**Appendix 6**

**Acceptance Testing**

Prior to sign off, all systems will be tested for acceptability to ensure that they are compliant with requirements. This will take 2 forms:

**1) Systems Acceptance Testing**

Prior to sign off, the installed systems will be tested for speed, performance and responsiveness.

**2) User Acceptance Testing**

It is proposed to test a range of functions on the new units on installation. The testing will be carried out by North Somerset library staff on the first kiosk to be installed. Further testing at each site will follow, within 2 weeks of installation.

Functions to be tested include:

* Issue and discharge of each item type and status
* Routing messages for relevant item types and status
* Recognition of all LibrariesWest borrower card types
* Recognition of tags from all LibrariesWest member authorities
* Payments - cash acceptance for coins and notes
* Payments - card (where installed)
* Receipt printing
* Accessibility features
* Self-service print release (where installed)
* Offline functionality and subsequent data upload