**National policy, legislation and regulations**

**Valuing People (2001) and**

**Valuing People Now (2009)**

Delivering services in line with the four guiding principles:

* Rights
* Independent living
* Control
* Inclusion

**The Care Act 2014**

* Promoting Wellbeing across a range of personal aspects
* Preventing, reducing or delating needs for care
* Providing information and advice

**The Winterbourne View Confidential Enquiry (2012)** - ensuring adults with learning disabilities;

* Are supported in the community
* Have local personalised services that meets their needs
* Are moved on from hospitals as quickly as possible
* Stopped from having crises

**Joint Health and Social Care Supported Living Commissioning Framework for Oldham**

**Outcomes Framework**

**Local strategic context**

**Meeting National Outcome Framework requirements**

* Adult Social Care Outcomes Framework
* NHS Outcomes Frameworks
* Care Quality Commission

**Oldham as a Co-operative Borough**

Our ambition is to deliver a co-operative future where everyone does their bit to create a confident and ambitious borough.

**NHS Oldham Clinical Commissioning Group**

* To improve the health of the people of Oldham
* To improve the care they receive and their experience of it
* To deliver best value for money by using our resources effectively

**Oldham’s Health and Wellbeing Strategy**

To drive the improvement and integration of health, social care and wellbeing in Oldham by fundamentally transforming the social, economic and physical environment into one that positively supports people and communities to achieve the best possible level of health and wellbeing.

**Oldham’s Draft Joint Commissioning Strategy for Adults with Learning Disabilities**

Changing the design and delivery of care and support for people with learning disabilities to ensure people are able to;

* Be healthy
* Stay safe
* Live well

**Supported Living Outcomes in Oldham**

**1) Quality of Life**

I have as much social contact as I want with people I like, and I am in control of my care and support

**2) Prevention and Independence**

I am supported to maintain my independence for as long as possible

**3) Positive experience of care**

I understand how care and support works, and what my entitlements are.

**4) Safety**

I feel safe and secure

**5) High quality management**

I am happy with the quality of my care and support and I know that the person giving me care and support will treat me with dignity and respect

**Fundamental standards in the Health and Social Care Act 2008 -** Updated Regulations 2014/15

**Think Local, Act Personal** – The ‘Making it Real’ Framework for success

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Outcome area** | **Person Centred Outcomes** | **Think Local, Act Personal** | **Care Act 2014** | **Adult Social Care Outcomes Framework** | **NHS Outcomes Framework** | **Care Quality Commission** | **Fundamental standards - H&SC Act 2008 - Updated Regulations 2014/15** | |
| **1 - Quality of life** | **I have as much social contact as I want with people I like, and I am in control of my care and support** | **Information and Advice:** having the information I need, when I need it  **Active and supportive communities:** keeping friends, family and place | **Promoting wellbeing**   * control by the person over day-to-day life * Domestic family and personal * Participation in work, education, training or recreation | **Enhancing quality of life for people with care and support needs**  *(Domain 1)* | **Enhancing quality of life for people with long term conditions**  *(Domain 2)* | **Responsive** 1) Personalised for needs 2) Listening and learning 3) Consistency of care | Care and treatment must be appropriate and meet service users' needs and preferences. | 9) Person-centred care |
| Complaints must be appropriately investigated and appropriate action taken in response. | 16) Receiving and acting on complaints (Also 5: High Quality Management) |
| **2 - Prevention and inde-pendence** | **I am supported to maintain my independence for as long as possible** | **Information and Advice:** having the information I need, when I need it  **Active and supportive communities:** keeping friends, family and place | **Promoting wellbeing**   * Physical and mental health and emotional wellbeing * Social and economic wellbeing * The person’s contribution to society | **Delaying and reducing the need for care and support**  *(Domain 2)* | **Preventing people from dying prematurely**  *(Domain 1)*  **Helping people to recover from episodes of ill health and following injury**  *(Domain 3)* | **Effective**  1) Best practice & staffing 2) Consent obtained 3) Nutrition & hydration 4) Maintain health & access to services | Sufficient numbers of suitably qualified, competent, skilled and experienced staff must be deployed. | 18) Staffing |
| Service users' nutritional and hydration needs must be met. | 14) Meeting nutritional needs |
| Care and treatment must only be provided with consent. | 11) Need for consent  (Also 1: Quality of Life) |
| **3 - Positive experience of care** | **I understand how care and support works, and what my entitlements are** | **Information and Advice:** having the information I need, when I need it  **Flexible integrated care and support:** my support, my own way  **Personal budgets and self-funding:** my money | **Promoting wellbeing**   * Personal dignity (including treating the person with respect) | **Ensuring that people have a positive experience of care and support**  *(Domain 3)* | **Ensuring that people have a positive experience of care**  *(Domain 4)* | **Caring** 1) Positive relationships 2) Involved in decisions 3) Privacy & dignity 4) End of life care | Service users must be treated with dignity and respect. | 10) Dignity and respect  (Also 1: Quality of Life) |
| **4 - Safety** | **I feel safe and secure** | **Risk enablement:** feeling in control and safe | **Promoting wellbeing**   * Protection from abuse or neglect | **Safeguarding adults whose circumstances make them vulnerable and protecting them from avoidable harm**  *(Domain 4)* | **Treating and caring for people in a safe environment and protecting them from avoidable harm**  *(Domain 5)* | **Safe** 1) Protected from harm or abuse 2) Risk management 3) Adequate staffing 4) Medicines management 5) IPC | Care and treatment must be provided in a safe way. | 12) Safe and appropriate care and treatment |
| Service users must be protected from abuse and improper treatment. | 13) Safeguarding service users from abuse |
| All premises and equipment used must be clean, secure, suitable and used properly. | 15) Cleanliness, safety and suitability of premises and equipment |
| Registered persons must be open and transparent with service users about their care and treatment. | 20) Duty of candour |
| **5 - High quality management** | **I am happy with the quality of my care and support and I know that the person giving me care and support will treat me with dignity and respect** | **Workforce:** my support staff | **Promoting wellbeing**   * Suitability of living accommodation |  |  | **Well-led** 1) Positive open culture 2) Good management & leadership 3) High quality care 4) Partnership working | Systems and processes must be established to ensure compliance with the fundamental standards. | 17) Good governance |
| **Personal budgets and self-funding:** my money | Persons employed must be of good character, and have the necessary qualifications, skills and experience. | 19) Fit and proper persons employed |