

Part 2 Specification

Contract Reference

TASC0124

Contract Title

**Adult Social Care Transformation –
Delivery Partner**

Contents

A	Overall Scope and Nature of the Requirement	3
A1	Background and Key Areas of Focus.....	3
B	Tender Requirements	4
B1	Core Requirements	4
B2	Further Services Offered	4

A Overall Scope and Nature of the Requirement

A1 Background and Key Areas of Focus

- A1.1 Torbay Council is seeking a provider who has a detailed understanding, and proven track record, in the delivery of efficiency savings in Adult Social Care.
- A1.2 Consideration of increasing volume and complexity of demand, building on our excellent work with the Community and Voluntary sector will be pivotal. In addition, measures to maximise our staff's ability to enable independence for people through the way they work and the services available, is important for us.
- A1.3 The supplier will need to be able to respond to the challenges which Torbay, and its partners, have identified be able to work within an integrated system. The supplier will understand local and national challenges and have tangible ways of addressing these.
- A1.4 Torbay is seeking fundamental and lasting change, which puts our residents first and delivers long term efficiencies in our model.
- A1.5 Following the completion of a comprehensive diagnostic we can outline the following key areas of focus:
- The implementation of strength-based approaches to reduce the number of people accessing care and the amount of care they are receiving, through a process of cultural change and commissioning/procurement changes.
 - Close working with the local Community and Voluntary Sector who are being engaged to provide ongoing wellbeing and prevention services.
 - A programme of work to improve outcomes for people of working age, reducing the reliance on bed-based care and delivering key independence outcomes.
 - A review of governance, decision making, data and performance reporting and accountability in the integrated care arrangements to maximise performance and commercial grip.

B Tender Requirements

B1 Core Requirements

This section sets out the Authority's core requirements for this Contract, which Applicants are required to demonstrate within their response that they are capable of meeting

- B1.1 Upon commencement, in agreement with the Council and partners, the Supplier is required to develop an overarching change programme to deliver substantial sustainable savings in Adult Social Care, not less than £15m recurrently. This plan should include clear performance and financial targets, together with resource requirements, owners, and timescales.
- B1.2 Upon commencement, in agreement with the Council and partners, the Supplier is required to develop a programme which identifies where the Local Authority (and partners) need to provide extra capacity to deliver change.
- B1.3 Applicants are required to provide a detailed plan of how they propose to practically deliver this change programme, including staffing resources to be deployed in teams.
- B1.4 Applicants are required ensure there is co-production with people with lived expertise, staff and providers.
- B1.5 Applicants are required to have the capacity and capability to facilitate the sophisticated use of data and benchmarking to inform and guide plans and deliverables.
- B1.6 There should be evidence of a focus on innovation in digital approaches to delivering ASC.
- B1.7 Applicants must have an understanding of and an ability to comply with The Care Act, The Mental Capacity Act and The Mental Health Act and all other statutory duties of the local authority.
- B1.8 Applicants must have an understanding of Health and Social Care Integration and a commitment to maximising the benefits of this to Torbay residents.
- B1.9 The successful Applicant is required to put a comprehensive and effective exit plan in place for the programme which creates the environment and infrastructure for sustained change.

B2 Further Services Offered

The Applicant will be expected to suggest as part of its response to the Evaluation Questions any additional products or services that they may be able to offer as part of this Contract or any other added value that their offer might be able to bring to the Authority. Applicants are expected to build any such offers into their submissions regardless of whether specific questions are asked along these lines or not.