TORBAY COUNCIL

Part 4C Lot Three Method Statement Response Document

Contract Reference

TCS2420

Contract Title

Accommodation and Support Services for 16 to 25 year olds: Young People Looked After, Care Leavers, Young Homeless People and Young Parents

Maximum Period of Contract

5 Years (3 + 2 years)

Return Date

09 November 2020

Return Time

12:00 Noon

Return To

www.supplyingthesouthwest.org.uk

Applicant Name

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Section C. Method Statements

Only those Applicant bidding for Lot Three are required to complete and submit this document.

Applicants are required to submit Method Statements. They should be drafted in such a manner so as to be able to form part of the Contract. They should be submitted containing sufficient detail to demonstrate that the stated outcomes will be deliverable, as defined within Part 2 Specification.

Responses must be relevant to the question and appropriate in length. Supporting information may be submitted, provided that it is clearly labelled, referenced in the question to which it relates and appended to the main submission.

The evaluation of the response will not go beyond the word limit that has been set, if applicable.

Section C1. Method Statements Applicable to Lot Three

Method Statement 1.	Implementation and Mobilisation	Weighting 3	Threshold (Weighted) N/A
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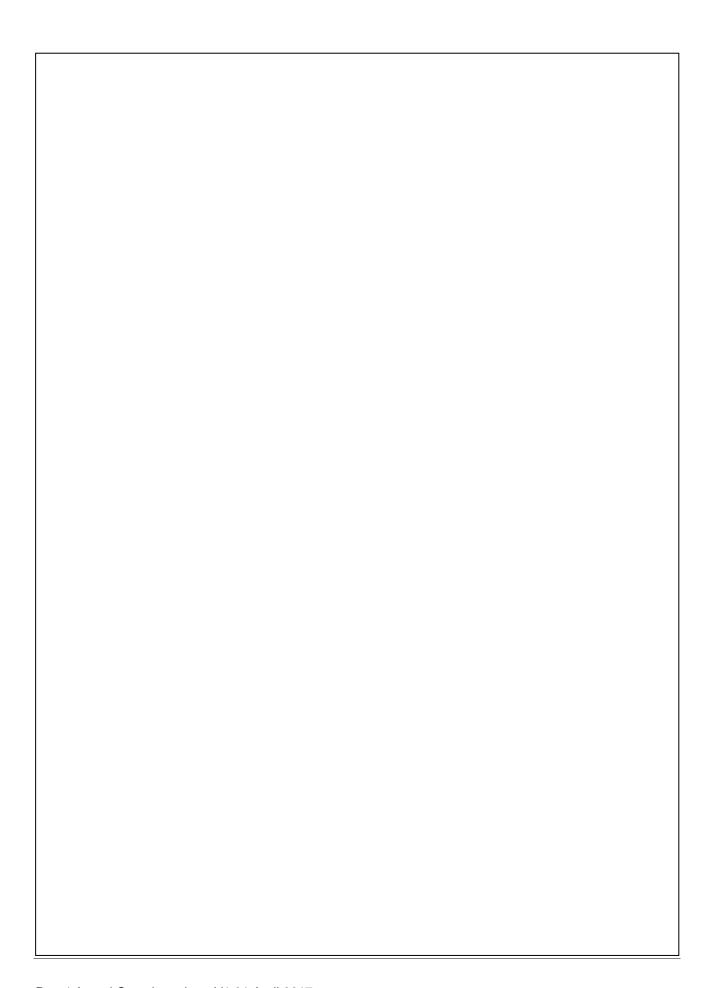
Please provide your implementation and mobilisation plan from award to Day One of the Service being fully operational. As a minimum your response must evidence the effectiveness of your approach/proposals and fully address the following:

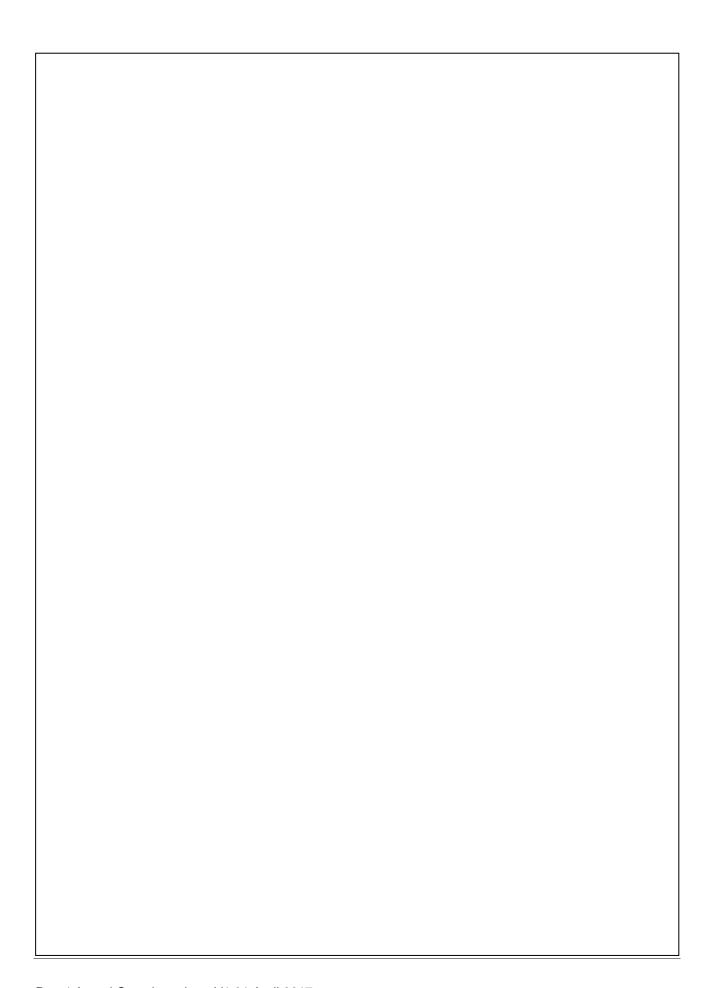
- a) Specific staffing and other resources to be allocated, detailing roles and skills;
- b) Implications of property fit out and decoration on service start date
- c) Communication to include all key stakeholders, publicity and how you will manage the relationship with the council
- d) Any challenges you anticipate and the steps you will take to address them.

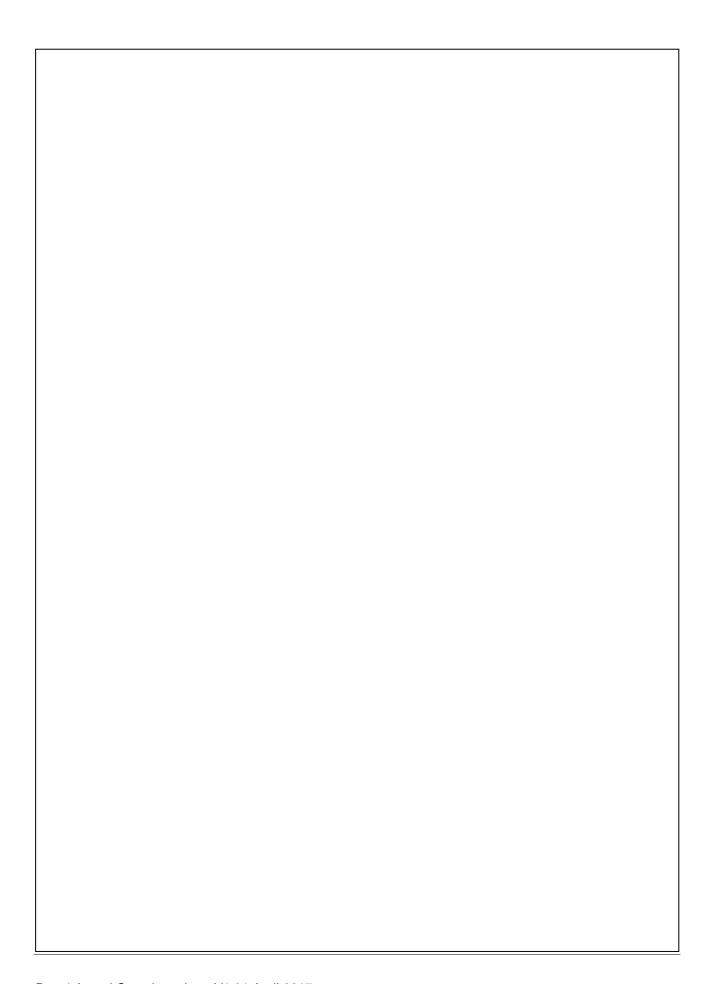
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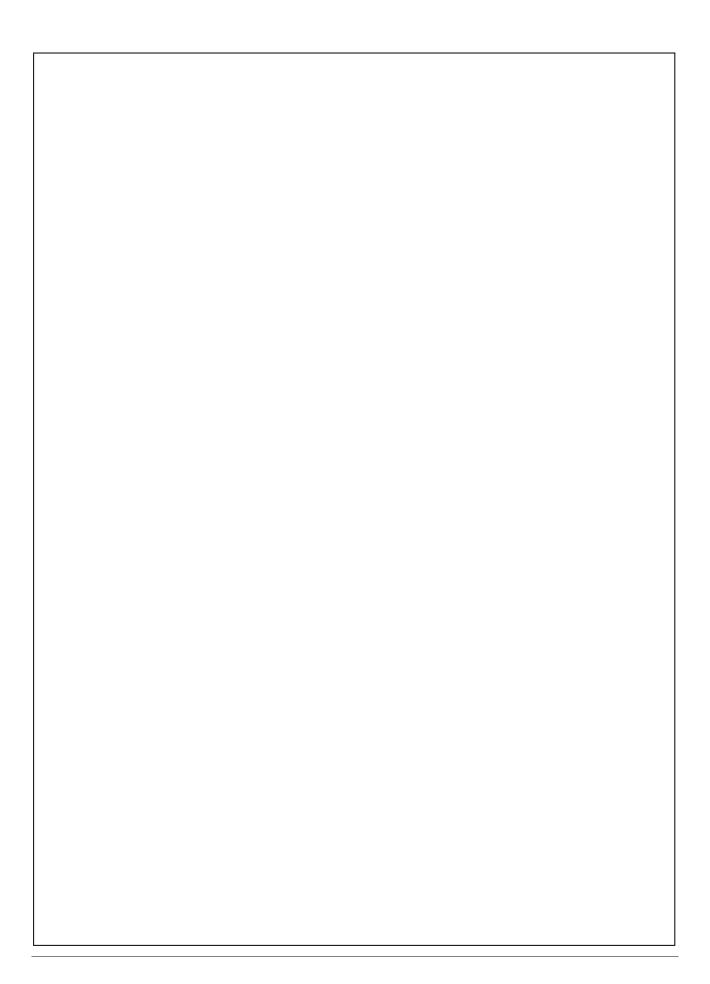
Please Note: Applicants are required to provide the mobilisation plan as an appendix to their response and provide a narrative to support the plan in the box the following page – when you have completed a page your response will automatically flow to the next page

Please insert your response here					









Method Statement 2. Service Delivery Model

Weighting 5 Threshold (Weighted)

Please describe your service model and plans to implement this. As a minimum your response must fully address the following sections within the Part 2 Specification:

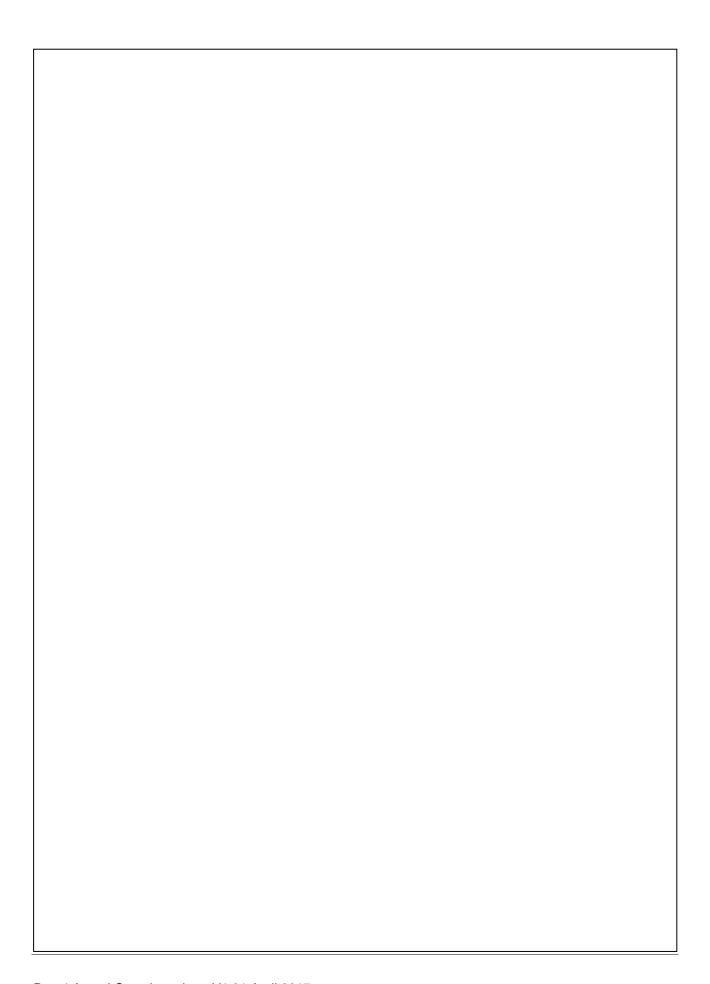
- a) Section B Requirements Applicable to All Lots;
- b) Section E Requirements for the Provision of Supported Accommodation and Support for Young Parents

