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| 1. **FUTURE MODELS OF SERVICE DELIVERY:**   What might a combined pipeline of accommodation and support look like?  What skills or other factors are essential to achieving the outcomes we require?  What does provision for more complex young people need to look like to be successful? | 25 mins plus 15 feedback  10.45 to 11.25 |
| 1. **CARE VERSUS SUPPORT**:   How can providers manage complexity to sustain placements and build resilience in an unregistered context?  How can we better respond to crisis?  How do we enable young people to step down effectively?  What are the challenges and how might these be overcome? | 25 mins plus 15 feedback  11.25 to 12.05 |
| 1. **ENSURING QUALITY**:   What are the key areas that should be monitored to measure performance?  How can commissioners and providers work together to develop and ensure service provision is safe and of good quality (bearing in mind it is unregistered) provision? What might this look like? | 25 mins plus 20 feedback  12.05 to 12.50 |