

**Invitation to Tender (Open) Volume Two**

**Domiciliary Care 1 - For the Specialised Care and Support Services Framework Contract**

**Commencing:** 1st April 2019

**Contract Term:** 4 years (plus 2-year optional extension)

**Please submit by:** **The framework will be open for suppliers to apply throughout the term.**

**Bidder:** [insert Bidders name]

**Volume Two**

Invitation to Tender

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**Invitation to Tender**

Dear Sir, Madam

**TENDER INVITATION**

The council is aiming to seek tenders **Specialised Care and Support Services Framework** following an advertisement on The Portal, Contracts Finder and via the Official Journal of the European Union.

I have pleasure in enclosing the following documents in order that you may submit a tender for the above contract:

1. A downloadable copy of the Invitation to Tender document Volumes One and Two. Volume 1 being the instructions and Volume 2 being the Form of Tender and Qualification sections.

2. The Contracts including specification, schedules and appendices.

Bidders are advised that a tender shall only be considered when;

1. all requirements of the tender documentation are completed and returned
2. it is submitted back to North Somerset Council using The Portal no later than **13:00pm on 8th November 2018 (Please note this is the first ‘round’ closing date. The framework will be open for suppliers to apply throughout the term.).**
3. it is accompanied by an undertaking which shall become a condition of the contract that the amount of the tender has not been calculated by agreement or arrangement with any other person other than the council and that the amount of the tender has not been communicated to any other person until after the closing date for the submission of tenders (see Certificate of Non-Collusion).

The successful bidder will have to comply with the terms and conditions of contract for the services contained within this document, signed and witnessed by both parties.

You are required to hold all information pertaining to this contract confidential and to limit the dissemination of information within your organisation on a need-to-know basis.

The correction of any tendering errors will be dealt in accordance with North Somerset Council’s Contract Standing Orders, a copy of which can be found in the council’s constitution which is available on the council’s internet page.

Yours faithfully

Michelle Dickson

Corporate Services

ON BEHALF OF NORTH SOMERSET COUNCIL

**Standard Selection Questionnaire**

**Potential Supplier Information and Exclusion Grounds: Part 1 and Part 2.**

The standard Selection Questionnaire is a self-declaration, made by you (the potential supplier), that you do not meet any of the grounds for exclusion[[1]](#footnote-1). If there are grounds for exclusion, there is an opportunity to explain the background and any measures you have taken to rectify the situation (we call this self-cleaning).

A completed declaration of Part 1 and Part 2 provides a formal statement that the organisation making the declaration has not breached any of the exclusions grounds. Consequently, we require all the organisations that you will rely on to meet the selection criteria to provide a completed Part 1 and Part 2. For example, these could be parent companies, affiliates, associates, or essential sub-contractors, if they are relied upon to meet the selection criteria. This means that where you are joining in a group of organisations, including joint ventures and partnerships, each organisation in that group must complete one of these self-declarations. Sub-contractors that you rely on to meet the selection criteria must also complete a self-declaration (although sub-contractors that are not relied upon do not need to complete the self-declaration).

 When completed, this form is to be sent back to the contact point given in the procurement documents along with the selection information requested in the procurement documentation.

 **Supplier Selection Questions: Part 3**

The procurement document will provide instructions on the selection questions you need to respond to and how to submit those responses. If you are bidding on behalf of a group (consortium) or you intend to use sub-contractors, you should complete all of the selection questions on behalf of the consortium and/or any sub-contractors.

If the relevant documentary evidence referred to in the Selection Questionnaire is not provided upon request and without delay we reserve the right to amend the contract award decision and award to the next compliant bidder.

**Consequences of misrepresentation**

If you seriously misrepresent any factual information in filling in the Selection Questionnaire, and so induce an authority to enter into a contract, there may be significant consequences. You may be excluded from the procurement procedure, and from bidding for other contracts for three years. If a contract has been entered into you may be sued for damages and the contract may be rescinded. If fraud, or fraudulent intent, can be proved, you or your responsible officers may be prosecuted and convicted of the offence of fraud by false representation, and you must be excluded from further procurements for five years.

**Specialised Care and Support Services Framework**

**DN363082**

**Notes for completion**

1. The “authority” means the public sector contracting authority, or anyone acting on behalf of the contracting authority, that is seeking to invite suitable Suppliers to participate in this procurement process.

2. “You”/ “Your” or “Supplier” means the potential supplier completing this standard Selection Questionnaire **i.e. the legal entity seeking to be invited to the next stage of the procurement process and responsible for the information provided.** The term ‘Supplier’ is intended to cover any economic operator as defined by the Public Contracts Regulations 2015 and could be a registered company; the lead contact for a group of economic operators; charitable organisation; Voluntary Community and Social Enterprise (VCSE); Special Purpose Vehicle; or other form of entity.

3. Please ensure that all questions are completed in full, and in the format requested. Failure to do so may result in your submission being disqualified. If the question does not apply to you, please state clearly ‘N/A’.

4. Should you need to provide additional Appendices in response to the questions, these should be numbered clearly and listed as part of your declaration. A template for providing additional information is provided at the end of this document.