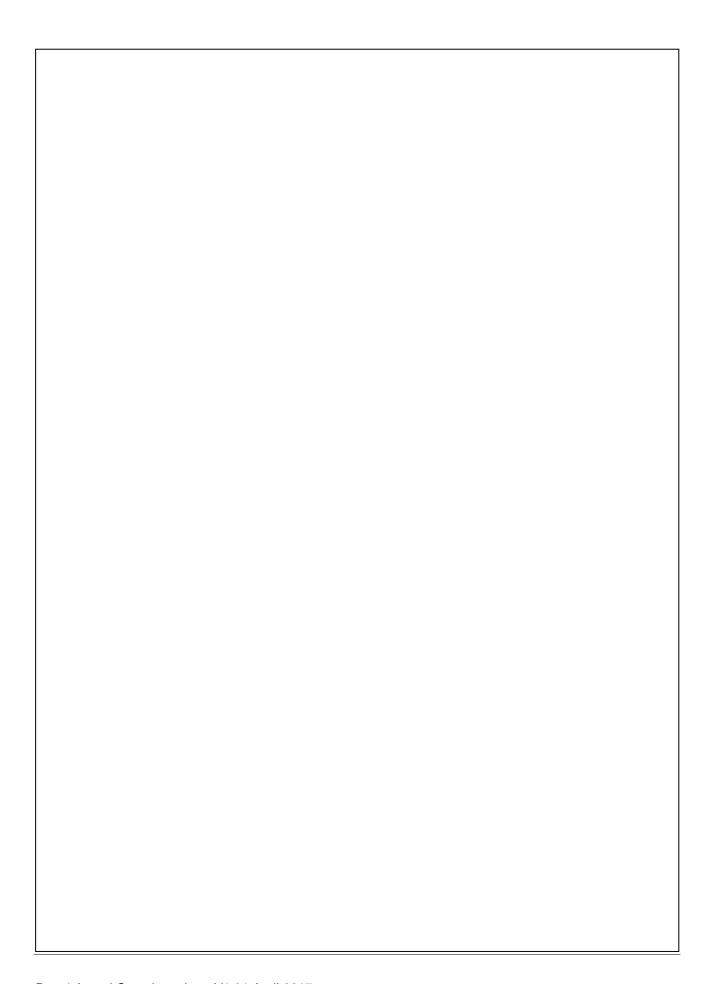
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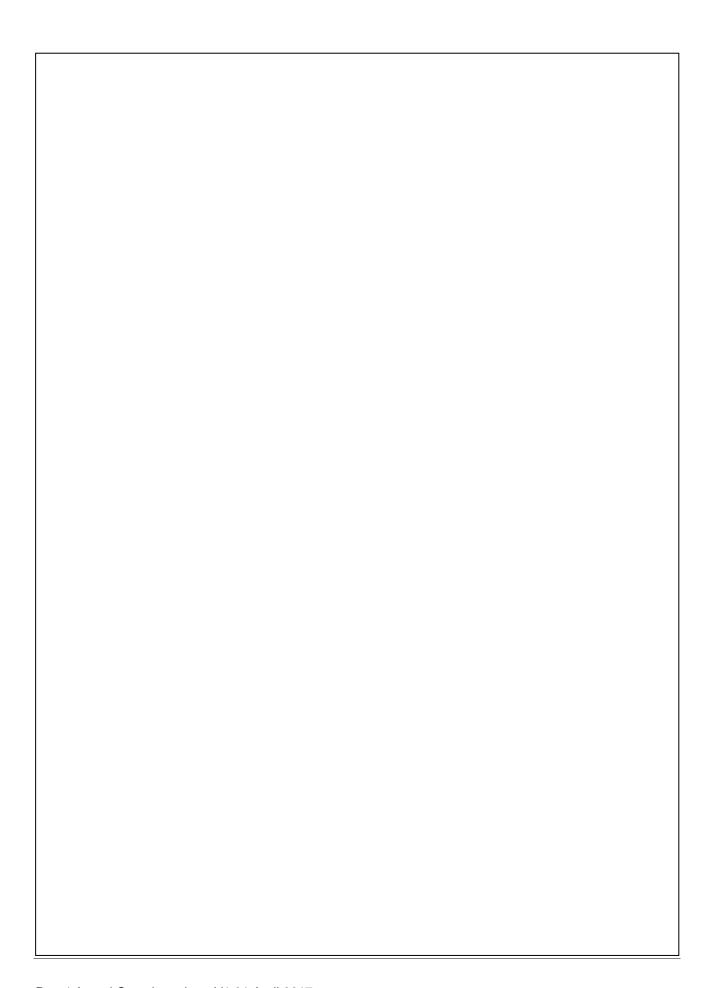
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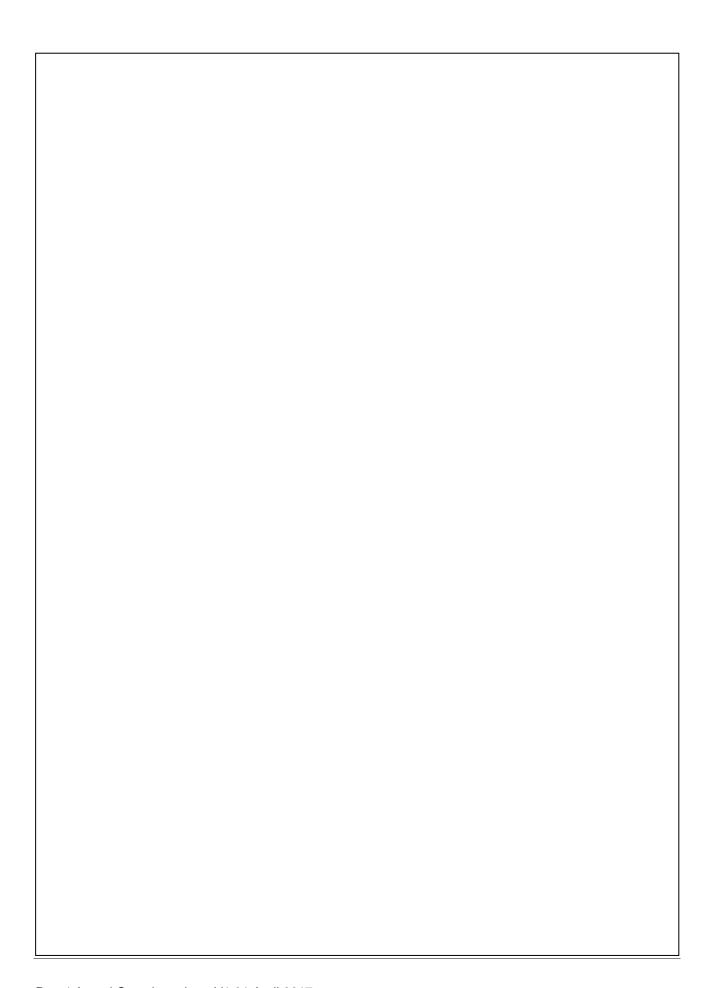
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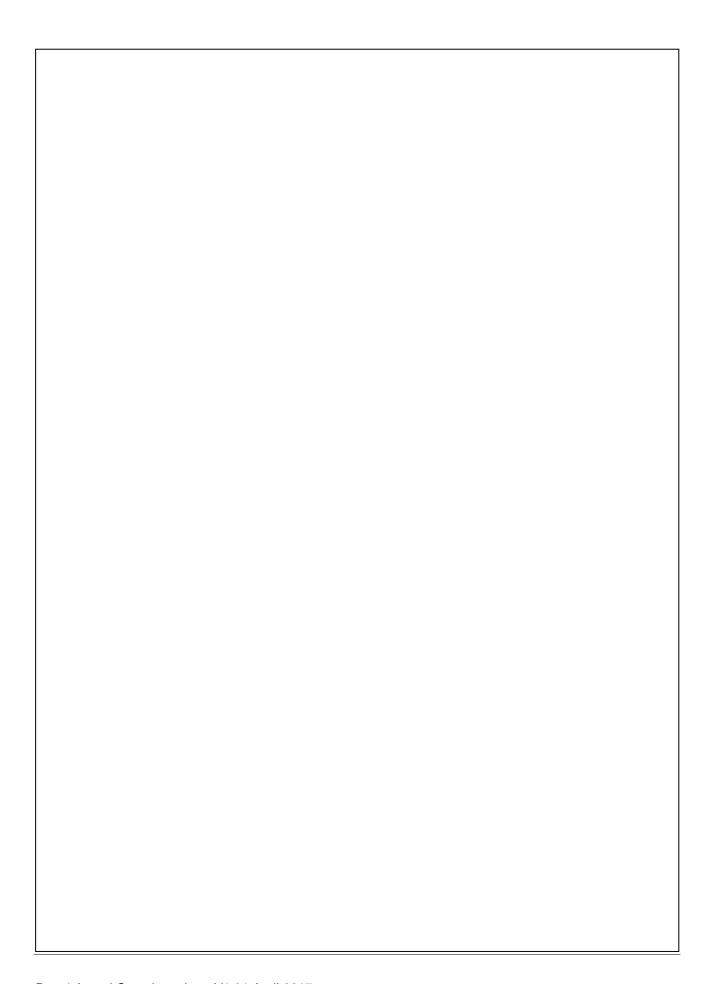
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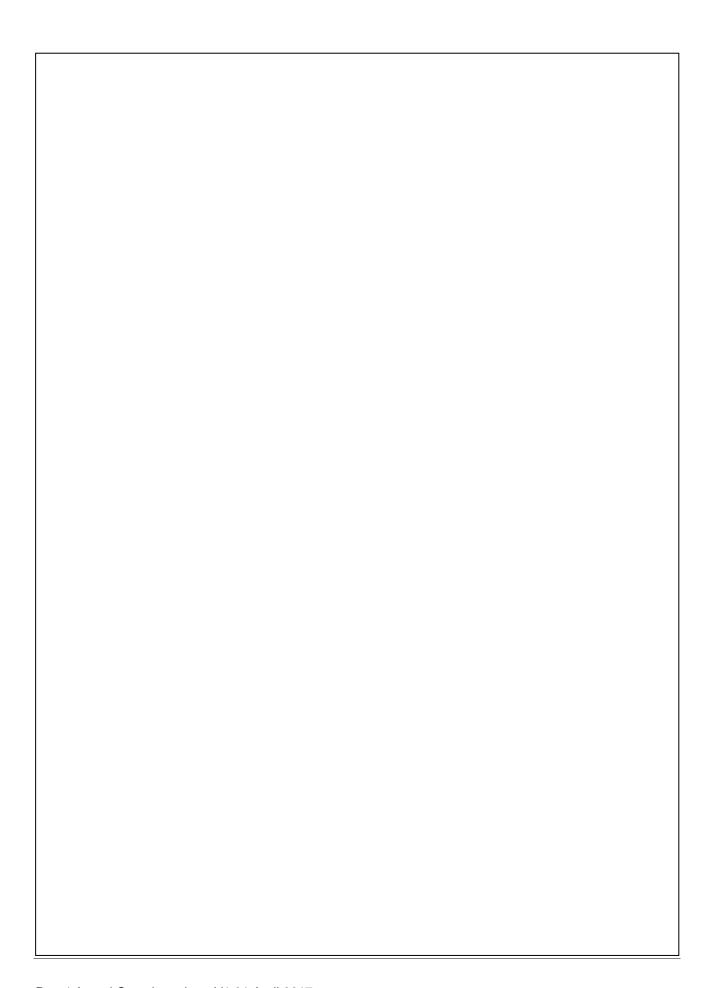


