

This notice in TED website: <http://ted.europa.eu/udl?uri=TED:NOTICE:55066-2013:TEXT:EN:HTML>

**UK-Reading: Insurance services
2013/S 035-055066**

Contract award notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1) Name, addresses and contact point(s)

Reading Borough Council

Civic Offices

RG1 7AE Reading

UNITED KINGDOM

Telephone: +44 1189372945

E-mail: corporate.procurement@reading.gov.uk

Fax: +44 1189372278

Internet address(es):

General address of the contracting authority: www.reading.gov.uk

I.2) Type of the contracting authority

Regional or local authority

I.3) Main activity

General public services

Environment

Housing and community amenities

Social protection

Recreation, culture and religion

Education

I.4) Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1) Description

II.1.1) Title attributed to the contract

Provision of Insurance and Claims Handling (but excluding broking services).

II.1.2) Type of contract and location of works, place of delivery or of performance

Services

Service category No 6: Financial services a) Insurances services b) Banking and investment services

NUTS code UKJ11

II.1.3) Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4) Short description of the contract or purchase(s)

Insurance services. Accident insurance services. Contractor's all-risk insurance services. Motor vehicle insurance services. Damage or loss insurance services. Property insurance services. Financial loss insurance

services. Pecuniary loss insurance services. Liability insurance services. Engineering insurance services. Provision of insurance and claims handling services, excluding broking services.

II.1.5) Common procurement vocabulary (CPV)

66510000, 66512100, 66513200, 66514110, 66515000, 66515200, 66515410, 66515411, 66516000, 66519200

II.1.6) Information about Government Procurement Agreement (GPA)

The contract is covered by the Government Procurement Agreement (GPA): no

II.2) Total final value of contract(s)

II.2.1) Total final value of contract(s)

Value: 3 306 835,8 GBP

Excluding VAT

Section IV: Procedure

IV.1) Type of procedure

IV.1.1) Type of procedure

Open

IV.2) Award criteria

IV.2.1) Award criteria

The most economically advantageous tender in terms of

1. Lot No. 1 - Property, including Fidelity GuaranteePrice for insurance cover 57.5%Low Claims Rebate 2.5%Assessment of Policy Cover 20%Service Delivery 15%Administration/Risk Management Advice 5%. Weighting 100

2. Lot No. 2 - Leasehold, Right to Buy and Shared Ownership Property InsurancePrice for insurance cover 60%Assessment of Policy Cover 15%Service Delivery 15%Administration 10%. Weighting 100

3. Lot No. 3 - Casualty, including Claims HandlingPrice for insurance cover 50%Assessment of Policy Cover 20%Service Delivery 25%Administration/Risk Management Advice 5%. Weighting 100

4. Lot No. 4 - Motor Fleet InsurancePrice for insurance cover 57.5%Low Claims rebate 2.5%Assessment of Policy Cover 20%Service Delivery 15%Administration/Risk Management Advice 5%. Weighting 100

5. Lot No. 5 - Engineering Insurance and Inspection ServicesPrice for insurance cover 40%Assessment of Policy Cover 5%Service Delivery 40%Administration/Risk Management Advice 15%. Weighting 100

6. Lot No. 6 - Personal Accident, Business Travel and School Journey InsurancePrice for insurance cover 60%Assessment of Policy Cover 20%Service Delivery 15%Administration/Risk Management Advice 5%. Weighting 100

IV.2.2) Information about electronic auction

An electronic auction has been used: no

IV.3) Administrative information

IV.3.1) File reference number attributed by the contracting authority

SC122

IV.3.2) Previous publication(s) concerning the same contract

Contract notice

Notice number in the OJEU: [2012/S 212-350369](#) of 3.11.2012

Section V: Award of contract

Contract No: SC122 - Lot No. 1

Lot No: 1 - Lot title: Property, including Fidelity Guarantee

- V.1) **Date of contract award decision:**
5.2.2013
- V.2) **Information about offers**
Number of offers received: 3
Number of offers received by electronic means: 0
- V.3) **Name and address of economic operator in favour of whom the contract award decision has been taken**
Zurich Municipal
Zurich House, 2 Gladiator Way
GU14 6GB Farnborough
UNITED KINGDOM
E-mail: jerry.fox@uk.zurich.com
Telephone: +44 1252387055
Fax: +44 1252387493
- V.4) **Information on value of contract**
Initial estimated total value of the contract:
Value: 2 500 000 GBP
Excluding VAT
Total final value of the contract:
Value: 1 254 489,6 GBP
Excluding VAT
- V.5) **Information about subcontracting**
The contract is likely to be sub-contracted: no

Contract No: SC122 - Lot No. 2

Lot No: 2 - Lot title: Leasehold, Right to Buy and Shared Ownership Property Insurance