5. The authority recognises that arrangements set out in section 1.2 of the standard Selection Questionnaire, in relation to a group of economic operators (for example, a consortium) and/or use of sub-contractors, may be subject to change and will, therefore, not be finalised until a later date. The lead contact should notify the authority immediately of any change in the proposed arrangements and ensure a completed Part 1 and Part 2 is submitted for any new organisation relied on to meet the selection criteria. The authority will make a revised assessment of the submission based on the updated information.

6. For Part 1 and Part 2 every organisation that is being relied on to meet the selection must complete and submit the self-declaration.

7. For answers to Part 3 - If you are bidding on behalf of a group, for example, a consortium, or you intend to use sub-contractors, you should complete all of the questions on behalf of the consortium and/ or any sub-contractors, providing one composite response and declaration.

8. Please upload a completed version of this document via the procurement portal [www.supplyingthesouthwest.org.uk](http://www.supplyingthesouthwest.org.uk)

**Sub-contracting arrangements**

9. Where the Supplier proposes to use one or more sub-contractors to deliver some or all of the contract requirements, a separate Appendix should be used to provide details of the proposed bidding model that includes members of the supply chain, the percentage of work being delivered by each sub-contractor and the key contract deliverables each sub-contractor will be responsible for.

10. The authority recognises that arrangements in relation to sub-contracting may be subject to future change and may not be finalised until a later date. However, Suppliers should be aware that where information provided to the authority indicates that sub-contractors are to play a significant role in delivering key contract requirements, any changes to those sub-contracting arrangements may affect the ability of the Supplier to proceed with the procurement process or to provide the supplies and/or services required. Suppliers should therefore notify the authority immediately of any change in the proposed sub-contractor arrangements. The authority reserves the right to deselect the Supplier prior to any award of contract, based on an assessment of the updated information.

11. Please note that the authority may require the consortium to assume a specific legal form if awarded the contract, to the extent that a specific legal form is deemed by the authority as being necessary for the satisfactory performance of the contract.

12. Where you are proposing to create a separate legal entity, such as a Special Purpose Vehicle (SPV), you should provide details of the actual or proposed percentage shareholding of the constituent members within the new legal entity in a separate Appendix.

‘**Self-cleaning’**

13. Any Supplier that answers ‘Yes’ to questions within part 2 should provide sufficient evidence, in a separate Appendix, that provides a summary of the circumstances and any remedial action that has taken place subsequently and effectively “self-cleans” the situation referred to in that question. The supplier has to demonstrate it has taken such remedial action, to the satisfaction of the authority in each case.

If such evidence is considered by the authority (whose decision will be final) as sufficient, the economic operator concerned shall be allowed to continue in the procurement process.

In order for the evidence referred to above to be sufficient, the Supplier shall, as a minimum, prove that it has;

* paid or undertaken to pay compensation in respect of any damage caused by the criminal offence or misconduct;
* clarified the facts and circumstances in a comprehensive manner by actively collaborating with the investigating authorities; and
* taken concrete technical, organisational and personnel measures that are appropriate to prevent further criminal offences or misconduct.

The measures taken by the Supplier shall be evaluated taking into account the gravity and particular circumstances of the criminal offence or misconduct. Where the measures are considered by the Authority to be insufficient, the Supplier shall be given a statement of the reasons for that decision.

*The authority confirms that it will keep confidential and will not disclose to any third parties any information obtained from a named customer contact, other than to the Cabinet Office and/or contracting authorities defined by the regulations, or pursuant to an order of the court or demand made by any competent authority or body where the authority is under a legal or regulatory obligation to make such a disclosure*

**Part One: Potential supplier Information**

|  |  |
| --- | --- |
| **Section 1** | **Potential supplier information** |
| **Question number** | **Question** | **Response** |
| 1.1(a) | Full name of the potential supplier submitting the information |  |
| 1.1 (b) - (i) | Registered office address (if applicable) |  |
| 1.1 (b) - (ii) | Registered website address (if applicable) |  |
| 1.1 (c) | Trading statusa) public limited company b) limited company c) limited liability partnership d) other partnership e) sole trader f) third sector g) other (please specify your trading status) |  |
| 1.1 (d) | Date of registration in country of origin |  |
| 1.1 (e) | Company registration number (if applicable) |  |
| 1.1 (f) | Charity registration number (if applicable)  |  |
| 1.1 (g) | Head office DUNS number (if applicable) |  |
| 1.1 (h) | Registered VAT number |  |
| 1.1 (i) – (i) | If applicable, is your organisation registered with the appropriate professional or trade register(s) in the member state where it is established? | Yes [ ]  No [ ]  N/A [ ]  |
| 1.1 (i) – (ii) | If you responded yes to 1.1(i) - (i), please provide the relevant details, including the registration number(s). |  |
| 1.1(j) - (i) | Is it a legal requirement in the state where you are established for you to possess a particular authorisation, or be a member of a particular organisation in order to provide the services specified in this procurement? | Yes [ ] No [ ]   |
| 1.1(j) - (ii) | If you responded yes to 1.1(j) - (i), please provide additional details of what is required and confirmation that you have complied with this. |  |
| 1.1(k) | Trading name(s) that will be used if successful in this procurement |  |
| 1.1(l) | Relevant classifications (state whether you fall within one of these, and if so which one) a) Voluntary Community Social Enterprise (VCSE) b) Sheltered Workshop c) Public service mutual |  |
| 1.1(m) | Are you a Small, Medium or Micro Enterprise (SME)[[2]](#footnote-2)? | Yes [ ] No [ ]  |
| 1.1(n) | Details of Persons of Significant Control (PSC), where appropriate: [[3]](#footnote-3) - Name; - Date of birth; - Nationality; - Country, state or part of the UK where the PSC usually lives; - Service address; - The date he or she became a PSC in relation to the company (for existing companies the 6 April 2016 should be used); - Which conditions for being a PSC are met;  - Over 25% up to (and including) 50%,  - More than 50% and less than 75%,  - 75% or more.[[4]](#footnote-4) (Please enter N/A if not applicable) |  |
| 1.1(o) | Details of immediate parent company: - Full name of the immediate parent company - Registered office address (if applicable) - Registration number (if applicable) - Head office DUNS number (if applicable) - Head office VAT number (if applicable) (Please enter N/A if not applicable) |  |
| 1.1(p) | Details of ultimate parent company: - Full name of the ultimate parent company - Registered office address (if applicable) - Registration number (if applicable) - Head office DUNS number (if applicable) - Head office VAT number (if applicable) (Please enter N/A if not applicable) |  |

