

2223-0245 Core and Targeted Independent Domestic Violence Advocacy (IDVA) service

Islington Council invites suitable expressions of interest from suppliers for Core and Targeted Independent Domestic Violence Advocacy (IDVA) service.

Current status / Background

Islington Council and its partners are committed to the provision of excellent services to address Domestic Abuse (DA). The Core and Targeted IDVA service will be critical in reducing the level and impact of domestic abuse in Islington by increasing the safety of survivors and their families.

The requirement

The council requires an IDVA service which will advise and support all survivors of domestic abuse to meet their needs including health, autonomy, resilience, and stability. The IDVA service will also work to improve the safety of survivors and their children and aim to prevent further harm taking place.

The service will provide one-to-one support to survivors, co-ordinating multi agency provision and providing practical solutions as well as emotional support, and will:

- meet the needs of and provide services to all survivors, including LGBT and male survivors
- demonstrate anti-racist values through actions and through accountability to Black, Asian and minoritised survivors through accountability, collaboration, inclusivity, and intersectional representation
- demonstrate a clear focus on utilising resources providing the greatest positive impact for survivors and their families
- demonstrate exceptional social value improving economic, social, and environmental wellbeing of survivors and their families.

To enable us to do this we require a service provider who is knowledgeable about the impact of VAWG on diverse communities, experienced in delivering domestic abuse services and who will work innovatively to meet the needs of survivors.

TUPE [Transfer of Undertakings (Protection of Employment) Regulations]

Potential providers must be aware that TUPE may or may not apply to this service. Further details will be available in the invitation to tender.

Contract Period

The agreement will run for a period of 24 months. It is estimated that the contract will start in April 2023 with two optional extentions for up to 36 months each subject to satisfactory performance and available funding.

Contract Value

The estimated maximum total value of this contract is £3,480,000 over the maximum 96 months term of the contract with full match funding in place. This is based on £435,000 per annum. Any bids over this amount may be disqualified.

The contract is partially funded by the Mayor's Office for Policing and Crime (MOPAC) London Crime Prevention Fund (LCPF). The LCPF grant is allocated to Islington council every three years. Current funding has been confirmed for April 2022 until March 2025. Due to the external match funding the contract's length will be initially awarded for two years with possibility of extension.

If external match funding is not extended, the annual contract value will be reduced to £343,000 per annum.

The expressions of interests need to provide proposed model of delivery and staffing in an event that the funding will have to be reduced.

Award criteria

The contract will be awarded to the Most Economically Advantageous Tender (MEAT) in accordance with the Public Contracts Regulations. MEAT for this contract is quality 70% and cost 30%. Further details will be provided in the invitation to tender.

Cost 30% Quality 70%

Quality made up of:

Proposed model of service and staffing 20%

Proposed approach to social value 20%

Proposals on meeting the needs of a diverse client group and promoting the voice of survivors 10%

Proposed approach to managing risk and safety 10%

Quality assurance, service monitoring and continuous improvement 5%

Proposed approach to partnership and multi-agency working 5%

Total 100%

Tenderers should be aware that we reserve the right to hold interviews during the tender process. Interviews will be for verification/clarification purposes of the written submission.

We reserve the right to interview leading bidders.

Procurement Process

This procurement will be conducted in accordance with the Public Contracts Regulations 2015, under Chapter 3 Section 7 Social and Other Specific Services (known as the light touch regime). Under Regulation 76 the council is free to establish a procedure, provided that the procedure is sufficient to ensure compliance with the principles of transparency and equal treatment of economic operators (service providers).

The procedure will be based on a one stage tender. As per the open procedure, any interested economic operator (service provider) may submit a tender in response to the advertisement.

The Open Procedure means that all bidders who successfully express an interest will automatically be invited to tender and have access to the tender documents. Those who submit a tender and meet the minimum requirements will have their full tender, method statements and pricing evaluated.

How to express an interest

If you wish to apply for this contract please follow the steps below:

Register your company free of charge via the London Tenders Portal.

Await acceptance. You will receive an email confirming your username and password.

Use your username and password to log into the London Tenders Portal and express your interest in 2223-0245 – Core and Targeted Independent Domestic Violence Advocacy (IDVA) service – 85312310 : Guidance services

Shortly after you have expressed interest, you will receive a second email containing a link to access the tender documents.

Deadlines

The deadline for expressions of interest is: **11.59am on Monday 12 December 2022**Submission of Tender documents by: **12 noon on Monday 12 December 2022.**Late submissions will not be accepted.

Additional information

- Islington Council and its partners are committed to work towards a 'Fairer Islington', for more information see www.islington.gov.uk.
- Please do not include any publicity material with your submissions.
- Islington Council aims to provide equality of opportunity and welcomes applicants who
 meet the qualitative selection criteria from black and minority ethnic communities and
 disabled groups.
- The Council encourages all types of organisation who meet the qualitative selection criteria including Voluntary and Community Sector (VCS) organisations, Social Enterprises or not for profit enterprises and small to medium enterprises (SME) to tender.
- Your submission will be marked in stages. Only applicants who meet the requirements at each stage will progress to the next stage. Further details will be contained in the tender documents.
- Please include the Contract Number of this tender process when communicating with the Council in any way.
- All questions relating to this contract should be raised via the question and answer section of the relevant contract on the London Tenders Portal. Please do not contact any officer of the council directly.
- Applicants are advised that all costs incurred either directly or indirectly in preparation, submission or otherwise related to this advertisement will be borne by them, and in no circumstances will the council be responsible for any such costs. Applicants are also advised that the council at its sole discretion acting reasonably and in good faith reserves the right to abandon the procurement at any stage prior to contract award.
- As part of a commitment to transparency the council is now publishing all spend over £500 each month. This includes spend on contracts, so the successful contractor should

expect details of spend against the contract to appear on the council website <u>Islington Council: Council contracts</u>. The council is also committed to publishing tender and contract documentation after contract award stage. Commercially sensitive information will be redacted from documentation. What constitutes commercially sensitive information is a matter for the council's sole discretion. However, tenderers will be invited to identify information they consider to be commercially sensitive in their tender return and this will be taken into account in the council forming a view.