NHS
South Devon and Torbay
Clinical Commissioning Group

NHS
Northern, Eastern and Western Devon
Clinical Commissioning Group

Devon
County Council

Provider Event
Residential Short Breaks

Thursday 12th April 2018

NHS
South Devon and Torbay
Clinical Commissioning Group

NHS
Northern, Eastern and Western Devon
Clinical Commissioning Group

Devon
County Council

Today's Agenda

10.00-13.30	**Provider Event Residential Short Breaks**
09.30-10.00	Refreshments, Networking Opportunity & House Keeping.
10.00 – 10.10	Welcome
10.10-10.40	Direction of Travel, Trends and Needs & Services to be Tendered
10.40- 11.05	Proposed Contracting Approach
11.05-11.20	Draft Service Specification and Summary
12.00-12.15	Refreshments & Comfort break
11.20- 13.05	Key Questions:- Sessions to Aid Design
13.05- 13.15	Indicative Timeline and Next Steps for Market
13.15-13.25	Questions & Answers/ share Feedback
13.25-13.30	Event Close

All information from this event will be posted on the 'Supplying the South West' electronic tendering portal asap after the event. Your feedback will be anonymised and published in the tendering portal.

Direction of Travel, Future Trends and Needs

Reduction in demand for residential short breaks over life of next contract

- ***30%*** *of children currently using the service will be 18 in the next year and* ***56%*** *will transition within the next three years .*
- *Over last two years there have been 2-3 new referrals to the service each year.*
- *Continuity of care for children is of upmost importance.*

Model of delivery and service offer needs to change to cater for this.

NHS
South Devon and Torbay
Clinical Commissioning Group

NHS
Northern, Eastern and Western Devon
Clinical Commissioning Group

Devon
County Council

Devon Multi-Agency Strategy for Children and Young People with SEND 2017-2020

- *Informed by Devon parents and carers views , opinions and experiences.*
- *Devon parents and carers co-produced the vision.*

NHS
South Devon and Torbay
Clinical Commissioning Group

NHS
Northern, Eastern and Western Devon
Clinical Commissioning Group

Devon
County Council

Devon Multi-Agency Strategy for Children and Young people with SEND 2017-2020

NHS
South Devon and Torbay Clinical Commissioning Group

NHS
Northern, Eastern and Western Devon Clinical Commissioning Group

Devon County Council

Devon Multi-Agency Strategy for Children and Young people with SEND 2017-2020

The Vision

- *Be independent*
- *Live where they choose*
- *Have meaningful & worthwhile work*
- *Enhance their life skills*
- *Opportunity to learn*
- *Manage the many transitions in their lives*
- *Be and feel safe*
- *Have a strong voice*
- *Meaningful friendships and relationships*
- *Respected & celebrated for who they are*
- *Be and stay healthy*
- *Stable & resilient families*
- *Have information and support*

Our 6 Strategic Priorities

1. Working Together
2. Inclusive Education
3. Preparation for Adulthood
4. Choice and Control
5. Engagement
6. Health & Wellbeing

More Choice

Families are being offered and are taking up more community service offers for their children and young people.

What is available?

- *Enabling*
- *After School Clubs*
- *Saturday Club*
- *Holiday Club*
- *Support Worker in Home*
- *Overnight Short Break in a children's home or with a foster carer*

Long Term and Shared Care

- *Sufficiency of placements for Devon Children and Young People and Devon Children and Young People who are disabled.*
- *Placements which can meet increasing complexity of needs and challenging behaviour.*
- *Returning children to the local area from out of area.*
- *Preventing children being placed outside the area.*
- *Links to Transforming Care Partnership Plan.*

Services to be Tendered

Some of the residential short breaks service are currently provided by Virgin Care Limited as part of Devon Integrated Children's Services. This contract ends on 31st March 2019.

We do commission other short breaks services these are not included in this tender.

The service to be tendered is delivered from 4 Children's Homes located across Devon.

Since the start of the contract the demand for this residential short breaks service has reduced and continues to decrease year on year.

In 2018/19 there are 62 Devon children and young people accessing the service.

From April 2019 it is likely there will be 43 children and young people accessing the service plus any new referrals made to service for 2019/20

NHS
South Devon and Torbay
Clinical Commissioning Group

NHS
Northern, Eastern and Western Devon
Clinical Commissioning Group

Devon
County Council

Services to be Tendered:- Overview of the Children's Homes

1. ***Meadowpark***:- *Located in Exeter, 5 bed capacity, currently provides breaks for those with complex physical needs and health needs and learning disabilities.*

2. ***Barnes:-*** *Located in Tiverton, 5 bed capacity, currently provides breaks for those with complex behavioural need.*

3. ***Welland:-*** *Located in Barnstaple, 7 bed capacity, currently provides breaks for those with complex physical disabilities and learning disabilities.*

4. ***Hillcrest:-*** *Located in Honiton, 3 bed capacity, currently provides breaks those with complex behavioural needs and learning disabilities.*

Proposed Contracting Approach

- It is envisaged there will be a single contract covering residents in the Local Authority area of Devon County Council.
- This will be based around the existing establishments delivering the service now.
- The service will be commissioned in partnership with Health commissioners.

