

Multiple and Complex Needs in Torbay – Developing an alliance approach – Clarification questions and responses

Clarification question:

We deliver health and social care to adults and children (some case studies attached)

We are already delivering 16+ care leaver services to Torbay Council and we would like to introduce our care support services.

Does the provider day cover this need?

Clarification response:

It is not possible at this stage to define what specific services will form the alliance. The multiple complex needs work is considering the needs of people with two or more needs in the following areas:

- Drug & Alcohol Use
- Homelessness
- Domestic Violence and Sexual Abuse
- Offending
- Mental Health
- Family issues.

The development work will be considering with other commissioners and stakeholders

1 – Is an alliance approach the right approach for Torbay?

2 - What services an alliance for people with multiple complex needs might require?

3 – What services locally are possible to bring ‘in scope’ for any possible future procurement?

Clarification question:

Can you clarify whether this event will include complex domiciliary care for adults and/or children as part of the programme please?

Clarification response:

This event will not include complex domiciliary care.

Clarification question:

Please may I ask if the proposed alliance above also includes services for the perpetrators of domestic abuse, and sexual abuse?

Clarification response:

The Local Authority commissioned services that are currently being considered for inclusion in an alliance approach are all adult facing services (Homelessness, Drugs and Alcohol, Domestic Abuse). Whether this will result in directly commissioned services for perpetrators of domestic abuse, and sexual abuse is yet unknown and forms part of our development work and engagement with other commissioners and wider stakeholders.