

Barrow Borough Council
Service Areas

Post	Service areas	Notes
Executive Director - Samantha Plum	Democratic & members services Electoral services	
Director of Resources - Susan Roberts	Accountancy services Treasury management Financial services HR department Internal Audit Housing benefit administration Council tax billing and recovery Business rates billing and recovery Corporate support including: - risk monitoring - performance monitoring - procurement support Information technology Legal support	Service insourced April 2017 Service insourced October 2018 Service insourced October 2018 Service insourced October 2018 Revenues & Benefits IT outsourced short term Service specific legal advice in place: internal support for enforcement
Assistant Director Housing - Janice Sharp	Housing Revenue Account Homelessness prevention	
Assistant Director Regeneration and Built Environment - Steve Solsby	Public protection (formerly environmental health) Licensing (operates within public protection) Planning - development control, policy and enforcement Building control Land charges and property information Property services (property letting and maintenance) Commercial estate Regeneration	
Assistant Director Community Services - Keith Johnson	Waste management and street cleansing Streetcare and enforcement Forum (theatre, offices and café) Market Hall Dock museum Leisure centre Parks, playgrounds and amenities Cemeteries and crematorium	Service fully outsourced for a number of years. Current contract commenced April 2017 Customer service insourced October 2018, primarily Streetcare focused Café catering outsourced Fully outsourced August 2018 Grounds maintenance and playground inspection fully outsourced