Kent County Council is currently considering the options available to it in the recommissioning of its Refugee Resettlement Programme casework services. The existing programme provides support to refugee families arriving on the UK Refugee Resettlement Scheme, Afghan Relocations and Assistance Policy and Afghan Citizens Resettlement Scheme.

This preliminary market engagement is being conducted to investigate:

* Providers interest in delivering refugee resettlement casework services across nine districts in Kent.
* Different service models experienced by the market
* Advantages and disadvantages of the markets experience
* Challenges faced by the market
* Experience of delivering integrated service models

The council would like responses from providers who have delivered aspects of a Refugee Resettlement Scheme Service under any other contractual arrangements.

Please complete by ……………………and return via email to ……………………………….

**Questionnaire**

|  |  |  |
| --- | --- | --- |
|  | Question | Response |
| Part 1: Organisational Details | | |
| 1.1 | Organisation Name |  |
| 1.2 | Organisation Type |  |
| 1.3 | Contact Details | Name:  Role:  Email:  Phone: |
| Part 2: Questions | | |
| 2.1 | Provide a brief summary of what services your organisation delivers as a Refugee Resettlement Scheme Service Provider and the service model(s) you have developed or been a part of? |  |
| 2.2 | How many years have you been providing these services? |  |
| 2.3 | What were the advantages and disadvantages of the service model(s) you developed or were a part of? |  |
| 2.4 | What are the major challenges you’ve faced providing your Services? |  |
| 2.5 | Have you any experience in providing an integrated resettlement support service to refugees arriving through the government schemes, alongside refugees / families fleeing conflict that arrive through other routes? |  |
| 2.6 | Would you be interested in a tender to commission a single provider to deliver refugee resettlement casework services across nine districts in Kent? |  |
| 2.7 | Would you be interested in a tender to commission refugee resettlement casework services in specific areas of Kent through multiple lots? |  |
| 2.8 | Please indicate your first and second preference if you wish to attend the market engagement sessions, we will take this into account as far as possible. Please email your completed response to [cpd-peopleteam@kent.gov.uk](mailto:cpd-peopleteam@kent.gov.uk)  The dates available are:  Thursday the 13th June at 1300 or Monday the 17th June at 1130. | First Date:  Second Date: |