

Dorset Care Market Engagement Event

19 January 2017

Agenda

- 09:45 Registration and refreshments
- 10:00 Current Context – Director's View
- 10:30 Voluntary and Community Services view
- 10:45 Working Together
- 11:15 Market perspective
- 11:30 Break
- 11:50 Commissioning intentions and timeline
- 12:10 Question Time
- 12:40 ProContract demonstration
- 12:50 Conclusion and close

Adults : Communities

Helen Coombes Interim Director

Working Together for a Strong and Successful Dorset

Our Outcomes Framework

Seeking to improve the lives of people in Dorset

Our outcomes framework is made up of four outcomes, reflecting the county council's commitment to helping residents be **safe, healthy** and **independent**, with an economy that is **prosperous**. The framework supports a common way of working for a **strong and successful Dorset**, with a relentless focus on making a difference and improving the quality of life of residents. It sets out what "good" looks like but empowers staff to think and behave differently, to show initiative and to innovate.

The aspirational outcome statements below define what the priorities are in Dorset under these four headings. Working together with our communities and our partners, we will use the best evidence available to **challenge inequality** and focus our resources on the people and places in most need of help.

Everyone should focus more on prevention – making sure people are supported early on to stop problems from escalating. We will also help and encourage local residents to come up with, and often deliver, their own solutions to improve their quality of life.

People in Dorset are SAFE	People in Dorset are HEALTHY	People in Dorset are INDEPENDENT	Dorset's economy is PROSPEROUS
<p><i>Everyone should feel safe, wherever they are.</i></p> <p><i>But... sadly, we have seen a significant increase in the number of children and vulnerable adults needing protection. There are areas of Dorset with higher levels of substance misuse and domestic abuse. There are also far too many accidents on our roads.</i></p> <p>So we want to help make sure that:</p> <ul style="list-style-type: none"> Children and vulnerable adults are safe wherever they are Crime, antisocial behaviour and domestic abuse across Dorset is minimised There are fewer accidental injuries and deaths – including those on Dorset's roads People and communities are better able to cope with environmental change and other emergencies 	<p><i>Most people are healthy and make good lifestyle choices.</i></p> <p><i>But... unfortunately, this is not the case for everyone. For example, there are many people who suffer from poor mental health, and there are parts of the county where life expectancy is low.</i></p> <p>So we want to help make sure that:</p> <ul style="list-style-type: none"> Children and families know what it means to be healthy and happy People adopt healthy lifestyles and lead active lives People enjoy emotional and mental wellbeing People stay healthy, avoiding preventable illnesses as they grow older People live in healthy, accessible communities and natural environments where waste is minimised 	<p><i>We all want to live independent lives and have a choice over how we live.</i></p> <p><i>But... we have a high number of older people who are isolated and lonely; they need help to live at home for longer and to be in control of the support they receive.</i></p> <p>So we want to help make sure that:</p> <ul style="list-style-type: none"> Families are strong and stable and experience positive relationships Children and young people are confident learners and are successful as they grow into adulthood People remain happily independent and stay in their own homes for as long as possible People are part of inclusive communities and don't feel lonely or isolated People who do need help have control over their own care 	<p><i>A thriving local economy provides us all with more opportunities.</i></p> <p><i>But... there are areas where there aren't as many jobs available or chances for young people to train at work and gain the valuable skills that employers need. Many people also struggle to find good quality, affordable housing.</i></p> <p>So we want to help make sure that:</p> <ul style="list-style-type: none"> New businesses thrive and existing businesses become more efficient and productive More people secure the employment opportunities of their choice Dorset's residents are well educated, with the skills that Dorset's employers need Good quality, affordable, healthy homes are available for Dorset's people The need to travel is reduced, and people and goods are able to move about the county safely and efficiently

Our Guiding Principles

We know we need to focus our resources on activities that produce the best outcomes for our residents in the most cost-effective ways possible. This means that we will focus our efforts on those people and communities who need the most help. Where appropriate we will focus on whole families, rather than just individuals, and offer help early so that people remain independent for longer and have less need for more specialist, expensive services.

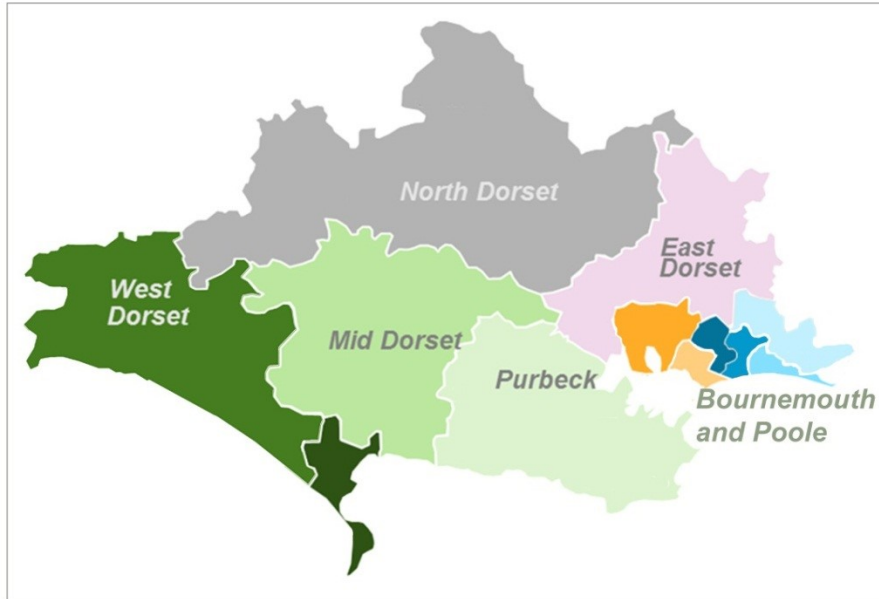
We know that we're not always the best-placed organisation to solve people's problems. We will always look for opportunities to work with other organisations, as well as people and communities themselves, to reach the best possible outcomes. And we will make systematic use of the best available evidence, to make sure our chosen activities are effective.

We will always try to make sure that what we do improves the wider prosperity of Dorset – for example, by buying goods and services from local businesses whenever we can.

Our values

- **Fairness** – we are fair in balancing competing demands
- **Openness** – we are clear and honest about what we are doing and why
- **Respect** – we show full and proper respect to everyone we work with
- **Effectiveness** – we ensure local tax-payers get the best value for money
- **Innovation** – we find new ways of working to achieve more for local people

One Dorset Vision



Our vision is to change our system to provide services to meet the needs of local people and deliver better outcomes.