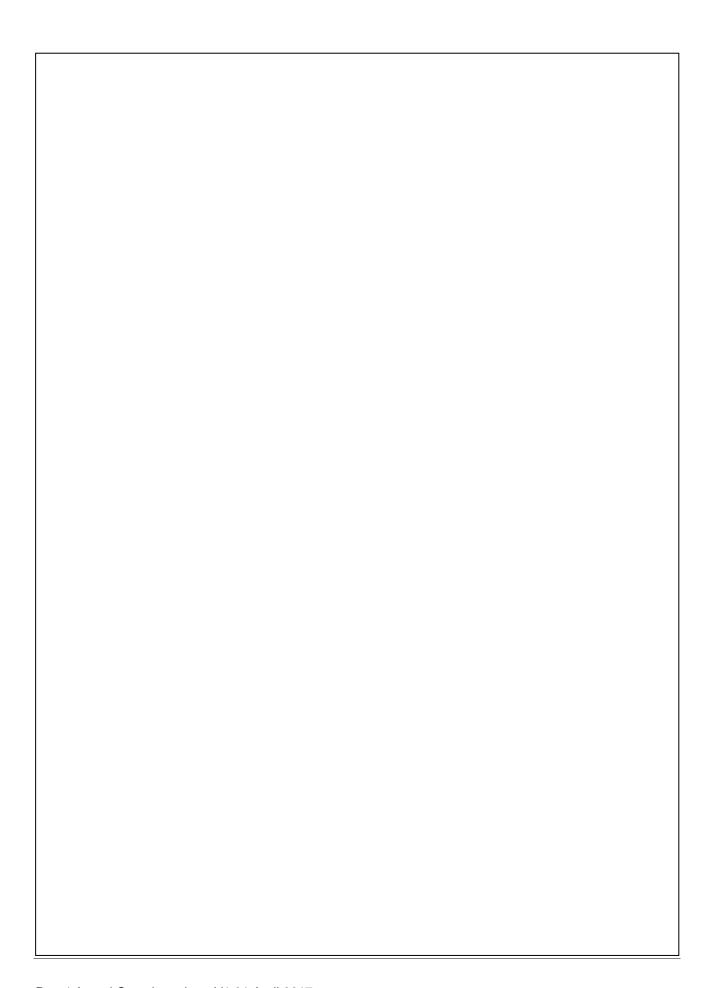


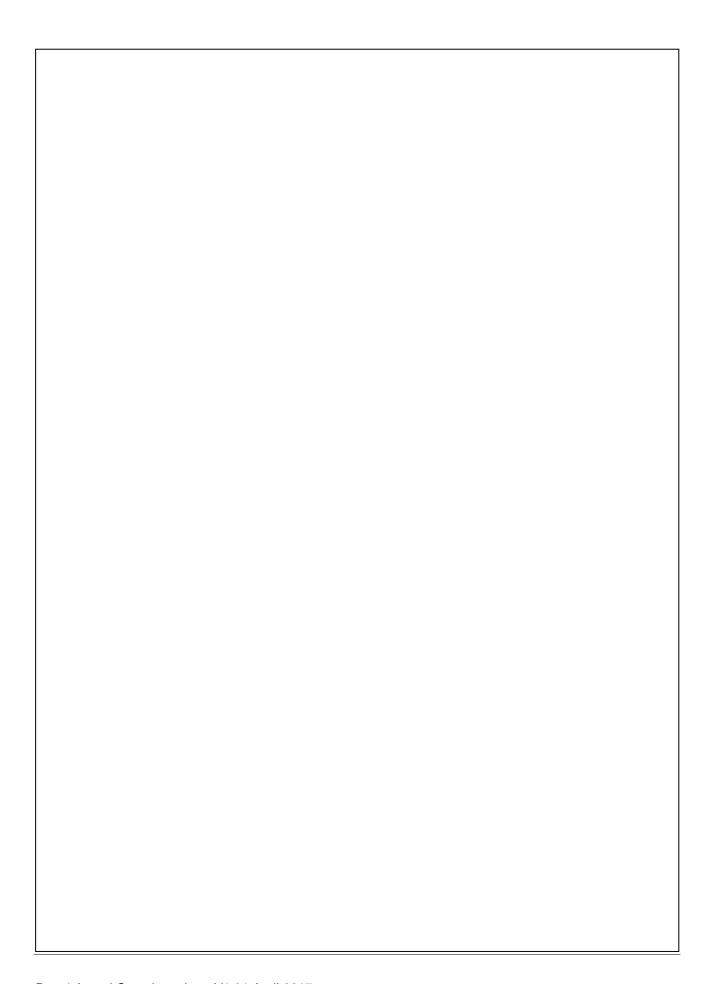












Method Statement 3. Staffing

Weighting 4 Threshold (Weighted)

12

Please evidence how you will ensure all staff working on this Contract and within the Service will be:

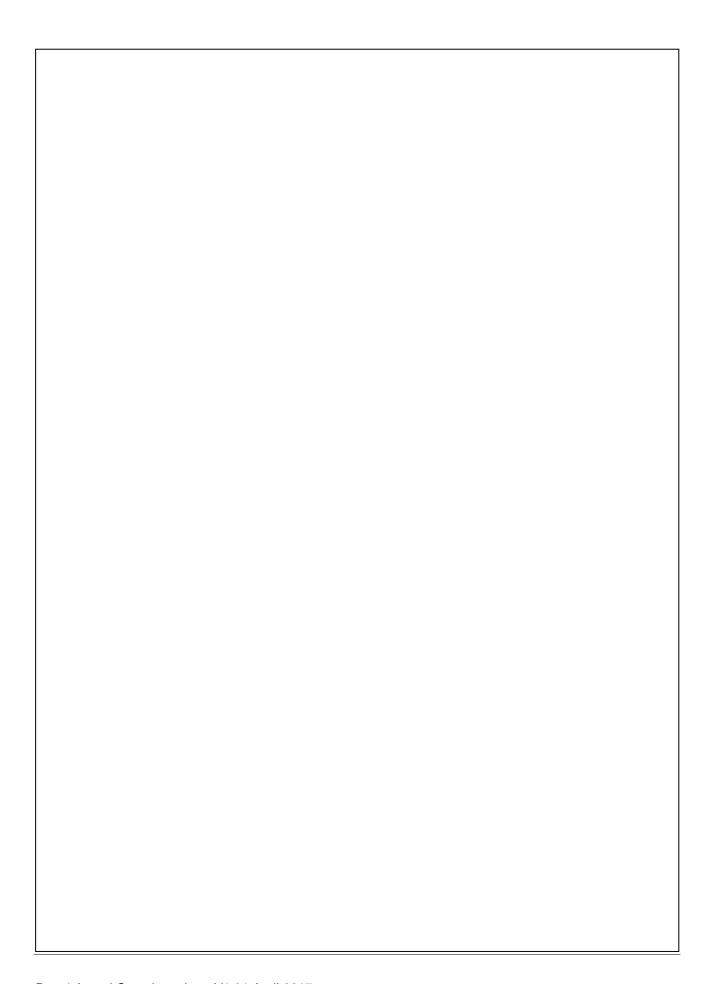
- a) Recruited, trained and supervised
- b) Undertake Induction and Core Training and Development programme
- c) Supported, Supervised and Performance Managed
- d) Matched to the needs of the Young Parents

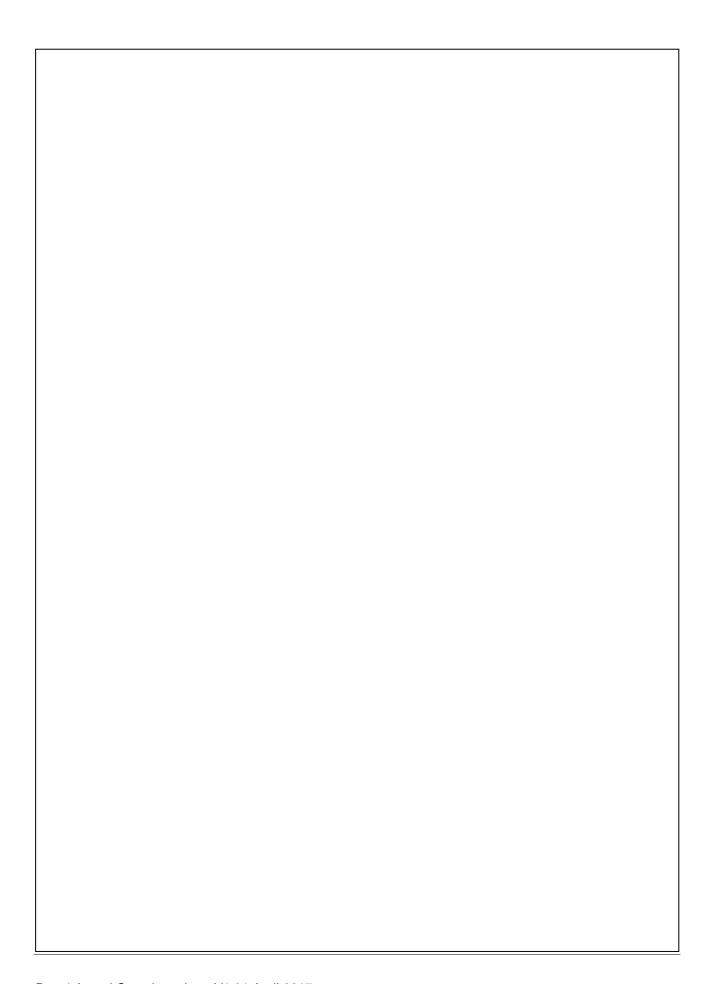
As minimum your response must full address the requirements of Section F Staffing of Part 2 Specification

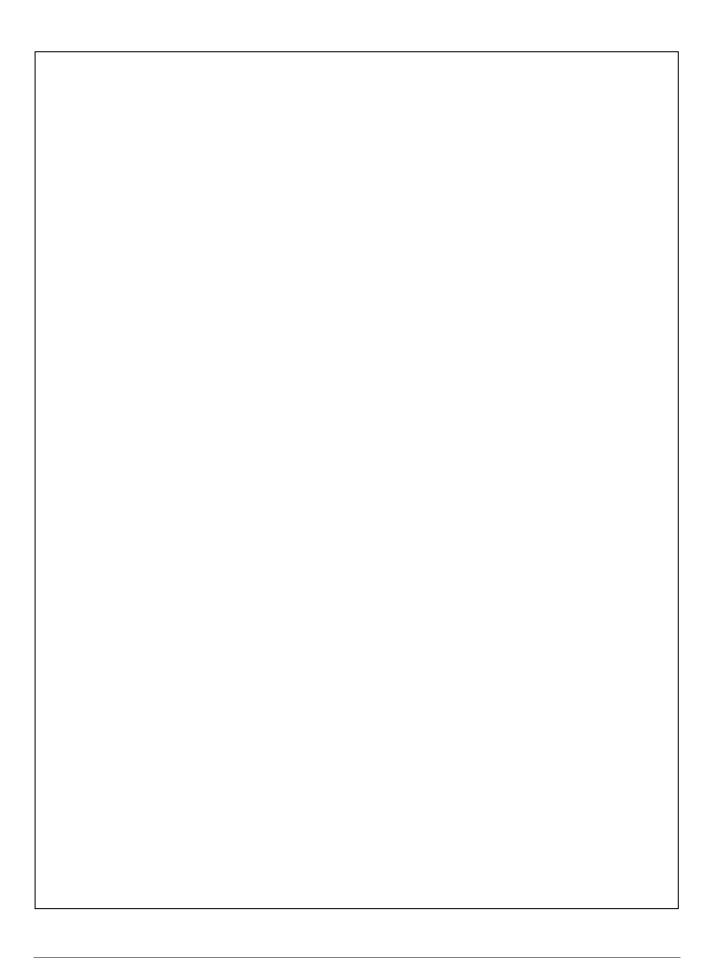
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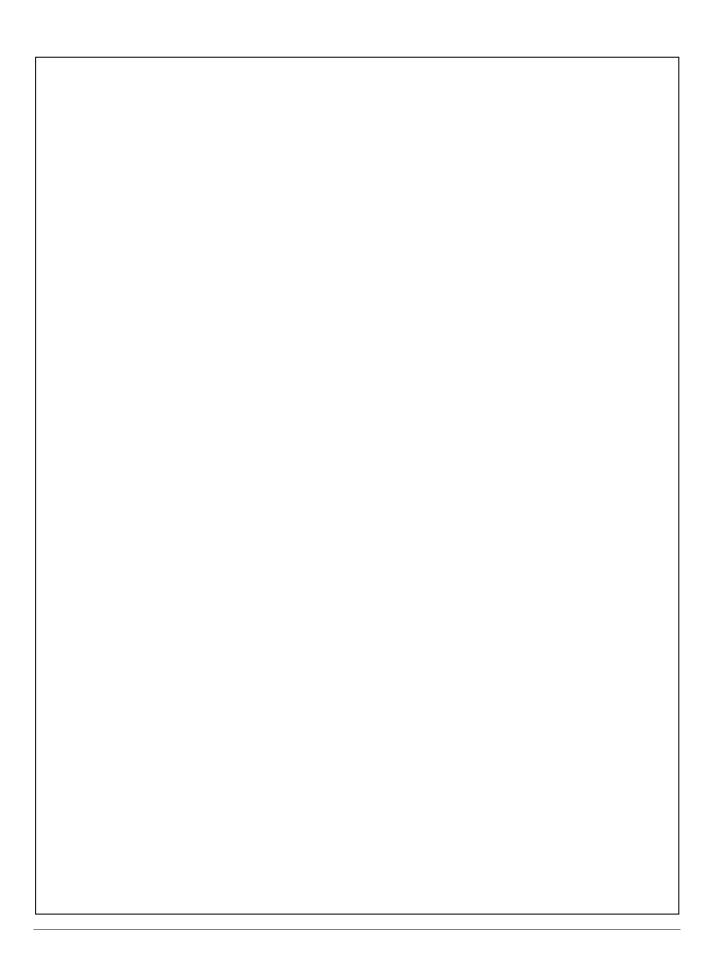
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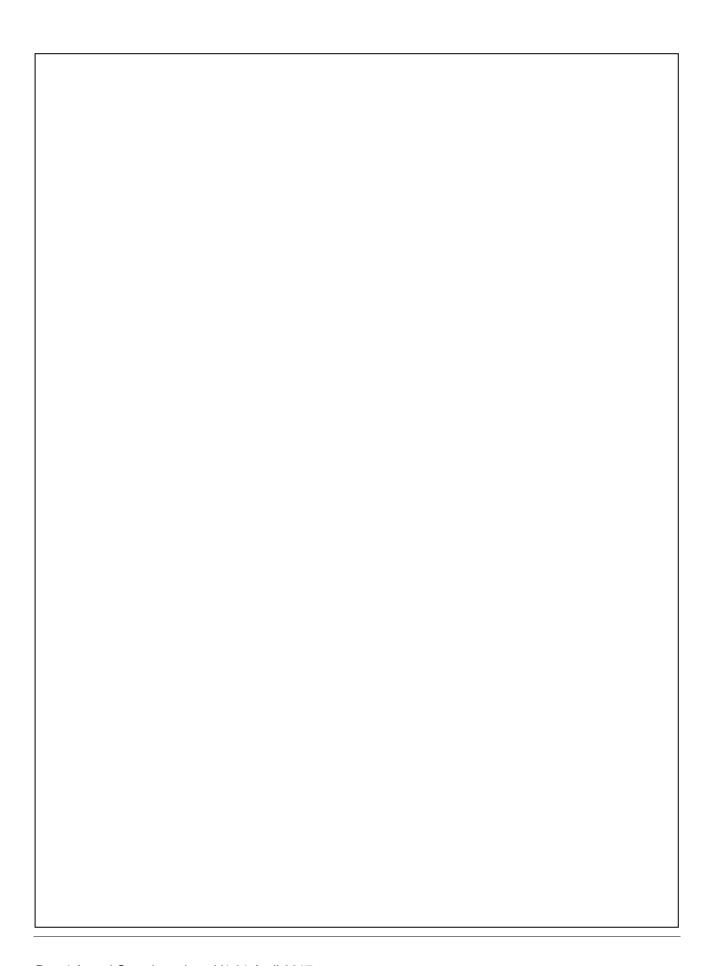
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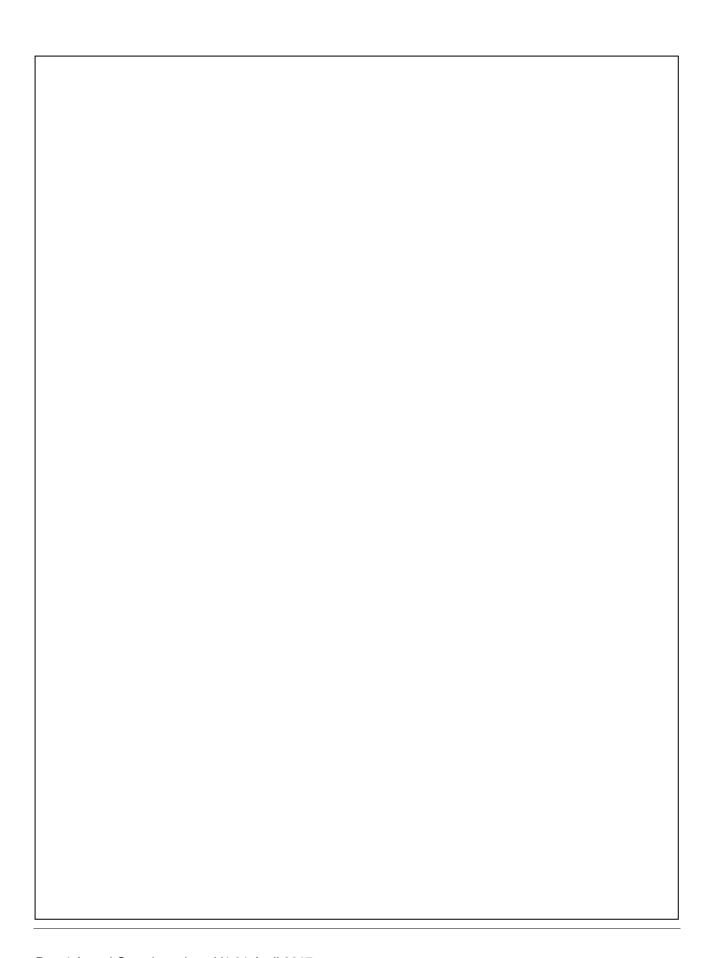