Please note: A criminal record check for relevant convictions may be undertaken for the preferred suppliers and the persons of significant in control of them

|  |  |
| --- | --- |
|  | **Bidding model** |
| **Question number**  | **Question** | **Response** |
| 1.2(a) – (i) | Are you bidding as the lead contact for a group of economic operators? | Yes [ ] No [ ] If yes, please provide details listedin questions 1.2(a) (ii), (a) (iii) and to 1.2(b) (i), (b) (ii), 1.3, Section 2and 3.If no, and you are a supporting bidder please provide the name ofyour group at 1.2(a) (ii) forreference purposes, and complete 1.3, Section 2 and 3 |
| 1.2(a) - (ii) | Name of group of economic operators (if applicable) |  |
| 1.2(a) - (iii) | Proposed legal structure if the group of economic operators intends to form a named single legal entity prior to signing a contract, if awarded. If you do not propose to form a single legal entity, please explain the legal structure |  |
| 1.2(b) - (i) | Are you or, if applicable, the group of economic operators proposing to use sub-contractors? | Yes [ ] No [ ]  |
| 1.2(b) - (ii) | If you responded yes to 1.2(b)-(i) please provide additional details for each subcontractor in the following table: we may ask them to complete this form as well.

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| --- | --- | --- | --- | --- | --- |
| Name |  |  |  |  |  |
| Registered address |  |  |  |  |  |
| Trading status |  |  |  |  |  |
| Company registration number |  |  |  |  |  |
| Head Office DUNS number (if applicable) |  |  |  |  |  |
| Registered VAT number |  |  |  |  |  |
| Type of organisation |  |  |  |  |  |
| SME (Yes/No) |  |  |  |  |  |
| The role each subcontractor will take in providing the works and /or supplies e.g. key deliverables |  |  |  |  |  |
| The approximate % of contractual obligations assigned to each subcontractor |  |  |  |  |  |

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**Contact details and declaration**

I declare that to the best of my knowledge the answers submitted, and information contained in this document are correct and accurate.

I declare that, upon request and without delay I will provide the certificates or documentary evidence referred to in this document.

I understand that the information will be used in the selection process to assess my organisation’s suitability to be invited to participate further in this procurement.

I understand that the authority may reject this submission in its entirety if there is a failure to answer all the relevant questions fully, or if false/misleading information or content is provided in any section.

I am aware of the consequences of serious misrepresentation.

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|  | **Contact details and declaration** |
| **Question number**  | **Question** | **Response** |
| 1.3(a) | Contact name |  |
| 1.3(b) | Name of organisation |  |
| 1.3(c) | Role in organisation |  |
| 1.3(d) | Phone number |   |
| 1.3(e) | E-mail address |  |
| 1.3(f) | Postal address |  |
| 1.3(g) | Signature (electronic is acceptable) |  |
| 1.3(h) | Date |  |

**Part Two: Exclusion Grounds**

Please answer the following questions in full. Note that every organisation that is being relied on to meet the selection must complete and submit the Part 1 and Part 2 self-declaration.

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| **Section 2** | **Grounds for mandatory exclusion** |
| **Question number**  | **Question** | **Response** |
| 2.1(a) | **Regulations 57(1) and (2)** The detailed grounds for mandatory exclusion of an organisation are set out on this [webpage](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/551130/List_of_Mandatory_and_Discretionary_Exclusions.pdf), which should be referred to before completing these questions. Please indicate if, within the past five years you, your organisation or any other person who has powers of representation, decision or control in the organisation been convicted anywhere in the world of any of the offences within the summary below and listed on the [webpage](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/551130/List_of_Mandatory_and_Discretionary_Exclusions.pdf). |
|  | Participation in a criminal organisation. | Yes [ ] No [ ] If Yes please provide details at 2.1(b) |
|  | Corruption. | Yes [ ] No [ ] If Yes please provide details at 2.1(b) |
|  | Fraud. | Yes [ ] No [ ] If Yes please provide details at 2.1(b) |
|  | Terrorist offences or offences linked to terrorist activities | Yes [ ] No [ ] If Yes please provide details at 2.1(b) |
|  | Money laundering or terrorist financing | Yes [ ] No [ ] If Yes please provide details at 2.1(b) |
|  | Child labour and other forms of trafficking in human beings | Yes [ ] No [ ] If Yes please provide details at 2.1(b) |
| 2.1 (b) | If you have answered yes to question 2.1(a), please provide further details:Date of conviction, specify which of the grounds listed the conviction was for, and the reasons for conviction, Identity of who has been convicted If the relevant documentation is available electronically please provide the web address, issuing authority, precise reference of the documents. |  |
| 2.2 | If you have answered Yes to any of the points above have measures been taken to demonstrate the reliability of the organisation despite the existence of a relevant ground for exclusion? (Self-Cleaning) | Yes [ ] No [ ]  |
| 2.3(a) | Regulation 57(3) Has it been established, for your organisation by a judicial or administrative decision having final and binding effect in accordance with the legal provisions of any part of the United Kingdom or the legal provisions of the country in which the organisation is established (if outside the UK), that the organisation is in breach of obligations related to the payment of tax or social security contributions? | Yes [ ] No [ ]  |
| 2.3 (b) | If you have answered yes to question 2.3(a), please provide further details. Please also confirm you have paid, or have entered into a binding arrangement with a view to paying, the outstanding sum including where applicable any accrued interest and/or fines. |  |

