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| **No** | **ITT Method Statements / Questions** | Minimum  Score | %  Weighting | Evaluator |
|  | **Service Delivery**  Outline your overall proposal for delivering the service to support adult rough sleepers within Southend-on-Sea and describe how you will meet all the outcomes listed in the specification for this Lot.  Your response should include, but not be limited to:   * Mobilisation Plan (Please add an Appendix to your answer) * How you will ensure equality and accessibility * How you will be innovative * How residents & clients will continue to be involved in co-producing the service * How you will maintain quality and practice standards * How you will be strengths based * Staffing structure (incorporating TUPE’d staff) * Operational model   **Maximum word limit 1000 words (Plus Mobilsation Plan)**  **At the end of each technical question please include the total word count of your response.** |  | 15% |  |
|  | **Innovation and Service Configuration**  The Council is eager for providers to think innovatively about the delivery of these services and the use of their workforce. Please describe how you intend to manage change to implement and commence delivery of this service from the 1 October 2022. You should set out a service model and delivery plan that includes:   * A detailed outline of the service configuration across the properties out of which services will be provided. This should include where support will be 24 hours, and where support will be more flexibly provided. * A detailed outline of the workforce that will be deployed in the new service, including specialisms, and expected competencies and qualifications of the workforce. * A detailed outline of the principles and practices that will underpin the meeting of the outcomes as set out in the service specification and associated appendices.   **Maximum word limit 1000 words**  **At the end of each technical question please include the total word count of your response.** |  | 10% |  |
|  | **Data Protection**  This contract will require the effective management of sensitive personal data; please describe how your organisation will ensure the safe collation, exchange, and secure storage of all confidential information?  Your response should include, but not be limited to:   1. How you will ensure robust data management, with regards to data quality and data protection. 2. How you will ensure the data you send and receive is secure 3. How you will provide training to your operatives on how to properly handle personal data and how often training will be provided (for example annually)   **Maximum word limit 500 words**  **At the end of each technical question please include the total word count of your response.** |  | 10% |  |
|  | **Recording, reporting, and monitoring outcomes**   1. Please describe your support planning, risk assessment, outcome-review and monitoring processes when supporting rough sleepers coming into emergency accommodation, and the onward pathway. 2. Please also describe how you will ensure that your organisation meets the reporting and communication requirements outlined in the specification, including recording the 1-1 support provided and regular feedback and liaison with the Council’s Rough Sleeping Coordinator.   **Maximum word limit 700 words**  **At the end of each technical question please include the total word count of your response.** |  | 10% |  |
|  | **Funding**  The annual contract value has been set and agreed with DLUHC. How do you propose to mitigate financial pressures that may arise during the life of the contract?  **Maximum word limit 500 words**  **At the end of each technical question please include the total word count of your response.** |  | 5% |  |
|  | **Collaboration and Partnership working**  Please describe your approach to collaboration and partnership working for the delivery of this contract within Southend-on-Sea.  Your response should include, but not be limited to:   * Outline of key partners / stakeholders (from the public, health and social care, criminal justice, drug and alcohol services and the voluntary and community sectors) for this service * Engagement, consultation, and collaboration, and promotion of services * How you will make best use of existing community assets and services and keep up to date with new initiatives and offers * How you will facilitate and support signposting and referrals to relevant services to clients, and other partners.   **Maximum word limit 700 words**  **At the end of each technical question please include the total word count of your response.** |  | 10% |  |
|  | **Social Value**  Underpinned by the Southend 2050 Priorities there is real opportunity through this contract to deliver additional Social Value benefits for the local community and economy, over and above the core service outcomes. Please describe the commitment your organisation will make to ensure that opportunities under the contract deliver against the 2050 outcomes.  Please include:  A) Your ‘Method Statement’, stating the specific Social Value benefits and how you will achieve these, and;  B) A timed project plan and process, including how you will implement your commitment and by when. Also, how you will monitor, measure and report on your commitments / the impact of your proposals.  You should include but not be limited to:  •              Timed action / mobilisation plan  •              Use of metrics  •              Tools/processes used to gather data  •              Reporting  •              Feedback and improvement  •              Transparency  C) How you will influence staff, suppliers, customers and communities through the delivery of the contract to support the Southend 2050 Vision, e.g. engagement, co-design/creation, training and education, partnering/collaborating, volunteering.  [https://www.southend.gov.uk/southend2050](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.southend.gov.uk%2Fsouthend2050&data=04%7C01%7CChidiOkeke%40southend.gov.uk%7C2c75bcf57b604bc2ac2c08d9dcc3d8d6%7C513aa9ea00af4720a181678d737878de%7C0%7C0%7C637783555998312796%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=1L2Hdh9Y6KZ8DAMRrUbuTFelCU2l3rfbAQxdYqn5mlw%3D&reserved=0)  **Maximum word limit 700 words**  **At the end of each technical question please include the total word count of your response.** |  | 10% |  |