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| **Technical & Quality – 60%** | | |
| **Requirements** | | **Response Requirement** |
| Please note the score for the following questions will be allocated towards the Quality score of 60% | | |
| 1 | Please give two examples of Health and Social Care Programmes, one to be learning to support the care certificate delivered within the last two years across large public sector or not for profit organisations.    10% |  |
| **Response: (max wording 500)** | | |
| 2 | Please can you describe how your course meets the desired learning outcomes set out in the brief and provide an outline, slides and handouts from a Health and Social Care course  If you are able to offer the e-learning modules requested please also include either a link to a sample course or screen shots and a brief description of functionality for an E-learning Health and Social Care course.    15% |  |
| **Response: (max wording 500)** | | |
| 3 | Please describe the additional resources/support available to all learners to support their continued development  Please give an excerpt of a learning log or handbook designed to evidence learning being put into practice in the workplace.    10% |  |
| **Response: (max wording 500)** | | |
| 4 | Please provide contingency plans in place should key personnel or systems be unavailable throughout the life of the contract.    10% |  |
| **Response (max wording 500)** | | |

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| 5 | We aim for all our training to engage individuals in their learning and be inclusive, please explain how you would support LB Merton to ensure that the learning material is accessible to all employees including those with special needs so that they can be supported to complete the programme.  10% |  |
| **Response: (max wording 500)** | | |
| 6 | Please include CVs or details of trainer’s experience and qualifications who will be delivering the relevant programmes.  5% |  |
| **Response: (max wording 250)** | | |