Please Note: The authority reserves the right to use its discretion to exclude a potential supplier where it can demonstrate by any appropriate means that the potential supplier is in breach of its obligations relating to the non-payment of taxes or social security contributions.

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| **Section 3** | **Grounds for discretionary exclusion** |
|  | **Question** | **Response** |
| 3.1 | **Regulation 57 (8)** The detailed grounds for discretionary exclusion of an organisation are set out on this [webpage](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/551130/List_of_Mandatory_and_Discretionary_Exclusions.pdf), which should be referred to before completing these questions. Please indicate if, within the past three years, anywhere in the world any of the following situations have applied to you, your organisation or any other person who has powers of representation, decision or control in the organisation. |
| 3.1 (a) | Breach of environmental obligations?. | Yes [ ] No [ ] If Yes please provide details at 3.2 |
| 3.1 (b) | Breach of social obligations? | Yes [ ] No [ ] If Yes please provide details at 3.2 |
| 3.1 (c) | Breach of labour law obligations? | Yes [ ] No [ ]  If Yes please provide details at 3.2  |
| 3.1 (d) | Bankrupt or is the subject of insolvency or winding-up proceedings, where the organisation’s assets are being administered by a liquidator or by the court, where it is in an arrangement with creditors, where its business activities are suspended or it is in any analogous situation arising from a similar procedure under the laws and regulations of any State? | Yes [ ] No [ ]  If Yes please provide details at 3.2 |
| 3.1 (e) | Guilty of grave professional misconduct? | Yes [ ] No [ ] If Yes please provide details at 3.2 |
| 3.1 (f)  | Entered into agreements with other economic operators aimed at distorting competition? | Yes [ ] No [ ] If Yes please provide details at 3.2 |
| 3.1 (g) | Aware of any conflict of interest within the meaning of regulation 24 due to the participation in the procurement procedure? | Yes [ ] No [ ] If Yes please provide details at 3.2 |
| 3.1 (h) | Been involved in the preparation of the procurement procedure? | Yes [ ] No [ ] If Yes please provide details at 3.2 |
| 3.1 (i) | Shown significant or persistent deficiencies in the performance of a substantive requirement under a prior public contract, a prior contract with a contracting entity, or a prior concession contract, which led to early termination of that prior contract, damages or other comparable sanctions? | Yes [ ] No [ ] If Yes please provide details at 3.2 |
| 3.1 (j)3.1 (j) – (i)3.1 (j) – (ii)3.1 (j) – (iii)3.1 (j) – (iv) | Please answer the following statements The organisation is guilty of serious misrepresentation in supplying the information required for the verification of the absence of grounds for exclusion or the fulfilment of the selection criteria. The organisation has withheld such information. The organisation is not able to submit supporting documents required under regulation 59 of the Public Contracts Regulations 2015. The organisation has influenced the decision-making process of the contracting authority to obtain confidential information that may confer upon the organisation undue advantages in the procurement procedure, or to negligently provided misleading information that may have a material influence on decisions concerning exclusion, selection or award. | Yes [ ] No [ ] If Yes please provide details at 3.2Yes [ ] No [ ] If Yes please provide details at 3.2Yes [ ] No [ ] If Yes please provide details at 3.2Yes [ ] No [ ] If Yes please provide details at 3.2 |

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| 3.2 | If you have answered Yes to any of the above, explain what measures been taken to demonstrate the reliability of the organisation despite the existence of a relevant ground for exclusion? (Self-Cleaning) |  |

**Part Three: Selection Questions[[5]](#footnote-5)**

|  |  |
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| **Section 4** | **Economic and Financial Standing** |
|  | **Question** | **Response** |
|  | Please provide one of the following to demonstrate your economic/financial standing; Please indicate your answer with an ‘X’ in the relevant box. |
| 4.1 | A copy of your audited accounts for the most recent two years |  |
| (a) A statement of the turnover, Profit and Loss Account/Income Statement, Balance Sheet/Statement of Financial Position and Statement of Cash Flow for the most recent year of trading for this organisation. |  |
| (b) A statement of the cash flow forecast for the current year and a bank letter outlining the current cash and credit position. |   |
|  | (c) Alternative means of demonstrating financial status if any of the above are not available (e.g. forecast of turnover for the current year and a statement of funding provided by the owners and/or the bank, charity accruals accounts or an alternative means of demonstrating financial status). |  |
| 4.2 | Where we have specified a minimum level of economic and financial standing and/ or a minimum financial threshold within the evaluation criteria for this procurement, please self-certify by answering ‘Yes’ or ‘No’ that you meet the requirements set out. | Yes [ ] No [ ]   |

