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UK-BEXLEYHEATH: Health and social work services.  
Section I: Contracting Authority  
      I.1) Name and addresses  
             London Borough Of Bexley  
             LONDON BOROUGH OF BEXLEY, CIVIC OFFICES, WATLING STREET, BEXLEYHEATH, DA6 7AT, United Kingdom  
             Tel. +44 2030455137, Email: procurement@bexley.gov.uk  
             Contact: PROCUREMENT SUPPORT TEAM  
             Main Address: https://www.bexley.gov.uk/, Address of the buyer profile: WWW.BEXLEY.GOV.UK  
             NUTS Code: UKI51  
      I.2) Joint procurement  
      The contract involves joint procurement: No.  
      In the case of joint procurement involving different countries, state applicable national procurement law: Not provided         
      The contract is awarded by a central purchasing body: No.  
      I.3) Communication  
      The procurement documents are available for unrestricted and full direct access, free of charge, at: https://procontract.due-north.com/Home/About  
      Additional information can be obtained from: the abovementioned address  
      Tenders or requests to participate must be sent to the abovementioned address         
      Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: Not provided  
      I.4) Type of the contracting authority  
            Regional or local authority  
      I.5) Main activity  
            General public services  
  
Section II: Object  
II.1) Scope of the procurement  
      II.1.1) Title: Provision of Blue Badge, Freedom Pass and Taxi Card Service         
      Reference Number: 5360  
      II.1.2) Main CPV Code:  
      85000000 - Health and social work services.  
  
      II.1.3) Type of contract: SERVICES  
      II.1.4) Short description: The London Borough of Bexley is seeking a provider to deliver a service for three concessionary travel schemes: Blue Badge parking, Disabled Person’s Freedom Pass and Taxi-card applications.  
The aim of this contract is to help people with severe mobility problems caused by visible and non-visible (‘hidden’) disabilities to access goods and services, by allowing them to park close to their destination, travel free on London’s public transport, and in licensed taxis at subsidised rates.  
  
The service outcomes required are:  
•fair and consistent treatment of Blue Badge, Freedom Pass and Taxi - card applicants  
•customer-friendly and clear  
•timely and cost-efficient  
•resistant to abuse  
To facilitate these outcomes, a case management system will be needed that takes advantage of digital opportunities allowing the pathway for automatically eligible clients to be completed in a seamless and timely manner. For non-automatic eligibility the intervention of a mobility expert maybe required         
      II.1.5) Estimated total value:  
      Value excluding VAT: 1,225,000         
      Currency: GBP  
      II.1.6) Information about lots:  
      This contract is divided into lots: No         
     
II.2) Description  
        
      II.2.2) Additional CPV codes:  
      Not Provided         
      II.2.3) Place of performance:  
      UKI51 Bexley and Greenwich  
        
      II.2.4) Description of procurement: The London Borough of Bexley is seeking a provider to deliver a service for three concessionary travel schemes: Blue Badge parking, Disabled Person’s Freedom Pass and Taxi-card applications.  
The aim of this contract is to help people with severe mobility problems caused by visible and non-visible (‘hidden’) disabilities to access goods and services, by allowing them to park close to their destination, travel free on London’s public transport, and in licensed taxis at subsidised rates.  
  
The service outcomes required are:  
•fair and consistent treatment of Blue Badge, Freedom Pass and Taxi - card applicants  
•customer-friendly and clear  
•timely and cost-efficient  
•resistant to abuse  
  
To facilitate these outcomes, a case management system will be needed that takes advantage of digital opportunities allowing the pathway for automatically eligible clients to be completed in a seamless and timely manner. For non-automatic eligibility the intervention of a mobility expert will be required only when the evidence provided is unclear.  
      II.2.5) Award criteria:  
            Price is not the only award criterion and all criteria are stated only in the procurement documents              
      II.2.6) Estimated value:  
      Value excluding VAT: 1,255,000         
      Currency: GBP         
      II.2.7) Duration of the contract, framework agreement or dynamic purchasing system:  
      Start: 11/04/2022 / End: 09/04/2027         
      This contract is subject to renewal: Yes         
      Description of renewals: extend for period or periods of up to 24 months  
      II.2.9) Information about the limits on the number of candidates to be invited:  
             Envisaged minimum number: 1  
               