Proposed Contracting Approach

- The contract could be based on an element of a small block contract with demand above the block element being delivered through a cost and volume approach.

- What are your views on an appropriate contract term given the reducing demand over life of the contract?

Proposed Contracting Approach

Questions?

The Draft Specification

NOT FINAL – YOUR FEEDBACK IS WELCOME!

Key sections

Part 1 Section 3 :- Service description & Service Development

The service provider will be required from year 1 and over the life of the contract to work with commissioners to facilitate in achieving Devon's vision and priorities for disabled children as evidenced in the SEND strategy.

To work with commissioners to develop a flexible model of service delivery focused upon:-
a)Continued delivery of some residential short breaks services for identified children, young people and their families living in Devon meeting demand;

Combined with

b) Flexibility to deliver a range of personalised services using the four homes as a base or community based services to support children with additional needs and disabilities. This could include but is not limited to community offers such as enabling services, sibling activities, parental support, behavioural support.

c) Flexibility to offer 52-week provision or shared care for Children in Need or Children Looked After in Devon.

d) Flexibility for young people in transition.

Key sections

Section 3 :- Service description & Service development

- *Hearing the voice of children and young people to ensure personalisation of services and to shape and improve service over time.*
- *Preparing children and young people for adulthood and transition.*
- *During the life of the contract there is a need to work with commissioners to agree delivery of services from 0-25 years as per the requirements of the SEND Code of Practice: -0-25 years (2014).*

Appendix 1 :- Quality Assurance Framework

- *Emphasis on quality requirements and monitoring.*

Part 2:-National Residential Contract for the placement of Children in Children's Homes (2012) Schedule 1.

Summary

Proposed Contracting Approach

- *Flexible model of delivery:- residential short breaks (Small Block and Cost & Volume arrangement) plus delivery of alternative offers.*
- *2019/20:- Estimated 43 children and young people who are currently accessing 2260 overnight stays plus any new referrals.*
- *Commissioning in partnership.*
- *Services to be delivered from 4 existing Children's Homes.*

Key Question 1

The contract will allow flexible use and tapering of services during its lifetime.

- *In light of reducing demand for overnight short breaks what are the options for making best use of the 4 children's home available?*
- *How and what might you develop to deliver alongside this residential short breaks service?*
- *How would you work with us to engage parents and children in these changes?*

Key Question 2

- *As a provider how will you make this model of core block and cost and volume arrangement work for this service?*

- *What are your views on an appropriate contract term given the reducing demand over life of the contract?*

- *In order for the above to work what points would we need to consider ?*

Key Question 3

The service model will need to be flexible in providing a crisis response for children and young people.

- *How can this be achieved?*

Key Question 4

The service model will need to promote independence and inclusion.

- *How could this be achieved?*
- *How could we ensure the service prepares children and young people for adulthood?*
- *Who will you need to work with to make that possible?*
- *What would we need to do to enable integrated & partnership working?*

Key Question 5:- Draft Specification & QAF

- What are your thoughts on this?
- Have we missed anything?
- What are your thoughts on the Quality Assurance Framework?

Indicative Timetable

Key Event	Date
Drafting of Specification and Tender Pack	March and April 2018
Potential Future Provider Event	May 2018
Publication in OJEU	May 2018
Publish Tender (ProContract)	May 2018
Deadline for Tender Submissions	June 2018
Evaluations & Approval	July and August 2018
Contract Award	October 2018
Mobilisation	October 2018 to March 2019
Contract Go Live	1st April 2019

NHS
South Devon and Torbay
Clinical Commissioning Group

NHS
Northern, Eastern and Western Devon
Clinical Commissioning Group

Devon
County Council

What You Need To Do In The Interim

Register on www.supplyingthesouthwest.org.uk

Register against category code **85000000 -**
If Registered Already

Ensure your details are up to date

Pro Contract Support Team:

swsupport@due-north.com or 0844 334 5204

NHS
South Devon and Torbay
Clinical Commissioning Group

NHS
Northern, Eastern and Western Devon
Clinical Commissioning Group

Devon
County Council

Questions / Feedback…

If you have any further questions or feedback on the event please contact:-

Andy Simkin

Procurement Category Manager (People)

Devon People Procurement Team

Devon County Council

Andrew.Simkin@devon.gov.uk

Tel:- 01392 383000