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| **Section 5** | **If you have indicated in the Selection Questionnaire question 1.2 that you are part of a wider group, please provide further details below:** |
| **Name of organisation**  |  |
| **Relationship to the Supplier completing these questions** |  |
| 5.1 | Are you able to provide parent company accounts if requested to at a later stage? | Yes [ ] No [ ]  |
| 5.2 | If yes, would the parent company be willing to provide a guarantee if necessary? | Yes [ ] No [ ]  |
| 5.3 | If no, would you be able to obtain a guarantee elsewhere (e.g. from a bank)? | Yes [ ] No [ ]  |

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| **Section 6** | **Technical and Professional Ability** |
| 6.1 | **Relevant experience and contract examples**Please provide details of up to three contracts, in any combination from either the public or private sector, voluntary, charity or social enterprise (VCSE) that are relevant to our requirement, VCSE’s may include samples of grant-funded work. Contracts for supplies or services should have been performed during the past three years. The named customer contact provided should be able to provide written evidence to confirm the accuracy of the information provided below.Consortia bids should provide relevant examples of where the consortium has delivered similar requirements. If this is not possible (e.g. the consortium is newly formed or a Special Purpose Vehicle will be created for this contract) then three separate examples should be provided between the principal member(s) of the proposed consortium or Special Purpose Vehicle (three examples are not required from each member). Where the Supplier is a Special Purpose Vehicle, or a managing agent not intending to be the main provider of the supplies or services, the information requested should be provided in respect of the main intended provider(s) or sub-contractor(s) who will deliver the contract.We require at least **2 local** references from either;* Another local authority or health commissioner who manages a contract with the same branch that would be servicing this contract.
* Service users receiving a service from the same branch who would be servicing this contract.

This is because the quality of the service provision is predicated on the quality of the local management team and we require evidence that the branch that will be servicing our contract/s is offering a high-quality service. |

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| --- | --- |
|  | Contract 1 (Local reference only) |
| Name of customer organisation |  |
| Point of contact in the organisation |  |
| Position in the organisation |  |
| Address of organisation |  |
| Email address |  |
| Description of contract |  |
| Contract start date |  |
| Contract completion date |  |
| Estimated contract value |  |
|  | Contract 2 (Local reference only) |
| Name of customer organisation |  |
| Point of contact in the organisation |  |
| Position in the organisation |  |
| Address of organisation |  |
| Email address |  |
| Description of contract |  |
| Contract start date |  |
| Contract completion date |  |
| Estimated contract value |  |
|  | Contract 3 (Local reference only) |
| Name of customer organisation |  |
| Point of contact in the organisation |  |
| Position in the organisation |  |
| Address of organisation |  |
| Email address |  |
| Description of contract |  |
| Contract start date |  |
| Contract completion date |  |
| Estimated contract value |  |

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| 6.2 | Where you intend to sub-contract a proportion of the contract, please demonstrate how you have previously maintained healthy supply chains with your sub-contractor(s) Evidence should include, but is not limited to, details of your supply chain management tracking systems to ensure performance of the contract and including prompt payment or membership of the UK Prompt Payment Code (or equivalent schemes in other countries) |
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| **Section 7** | **Modern Slavery** |
| 7.1 | Are you a relevant commercial organisation as defined by section 54 ("Transparency in supply chains etc.") of the Modern Slavery Act 2015 ("the Act")? | Yes [ ] No [ ]  |
| 7.2 | If you have answered yes to question 7.1 are you compliant with the annual reporting requirements contained within Section 54 of the Act 2015? | Yes [ ] Please provide the relevant url to view the statement …No [ ] Please provide an explanation  |

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| **Section 8** | **Additional Questions** |
| **8.1** | **Insurance** |
| a. | Please confirm whether you already have, or can commit to obtain, prior to the commencement of the contract, the levels of insurance cover indicated below: Y/N Employer’s (Compulsory) Liability Insurance = £5 millionPublic Liability Insurance = £10 million Professional Indemnity Insurance = £5 million \*It is a legal requirement that all companies hold Employer’s (Compulsory) Liability Insurance of £5 million as a minimum. Please note this requirement is not applicable to Sole Traders. |

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| **Section 9** | **Project Specific Questions to Assess Technical and Professional Ability** |

Further project specific questions relating to the technical and professional ability of the supplier with regards to the nature of the contract:

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| --- | --- | --- |
| A.1  | **Health and Safety**Please attach to your submission a Health and Safety Policy that complies with current legislative requirements. Please ensure that you include:1. A statement of intent 2. Responsibilities section which sets out who is responsible for specific actions3. The arrangements section containing the detail of what you are going to do in practice and information on how you are going to eliminate or reduce the risks of hazards in your work.4. It should include your policies (included or in a separate policy/statement) on: Infection Control, Moving & Handling, Positive Risk Taking, Challenging Behaviour & Lone Working.5. A blank risk assessment.If you have any other relevant policies/procedures connected with this work, please include these alongside your tender response. This includes your requirement to manage subcontracting partners should you be subcontracting any part of the provision. | Yes [ ]  No [ ]  |
| A.2a | **Equality and Diversity** |
| *For the avoidance of doubt, should question C relating to subcontractors not be relevant to your organisation for this provision, please enter “N/A”* |
|  |  |
| a) In the last three years, has any finding of unlawful discrimination been made against your organisation by an Employment Tribunal, an Employment Appeal Tribunal or any other court (or in comparable proceedings in any jurisdiction other than the UK)? | Yes [ ] No [ ]  |
| b) In the last three years, has your organisation had a complaint upheld following an investigation by the Equality and Human Rights Commission or its predecessors (or a comparable body in any jurisdiction other than the UK), on grounds or alleged unlawful discrimination?  | Yes [ ] No [ ]  |
| If you have answered “yes” to one or both of the questions in this module, please provide, as a separate Appendix, a summary of the nature of the investigation and an explanation of the outcome of the investigation to date.If the investigation upheld the complaint against your organisation, please use the Appendix to explain what action (if any) you have taken to prevent unlawful discrimination from reoccurring.You may be excluded if you are unable to demonstrate to the Authority’s satisfaction that appropriate remedial action has been taken to prevent similar unlawful discrimination reoccurring |
| c) If you use sub-contractors, do you have processes in place to check whether any of the above circumstances apply to these other organisations? | Yes [ ] No [ ] N/A [ ]  |
| A.2b | * 1. Please attach a signed and dated copy of your most recent written Equality and Diversity Policy Statement.
	2. As an employer do you comply with your statutory obligations under the Equality Act 2010 which applies in Great Britain, or equivalent legislation in the countries in which your firm employs staff?
	3. Your Equality & Diversity policy will be assessed in line with the guidance at 18.3 (ITT Volume 1). Therefore please make yourself familiar with this guidance. The policy will be scored out of 5 and to pass the council’s requirements for this contract opportunity you must achieve a score of 3 or more to pass.
 | Yes [ ] No [ ] Yes [ ] No [ ]  |
| *\*Additional pass/fail questions (no answers = an automatic fail and re-application will be required):* |
| A.3a | Please confirm your organisation has a Safeguarding Policy that complies with North Somerset Councils policy, and it provides an equivalent level of protection as that policy. A copy of North Somerset Councils Safe Guarding Policy can be found at <http://www.northsomersetsafeguarding.co.uk/> | Yes [ ] No [ ]  |
| A.3b | * 1. Please confirm that your organisations recruitment policy meets the minimum requirements of this contract.
 | Yes [ ] No [ ]  |
| A.3c | * 1. Please confirm that your organisations policies are in place and are up to date.
 | Yes [ ] No [ ]  |
| A.3d | * 1. Please confirm that you have a local registered office or a office if you are not a registered provider with CQC, where the Care and Support will be delivered from. By local North Somerset Council requires this to be within North Somerset, Bath and North-East Somerset and South Gloucestershire. Or this will be in place for the start of the contract. *(Please note that providers who will be delivering Care and Support outside of North Somerset this question is not applicable.)*
 | Yes [ ] No [ ]  |
| A.3e | * 1. The provider confirms that they are complaint with CQC for the registered office the Care Support will be delivered from, if the provider is CQC registered.
 | Yes [ ] No [ ]  |
| A.3f | * 1. Please confirm that you have read the contract for Specialised Care and Support and the specification and appendixes attached to the contract.
 | Yes [ ] No [ ]  |
| **Method Statements****Please use and refer to the Contract and Schedules as the guidance for the content of your answers.** **We expect to see throughout your responses your organisations ethos and approach to delivering high quality Care and Support. We expect answers to demonstrate how the Client is central to the care and support you provide.**  |
|  | * 1. Applying for **Lot 1** Supported Living (please complete questions A.3 – A.8):
 | Yes [ ] No [ ]   |
|  | * 1. Applying for **Lot 2** Individualised Packages (please complete questions A.3 - A.7):
 | Yes [ ]  No [ ]   |
|  | * 1. Applying for **Lot 3** Building Based Day Services (please complete questions A.3 - A.7 plus A9):
 | Yes [ ]  No [ ]   |
|  | * 1. Applying for **Lot 4** Complex Health & Behaviour (please complete questions A.3 - A.7 plus A10):
 | Yes [ ]  No [ ]   |
| A.3 | **Staffing (up to 750 words – Minimum Score: 3/5)****Recruitment and retention of staff is a crucial and challenging element for the delivery of Care and Support. We are keen to understand what your organisation offers that will attract staff to your organisation and the sector and what incentives you offer to retain the workforce you have.**Please tell us about the staffing arrangements for this service and provide:1. A staffing structure with job titles, reporting lines.
2. A management chart for your organisation and where this service / staffing structure fits within it.
3. An overview of your staff terms and conditions
4. Employee management, supervision and support
5. Employee development and continual professional development including how you ensure staff competencies
6. Induction, including the Care Certificate and training
7. Details on the system(s) in place for electronic scheduling and monitoring, supervision, performance management, employee meetings etc.

