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| **Contract Title:** | AHS5122 - Vietnamese and Chinese Older People’s Support Service |

The London Borough of Tower Hamlets (LBTH) is seeking expressions of interest from interested organisations for the above services.

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| **Description:** |
| The Adults’ Services Directorate of the London Borough of Tower Hamlets is inviting bids for a Vietnamese and Chinese Older People’s Support Service. The aim of the service is to provide support to older residents of Vietnamese and Chinese origin which will meet cultural needs, promote independence and enable them to stay in their homes for as long as possible by providing:   * Information, Advice and signposting / referrals on topics including benefits and money management (language support) * Access to health service (appointment-making, language support) * Practical End of Life and bereavement support * Volunteering and befriending (addressing social isolation and loneliness)   The overriding aim of the service will be to provide culturally sensitive support to older adults from the Vietnamese and Chinese communities which helps to:   * Promote social inclusion * Reduce social isolation and loneliness * Improves the health and wellbeing of users * Enables users to live independently |

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| **The anticipated contract start date is:** Sunday, 01 January 2017 |

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| **The estimated value of the contract is:** |  |
| Up to £32,000 Per Annum | |

**For a period of:** Three years (36 months) with an option to extend for a further two years (24 months) up to a total of five years (60 months)

Organisations wishing to express their interest are requested to **register** on the London Tenders Portal ([www.londontenders.org](https://www.londontenders.org/procontract/supplier.nsf/frm_home?ReadForm)) where the tender documentation will be available for download.

Organisations must ensure that access to the system is available to their representatives dealing with the contract.  The council will not be liable for the lack of delegated access within the organisation and will not send any documentation regarding the contract, which shall be exclusively available through the portal.

Tenderers are responsible for allowing sufficient time to submit their ITT/PQQ. The Council accepts no liability whatsoever for ITT/PQQs that are not submitted due to internet connectivity issues, transmission delays or errors.

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| **Deadline for expression of interest and / or return of quotation is:** |
| Thursday, 17 November 2016 midday (12 noon) |

LBTH is an Equal Opportunities Employer and a supporter of Ethical Governance, our protocol can be found here along with Or via:

[http://www.towerhamlets.gov.uk/](http://www.towerhamlets.gov.uk/lgsl/801-850/828_tenders_and_contracts/guidance_to_suppliers_and.aspx)

LBTH does not undertake to invite all applicants or bind itself to accept the lowest or any Tender. LBTH will not be liable for any costs incurred in tendering for this contract.

If you require any further information please contact:

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| Jay Bains on 0207 364 4015 | at: |