This means:

- People at the centre
- A greater focus on helping people to stay well, including broader factors that impact on health
- Reaching out to where people are, in their homes and communities

Why and what will change

- Health and Well Being Gap
- Care and Quality Gap
- Finance and Efficiency Gap.....delivered through 3 main programmes
- Prevention at Scale
- Integrated Community Services
- One Acute networkplus two enabling programmes
- Workforce
- Digitally Enabled

Transform primary and community health and care services in Dorset through:

- Community hubs
- Integrated community teams
- Strengthen GP practices
- Integrated community service vanguards
- Acute mental health care pathway review
- Transform urgent and emergency care pathways

Dorset Challenges

- *Local Government Review*
- *Capacity and Capability*
- *Money*
- *Pace*
- *Rurality*
- *Partnerships*
- *Data and Intelligence*
- *Relationships*

Use of Resources

- 50% of the council budget is spent on adult social care
- We know we could be more efficient
- We have a significant overspend
- We need to modernise some of our practice, business process, data, commissioning and our way of doing business
- Care markets very fragile and our area has greater risk in relation to this than many of our comparators
- We have unique demography and self funding market

We have no choice but
to have relentless
optimism

Voluntary and Community Services system view

Paula Bennetts - Community Action Manager, Dorset
Community Action

The VCSE Sector Dorset



**DCA supporting community groups,
charities, and social enterprises in Dorset**

Dorset Community Action

Who we are:

- Dorset Community Action (DCA) is an independent voluntary organisation and charitable company. We are a Rural Community Council & NAVCA Member.
- We have a membership of over 250 voluntary organisations, community groups, charities and social enterprises across Dorset.
- We have over 40 years experience supporting the voluntary and community sector

What we do:

- ✓ IAG service to VCSE groups across Dorset (5 key areas)
- ✓ Training & Consultancy support
- ✓ Linking service – connecting VCSE & Statutory sectors
- ✓ VCSE sector Communication Service
- ✓ Project Management & Sector Development

The VCSE Sector in Dorset

- **94%** of respondents felt they made a positive contribution to the health & wellbeing of those living in Dorset
- 75%+ of respondents cited; Improving Confidence, Self-esteem, Self-worth and Wellbeing as core aims of their group
- Physical health improvement, especially in outdoor activity
- Groups offer direct and indirect health & wellbeing support
- There were over 200 different activities (119)
- People seen per month = 48,659
- Annual income spent on health and wellbeing = £8,366,975 (78)
- Average volunteer hours = 106 per month per group
- Average paid staff hours = 205 per month per group

VCSE Survey 2015 (DCA)

Why Collaborate?

- Some quotes from NHS England - Five Year Forward View:

“When funding is tight, NHS, local authority and central government support for charities and voluntary organisations is put under pressure. However these voluntary organisations often have an impact well beyond what statutory services alone can achieve.”

“Too often the NHS conflates the voluntary sector with the idea of volunteering, whereas these organisations provide a rich range of activities, including information, advice, advocacy and they deliver vital services with paid expert staff.”

Locally, we want to turn this theory into practice

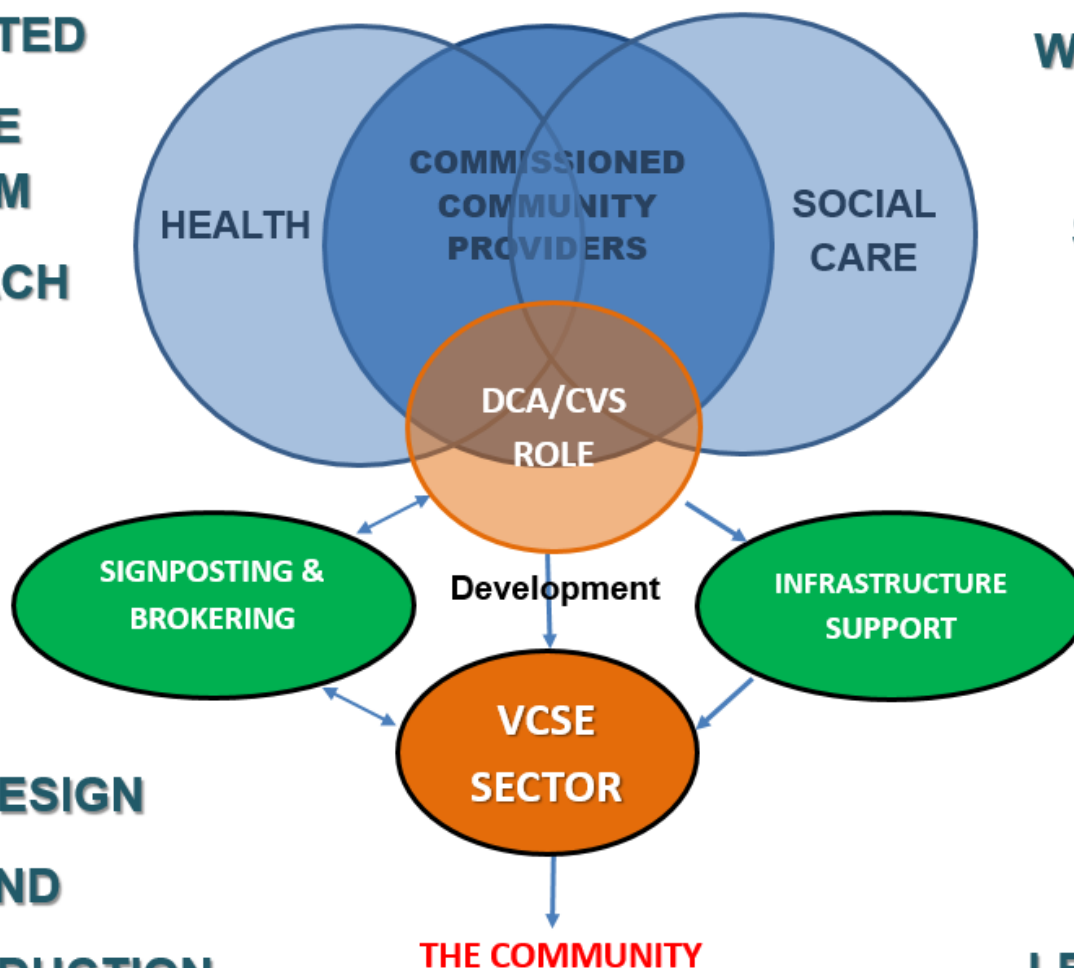
What Can Commissioners Do?

- Get to the heart of how small charities operate and use this to inform commissioning;
- Simplify the process and ensure collaboration between all involved;
- Focus on the long-term value of effective service delivery, rather than on short-term time and cost savings.

