLA's**

3.11	SLA 11	:	Access Controls
3.12	SLA 12	:	Intruder Alarm Maintenance and Monitoring
3.13	SLA 13	:	Access control barriers and gates
3.14	SLA 14	:	Nurse Call Systems
3.15	SLA 15	:	Patient handling equipment (Hoists, Baths etc)
3.16	SLA 16	:	Fire Extinguisher maintenance
3.17	SLA 17	:	Portable Appliance Testing
3.18	SLA 18	:	CCTV
3.19	SLA 19	:	Tree Inspections
3.20	SLA 20	:	Building Guttering Cleaning
3.21	SLA 21	:	Asset Management Services
3.22	SLA 22	:	Catering Equipment Servicing
3.23	SLA 23	:	Radon Monitoring