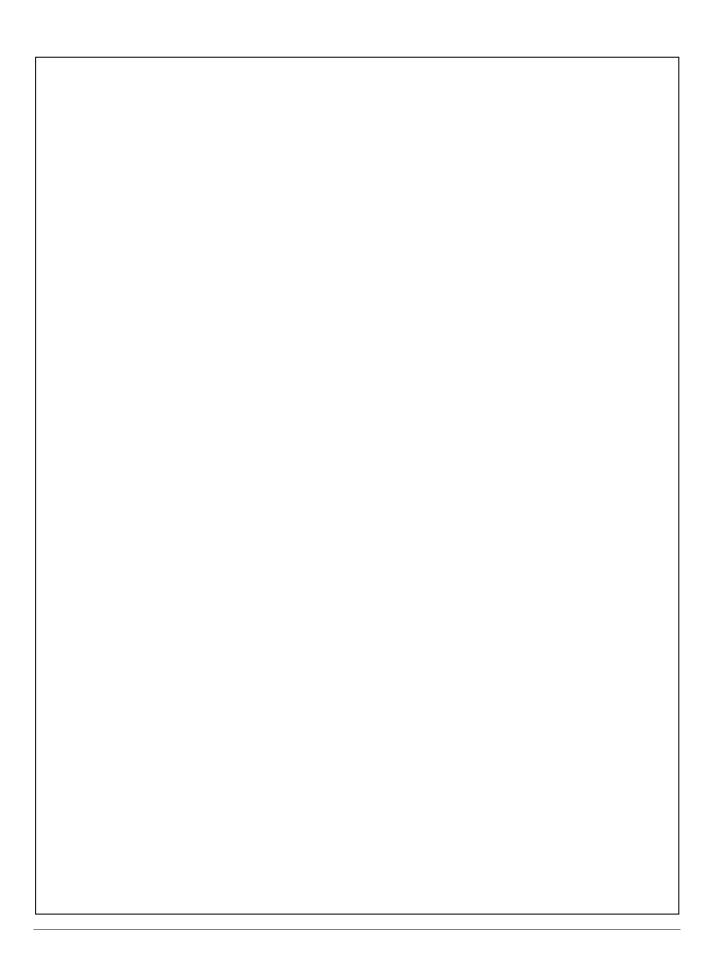












Method Statement 4. Restorative and Trauma Informed Approach

Weighting 2

Threshold (Weighted) N/A

How will you use system based approaches to Young Parents who have experienced parental substance misuse, mental health, domestic abuse and other risk factors. As a minimum your response must fully address the following:

- a) Restorative and trauma informed approaches;
- b) Transition or integration with other services;
- c) Relevant to local circumstance and demands;
- d) Staff skills, qualifications and competences;
- e) Resilience;
- f) Special Educational Needs and Disability (SEND).

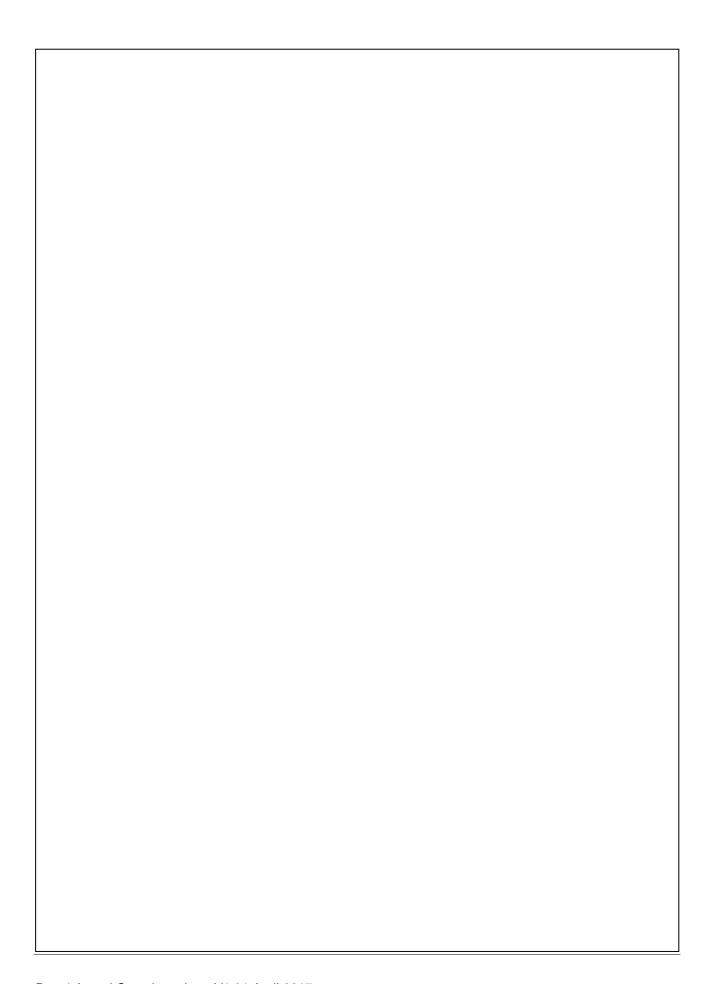
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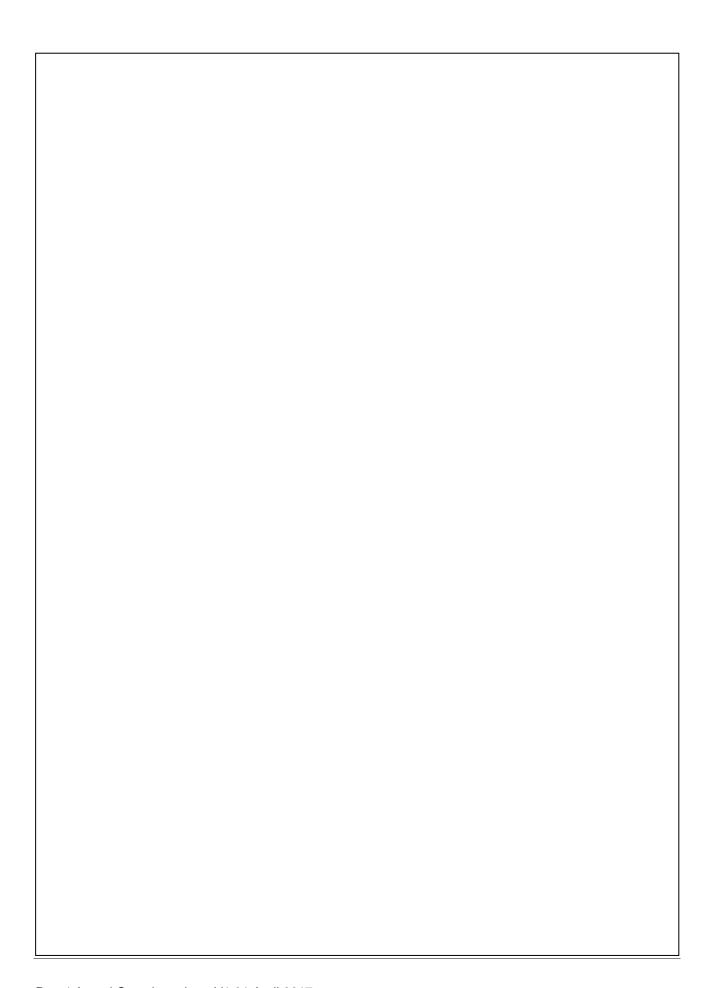
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Method Statement 5. Parenthood and Independent Living

Weighting 5 Threshold (Weighted) 15

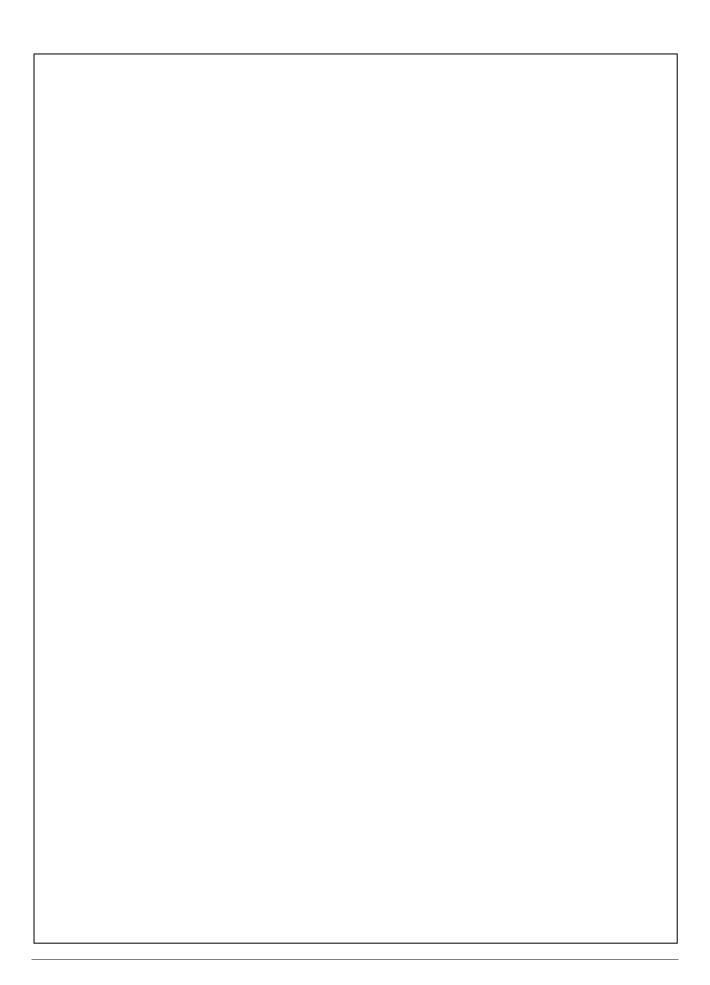
Please describe how you will support Young Parents to develop the skills, confidence and competence to become great parents and evidence successful transition to independent living. As a minimum your response must fully address the following:

