Devon Domestic Abuse Service ITT Provider Engagement Event Questions

Event date	Question - provided anonymously	Response
	6 weeks to prepare a Partnership Bid is not a lot of time for a Partnership Bid? Is there any ley way on that?	In terms of the actual timescales for the procurement, the timelines are as they are and we have to run with the process that we have. And we do appreciate the timeline. It won't be out till the end of May. So there is time at the moment
	Safe Accommodation – Is the new provider expected to bring new accommodation with them or will existing refuges and dispersed units be transferred over?	We're looking at the new provider bringing in new premises with them, providing a gradually increase of safe accommodation over the term of the contract. So we're looking at refuge and safe accommodation dispersed. We wouldn't expect any provider to come in with 36 units of accommodation to start with, but build up to this over the contract period.
	You didn't mention Children?	We have two responses to this. Firstly, is that we're looking as part of the specification to be an all family approach. We will be looking at support for children within the context of the whole family. Secondly, we're exploring other opportunities within Devon County Council that will provide support to children and young people more effectively and really target children in and young people in a better way.
	Element 1 Single Gateway and Training does that also include healthy relationships for young people within educational settings or is that something outside the scope of this? Also with the diagram in the presentation, why is MH, the GP service and health IDVA separate?	Second question first, the reason they're separate is they're commissioned separately. So the three projects you mention aren't part of this particular commissioning, whilst they are existing services. So these services would be open for collaboration once this new service starts in 2025, but they're not involved within the specification. To answer the first question, element one has a focus on intervention and prevention outside of its main duties, and this would mostly be aimed at adults. However part of this early intervention work would look to influence children and young people. It is noted however that provider(s) would not be expected to work directly in schools as part of this contract.
24th April 2024 - 10am - 11:30pm	I missed the contract value, please could you confirm total value and preferred allocation against each element?	Total contract value estimate £18.63m (£2.07m p/a) Based on a 9-year contract (5+2+1+1 years)*Bidders will be expected to submit a breakdown with their bid - we are unable to break this down further but this will be done within the specification when that comes out
	How do you envisage DCC being part of the Delivery Partnership and that relationship working as a partnership and not a power dynamic?	The timelines of the ITT processes don't allow us to do any of that work in advance or by contract start. So we'll be looking at developing this work through the mobilisation periods and onwards when the project is starting to deliver. For example, upcoming frameworks can be jointly developed and defined and our processes are shared, so it's all to be defined and there'll be more information in the specification.
	Please could you let us know how many units of accommodation you have currently and over what time frame you want to increase to 36units? Also, how many units are being commissioned for element 5 and are these currently in place?	Devon County Council doesn't hold any properties. But we support a refuge which has 8 units of accommodation, plus 2 dispersed units within two tier authorities, which will remain in scope for this. Within the specification we are looking for 36 units developing over the first five years of the contract with flexibility around that, but that's all to be defined in the specification. We are unable to brake this down within elements, this will all be started within the specification.
25th April 2024 - Provider Engagement Event 10am - 12:30pm	Animals are not mentioned in this presentation, are they included in the specification ?	I am unable to respond to that question please refer to the specification when it comes out
	Will TUPE apply to the contract? What are the expectations around geography of the 36 units and their timeframe ?	Yes TUPE will apply to the current contract holders I am unable to respond to that question please refer to the specification when it comes out
	Are there any existing buildings or leases available to potential accommodation providers?	Devon County Council doesn't hold any properties. But we support a refuge which has 8 units of accommodation, plus 2 dispersed units within two tier authorities, which will remain in scope for this. Within the specification we are looking for 36 units developing over the first five years of the contract with flexibility around that, but that's all to be defined in the specification
	Units versus bedspaces e.g. 36 people 36 rooms? Include bunkbeds as 2 units?	I am unable to respond to that question please refer to the specification when it comes out