“Commissioning in Crisis” Lloyds Bank Foundation –
07 December 2016

**INTEGRATED
WHOLE
SYSTEM
APPROACH**

**WORKING
AT
SCALE**



**CO-DESIGN
AND
CO-PRODUCTION**

**LIVING
AND
LEARNING**

THANK YOU



Working Together

Tony Meadows – DCC Category Manager

• THE VALUE OF CONNECTED COMMUNITIES •

£32 BILLION
COST OF DISCONNECTED UK COMMUNITIES



£15 BILLION
Worth of
RESOURCES
and
HELP




shared by neighbours today.
That's **£726** per person each year

£2.7BILLION
Saved by health services because
of initiatives like The Big Lunch and
Community Camps

This could be
£7.9BILLION
if more people took part



12% BOOST
in productivity when
people are happier.
That's an extra hour of
work done each day

And a **BOOST** of
£18 BILLION
for the UK economy if
everyone got involved in
COMMUNITY ACTIVITIES

8/10 people involved
in community
activities
KEEP IN TOUCH
with people they meet

PEOPLE MAKE CONNECTIONS 20
on average when taking part
in community activities



85%
of people who hold Big
Lunches **FEEL BETTER**
about where they live

65%
go on to **DO MORE**
in their community

1 IN 8 PEOPLE
involved in community
activities go on to
exercise together

1 IN 8 PEOPLE
involved in community
activities go on to do
something cultural
together

PEOPLE THINK THAT

ELDERLY
86%

LIVING ALONE
83%

FAMILIES
80%

benefit most from community activities



74%
of people who do
The Big Lunch feel
an increased **SENSE OF COMMUNITY**

And **38%** feel a surge in their
own **SELF ESTEEM**

FOR 1 IN 20
talking with a neighbour is
the highlight of their day

BUT 53%
of people have never said
HELLO or **GOOD MORNING**
to a neighbour



People think that community-led
initiatives have helped save or start:

- COMMUNITY GARDENS 48%**
- ENVIRONMENTAL MANAGEMENT 43%**
- COMMUNAL FACILITIES 27%**
- COMMUNITY LIBRARY 18%**

PEOPLE SAY THE BEST THINGS
about knowing their neighbours are

- 1. PEACEFUL LIVING**
- 2. PEACE OF MIND**
- 3. SOMEONE TO TALK TO**
- 4. FAMILY SUPPORT**
- 5. BACK UP SUPPLIES**

**THE MOST COMMON THINGS
PEOPLE SHARE WITH THEIR
NEIGHBOURS ARE:**

- Borrowing things 68%**
- Sharing surplus food 63%**
- Sharing transport 62%**
- DIY/home help 57%**
- Pet sitting 57%**

eden project
COMMUNITIES

Working Together

The Association of Directors of Adult Social Services (ADASS) describe a systems approach to health and social care based on six fundamental outcomes. It is the intention of the Commissioning Partners that any intervention or service procured as part of this frameworks must contribute to these outcomes.

The first three address what should be offered to people and the remaining three address how this should be delivered.

1. Prevention

“I am not forced into using health and social care earlier than I need to. I am enabled to live an active life as a citizen for as long as possible and I am supported to manage any risks.”

2. Recovery

“When I initially need health or social care, I am enabled to achieve as full a recovery as possible and any crises are managed in a way which maximises my chances of staying at home.”

3. Continued support

“If I need continued support I will be given a personal budget and I will be able to choose how to spend this to meet my needs. I can choose from a range of services which offer value for money. The resources made available to me are kept under review.”

4. Efficient process

“The processes to deliver these three outcomes are designed to minimise waste, which is anything that does not add value to what I need.”

5. Partnership

“The organisations that support me work together to achieve these outcomes. These organisations include health and social care, other functions in statutory bodies such as councils or government, and the independent sector.”

6. Contributions

“I and others who support me are expected and enabled to make a fair contribution to this support. These contributions may be financial according to my means, informal care and support from those close to me or from volunteers, or from me playing my own part in achieving these outcomes.”

Professor John Bolton, in his recent paper “Predicting and managing demand in social care” (Bolton, J., IPC/Brookes University, 2016) describes many other local factors that impact upon the demand for state funded care and support. These include;

- The relative wealth in the population (or the opposite in relation to areas of high deprivation).
- The behaviours of key players in the NHS, the performance of intermediate care and the availability of therapists and nurses in the community.
- The effectiveness of the council front door in finding solutions for people and their problems - The effectiveness of short-term help and the approach to preventive help.
- The way in which the needs of people with lower care needs are met including the use of assisted technology.

- The practice and supervision of assessment and care management staff.
- The approaches taken to progression towards greater independence for those with long-term conditions.
- The way in which people with long-term conditions are helped to self-manage their conditions including dementia care.
- The approaches taken to the assets of the person being assessed and the involvement of family and community in a person's solutions.
- The way in which providers deliver outcomes including the availability and vibrancy of the voluntary sector.

- The availability and the nature of supported housing services including Extra-Care Housing for Older People.
- The partnership with carers and carer organisations.
- The use of performance measures to judge the outcomes from the care system.

(Bolton 2016)

The Dorset Care Framework

Care & Support at Home

Domiciliary Care

Live in Care

Provider of Last Resort

Reablement

Intermediate Care

Rapid Response

Roaming Nights

Short Breaks

Community & Innovation

?

Residential Care

(with and without nursing)

Day Opportunities

Intermediate Care

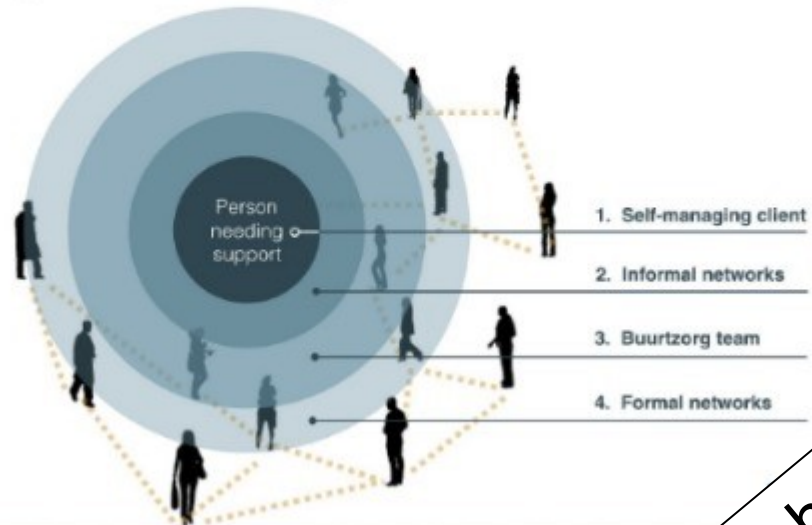
Respite

“If you think you are going to be successful running your business in the next ten years the way you did in the last five years, you are out of your mind. To succeed you have to disturb the present.”