Ensuring that employees have the right approach to dealing with vulnerable persons | Minimum score of 3 or more (for all method statements) = place on the framework |
|  | Bidders Response: |  |
| A.4 | **Describe your organisations experience of managing risk and incidents (up to 750 words - Minimum Score: 3/5)**Your answer should include:1. Positive risk taking
2. Incident management
3. Management of behaviour that challenges
4. How you monitor relapses in behaviour and report such incidents
5. Supporting Clients who are reluctant or not engaging and the steps you would take.
 | Minimum score of 3 or more (for all method statements) = place on the framework |
|  | Bidders Response: |  |
| A.5 | **Describe your organisations internal quality assurance mechanisms and how the learning is applied (up to 750 words - Minimum Score: 3/5)** Your answer should include:1. Safeguarding
2. Clinical Governance
3. Self-audit
4. Service review
 | Minimum score of 3 or more (for all method statements) = place on the framework |
|  | Bidders Response: |  |
| A.6 | **Person Centred Support Planning. What is your proposed approach to delivering a personalised, outcome focused care and support service?** **(up to 750 words - Minimum Score: 3/5)**Your answer should include:1. Proposed approach to support planning and delivering outcomes
2. Delivering a flexible and time critical service to Clients
3. Involving Clients in the service delivery
4. Evaluating and reporting of outcomes
 | Minimum score of 3 or more (for all method statements) = place on the framework |
|  | Bidders Response: |  |
| A.7 | **Social Value (Up to 600 words)**In response to the Public Services (Social Value) Act 2012, North Somerset Council wish to encourage/support the following through this contract across the area of North Somerset: * • Support the local economy
* • Promote job opportunities / employment of apprentices
* • Encourage work in partnership
* • Promote equal opportunities
* • Support vulnerable people

Bidders must detail ways in which they can further these aspirations within this contract. Social value with regards to this provision could include, but is not limited to, the following: 6 * • Maximising employment opportunities for long term unemployed, care leavers, and individuals from groups traditionally underrepresented in the construction industry, e.g. women, disabled people and people from BME communities.
* • Maximising spend within the local supply chain
* • Maximising local recruitment opportunities
* • Providing opportunities for training / apprenticeships and work with educational establishments
* • Monitoring information of the above and detailing how will be made available to the Council
 |  |
|  | Bidders Response: |  |
| A.8 | **How do you ensure a Supported Living Scheme differs from a Residential Service? (Please only answer this question if you are applying for Lot 1 Supported Living – Up to 750 Words - Minimum Score: 3/5)**Your answer should include:1. Changing staff culture
2. Choice and control for the Clients you are supporting
3. Staff training
4. Community inclusion for Clients
5. How you ensure the model is different to residential care
 | Minimum score of 3 or more (for all method statements) = place on the framework |
|  | Bidders Response: |  |
| A.9 | **Building Based Day Services Adults – Please only answer this question if you are applying for Lot 3 - (Up to 750 Words - Minimum Score: 3/5)****The Council’s priority in commissioning adult building based day services in North Somerset is to continue to support high quality services that are enabling and personalised and improve a person’s wellbeing. Please describe in your answers why and how your organisation shares these priorities and how you will work in partnership to achieve them?**Also answer the following:1. How do you ensure that a person has a positive experience of the care and support you provide through your day service offer?
2. How do you ensure that people have the opportunity for building social 1.1 interactions to reduce social isolation?
3. How do you arrange activities that can enhance social well-being?
4. How do you offer activities that are personal to the person?
5. How do you ensure that the people attending your day service, it helps reduce their feelings of loneliness, and how do you facilitate meaningful interactions with other people attending the day service?
6. Please provide a case study that evidences the above.
7. What is your offer and model e.g. client group, activities on offer, opening times and locations?
8. How do you progress individuals out of your services e.g. into employment, education and independence?
 | Minimum score of 3 or more (for all method statements) = place on the framework |
|  | Bidders Response: |  |
| A.10 | **Complex Health and Behaviour and Framework****Please only answer this question if you are applying for** **Lot 4 - (Up to 750 Words - Minimum Score: 3/5)****Provider applying for (please tick appropriate box):**Please indicate which age groups you support:0-17: [ ] 18+: [ ] Both: [ ] Please indicate which client group you support:Complex Health: [ ] Complex Behaviour: [ ] Both: [ ] **Question**Please describe your organisational structure in detail to demonstrate that you have the relevant staffing, management structure and experience in place to support either clients with complex health needs and/or complex behaviour. If you have indicated that your organisation supports both, your response must clearly demonstrate this. As a council we will expect, for example, if you provide complex health support that your organisation has a nurse to lead complex health packages. If your organisation provides complex behaviour support then we would expect to see for example a clinical lead, PBS Support lead and a manager and senior support staff. | Minimum score of 3 or more (for all method statements) = place on the framework |
|  | Bidders Response: |  |

**Declaration**

|  |
| --- |
| I declare that to the best of my knowledge the answers submitted to these questions are correct. I understand that the information will be used in the selection process to assess my organisation’s suitability to be invited to participate further in this procurement, and I am signing on behalf of......................... (**Insert name of supplier**). I understand that the Authority may reject my submission if there is a failure to answer all relevant questions fully or if I provide false/misleading information. I have provided a full list of any Appendices used to provide additional information in response to questions.I also declare that there is no conflict of interest in relation to the Authority’s requirement.The following appendices form part of our submission: |
| **Section of SQ** | **Appendix number** |
|  |  |
|  |  |
| Name |  |
| Role in organisation |  |
| Date |  |
| Signature |  |

**Part Four: Pricing Schedule**

**Pricing Schedule (to be completed at call off stage)**

4.1 All prices must be held open for a period of 90 days from the date of submission.

4.2 Prices must be inclusive of all expenses (including management costs, resources, travel time and mileage costs, preparation and activity costs) but exclusive of VAT

4.3 You must provide all of the information requested in the pricing schedule, failure to do so may disqualify your quotation.

