

## Brief Description of the Service

The Home from Hospital service provides short-term home-based support to individuals being discharged home following a stay in hospital. **This is a 'non personal care' service and does not require CQC registration and therefore the provision of this service is an opportunity for the care and voluntary and community sectors alike.** It aims to support customers to regain their confidence and independence with a combination of both practical (hands on), emotional and social support, following the principle of a planned and phased reduction in support. In providing such support to the customer, Wiltshire's care services are also supported by releasing care capacity to be used for personal care, with the 'Home from Hospital' service supporting the non-care elements.

Alongside this, the service also offers transport home from hospital, if no other alternative is available. The service is also expected to telephone pathway zero patients 48 hours post discharge to ensure that they do not have any outstanding needs. This element requires the signposting of people to appropriate services, both formal and informal.

The service operates over 7 days for those aged 18 years and over.

## Date/Time of Event

- Tuesday 14<sup>th</sup> December 2021: 10:00am-11:30am

Wiltshire Council will be holding a provider consultation event for this project on Tuesday 14<sup>th</sup> December 2021 between 10:00am and 11:30am via Microsoft teams. This session will involve a short presentation regarding the project, indicative tender timelines and there will also be opportunity for providers to ask questions.

## Registering Your Interest

If you are interested in attending the Home from Hospital market engagement event, please email [adultscommissioning@wiltshire.gov.uk](mailto:adultscommissioning@wiltshire.gov.uk) with the following details:

- Name(s) of attendee(s)
- Position
- Name of Organisation
- Confirmation of contact email address

If you are booking on behalf of others, please send the above details for each attendee

Registration for this event will close at 9:30am on Monday 13<sup>th</sup> December 2021.

This will be a virtual event conducted via MS Teams. On confirmation of your booking, you will be sent a formal acceptance and joining instructions before the event.

## Further Action Required to Bid

This tender process will be via ProContract; therefore, your organisation will need to be registered in order to bid. If required, here is the link to register with ProContract:

<https://procontract.due-north.com/Register> .