Roberto Goizueta, Chief Executive Coca Cola (1981-1997)

In the Buurtzorg model, the person needing support is at it's heart

Buurtzorg Onion Model - works inside out to support independence, empowering and adaptive, supportive and network creating.



Buurtzorg have 70% of the home care market in Holland.

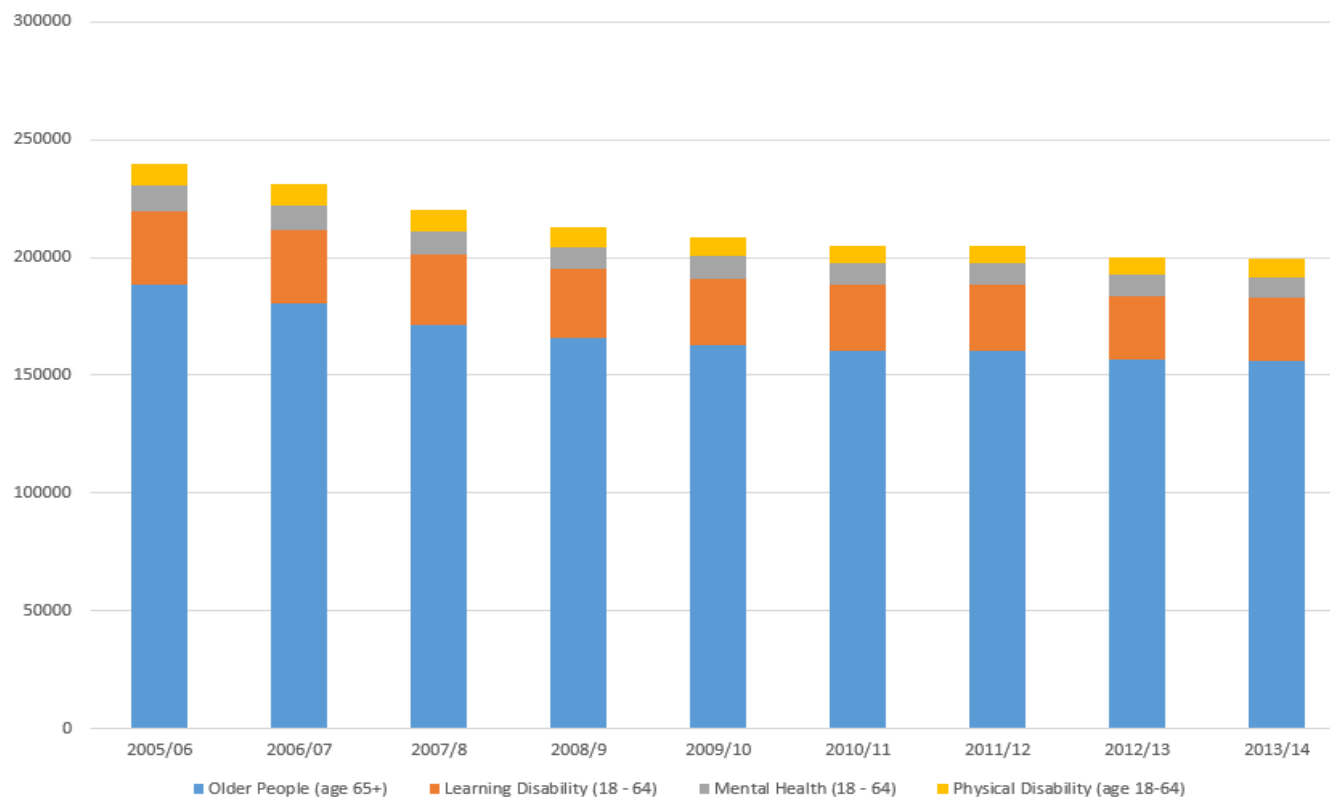
Market Perspective

Sarah Perrett Service - Development & Contracts Project Manager

Siobain Hann - Commissioning Manager – Partnerships

Changing Landscape

The number of people in permanent residential care funded by councils in England
2005 - 2014



Dorset Care

- ✓ Partnership working
(Social Care and Health)
- ✓ Outcome Focused
- ✓ Co-production

Dorset Care

Service Users are central to all that we do!

Dorset Care is a framework built on what our Service Users, their families and Carers, our Providers, voluntary and third sector partners have told us!

Dorset Care

Brings Dorset County Council & Dorset Clinical Commissioning Group's core services together under one umbrella

- Care and Support at Home Services
- Care and Support in a Care Home
- Community and Innovative Solutions

Dorset Care

Consists of 3 segments:

- (1) Care and Support at Home
- (2) Care and Support in a Care Home with/without Nursing
- (3) Community and Innovation

Each of the 3 segments will offer a selection of Lots

Dorset Care

The Commissioning Partners are committed to:-

- Regular communication across the Framework
- Dorset Care events that cover all three segments
- Working towards shared processes
- Where possible the removal of time and task elements of Care and Support Planning

Break
20 mins

Dorset Care

Care and Support at Home (Segment 1)

Roaming
Nights
Intermediate
care
Rapid
response
Live-In Care
Provider of
Last Resort



Community and Innovation (Segment 3)

Day Opportunities
Take a Break (Respite)
Befriending
Activities
Sleep Overs

Care in a Home with or without Nursing (Segment 2)

Step up Step
down
Intermediate
Care
Provider of
Last Resort

Dorset Care

The Commissioning Partners are looking for
Innovation and supportive ideas!

Local solutions that can meet the needs of
service users in their local community!

You're the experts!

Not a blanket approach!

A partnership with **YOU** our Providers !