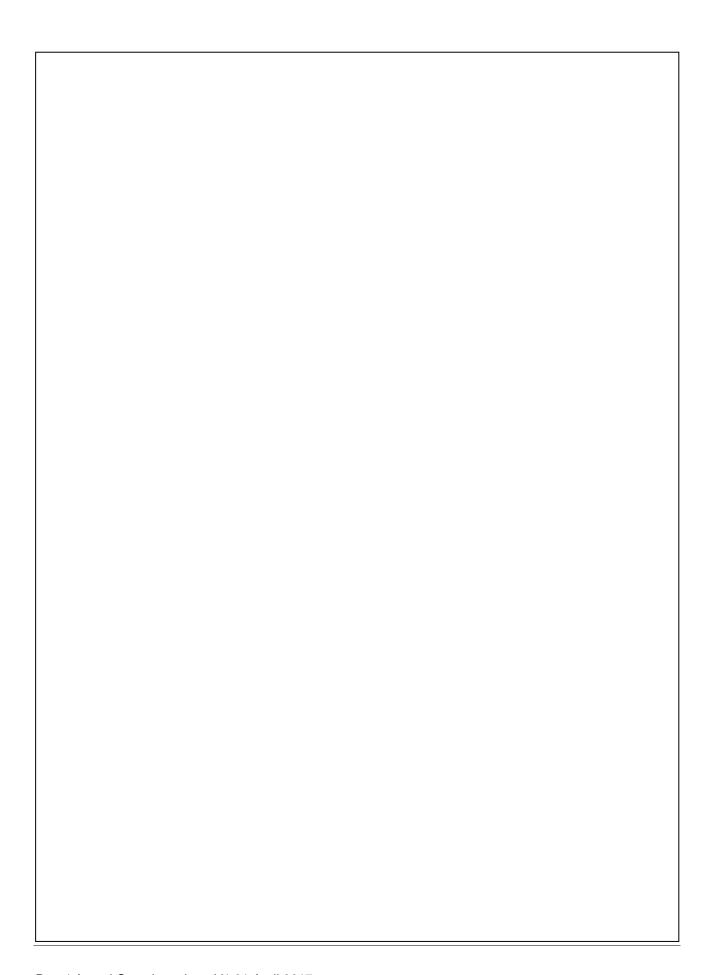
- a) Assessment, planning and review
- b) Independent Living Tools and interventions
- c) Parenting skills, knowledge and competence
- d) Measuring and recording Outcomes
- e) Community Engagement and take up of universal and targeted services
- f) Peer support
- g) Ensuring successful Transition to independent Living
- h) Outcome Framework, Section E4, Specification

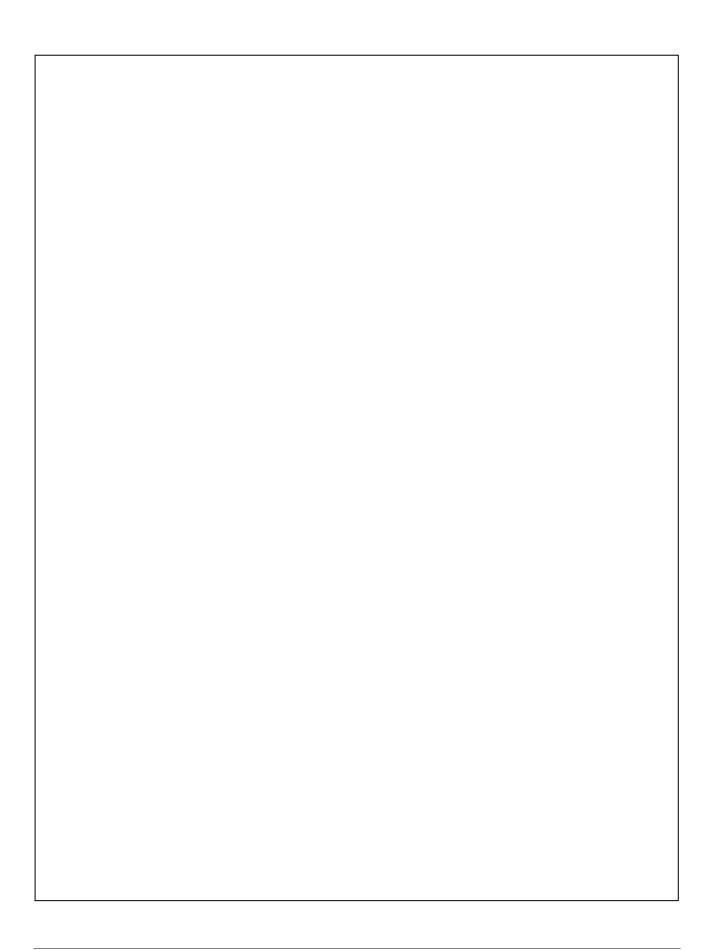
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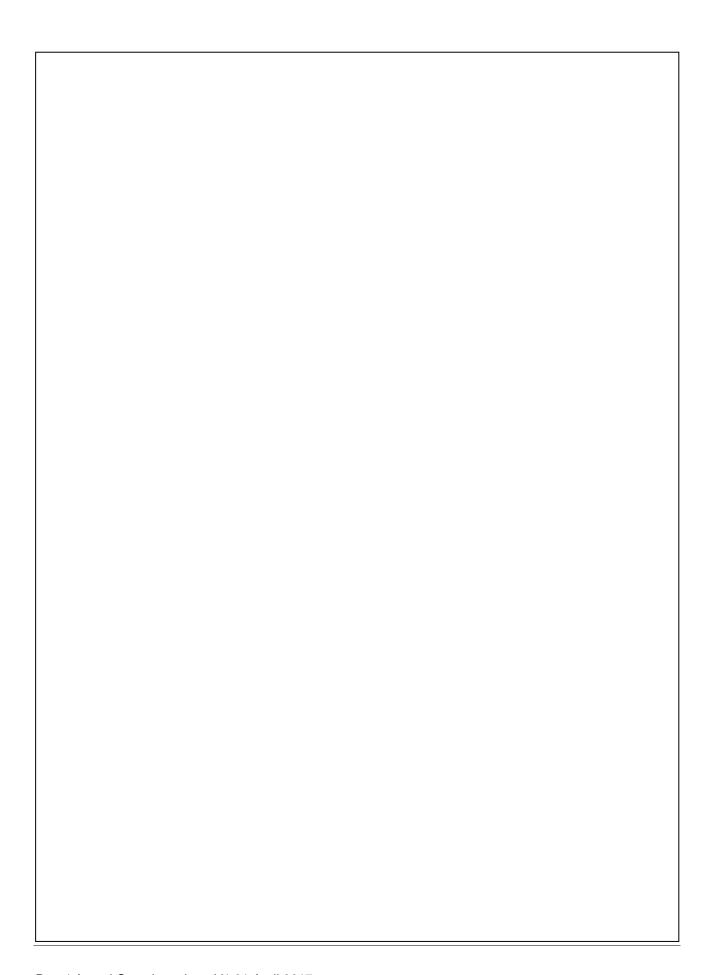
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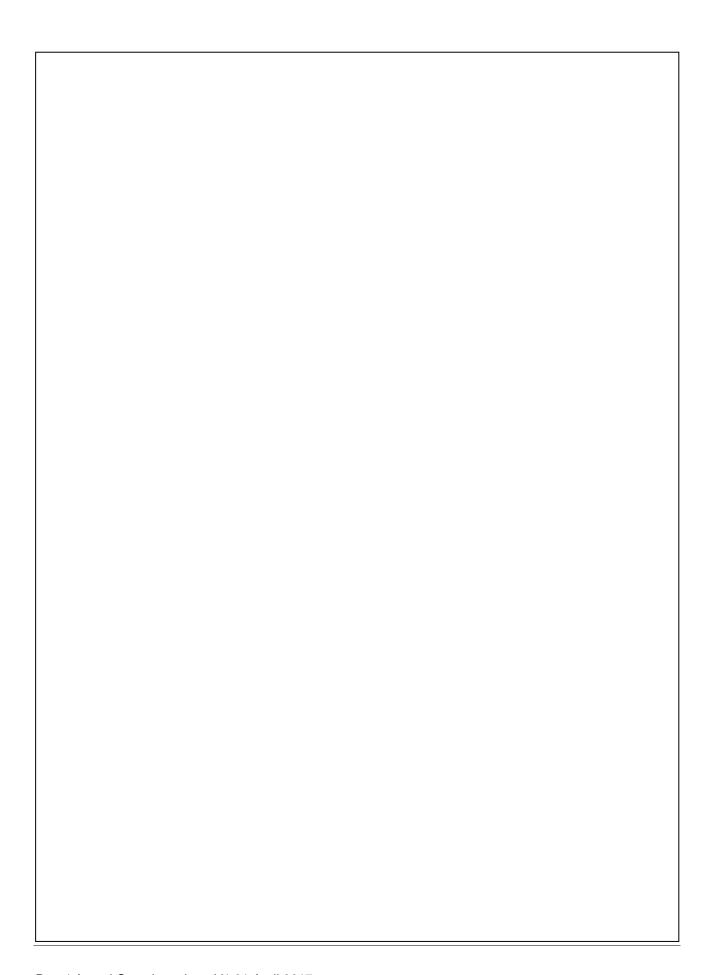
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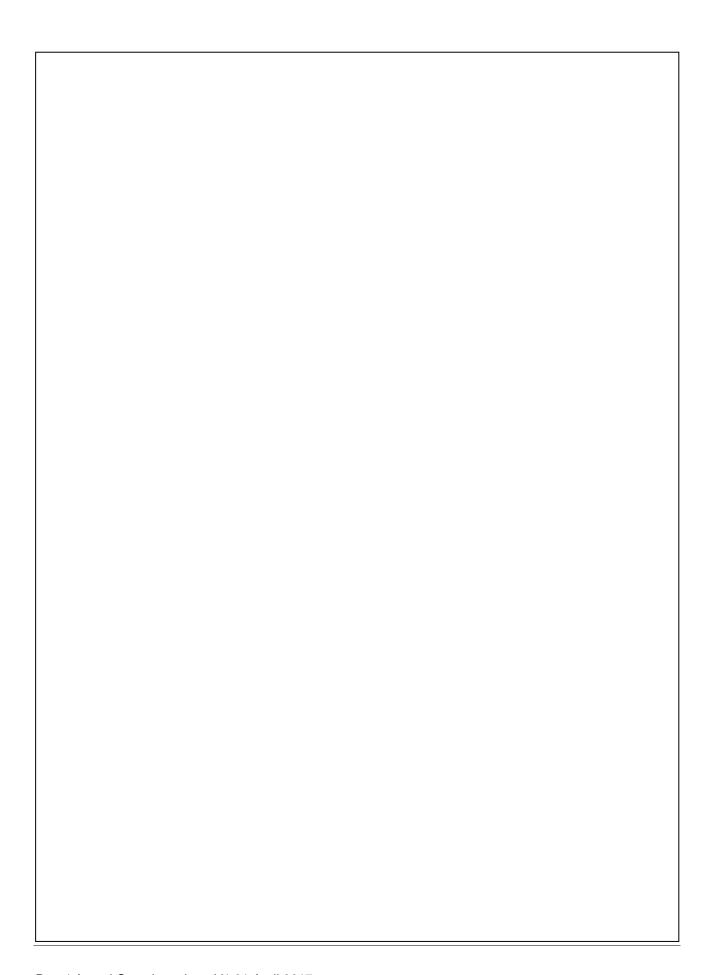


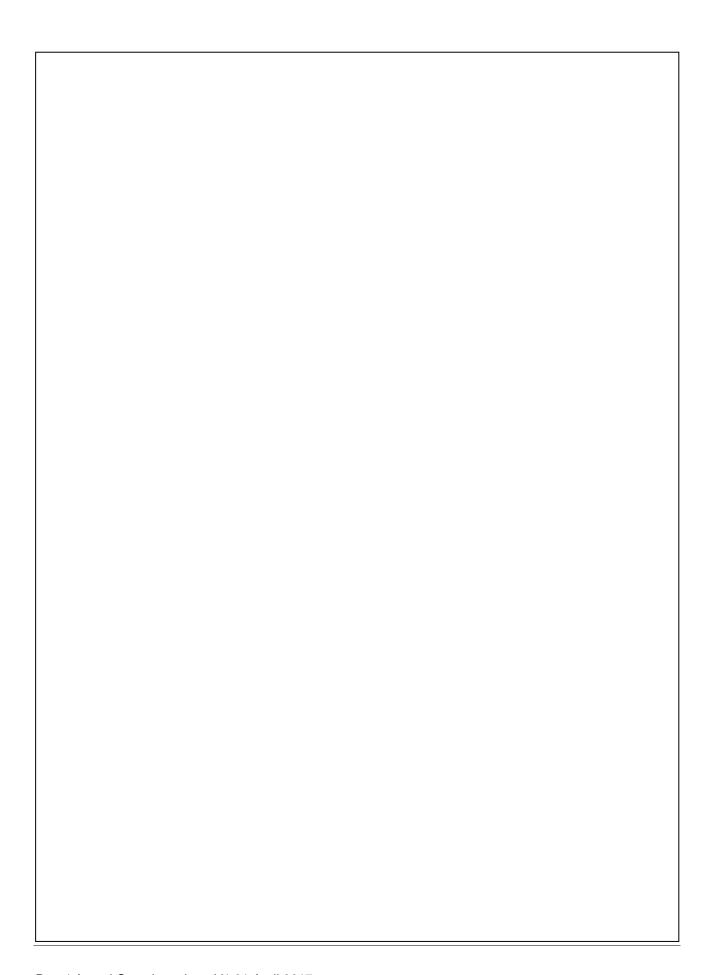


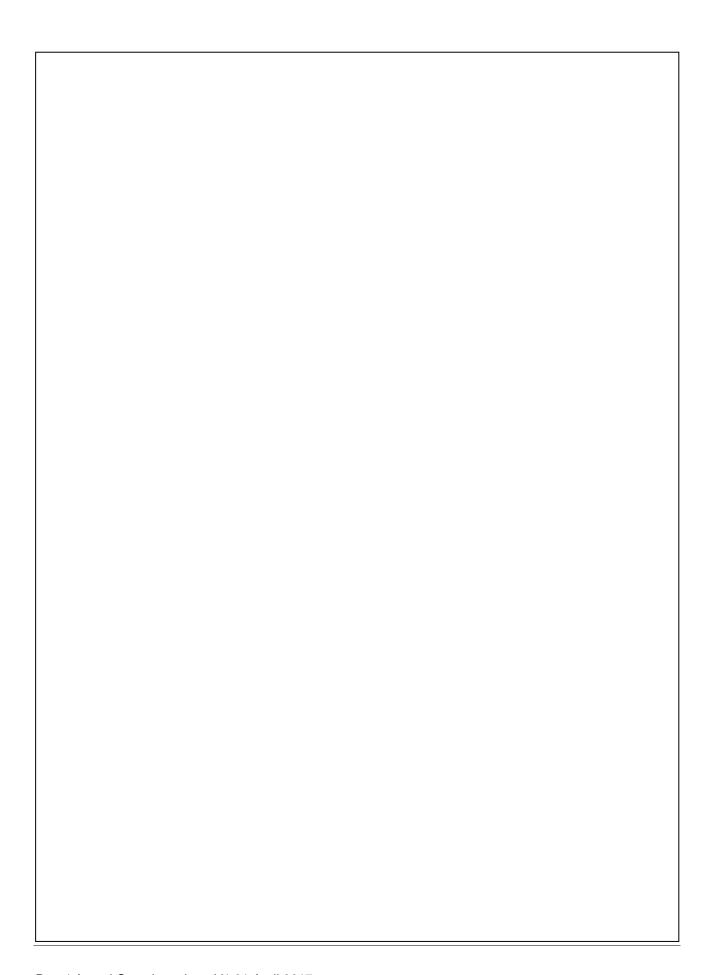












Method Statement 6. Voice and Participation of Young Parents

Weighting 4 Threshold (Weighted)

