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Dorset Care Framework NHS ‘Lots’

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Agenda

Introductions and welcome
The Dorset Council Framework(DCF) and how Dorset CCG will utilise it
The services in more detail
Pricing
NHS Standard Contract
Any Questions

The Dorset Care Framework No 2

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There is a current framework in place however the complex care lot was not opened. The new framework which is aimed to be advertised shortly will have many lots.
Most of these lots will be used by both Dorset Council and Dorset CCG.
This is the chosen vehicle to secure care. It is the CCG's intention to source care from a provider who is on the framework.

The two lots which will only be used by Dorset CCG

- Complex care domiciliary
- Progressive Degenerative Conditions

How Dorset CCG will utilise this

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Providers will have to pass a set criteria to be placed on the framework.

For the two Dorset CCG lots providers will also have to complete an Organisation Assessment form.
It will ask such things as quality assurance, information governance, patient safety and risk, health and safety, workforce and may have some financial requirements however we are working with Dorset Council to ensure that we do not ask providers to submit the same information twice.

Providers will have to sign up to the NHS Standard Contract

Providers will be required to sign up to the pricing

Complex Care 'Lot'

Domiciliary (Home) Care in this 'Lot' refers to care for people living in their own homes and who need Registered General Nurse (RGN) input to their care, or oversight of care delivery by a RGN so the provider must employ RGNs.

The service cannot be carried out purely by a HCA without the oversight of a RGN

An individual who is complex may need PEG feeding, suctioning, have a tracheostomy along with other health variables and also challenging behaviours.

Progressive Degenerative Conditions 'Lot'

To provide domiciliary home care services for adults diagnosed with a Progressive Degenerative Condition An example of a Progressive Degenerate Condition includes

- Motor Neurone Disease (MND)
- Huntington's Disease
- Parkinson's Disease

Due to the progressive nature of the conditions this service is designed to support the care needs of the individual. Individuals needs may increase at various rates necessitating an increased level of provision or assignment of more skilled carers, for example commencement with Health Care Assistant (HCA) support moving over time to Registered General Nurse (RGN) support.

Applicable to both 'Lots'

Domiciliary (Home) Care in these lots refers to care for people living in their own homes. The individuals will be Continuing Healthcare eligible and registered with a GP in Dorset.

The individual will require visits of agreed durations at various times of the day including waking or sleeping night care or in some case care is provided over a full 24 hour period.

The provider will ensure that the services can be provided every day of the year 24 hours a day.

Applicable to both 'Lots' continued

The needs of those using the services may vary greatly and packages of care are designed to meet individual circumstances.

The Commissioner will produce an Agreed Health Outcome Plan. The provider will develop their own Care Plan in consultation with the Multi Disciplinary Team (MDT), the individual and any appropriately appointed Advocate. Its contents will be reviewed on an ongoing basis and the provider must maintain a record of the reviews.

Should there be any need for additional care the providers will notify the CGG in advance The commissioner will not be liable for any care that was not agreed in advance.

Complex Care

Providers will be asked to complete a pricing template. That rate will remain for each case until it is reviewed in line with the framework pricing mechanism

The CCG will approach those providers who offer best value for money when securing care. This is being defined further.

Progressive Degenerative Conditions

Providers will be agreeing to the set rates which are on the pricing template which will be shared once the lot is open. This price will be set until the review in line with the framework pricing mechanism. The mobilisation period will be considered when placing packages.

For both lots the hourly rate is to include any mileage. Food for live in carers will be at £35 per week. The CCG will not be paying any accommodation costs.

The NHS Standard Contract(Shorter form)

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For both the Complex Care and Progressive Degenerative Diseases lots the **Short Form** NHS Standard Contract will be used.

The contract is made up of 3 parts:

- **The General Conditions** *(Nationally mandated, fixed standard terms and conditions)*
- **The Service Conditions** *(Nationally mandated, fixed standard terms and conditions, tailored by Service Category- in this case Continuing Healthcare Services)*
- **The Particulars** *(elements for local agreement)*

Template documents can be found on the NHSE NHS Standard Contract website
NHS England » Shorter-form NHS Standard Contract 2021/22 (Particulars, Service Conditions, General Conditions)

Technical Guidance
NHS-Standard-Contract-technical-guidance-202122--republished-October-2021.pdf (england.nhs.uk)

The NHS Standard Contract(Shorter form) continued

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- Governance and Regulatory information will be required to complete the contract Particulars. An online form will be issued to each provider to submit. An example of the questions is below

Adobe Acrobat Document

The following will also be required:

- Evidence of appropriate Indemnity Arrangements *(requested in Organisational Assessment Form)*
- Evidence of CQC registration (where required) *(requested in Organisational Assessment Form)*
- Safeguarding (Adults and Children) and Mental Capacity Act Policies *(requested in Organisational Assessment Form)*
- Completion of the Data Security and Protection Toolkit *(further details at https://www.dsptoolkit.nhs.uk/News/2021-2022-standard)*

Once completed, and relevant information/policies received, the contract documents will be issued via Microsoft Teams for review and signature.

Some of you may have attended the Market Engagement Events held by Dorset Council and the CCG through September and October already. If you have not please do attend the one tomorrow. You can register using the email in the next slide.

You may have attended today and feel that you are not able to provide care for these lots but I am sure there may be other lots which would be more applicable to you in the framework.

Ensure you are signed up to the procurement portal:

For the E-tendering portal – register now if you are interested via this link:-
www.supplyingthesouthwest.org
Finding the opportunity – it will have its own unique reference DN548158

Questions?

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Have you any questions?

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