Dorset Care

Community and Innovation Solution

You have told us how difficult it is:-

to recruit

to train

to retain

Dorset Care

- Removing barriers to communication
- Engaging with Providers on a regular basis
- Listen, learn, shape & adapt

Timeline and milestones

TASK	DATE
PRE-PROCUREMENT	
Provider Engagement Event	Thursday 12 January 2017
Provider Engagement Event	Thursday 19 January 2017
TENDER STAGE	
Tender Live on Procurement Portal	Week ending 10 March 2017
TENDER CLOSE	
Tender Close	Week ending 5 May 2017
Notification of intention to award – Care and Support at Home	Prior to 31 July 2017
Notification of intention to award – Community and Innovation	Prior to 31 August 2017
Notification of intention to award – Residential and Nursing	Prior to 30 September 2017
Contract Award following 10 day standstill – Care and Support at Home	Prior to 31 August 2017
Contract Award following 10 day standstill – Community and Innovation	Prior to 30 September 2017
Contract Award following 10 day standstill – Residential and Nursing	Prior to 31 October 2017
Service to commence	01 December 2017

Question Time

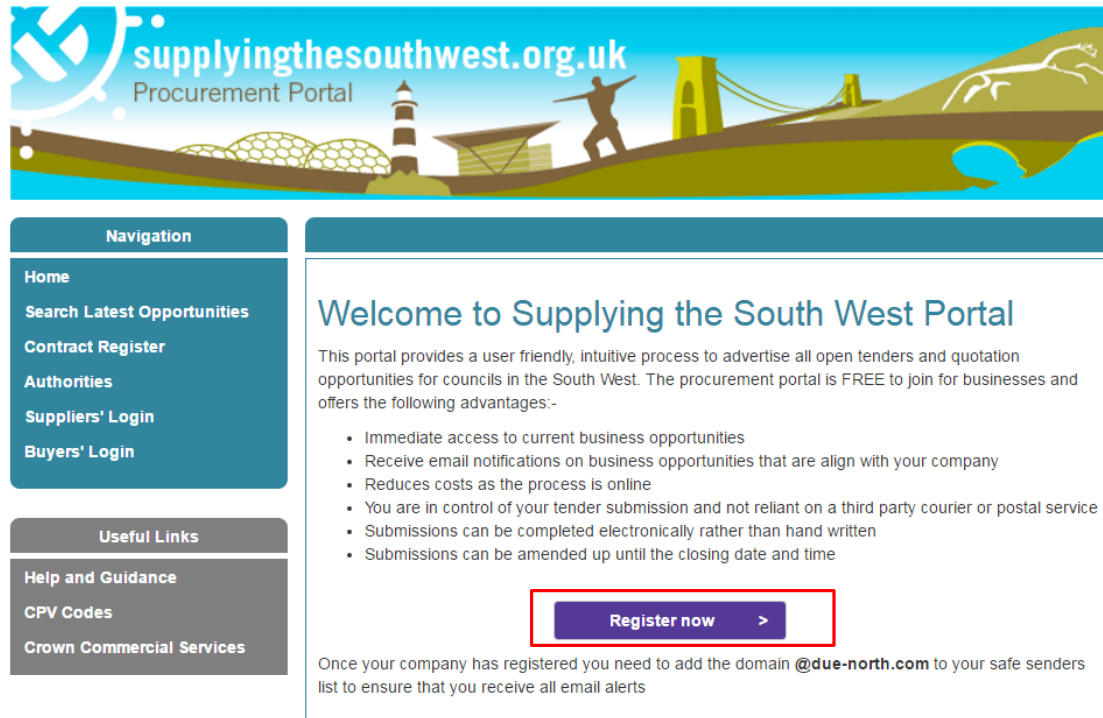
ProContract demonstration

Claire Morecroft - Project Manager – Systems and Information

Registering on Supplying the South West

To take part in **any** opportunity type, you **must register** on ProContract with details of yourself and also the company that you work for.

www.supplyingthesouthwest.org.uk



The screenshot shows the homepage of the 'supplyingthesouthwest.org.uk Procurement Portal'. The header features a blue banner with a stylized landscape including a lighthouse, a suspension bridge, and a person walking. Below the banner is a navigation menu with links: Home, Search Latest Opportunities, Contract Register, Authorities, Suppliers' Login, and Buyers' Login. A 'Useful Links' section includes Help and Guidance, CPV Codes, and Crown Commercial Services. The main content area is titled 'Welcome to Supplying the South West Portal' and describes the portal's purpose and advantages. A red box highlights the 'Register now' button. Below the button, a note states: 'Once your company has registered you need to add the domain @due-north.com to your safe senders list to ensure that you receive all email alerts'.

supplyingthesouthwest.org.uk
Procurement Portal

Navigation

- Home
- Search Latest Opportunities
- Contract Register
- Authorities
- Suppliers' Login
- Buyers' Login

Useful Links

- Help and Guidance
- CPV Codes
- Crown Commercial Services

Welcome to Supplying the South West Portal

This portal provides a user friendly, intuitive process to advertise all open tenders and quotation opportunities for councils in the South West. The procurement portal is FREE to join for businesses and offers the following advantages:-

- Immediate access to current business opportunities
- Receive email notifications on business opportunities that are align with your company
- Reduces costs as the process is online
- You are in control of your tender submission and not reliant on a third party courier or postal service
- Submissions can be completed electronically rather than hand written
- Submissions can be amended up until the closing date and time

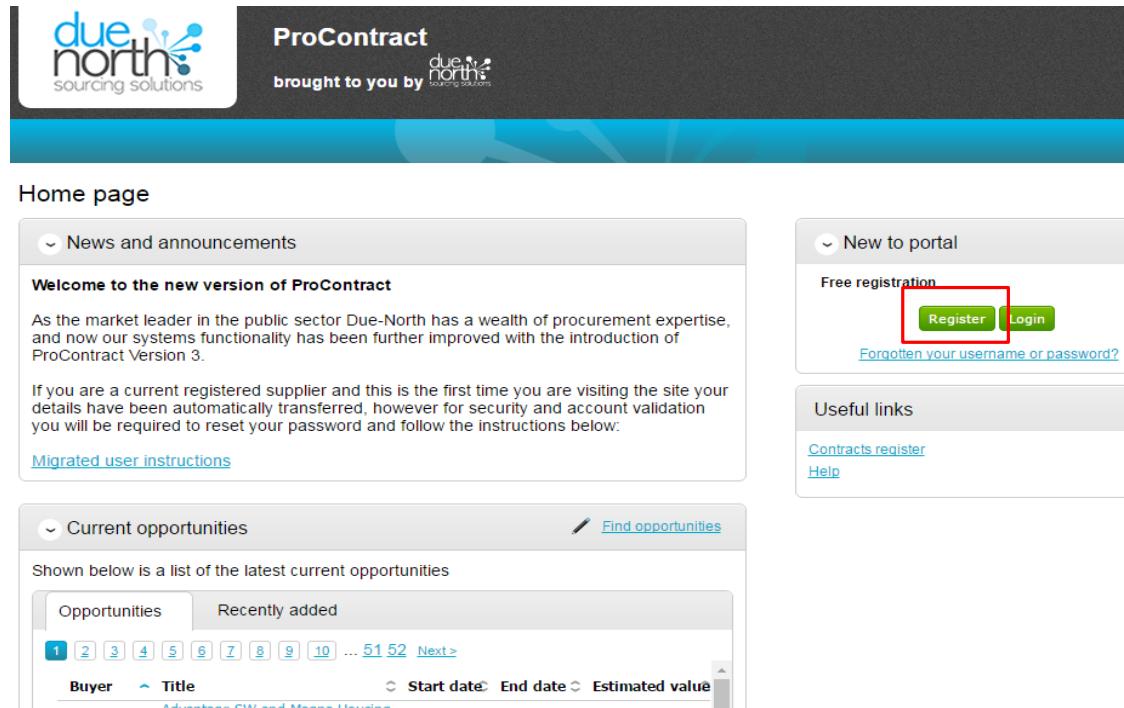
[Register now](#) >

Once your company has registered you need to add the domain @due-north.com to your safe senders list to ensure that you receive all email alerts

Click the register now button.