4.4 All costs should be in pounds Sterling and exclusive of VAT.

**Part Five – Additional council requirements/certificates**

**5.1** **Non-collusive Tendering**

TO: North Somerset Council

Having examined the contract documents for the above mentioned service/works we offer to perform and complete the said service/works for such sum as may be ascertained in accordance with the said Conditions of Contract.

Unless and until a formal Agreement is prepared and executed this Tender, together with your written acceptance thereof, shall constitute a binding Contract between us.

We understand that you are not bound to accept the lowest or any tender you may receive.

We certify that this is a bona fide tender, and that we have not fixed or adjusted the amount of the tender by or under or in accordance with any agreement or arrangement with any other person. We also certify that we have not done and we undertake that we will not do at any time before the hour and date specified for the return of this tender any of the following acts:-

a) Communicating to a person other than the person calling for these tenders the amount or approximate amount of the proposed tender, except where the disclosure, in confidence, of the approximate amount of the tender was necessary to obtain insurance premium quotations required for the preparation of the tender.

b) Entering into any agreement or arrangement with any other person that he shall refrain from tendering or as to the amount of any tender to be submitted.

c) Offering or paying or giving or agreeing to pay or give any sum of money or valuable consideration directly or indirectly to any person for doing or having done or causing or having caused to be done in relation to any other tender or proposed tender for the said work any act or thing of the short described above.

In this Certificate, the word `person’ includes any persons and any body or association, corporate or unincorporated; and `any agreement or arrangement’ includes any such transaction, formal or informal, and whether legally binding or not.

Signed: ………………………………………… Date: ………………….. in the

capacity of ………………………………………. ………duly authorised to sign tenders

and give such Certificates on behalf of ………………………………………Address:

**5.2 Certificate as to Canvassing**

I/We hereby certify that I/We have not canvassed or solicited any Member, Officer or Employee of the Client in connection with the acceptance of this tender or any other tender or proposed tender for the service and that no person employed by me/us or acting on my/our behalf has so acted.

I/We further hereby undertake that I/We will not in future canvass or solicit any member, officer or employee of the Client in connection with the award of this tender or any other tender or proposed tender for the service and that no person employed by me/us or acting on my/our behalf will so act.

Signed:

Designation:

(Duly authorised to sign tenders and give such certificate for and on behalf of :)

Tenderer

Date: Address:

**5.3** **Form of Tender Letter**

**Form of Quotation**

**Invitation to tender for: Specialised Care and Support Services Framework Contract**

To: North Somerset Council

I/We the undersigned, having read the Conditions of Contract and Specifications do hereby offer to complete the supply of goods/services required to be performed in the carrying out of the above contract in accordance with the above documents, to the criteria as appended to this form of quotation.

I/We, hereby undertake to enter into a Contract incorporating such Conditions of Contract, Specification, drawings and this Quotation, and I/We hereby agree that in the event of my/our Quotation being accepted, until such Contract be executed, the said Conditions of Contract, Specification, and Quotation, together with the acceptance thereof in writing, shall constitute a Contract. I/We agree that my/our offer shall remain open for acceptance for a period of twelve weeks from the date fixed for return of quotations.

I/We agree that my/our quotation remains open for consideration for a period of 12 weeks from the date fixed for lodgement of quotes. I/We declare that insurance, Contract Particulars is currently maintained by me/us and shall be maintained in accordance with the Contract Particulars.

I/We confirm that I/we have the capability and resources to meet all requirements of the brief in terms of quality, cost and time.

**SIGNED………………………………………………………………………………………………………………**

**DATE…………………………………………………………**

**PERSONS, FIRM OR COMPANY**:

**ADDRESS:**

**Appendix for LOT 1, 2, 3 & 4 – The Contract, Service Specification, Schedules and Appendices**

1. For the list of exclusions, please see

https://www.gov.uk/government/uploads/system/uploads/attachment\_data/file/551130/List\_of\_Mandatory\_and\_Discretionary\_Exclusions.pdf [↑](#footnote-ref-1)
2. See EU definition of SME <https://ec.europa.eu/growth/smes/business-friendly-environment/sme-definition_en> [↑](#footnote-ref-2)
3. UK companies, Societates European (SEs) and limited liability partnerships (LLPs) will be required to identify and record the people who own or control their company. Companies, SEs and LLPs will need to keep a PSC register, and must file the PSC information with the central public register at Companies House. [See PSC guidance.](https://www.gov.uk/government/publications/guidance-to-the-people-with-significant-control-requirements-for-companies-and-limited-liability-partnerships) [↑](#footnote-ref-3)
4. Central Government contracting authorities should use this information to have the PSC information for the preferred supplier checked before award. [↑](#footnote-ref-4)
5. [See Action Note 8/16 Updated Standard Selection Questionnaire](https://www.gov.uk/government/collections/procurement-policy-notes) [↑](#footnote-ref-5)