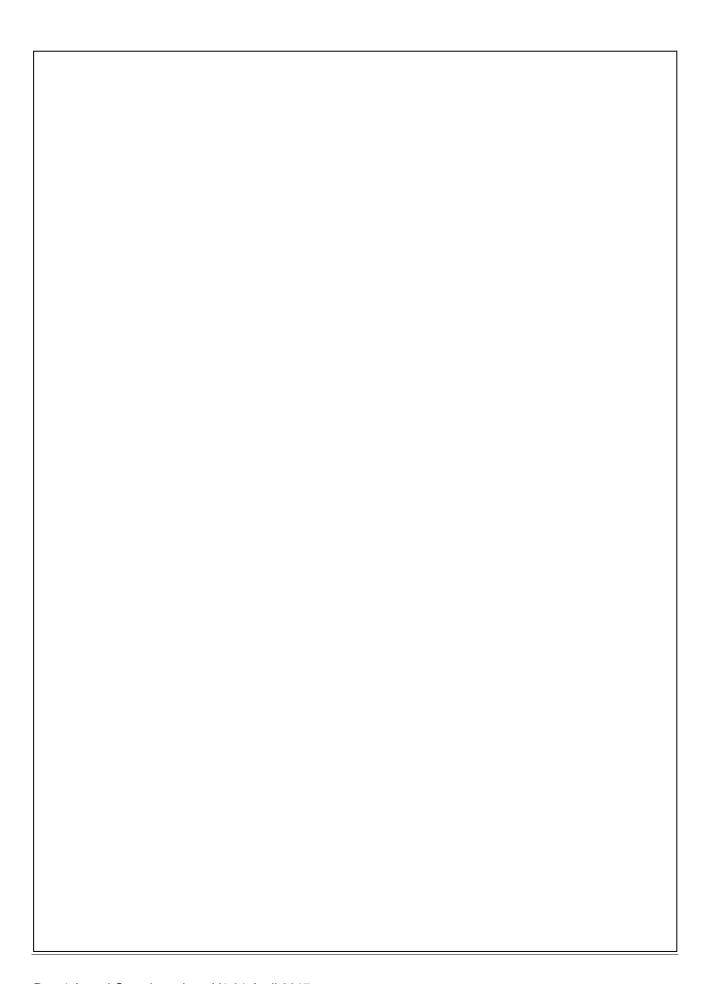
Young Parent Question:

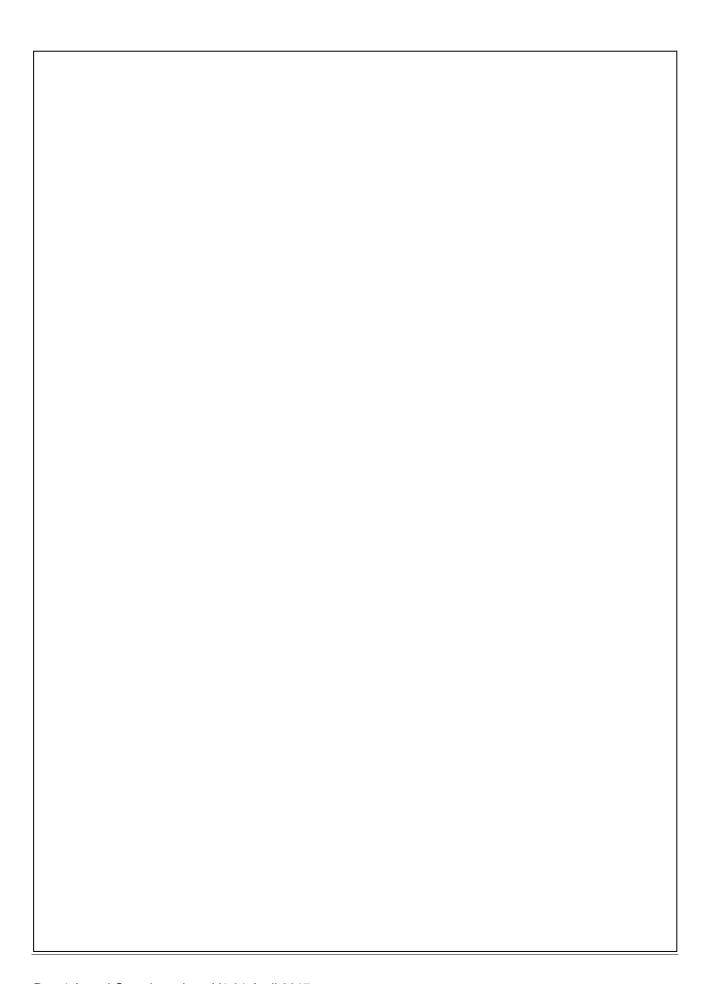
Please tell us how you will listen to our views and opinions about the service we receive and how you will respond to our feedback

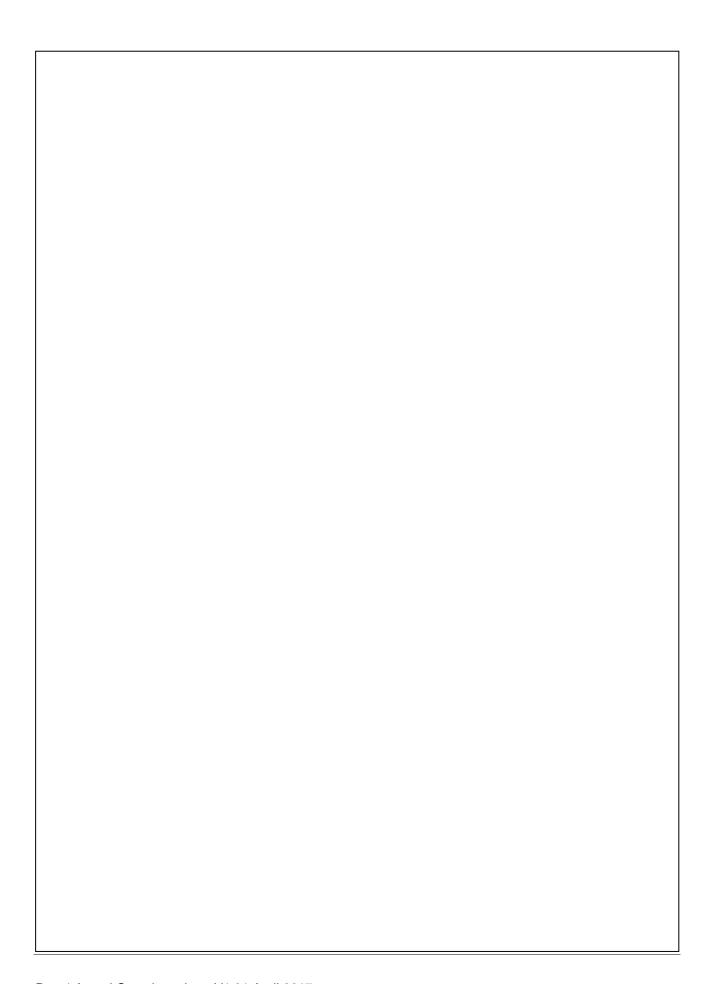
Can you give us an example of how Young Parents/ Young People's views have made a difference

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Method Statement 7. Partnership with Stakeholders

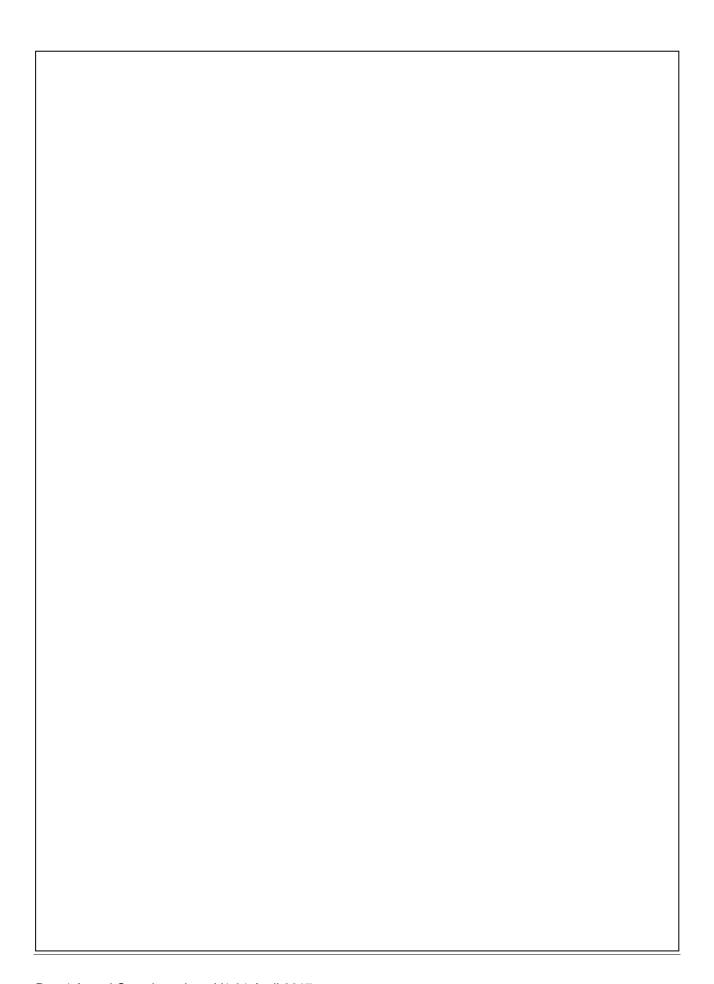
Weighting 4 Threshold (Weighted)

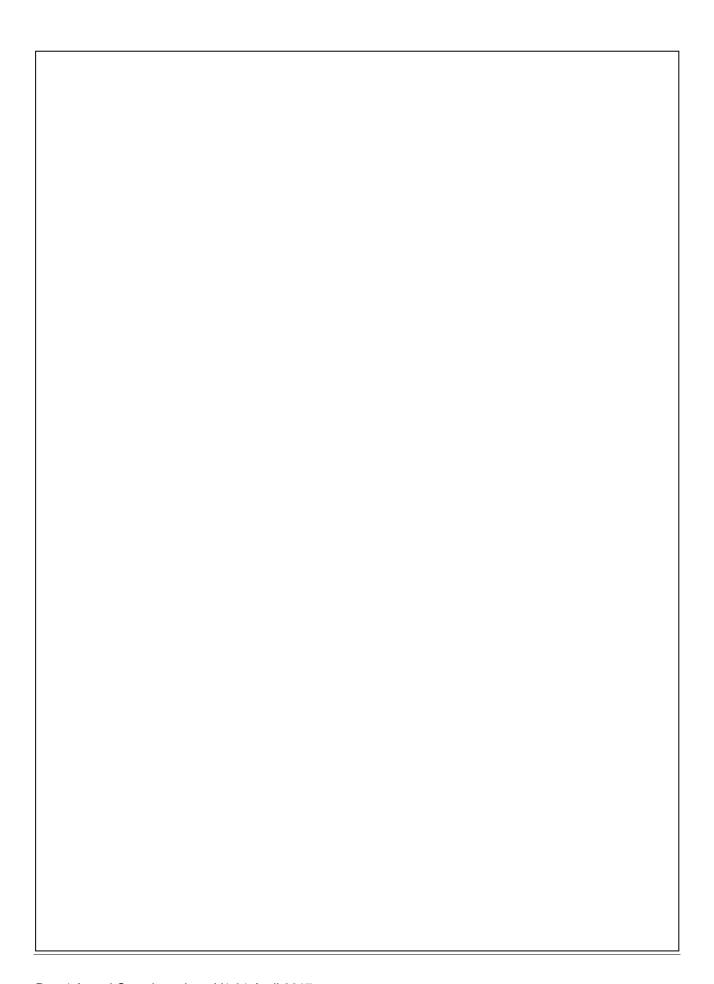
Please evidence how you will improve outcomes for Young Parents by working in partnership with key stakeholders and the local community. As a minimum your response must fully address the following:

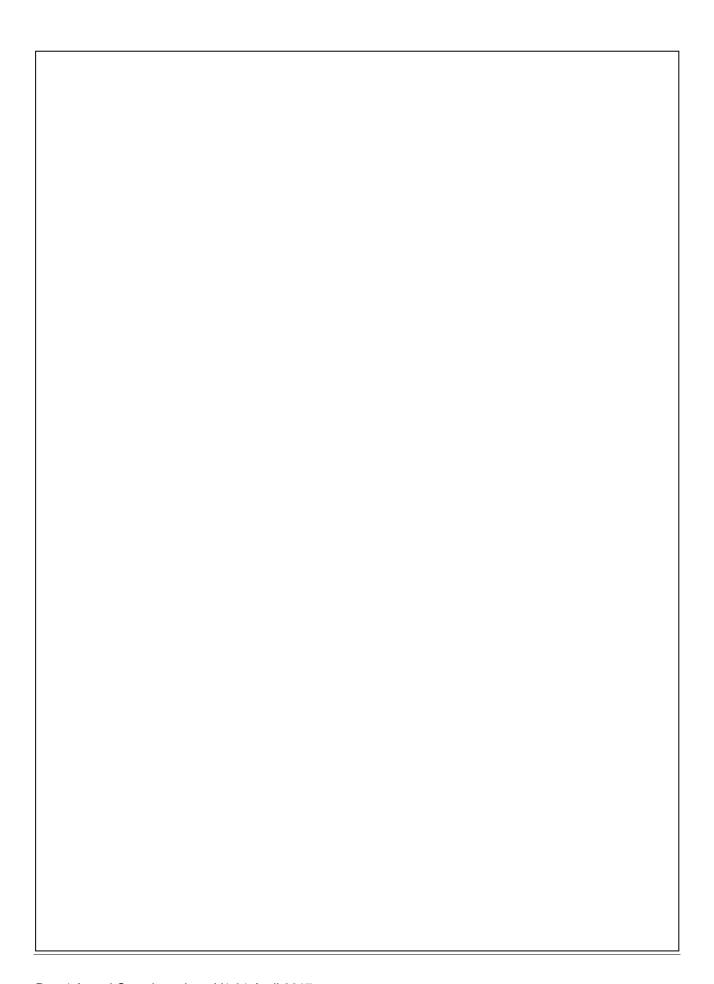
- a) Partnership approach
- b) Information sharing
- c) Confidentiality
- d) Advocacy and challenge
- e) Service and community development.

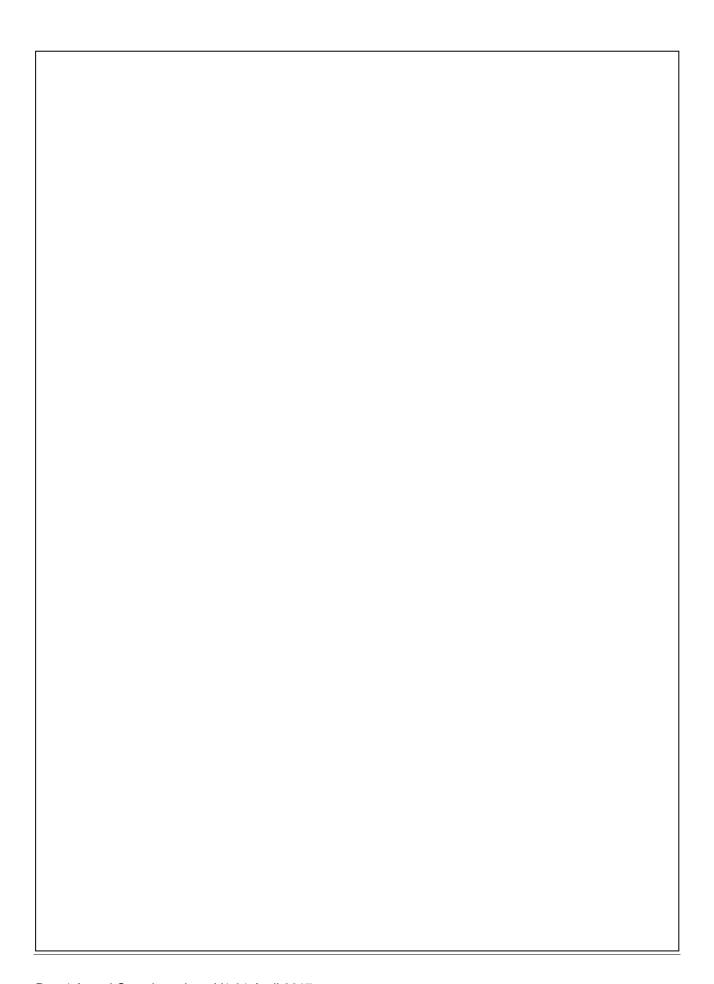
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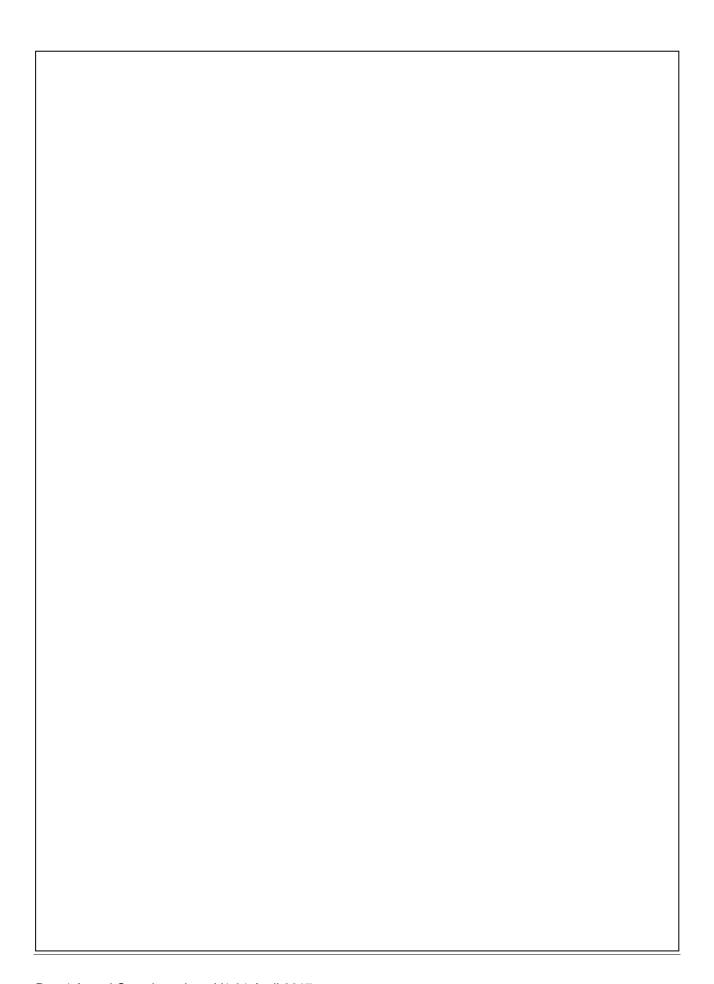
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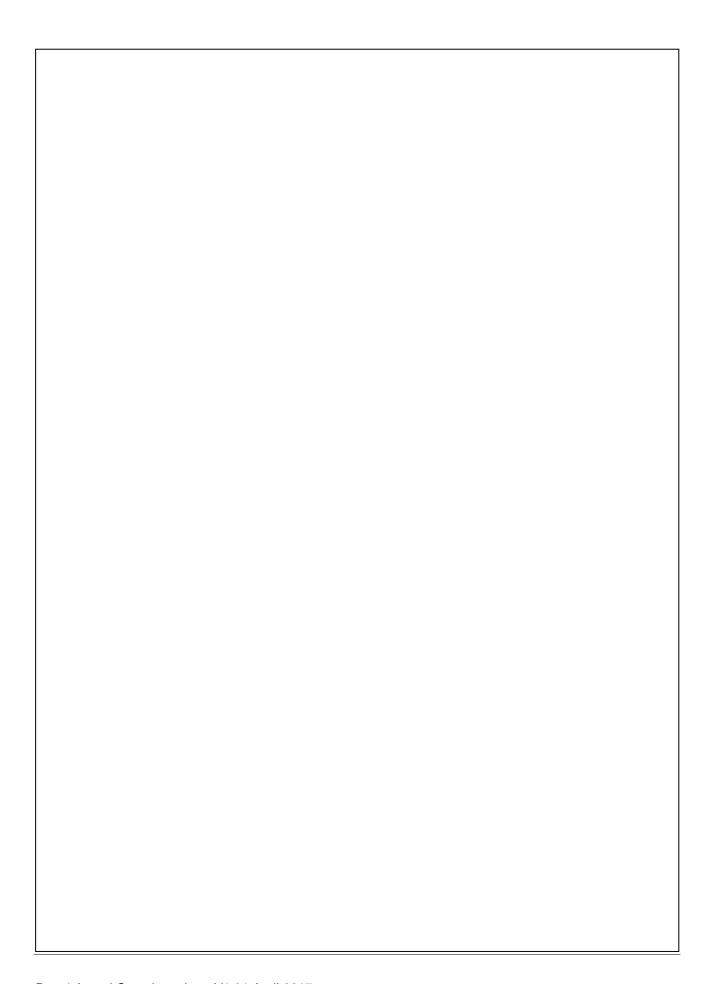
Method Statement 8. Leadership and Governance Weighting (Weighted) 4

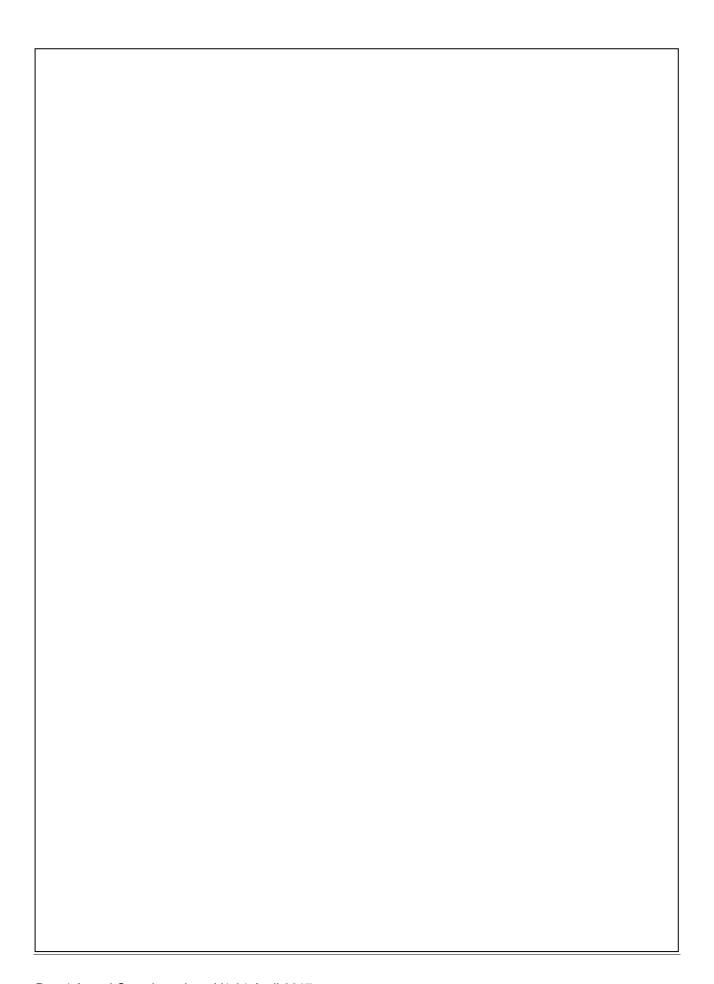
Please explain how your organisational structures and processes will ensure timely and effective responses and management of the Service. As a minimum your response should reference Sections H Contract and Performance Review Requirements and I Health and Safety must fully address the following:

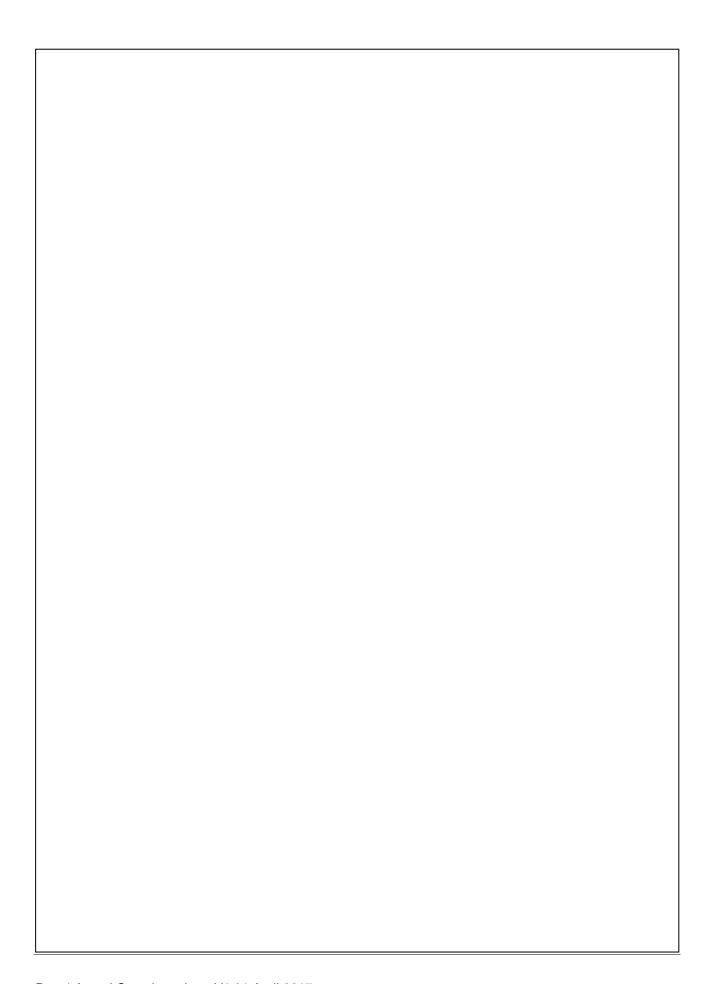
- a) Safety, including Health and Safety;
- b) Safeguarding;
- c) Effectiveness;
- d) Quality Assurance and oversight;
- e) Performance monitoring and management.
- f) Service development and improvement planning