Registering on Supplying the South West

Click on the register icon on the right hand side of the screen to begin the registration process



due north
sourcing solutions

ProContract
brought to you by **due north**
sourcing solutions

Home page

News and announcements

Welcome to the new version of ProContract

As the market leader in the public sector Due-North has a wealth of procurement expertise, and now our systems functionality has been further improved with the introduction of ProContract Version 3.

If you are a current registered supplier and this is the first time you are visiting the site your details have been automatically transferred, however for security and account validation you will be required to reset your password and follow the instructions below:

[Migrated user instructions](#)

New to portal

Free registration

[Register](#) [Login](#)

[Forgotten your username or password?](#)

Useful links

[Contracts register](#)
[Help](#)

Current opportunities [Find opportunities](#)

Shown below is a list of the latest current opportunities

Opportunities Recently added

1 2 3 4 5 6 7 8 9 10 ... 51 52 Next >

Buyer	Title	Start date	End date	Estimated value
Advantana CW and Manna Housing				

Registering on Supplying the South West

Once you have completed all relevant information and accepted the terms and conditions you can submit your registration by clicking the submit registration button on the summary screen.

Register

Requirements Contact Info Company Info Description Opportunities T&Cs **7 Confirmation**

Name	Mr Chris Cox
Job title	Support
Department	Support
Telephone	01670597120
Fax	
Mobile	
User name	chris.cox
Email	chris.cox@due-north.com
Company name	Cox & Clifton
Address	1 DN Support, Support Town, Northumberland, NE23 4LZ United Kingdom
URL	
Registration number	123456
VAT number	VAT1234
Company description	Support
Keywords	Support
Number of employees	10
Legal Status of Organisation	Private Limited Company (LTD)
Further Organisation Detail	
Categories	02020200 - Equipment
Regions	UKC2 - Northumberland and Tyne and Wear
Public lists	

Submitting your Registration

Once you are happy that all details are complete and correct the Registration needs to be submitted.

Regions UKC2 - Northumberland and Tyne and Wear

Public lists

Submit registration Back Cancel

First time login

When you login for the first time you will be prompted to change your password and also you will be required to apply categories within your workgroup area. This section is where you can register your company to receive automatic e-mail notifications of new opportunities that have been published that may be of interest to your company. This will greatly assist you when using the portal and means that relevant opportunities are not missed. At least one category must be selected.

Workgroup details Edit	Disable workgroup
Workgroup name: Test Date created: 09/07/2013 14:56:02 Date updated: 15/06/2016 09:14:08	
Audit history View audit history	
UNSPSC categories Edit	
11100000 - Minerals and ores and metals 11160000 - Fabrics and leather materials 12000000 - Chemicals including Bio Chemicals and Gas Materials 12140000 - Elements and gases Show all	
NHS eClass categories Edit	
There are no categories selected in this category set, click "Edit" to add some	
CPV categories Edit	
03000000-1 - Agricultural, farming, fishing, forestry and related products 09000000-3 - Petroleum products, fuel, electricity and other sources of energy 14000000-1 - Mining, basic metals and related products 15000000-8 - Food, beverages, tobacco and related products Show all	
ProClass categories Edit	
There are no categories selected in this category set, click "Edit" to add some	
Regions of interest Edit	
SOUTH WEST (ENGLAND) Gloucestershire, Wiltshire and Bristol/Bath area Bristol, City of Bath and North East Somerset, North Somerset and South Gloucestershire Show all	
Workgroup members Edit	

Searching for Opportunities

New opportunities will appear on the supplier homepage. To search for new opportunities for a particular local authority click find opportunities.

Home page

News and announcements

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Useful links

[Contracts register](#) >

[Help](#) >

Current opportunities

[Find opportunities](#)

Shown below is a list of the latest current opportunities

Opportunities

Recently added

1

2

3

4

5

6

7

8

9

10

...

57

58

Next >

Buyer	Title	Start date	End date	Estimated value
Advantage South West	Advantage SW and Magna Housing Group Gas/Oil/Solid Fuel Servicing, repair and maintenance	20/07/2016 13:40:00	23/08/2016 10:00:00	N/A
Allerdale Borough Council	Extension to Helena Thompson Museum Design & Build	09/08/2016 17:01:00	12/09/2016 12:00:00	N/A
Ashford Borough Council	ROOF/16/1/4: Roof Refurbishment and Associated Works - 32 Units - Egerton, Great Chart, Mersham, Rolvenden, Smeeth, Tenterden and Wittersham, Ashford, Kent	20/07/2016 14:48:00	18/08/2016 14:30:00	£544,000.00
Ashford Borough Council	Supply and Installation of Litter Bins Throughout the Borough of Ashford, Kent	01/08/2016 14:35:00	18/08/2016 14:30:00	£100,000.00
Ashford Borough Council	ROOF/16/3: Roof Refurbishment and Associated Works - 22 Units - Brattle, Woodchurch, Ashford, Kent	26/07/2016 13:42:00	25/08/2016 13:42:00	£480,000.00

Searching for Opportunities

You can now choose the local authority you wish to search

Opportunities - Search results [View all national portal opportunities](#)

Narrow your results

Portals
Supplying The South West

Organisations
All

Bath and North East Somerset Council
Borough of Poole
Bournemouth Borough Council
Cheltenham Borough Council
Christchurch and East Dorset Council
Cotswold District Council
Dorset County Council
East Devon District Council
East Dorset District Council
Exeter City Council
Forest of Dean District Council
Gloucester City Council
Gloucestershire County Council
Herefordshire Council
Mendip District Council
Mid Devon District Council
North Devon District Council

