

1920-0172 Support-after-Suicide Service in North Central London

Islington Council invites suitable expressions of interest from suppliers for a Support-after-Suicide service for the five boroughs of north central London (London Boroughs of: Barnet, Camden, Enfield, Haringey, and Islington)

Current status / Background

Each death by suicide has profound, wide-ranging, intergenerational, economic and emotional consequences for those directly bereaved and society as a whole. There is currently no routine process for identifying people in North London who have been bereaved by suicide and no dedicated support service to provide them support after bereavement. On behalf of the Departments of Public Health of the five North Central London boroughs (Camden, Islington, Haringey, Barnet and Enfield), the London Borough of Islington invites proposals for a Support-after-Suicide service to provide emotional and practical support for those bereaved by suicide.

The requirement

The aim of the service is to support those bereaved by suicide to face the immediate, acute, disorientating and painful experience of the first weeks and months after a suicide. The service also aims to support communities bereaved by suicide in partnership with local agencies and community groups.

We expect the service will consider offering individual support, and potentially group-based and community-based support. At a minimum, we require a service to be able to offer:

- Pro-active contact and offer of support to those referred and who self-refer
- An assessment of need from a qualified person
- One-to-one emotional support
- Telephone or email support
- Provision of verbal and written information
- Support those bereaved to cope with the practical tasks and impacts of bereavement by suicide, such as dealing with the police, funeral arrangements or visiting the place of death as well as accessing legal advice or financial support
- Advocacy and liaison support, such as offering to accompany clients at inquests, dealing with the media, advocating for clients by speaking to professionals or statutory agencies on their behalf
- Signposting and/or referral on to other emotional support services, such as bereavement counselling, mental health services, GPs, or peer support groups, where appropriate

Lots

This contract is not being divided into lots. A single service is required for all of North Central London.

TUPE [Transfer of Undertakings (Protection of Employment) Regulations]

Potential providers must be aware that TUPE may or may not apply to this service. Further details will be available in the invitation to tender.

Contract Period

The contract period will be for 24 months from an estimated start date 1 April 2020 with an option to extend up to a further 12 months.

Contract Value

The estimated total value of this contract is £460,500 over the maximum 36 months term of the contract. This is based on £153,500 per annum. There is a maximum fixed budget for this service of £460,500. Any bids over this amount will be disqualified.

Award criteria

The contract will be awarded to the Most Economically Advantageous Tender (MEAT) in accordance with the Public Contracts Regulations. MEAT for this contract is quality 90% and cost 10%. Further details will be provided in the invitation to tender.

Cost 10%

Quality 90%

Quality made up of:

- Proposed approach to service provision 25%
- Proposed approach to service access 20%
- Proposed approach to staff recruitment, support and professional development 10%
- Proposed approach to ensure the close involvement of people with lived experience of suicide bereavement, including recruitment, support, training, and maintaining volunteers and peer workers 10%
- Proposed approach to quality assurance and improvement 10%
- Proposed approach to potential challenges 10%
- Proposed approach to social value and sustainability 5%

Total 100%

Tenderers should be aware that we reserve the right to hold presentations and/or interviews during the tender process. Presentations and/or interviews will be for verification/clarification purposes of the written submission.

We reserve the right to interview leading bidders.

Procurement Process

This contract will be procured using the Open Procedure. The Open Procedure means that all bidders who successfully express an interest will automatically be invited to tender and have access to the tender documents. Those who submit a tender and meet the minimum requirements will have their full tender, method statements and pricing evaluated.

How to express an interest

If you wish to apply for this contract please follow the steps below:

Register your company free of charge via the **London Tenders Portal**.

Link: <https://procontract.due-north.com>

Await acceptance. You will receive an email confirming your username and password.

Use your username and password to log into the London Tenders Portal and express your interest in 1920-0172, Support-after-Suicide Service in North Central London – 85000000 Health and social work services

Shortly after you have expressed interest, you will receive a second email containing a link to access the tender documents.

Deadlines

The deadline for expressions of interest is: **11.59am Wednesday 29 January 2020.**

Submission of tenders by **12 noon, Wednesday 29 January 2020.**

Late submissions will not be accepted.

Additional information

- Islington Council and its partners are committed to work towards a 'Fairer Islington', for more information see www.islington.gov.uk.
- Please **do not** include any publicity material with your submissions.
- Islington Council aims to provide equality of opportunity and welcomes applicants who meet the qualitative selection criteria from black and minority ethnic communities and disabled groups.
- The Council encourages all types of organisation who meet the qualitative selection criteria including Voluntary and Community Sector (VCS) organisations, Social Enterprises or not for profit enterprises and small to medium enterprises (SME) to tender.
- Your submission will be marked in stages. Only applicants who meet the requirements at each stage will progress to the next stage. Further details will be contained in the tender documents.
- Please include the Contract Number of this tender process when communicating with the Council in any way.
- All questions relating to this contract should be raised via the question and answer section of the relevant contract on the London Tenders Portal. Please do not contact any officer of the council directly.
- Applicants are advised that all costs incurred either directly or indirectly in preparation, submission or otherwise related to this advertisement will be borne by them, and in no circumstances will the council be responsible for any such costs. Applicants are also advised that the council at its sole discretion acting reasonably and in good faith reserves the right to abandon the procurement at any stage prior to contract award.
- As part of a commitment to transparency the council is now publishing all spend over £500 each month. This includes spend on contracts, so the successful contractor should expect details of spend against the contract to appear on the council website [Islington Council: Council contracts](#). The council is also committed to publishing tender and contract documentation after contract award stage. Commercially sensitive information will be redacted from documentation. What constitutes commercially sensitive information is a matter for the council's sole discretion. However, tenderers will be invited to identify information they consider to be commercially sensitive in their tender return and this will be taken into account in the council forming a view.