

Market Engagement Event – Supported Living Services

Leicester City Council (the Authority) are seeking to pre-engage with the supported living provider market and share its initial draft proposals around the future purchasing of supported living services in the city of Leicester. The Authority will use the feedback and responses from the market engagement events to help finalise its delivery models and specifications. Therefore, at this stage, the market engagement events are not part of any formal procurement process and therefore is not a call for competition.

The formal procurement process is anticipated to commence later in 2019.

Participation or non-participation in the market engagement events will not prevent any provider from participating in any future procurement process, nor is it intended that any information supplied as part of these discussions will place any provider at an advantage in a potential procurement process.

Supported living services relate to the provision of both care and housing related support. Providers are not expected to source any accommodation for the service users. The supported living services will be provided for people with disabilities who live in a variety of settings (for example, shared rented or owned accommodation, individual rented accommodation, owner occupied property, extra care schemes or live with family carers or friends).

The Authority is holding two market engagement events, details of which are provided below. The same two identical events are being repeated.

Please feel free to attend, **with prior booking request**, any event which you are interested in or both the events.

To book a place at this event please email procurement-asc@leicester.gov.uk with the email **Subject heading: SL ME Event**.

Please quote the Market Engagement Event Number; the date; the time of the event you would like to attend, together with the name of the attendee, their job title, and the name of their provider/organisation.

A maximum of 2 places per organisation is available.

Places are limited and will therefore will be allocated on a first email request basis.

Upon receipt of your email you will receive confirmation back from the Authority that your place is reserved. **Please do not attend the event if you have not received this confirmation back from the Authority.** Once your place has

been confirmed and you are then unable to attend, then please let the Authority know so that your place can be allocated to somebody else on the reserve list.

The information from the market engagement event will then be made available on the e-tendering portal at a later date.

The venue for the for the market engagement events is:

Leicester City Council, Town Hall, Town Hall Square, Leicester LE1 9BG

[Get directions to Town Hall](#)

The market engagement events are to be held in the Town Hall Tea Rooms 1.12.

Upon arrival at the Town Hall please report to the reception desk as you enter, and you will be shown to the Tea Rooms.

Wheelchair access to the Leicester City Council Town Hall is available via the lift located on Town Hall side entrance on Horsefair Street, Leicester.

| Market Engagement Event 1 | |
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| <p>Offer and Ethos An opportunity to see the model that the Authority is thinking would work for the city of Leicester and how that supports more focus on enablement, living well and recovery pathways. Commissioners are interested to share their thinking around the model and how these principles would underpin supported living services for existing and new schemes.</p> <p>Outcomes and KPIs This part of the session will focus on the broad performance measures which will support the way these pathways work and the outcomes that the Authority envisage for service users accessing supported living services. This is an opportunity for the provider market to inform the outcomes and KPIs that the Authority will apply to the next set of arrangements.</p> | <p>18th April 2019 Registration for confirmed bookings commences at 10.00 a.m. and the Market Engagement Event 1 will start at 10.30 a.m. and close at 12.00 noon.</p> <p>The same identical Market Engagement Event 1 will be repeated on 17th May 2019. Registration for confirmed bookings commences at 2.00 p.m. and the Market Engagement Event 1 will start at 2.30 p.m. and close at 4.00 p.m.</p> <p>Therefore, for Market Engagement Event 1 you are only required to attend once either on either 18th April 2019 or on 17th May 2019.</p> |
| Market Engagement Event 2 | |
| <p>Specialist Services This theme will explore the requirements for developing specialist</p> | <p>3rd May 2019 Registration for confirmed bookings commences at 2.00 p.m. and the</p> |

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| <p>services in the city of Leicester for those with more complex needs. This is an opportunity for the provider market to talk to the Authority about the opportunities and the barriers with the purpose of shaping the development of specialist services and support in the city of Leicester.</p> <p>Rotation and Innovation</p> <p>This is an opportunity for the Authority to work with the provider market to develop our ideas for how the Authority might undertake rotation of any future Framework Agreement arrangement. This is about developing a process whereby the Authority can reorder the ranked providers based on a set of quality requirements; and the Authority want to talk to the provider market about what those requirements might be. There are also opportunities to innovate in the delivery of services, and again the Authority want to listen to the ideas of the provider market.</p> | <p>Market Engagement Event 2 will start at 2.30 p.m. and close at 4.00 p.m.</p> <p>The same identical Market Engagement Event 2 will be repeated on 24th May 2019. Registration for confirmed bookings commences at 2.00 p.m. and the Market Engagement Event 2 will start at 2.30 p.m. and close at 4.00 p.m.</p> <p>Therefore, for Market Engagement Event 2 you are only required to attend once either on 3rd May 2019 or on 24th May 2019.</p> |
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