Yes No

Expression date
Start date End date
dd/mm/yyyy dd/mm/yyyy

Published date
Start date End date
dd/mm/yyyy dd/mm/yyyy

Reset Update

Opportunities

1 2 3 4 5 ... 11 Next >

Title	Buyer	Expression Start	Expression End	Estimated value
A service to support Children and Young People aged 5 - 18 years who have experienced sexual abuse and trauma	Somerset County Council	11/07/2016	12/08/2016	N/A
Activities and Short Breaks for Disabled Children Provider Engagement	Herefordshire Council	29/07/2016	12/08/2016	N/A
Adult Education Programmes for Adults with Learning Difficulties and Disabilities 2016-2017 (Phase 2)	Gloucestershire County Council	01/04/2016	16/08/2016	N/A
Alternative Education Provision	Bath and North East Somerset Council	05/07/2016	12/08/2016	N/A
AMESBURY EXTRA CARE HOUSING PROJECT (AMESBURY EXTRA CARE HOUSING PROJECT)	Wiltshire Council	15/07/2016	26/08/2016	N/A
Bathroom Extensions to 2 Edgar Road, 2 Englands Way and 72 Maclean Road	Bournemouth Borough Council	01/04/2016	30/08/2016	N/A
Bridges Backlog Maintenance - Package 1 - 2016/17	Swindon Borough Council	29/07/2016	01/09/2016	N/A
Buckland State Park	Taunbridge District Council	09/04/2016	16/09/2016	N/A
Care and Support at Home - Short Term Intensive Reablement Services	Somerset County Council	02/04/2016	19/09/2016	N/A
Children and Young People's Participation and Advocacy Services	Dorset County Council	03/08/2016	16/08/2016	N/A

1 2 3 4 5 ... 11 Next >

Searching for Opportunities

You will then see a list of the current opportunities within that local authority

[Home](#) > Find Opportunities

All data

Opportunities - Search results

[View all national portal opportunities](#)

Narrow your results

Portals

Organisations

Categories
There are 0 categories selected
[Add UNSPSC categories](#)
[Add NHS eClass categories](#)
[Add CPV categories](#)
[Add ProClass categories](#)

Regions
There are 0 regions selected

Title	Buyer	Expression Start	Expression End	Estimated value
Children and Young People's Participation and Advocacy Services	Dorset County Council	03/08/2016	16/08/2016	N/A
DPS for Care and Support at Home for Adults with Learning Disabilities and Mental Health Illnesses (Care and Support at Home for Adults with Learning Disabilities and Mental Health Illnesses)	Dorset County Council	14/03/2016	31/05/2022	£100,000,000.00
Dynamic Purchasing System For Provision Of Passenger Transport	Dorset County Council	31/05/2016	31/08/2016	N/A
Individual Service Funds Service for Dorset	Dorset County Council	12/07/2016	31/08/2019	N/A
Provision of Community Health Improvement Services - DPS (Provision of Community Health Improvement Services)	Dorset County Council	01/09/2015	31/03/2019	£6,000,000.00
Provision of Residential Substance Misuse Services - DPS	Dorset County Council	13/01/2015	24/02/2019	N/A

Accessing contract documentation

To access the contract documentation click on the title of the procurement and you will see further information about the opportunity. Click on login and register interest in the opportunity

[Home](#) > [Find opportunities](#) > Children and Young People's Participation and Advocacy Services

Children and Young People's Participation and Advocacy Services

Main contract details

Opportunity Id DN175982

Title Children and Young People's Participation and Advocacy Services

Categories 80000000-4 - Education and training services
85000000-9 - Health and social work services
98000000-3 - Other community, social and personal services

Description Dorset County Council is seeking feedback from service providers for a potential tender for the realignment and re-commissioning of Children and Young People's Participation and Advocacy Services.

The key elements within the Participation service are likely to be:

- Dorset Youth Council Enables...re please respond by email to Charlotte.chesters@dorsetcc.gov.uk by midday on 16th August 2016 to tell us:

1. If you are interested in this opportunity
2. Whether you would bid if all the services were together in one tender
3. Whether you would bid for one contract if in two separate tenders

[More...](#)

Region(s) of supply Dorset CC

Estimated value N/A

Keywords Advocacy, Participation, Children, Young People, Engagement

Expression of interest window

From 03/08/2016 13:17 to 16/08/2016 12:00

[Login and register interest in this opportunity](#)

New to ProContract?
If you are not currently registered on the ProContract procurement portal, you can complete a simple registration process by clicking the following link - [Register free](#)

Contact details

Buyer Dorset County Council
Contact Greg Jackson
Email g.a.jackson@dorsetcc.gov.uk
Telephone +44 1305221657
Address Dorset County Council
Dorchester
Dorset
DT1 1XJ
United Kingdom

Attachments

No attachments

Key dates

Estimated contract dates

Start date	15/08/2016	End date	16/08/2016
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Accessing contract documentation

Once you have expressed an interest you need to click
My Activities

The screenshot shows a procurement portal interface. At the top, a navigation bar includes links for Home, Find opportunities, My activities (highlighted with a red box), My contracts, and Help. The user is logged in as 'supplier_sw_1 User' with options for 'Your account' and 'Logout'. The main content area displays details for a contract titled 'Provision of Residential Substance Misuse Services - DPS'. The details are organized into several sections: 'Main contract details' (including Opportunity ID, Title, Categories, Description, Region, Estimated value, and Keywords), 'Key dates' (Start date and End date), 'Expression of interest registered' (Date and Workgroup), 'Expression of interest window' (From and To dates with a 'Register interest' button), and 'Contact details' (Buyer, Contact, Email, Telephone, Fax, and Address).

Main contract details	
Opportunity Id	DN5931668 (historical Ref: CONTRACT-85QC-UROKX)
Title	Provision of Residential Substance Misuse Services - DPS
Categories	85100000-0 - Health services 85144000-0 - Residential health facilities services 85312500-4 - Rehabilitation services
Description	
Region(s) of supply	UNITED KINGDOM
Estimated value	N/A
Keywords	

Key dates	
Estimated contract dates	
Start date	24/01/2015
End date	23/01/2019

Expression of interest registered	
Date	10/08/2016 09:13:14
Workgroup	supplier_sw_1 workgroup

Expression of interest window	
From 13/01/2015 10:44 to 24/02/2019 12:00	
Register interest in this opportunity	

Contact details	
Buyer	Dorset County Council
Contact	Dawn Adams
Email	d.adams@dorsetcc.gov.uk
Telephone	01305 221271
Fax	01305 228567
Address	Dorset County Council Dorchester Dorset

Accessing contract documentation

Ensure you have Dorset County Council ticked and click update

Home Find opportunities My activities My contracts Help supplier_sw_1 User Your account Logout

Home > My activities All data Search Go

My activities

Narrow your results

- Buyer**
 - ☐ Torbay Council
 - ☒ Dorset County Council
 - ☐ Cornwall Council
- Event type**
 - ☒ All
 - ☐ Advert
 - ☐ RFx
- Status**
 - ☒ All
 - ☐ New action

Update

Active activities Archived activities Last viewed activities

Please select a buyer from the narrow results panel and click on the 'Update' button

Accessing contract documentation

You will then see a list of opportunities that you have expressed an interest in. You can access the tender documents by clicking the opportunity title.

