

Home from Hospital Market Engagement Event November 2021: Q and A

Question	Answer
Can you go back to the timeline please?	See slide “Indicative Timescale” – dates clarified from the slide.
If you are not able to provide D2A beds, will you still be eligible to submit the tender only delivering PO and P1?	Confirmation given that the service is not bed based but is to facilitate the support from a D2A/IR bed to allow patient to return home and not the provision of D2A/IR beds/service.
Is there any TUPE attached to the contract?	Confirmation given that this will be collected from the incumbent and provided during the tender process.
Is there a contract value?	This is not yet confirmed, but the current indicative budget (for a 5-year contract period - 3+2 years), based on current spend, is £1.9m. A figure will be published in ITT documents and may differ from the figure given today.
Are you looking for one provider to deliver countywide?	A single provider is preferred to allow consistency across the county, the tender won't be open as lots.
Are you open to bids from partnerships?	Subcontracting can be considered. More details will be included at the follow up event in mid-December.
Can you confirm that this includes managing the discharge process itself as well as organising support to the individual at home?	The Flow Hub manage the overarching discharge process, the Home form Hospital service will not be managing discharge of individuals but will be a contributing partner.
Can you advise how many hours are currently being delivered?	The current staffing structure is as follows: <ul style="list-style-type: none"> • 1 x service manager 18.5 hours per week, • 4 x part time Discharge Coordinators (3 in acutes, one PW 1 support, • 2 x Support Assistants • Support Workers on casual contracts cumulatively working a minimum of 126 hours per week.
Would the provider be providing transport from hospital to home?	Yes, as absolute last resort. There is currently a service provided by Ezec as the main transport provider who provide transport with medical support, acute providers also have their own providers used on day-to day basis. If these are not available Home from hospital support is expected to cover transport requirements, if suitable to do so (e.g. no medical support required).
How many staff are currently employed to deliver this service? It seems a small contract value for 5 years.	See above regarding hours of provision.