      Objective criteria for choosing the limited number of candidates: Not provided  
      II.2.10) Information about variants:  
      Variants will be accepted: No  
      II.2.11) Information about options:  
      Options:       No               
      Description of options: Not provided  
      II.2.12) Information about electronic catalogues:  
      Tenders must be presented in the form of electronic catalogues or include an electronic catalogue: No  
      II.2.13) Information about European Union funds:  
      The procurement is related to a project and/or programme financed by European Union funds: No         
      Identification of the project: Not provided               
      II.2.14) Additional information: Not provided         
  
  
Section III: Legal, Economic, Financial And Technical Information  
   III.1) Conditions for participation  
      III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers  
      List and brief description of conditions:            
      Not Provided         
      III.1.2) Economic and financial standing            
      Selection criteria as stated in the procurement documents         
      List and brief description of selection criteria:         
      Not Provided      
      Minimum level(s) of standards possibly required (if applicable) :         
      Not Provided      
      III.1.3) Technical and professional ability      
      Selection criteria as stated in the procurement documents  
      List and brief description of selection criteria:         
      Not Provided        
      Minimum level(s) of standards possibly required (if applicable) :            
      Not Provided     
      III.1.5) Information about reserved contracts (if applicable)     
      The contract is reserved to sheltered workshops and economic operators aiming at the social and professional integration of disabled or disadvantaged persons: No         
      The execution of the contract is restricted to the framework of sheltered employment programmes: No      
        
   III.2) Conditions related to the contract  
      III.2.1) Information about a particular profession      
      Reference to the relevant law, regulation or administrative provision:            
      Not Provided      
      III.2.2) Contract performance conditions            
      Not Provided            
      III.2.3) Information about staff responsible for the performance of the contract  
      Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: No  
  
Section IV: Procedure  
   IV.1) Description RESTRICTED  
      IV.1.1) Type of procedure: Restricted     
     
   IV.1.3) Information about a framework agreement or a dynamic purchasing system      
         The procurement involves the establishment of a framework agreement - NO          
         The procurement involves the setting up of a dynamic purchasing system - NO      
         In the case of framework agreements justification for any duration exceeding 4 years: Not Provided      
     
     
   IV.1.6) Information about electronic auction:  
      An electronic auction will be used: No  
      Additional information about electronic auction: Not provided  
   IV.1.8) Information about the Government Procurement Agreement (GPA)  
      The procurement is covered by the Government Procurement Agreement: No         
   IV.2) Administrative information  
      IV.2.1) Previous publication concerning this procedure:  
         Notice number in the OJ S: Not provided         
      IV.2.2) Time limit for receipt of tenders or requests to participate  
       Date: 09/12/2021 Time: 17:00  
      IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates: Not Provided         
      IV.2.4) Languages in which tenders or requests to participate may be submitted: English,         
      IV.2.6) Minimum time frame during which the tenderer must maintain the tender: Not Provided        
        
  
Section VI: Complementary Information  
   VI.1) Information about recurrence  
   This is a recurrent procurement: No      
   Estimated timing for further notices to be published: Not provided  
   VI.2) Information about electronic workflows  
   Electronic ordering will be used No         
   Electronic invoicing will be accepted No         
   Electronic payment will be used No         
   VI.3) Additional Information: The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.  
To view this notice, please click here:  
https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=638880758  
   VI.4) Procedures for review  
   VI.4.1) Review body:  
             London Borough Of Bexley  
       LONDON BOROUGH OF BEXLEY, CIVIC OFFICES, WATLING STREET, KENT, BEXLEYHEATH, DA6 7AT, United Kingdom  
       Tel. +44 2030455137, Fax. +44 2082946385  
   VI.4.2) Body responsible for mediation procedures:  
             London Borough Of Bexley  
          CIVIC OFFICES, WATLING STREET, BEXLEYHEATH, DA6 7AT, United Kingdom  
          Email: PROCUREMENT@BEXLEY.GOV.UK  
   VI.4.3) Review procedure  
   Precise information on deadline(s) for review procedures:      
    Not Provided      
   VI.4.4) Service from which information about the lodging of appeals may be obtained:  
          London Borough Of Bexley  
       LONDON BOROUGH OF BEXLEY, CIVIC OFFICES, WATLING STREET, KENT, BEXLEYHEATH, DA6 7LB, United Kingdom  
       Tel. +44 2030455137, Fax. +44 2082946835, Email: PROCUREMENT@BEXLEY.GOV.UK  
   VI.5) Date Of Dispatch Of This Notice: 28/10/2021  
  
Annex A

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