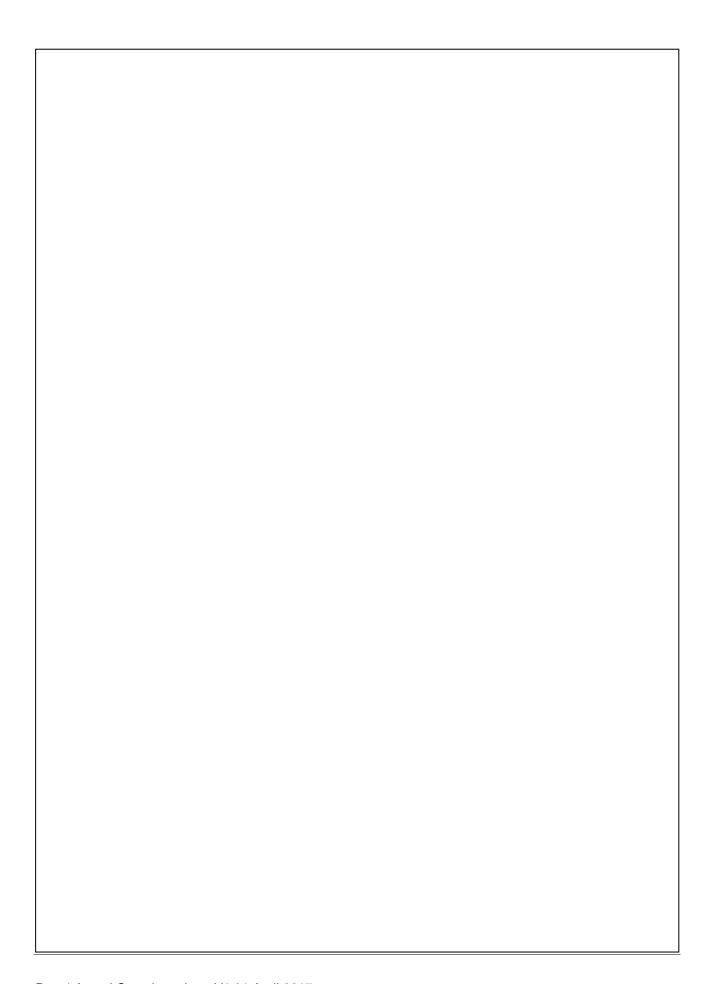
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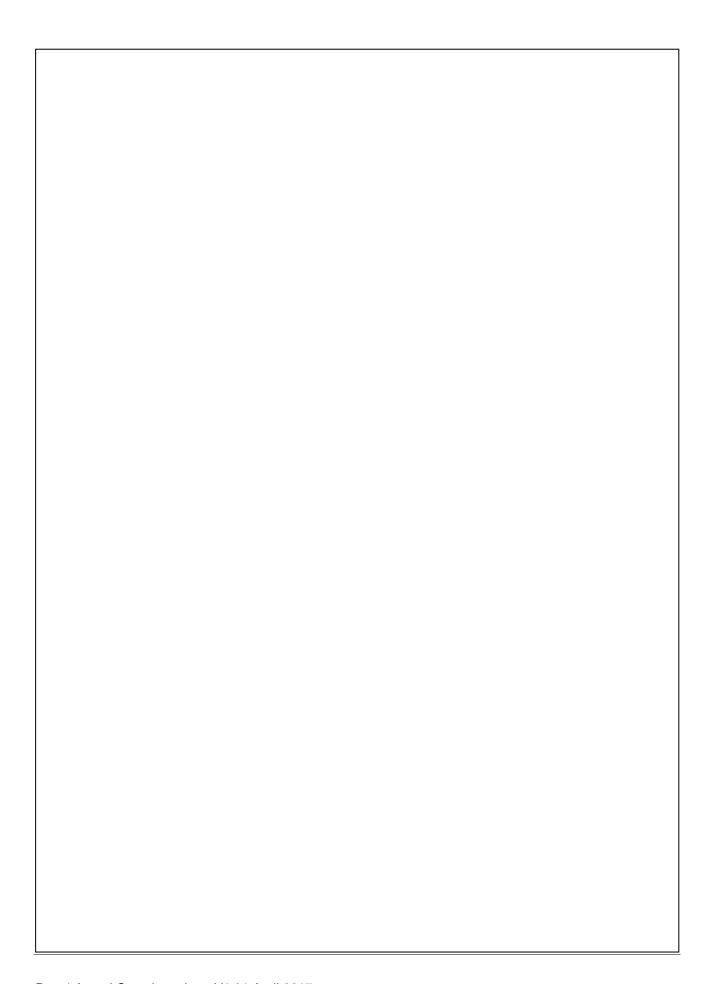
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Method Statement 9.

Data Protection, Information Sharing and Information Security

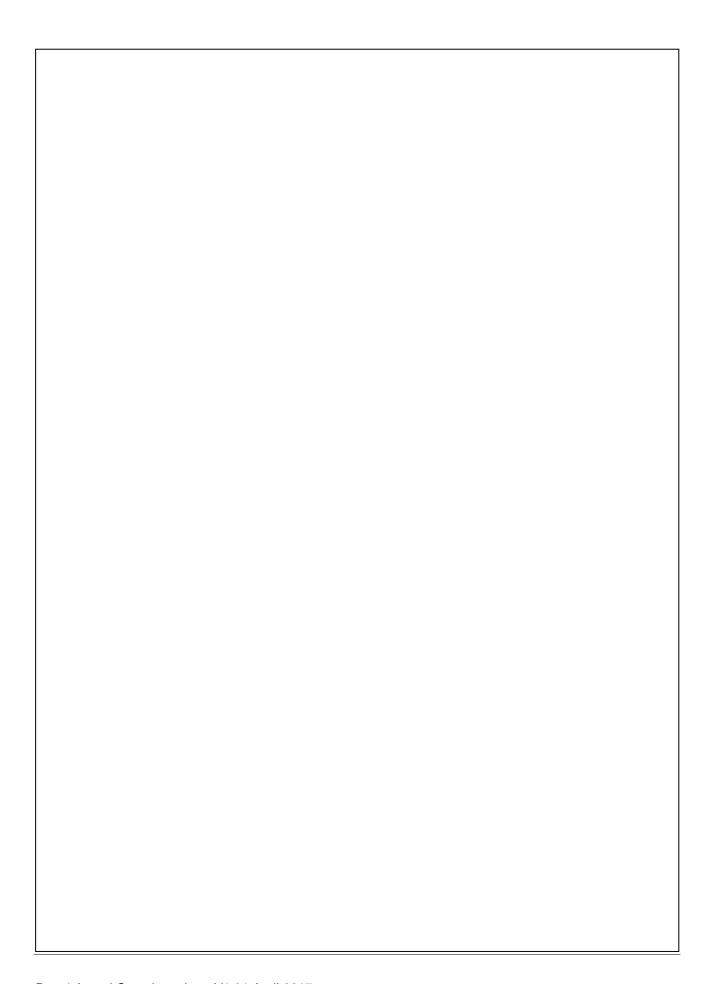
Weighting 3 Threshold (Weighted) N/A

Please provide details of how you are proposing to meet the requirements set out in Section G Data Protection, Information Sharing and Information Security of Part 2 Specification, taking into consideration all current relevant legislation and regulations.

Applicants are required to provide copies of their Data Protection, Information Sharing and Information Security policies as part of their response to this Method Statement.

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Method Statement 10. Social Value

Weighting 2 Threshold (Weighted) N/A

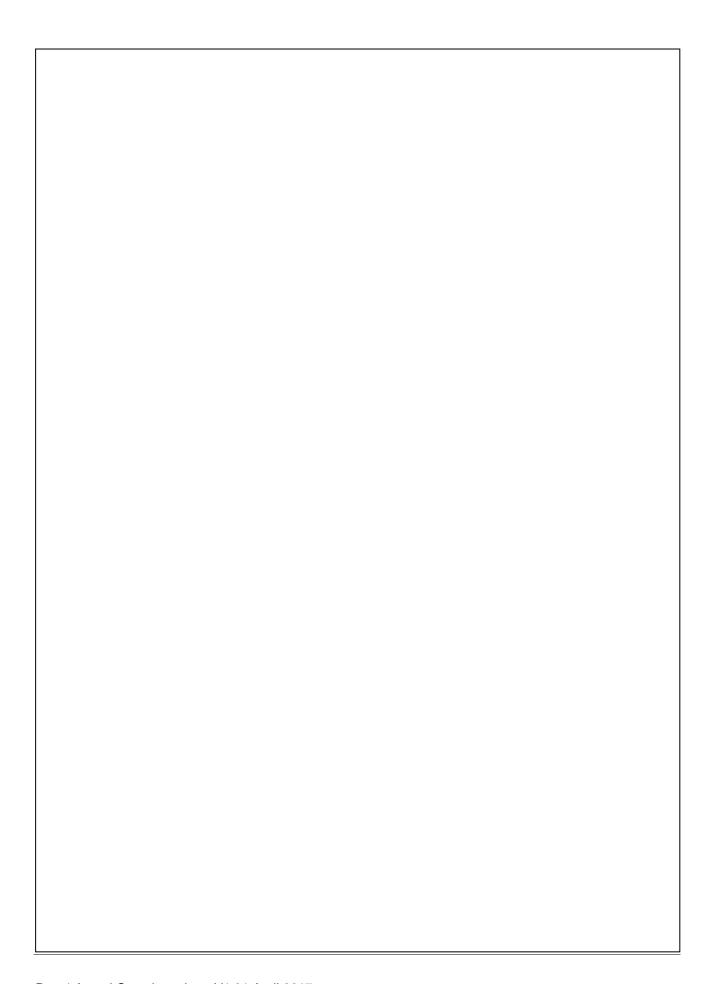
Please provide details of how your organisation will provide additional community benefits and support the Council's ambitions for a prosperous and healthy Torbay. Applicants should refer to the **Community and Corporate Plan.**

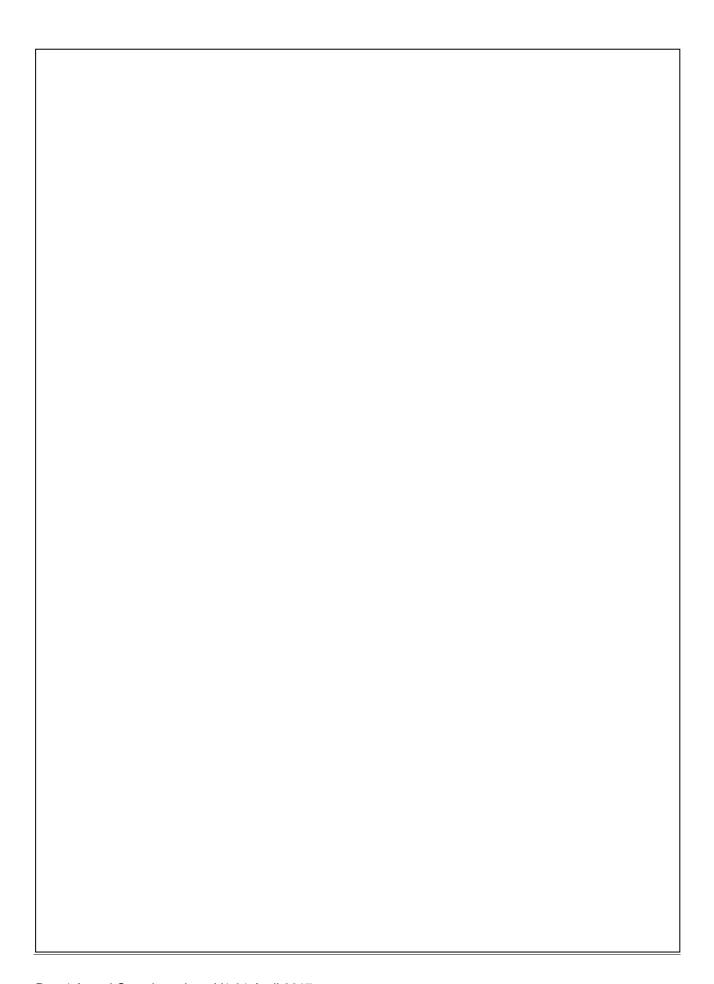
As a minimum your response must fully address supporting young people and care leavers in particular to build their confidence and experience of working life, plus one of the following additional areas:

- a) Creating employment and/or volunteering opportunities;
- b) Promoting healthy lifestyles and reducing health inequalities;
- c) Supporting the provision of attractive and safe open spaces and encouraging communities to make the most of where they live; and
- d) Energy and resource use efficiency.

Page Limit: 3 Pages
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Please insert your response here





Method Statement 11. Added Value

Weighting 1 Threshold (Weighted) N/A

Please describe what added value through skills, networks, specialist knowledge and partnerships will your bid bring to the contract.

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Please insert your response here.

