## Portal Contract Reference: DN631044

**Internal Contract Reference:** R5859

**Contract Title:** Planning and Building Control Data Management Solution

**Expressions of interest start date:** 24th April 2023

**Return of tenders/bids end date:** 2nd June 2023

**Initial Contract Duration:** 36 months

**Extensions:** Option to extend 24 months (twice)

**Estimated Contract Value (including extensions):** £800,000

**Description:**

Tower Hamlets is seeking suitably experienced and skilled providers to replace the entire Built Environment platform. The Council is seeking a single contract with a lead implementation partner for all aspects, services, modules, and functionality that is required, this includes:

* Local Land Charges, Planning / Development Management, Building Control, the Local Land and Property Gazetteer, and Street Naming and Numbering.
* The range of functionality within these service areas including document storage & management, image and shape file creation and storage, migration of our historic data, customer access portals and a wide range of customer self-service processes, all officer workflows and service management functionality.
* •Link to existing council systems.

Criteria and method statement requirements in the ITT schedules and materials for bidders to complete and includes:

* A single contract with the successful bidder for all the services and systems to meet the functionality requirements.
* •The successful bidder will be required to put in place contracts for the supply of any modules / functionality that cannot be delivered through their own systems.
* The Implementation phase will be through a single contract with the successful bidder leading on all aspects of system deployment and integration with the Tower Hamlets and external agency systems required for go-live.

**Additional Information:**

The London Borough of Tower Hamlets (LBTH) is seeking expressions of interest from interested organisations for the above services and / or goods.

Organisations wishing to express their interest are requested to **register** on the London Tenders Portal ([www.londontenders.org](https://www.londontenders.org/procontract/supplier.nsf/frm_home?ReadForm)) where they will find the opportunity documentation available for download. You will be required to complete an online questionnaire.

Organisations must ensure that access to the system is available to their representatives dealing with the contract and that this contact is updated as and when required.

The council will not be liable for the lack of delegated access within the organisation and will not send any documentation regarding the opportunity, which shall be exclusively available through the portal.

Suppliers are responsible for allowing sufficient time to submit their Application. The Council accepts no liability whatsoever for tenders that are not submitted due to internet connectivity issues, transmission delays or errors.

Tower Hamlets Council is an Equal Opportunities Employer and a supporter of Ethical Governance. Our protocol can be found [HERE](https://www.towerhamlets.gov.uk/lgnl/business/tenders_and_contract/Working-for-Tower-Hamlets-and-Suppliers-Code-of-conduct.aspx) Or via [http://www.towerhamlets.gov.uk/](https://www.towerhamlets.gov.uk/lgnl/business/tenders_and_contract/tenders_and_contracts.aspx)

If you require any further information prior to submitting an Expression of Interest please contact the Council via email [procurement@towerhamlets.gov.uk](mailto:procurement@towerhamlets.gov.uk) quoting the internal contract reference number.