- V.1) **Date of contract award decision:**
5.2.2013
- V.2) **Information about offers**
Number of offers received: 2
Number of offers received by electronic means: 0
- V.3) **Name and address of economic operator in favour of whom the contract award decision has been taken**
Zurich Municipal
Zurich House, 2 Gladiator Way
GU14 6GB Farnborough
UNITED KINGDOM
E-mail: jerry.fox@uk.zurich.com
Telephone: +44 1252387055
Fax: +44 1252387493
- V.4) **Information on value of contract**
Initial estimated total value of the contract:
Value: 300 000 GBP
Excluding VAT
Total final value of the contract:
Value: 103 887,3 GBP
Excluding VAT

V.5) Information about subcontracting

The contract is likely to be sub-contracted: no

Contract No: SC122 - Lot No. 3

Lot No: 3 - Lot title: Casualty, including Claims Handling

V.1) Date of contract award decision:

5.2.2013

V.2) Information about offers

Number of offers received: 3

Number of offers received by electronic means: 0

V.3) Name and address of economic operator in favour of whom the contract award decision has been taken

Travelers Insurance Company Limited

61 - 63 London Road

RH1 1NA Redhill

UNITED KINGDOM

E-mail: achapma3@travelers.com

Telephone: +44 1737787357

Fax: +44 1737787172

V.4) Information on value of contract

Initial estimated total value of the contract:

Value: 980 000 GBP

Excluding VAT

Total final value of the contract:

Value: 712 497,65 GBP

V.5) Information about subcontracting

The contract is likely to be sub-contracted: no

Contract No: SC122 - Lot No. 4

Lot No: 4 - Lot title: Motor Fleet Insurance

V.1) Date of contract award decision:

5.2.2013

V.2) Information about offers

Number of offers received: 3

Number of offers received by electronic means: 0

V.3) Name and address of economic operator in favour of whom the contract award decision has been taken

Travelers Insurance Company Limited

61 - 63 London Road

RH1 1NA Redhill

UNITED KINGDOM

E-mail: achapma3@travelers.com

Telephone: +44 1737787357

Fax: +44 1737787172

V.4) Information on value of contract

Initial estimated total value of the contract:

Value: 770 000 GBP

Excluding VAT

Total final value of the contract:

Value: 1 018 333,9 GBP

Excluding VAT

V.5) Information about subcontracting

The contract is likely to be sub-contracted: no

Contract No: SC122 - Lot No. 5

Lot No: 5 - Lot title: Engineering Insurance and Inspection Services

V.1) Date of contract award decision:

5.2.2013

V.2) Information about offers

Number of offers received: 2

Number of offers received by electronic means: 0

V.3) Name and address of economic operator in favour of whom the contract award decision has been taken

Zurich Municipal

Zurich House, 2 Gladiator Way

GU14 6GB Farnborough

UNITED KINGDOM

E-mail: jerry.fox@uk.zurich.com

Telephone: +44 1252387055

Fax: +44 1252387493

V.4) Information on value of contract

Initial estimated total value of the contract:

Value: 210 000 GBP

Excluding VAT

Total final value of the contract:

Value: 132 182,05 GBP

Excluding VAT

V.5) Information about subcontracting

The contract is likely to be sub-contracted: no

Contract No: SC122 - Lot No. 6

Lot No: 6 - Lot title: Personal Accident, Business Travel and School Journey Insurance

V.1) Date of contract award decision:

5.2.2013

V.2) Information about offers

Number of offers received: 3

Number of offers received by electronic means: 0

V.3) Name and address of economic operator in favour of whom the contract award decision has been taken

Risk Management Partners Limited

9 Alie Street

E1 8DE London

UNITED KINGDOM

E-mail: mark.povey@rmpartners.co.uk

Telephone: +44 2072041800

Fax: +44 2072041801

V.4) Information on value of contract

Initial estimated total value of the contract:

Value: 126 000 GBP

Excluding VAT

Total final value of the contract:

Value: 85 445,4 GBP

Excluding VAT

V.5) Information about subcontracting

The contract is likely to be sub-contracted: no

Section VI: Complementary information

VI.1) Information about European Union funds

The contract is related to a project and/or programme financed by European Union funds: no

VI.2) Additional information:

The contract term will commence on 1 April 2013 and will be for an initial period of 5 years with an option to extend, which will be exercised at the sole discretion of the contracting authority, for up to a further 2 year period (24 months maximum extension).

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/respondToList.html?noticeId=52041772>

GO Reference: GO-2013214-PRO-4588517

VI.3) Procedures for appeal

VI.3.1) Body responsible for appeal procedures

VI.3.2) Lodging of appeals

Precise information on deadline(s) for lodging appeals: Reading Borough Council has already incorporated a ten (10) day standstill period at the point the information on award of contract was communicated to all tenderers. The notification provided full information on the award decision. The standstill period, which was for a minimum 10 calendar days, provided time for unsuccessful tenderers to challenge the award decision before the contracts were entered into.

VI.3.3) Service from which information about the lodging of appeals may be obtained

VI.4) Date of dispatch of this notice:

14.2.2013