The screenshot displays the 'My activities' page of a procurement system. The top navigation bar includes links for Home, Find opportunities, My activities, My contracts, and Help, along with user information (supplier_sw_1 User) and account options (Your account, Logout). Below the navigation bar, the page title 'My activities' is shown, followed by a search bar and a 'Go' button. The main content area is divided into two sections: a filter sidebar on the left and a table of activities on the right.

Filter sidebar (Narrow your results):

- Buyer:** ☐ Torbay Council, ☒ Dorset County Council, ☐ Cornwall Council
- Event type:** ☒ All, ☐ Advert, ☐ RFx
- Status:** ☒ All, ☐ New action

Table of activities:

Active activities	Archived activities	Last viewed activities	
Buyer	Title	Current event	Event deadline
<input type="checkbox"/> Dorset County Council	Test (Claire) - Open Procedure	Test (Claire) - Open Procedure	11/06/2015
<input checked="" type="checkbox"/> Dorset County Council	Test (Claire) - Advert Only	Advert	09/06/2015
<input type="checkbox"/> Dorset County Council	Test Further Comp	Test Further Comp - Claire	15/06/2015
<input type="checkbox"/> Dorset County Council	Claire - Test Multiple Scorecards 2	Claire - Test Multiple Scorecards 2	18/06/2015
<input type="checkbox"/> Dorset County Council	Claire - Test - Single Scorecard Multiple replies	Claire - Test - Single Scorecard Multiple replies	30/06/2015
<input type="checkbox"/> Dorset County Council	Claire - Test - DPS No3	Claire - Test - DPS No3	30/11/2015
<input checked="" type="checkbox"/> Dorset County Council	Claire DPS 30.09.15	Claire DPS 30.09.15	02/02/2016
<input type="checkbox"/> Dorset County Council	Route ABC Test	Route ABC Test	28/10/2015
<input checked="" type="checkbox"/> Dorset County Council	Claire's Hub Test 1	Claire's Hub Test 1	16/11/2015
<input checked="" type="checkbox"/> Dorset County Council	Route 123	Route 123	18/11/2015

Completing the tender documents

Click on start to access the tender documents

[Home](#) [Find opportunities](#) [My activities](#) [My contracts](#) [Help](#) [supplier_sw_1 User](#) [Your account](#) [Logout](#)

[Home](#) > [My activities](#) > Supplyingthesouthwest

Activity : Supplyingthesouthwest [< Back to home page](#)

Events

[Supplyingthesouthwest](#) **Expression of interest accepted** [Hide details](#) | [Open](#)

Interest start date: 10/08/2016 09:39
Interest end date 29/10/2016 14:00
Expressed interest on 10/08/2016 09:46

[Supplyingthesouthwest](#) **Not started** (Respond by: 14/09/2016) [View details](#) | [Start](#)

[Archive this activity](#)

Messaging

You have 0 unread message(s).
[View messages](#)

Audit history

[View audit history](#)

Completing the tender documents

From this screen you can access any tender documentation and also you can click on start my response to begin to complete the tender questions

[Home](#) [Find opportunities](#) [My activities](#) [My contracts](#) [Help](#) [supplier_sw_1 User](#) [Your account](#) [Logout](#)

[Home](#) > [My activities](#) > [Supplyingthesouthwest](#) > Supplyingthesouthwest

[Dorset County Council - ITT](#) **5231480**

[Main details](#)
Title: Supplyingthesouthwest
Description: Supplyingthesouthwest
Respond by: 14 September 2016 14:00:00

[Attachments](#)
Public attachments can be viewed by all procurers and suppliers involved in this rfx
[Procurement Document - Open Tender Procedure - 2015 v3.doc](#) 184 KB
[Specification - 2015 v1.docx](#) 57 KB

[Evaluation criteria/question sets](#)

	Questions		
Title	Mandatory	Online	Internal
TENDER OPEN PROCEDURE	47	48	1

[Time remaining](#)
35 Days 3 Hours 48 Minutes 32 Seconds

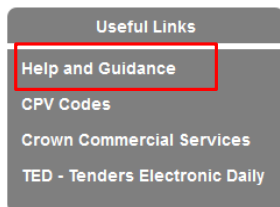
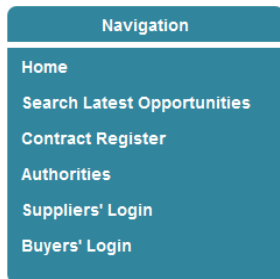
[Messaging](#)
You have 0 unread message(s).
[View messages](#)

[Response controls](#)
[Start my response](#)
[Register intent to respond](#)
[No longer wish to respond](#)

[My responses](#)
You have not yet started your response.

Supplier Help

There are help guides available to assist with Procontract which are available via help and guidance



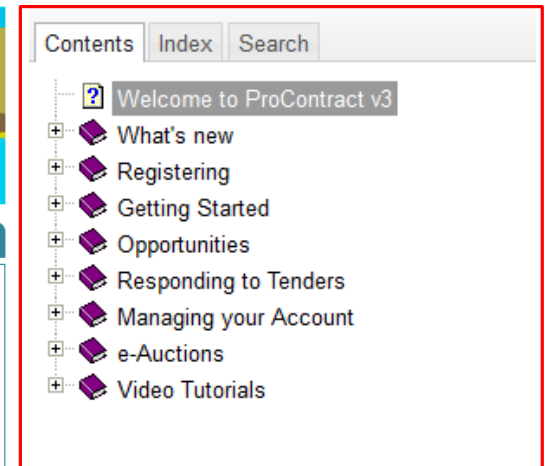
Welcome to Supplying the South West Portal

This portal provides a user friendly, intuitive process to advertise all open tenders and quotation opportunities for councils in the South West. The procurement portal is FREE to join for businesses and offers the following advantages:-

- Immediate access to current business opportunities
- Receive email notifications on business opportunities that align with your company
- Reduces costs as the process is online
- You are in control of your tender submission and not reliant on a third party courier or postal service
- Submissions can be completed electronically rather than hand written
- Submissions can be amended up until the closing date and time

[Register now](#) >

Once your company has registered you need to add the domain **@due-north.com** to your safe senders list to ensure that you receive all email alerts



Any other questions or feedback?

Thank you for coming along today