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UK-BEXLEYHEATH: Health and social work services.
Section I: Contracting Authority
      I.1) Name and addresses
             London Borough Of Bexley
             LONDON BOROUGH OF BEXLEY, CIVIC OFFICES, WATLING STREET, BEXLEYHEATH, DA6 7AT, United Kingdom
             Tel. +44 2030455137, Email: procurement@bexley.gov.uk
             Contact: PROCUREMENT SUPPORT TEAM
             Main Address: https://www.bexley.gov.uk/, Address of the buyer profile: WWW.BEXLEY.GOV.UK
             NUTS Code: UKI51
      I.2) Joint procurement
      The contract involves joint procurement: No.
      In the case of joint procurement involving different countries, state applicable national procurement law: Not provided
      The contract is awarded by a central purchasing body: No.
      I.3) Communication
      The procurement documents are available for unrestricted and full direct access, free of charge, at: https://procontract.due-north.com/Home/About
      Additional information can be obtained from: the abovementioned address
      Tenders or requests to participate must be sent to the abovementioned address
      Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: Not provided
      I.4) Type of the contracting authority
            Regional or local authority
      I.5) Main activity
            General public services

Section II: Object
II.1) Scope of the procurement
      II.1.1) Title: Provision of Blue Badge, Freedom Pass and Taxi Card Service
      Reference Number: 5360
      II.1.2) Main CPV Code:
      85000000 - Health and social work services.

      II.1.3) Type of contract: SERVICES
      II.1.4) Short description: The London Borough of Bexley is seeking a provider to deliver a service for three concessionary travel schemes: Blue Badge parking, Disabled Person’s Freedom Pass and Taxi-card applications.
The aim of this contract is to help people with severe mobility problems caused by visible and non-visible (‘hidden’) disabilities to access goods and services, by allowing them to park close to their destination, travel free on London’s public transport, and in licensed taxis at subsidised rates.

The service outcomes required are:
•fair and consistent treatment of Blue Badge, Freedom Pass and Taxi - card applicants
•customer-friendly and clear
•timely and cost-efficient
•resistant to abuse
To facilitate these outcomes, a case management system will be needed that takes advantage of digital opportunities allowing the pathway for automatically eligible clients to be completed in a seamless and timely manner. For non-automatic eligibility the intervention of a mobility expert maybe required
      II.1.5) Estimated total value:
      Value excluding VAT: 1,225,000
      Currency: GBP
      II.1.6) Information about lots:
      This contract is divided into lots: No

II.2) Description

      II.2.2) Additional CPV codes:
      Not Provided
      II.2.3) Place of performance:
      UKI51 Bexley and Greenwich

      II.2.4) Description of procurement: The London Borough of Bexley is seeking a provider to deliver a service for three concessionary travel schemes: Blue Badge parking, Disabled Person’s Freedom Pass and Taxi-card applications.
The aim of this contract is to help people with severe mobility problems caused by visible and non-visible (‘hidden’) disabilities to access goods and services, by allowing them to park close to their destination, travel free on London’s public transport, and in licensed taxis at subsidised rates.

The service outcomes required are:
•fair and consistent treatment of Blue Badge, Freedom Pass and Taxi - card applicants
•customer-friendly and clear
•timely and cost-efficient
•resistant to abuse

To facilitate these outcomes, a case management system will be needed that takes advantage of digital opportunities allowing the pathway for automatically eligible clients to be completed in a seamless and timely manner. For non-automatic eligibility the intervention of a mobility expert will be required only when the evidence provided is unclear.
      II.2.5) Award criteria:
            Price is not the only award criterion and all criteria are stated only in the procurement documents
      II.2.6) Estimated value:
      Value excluding VAT: 1,255,000
      Currency: GBP
      II.2.7) Duration of the contract, framework agreement or dynamic purchasing system:
      Start: 11/04/2022 / End: 09/04/2027
      This contract is subject to renewal: Yes
      Description of renewals: extend for period or periods of up to 24 months
      II.2.9) Information about the limits on the number of candidates to be invited:
             Envisaged minimum number: 1

      Objective criteria for choosing the limited number of candidates: Not provided
      II.2.10) Information about variants:
      Variants will be accepted: No
      II.2.11) Information about options:
      Options:       No
      Description of options: Not provided
      II.2.12) Information about electronic catalogues:
      Tenders must be presented in the form of electronic catalogues or include an electronic catalogue: No
      II.2.13) Information about European Union funds:
      The procurement is related to a project and/or programme financed by European Union funds: No
      Identification of the project: Not provided
      II.2.14) Additional information: Not provided

Section III: Legal, Economic, Financial And Technical Information
   III.1) Conditions for participation
      III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers
      List and brief description of conditions:
      Not Provided
      III.1.2) Economic and financial standing
      Selection criteria as stated in the procurement documents
      List and brief description of selection criteria:
      Not Provided
      Minimum level(s) of standards possibly required (if applicable) :
      Not Provided
      III.1.3) Technical and professional ability
      Selection criteria as stated in the procurement documents
      List and brief description of selection criteria:
      Not Provided
      Minimum level(s) of standards possibly required (if applicable) :
      Not Provided
      III.1.5) Information about reserved contracts (if applicable)
      The contract is reserved to sheltered workshops and economic operators aiming at the social and professional integration of disabled or disadvantaged persons: No
      The execution of the contract is restricted to the framework of sheltered employment programmes: No

   III.2) Conditions related to the contract
      III.2.1) Information about a particular profession
      Reference to the relevant law, regulation or administrative provision:
      Not Provided
      III.2.2) Contract performance conditions
      Not Provided
      III.2.3) Information about staff responsible for the performance of the contract
      Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: No

Section IV: Procedure
   IV.1) Description RESTRICTED
      IV.1.1) Type of procedure: Restricted

   IV.1.3) Information about a framework agreement or a dynamic purchasing system
         The procurement involves the establishment of a framework agreement - NO
         The procurement involves the setting up of a dynamic purchasing system - NO
         In the case of framework agreements justification for any duration exceeding 4 years: Not Provided

   IV.1.6) Information about electronic auction:
      An electronic auction will be used: No
      Additional information about electronic auction: Not provided
   IV.1.8) Information about the Government Procurement Agreement (GPA)
      The procurement is covered by the Government Procurement Agreement: No
   IV.2) Administrative information
      IV.2.1) Previous publication concerning this procedure:
         Notice number in the OJ S: Not provided
      IV.2.2) Time limit for receipt of tenders or requests to participate
       Date: 09/12/2021 Time: 17:00
      IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates: Not Provided
      IV.2.4) Languages in which tenders or requests to participate may be submitted: English,
      IV.2.6) Minimum time frame during which the tenderer must maintain the tender: Not Provided

Section VI: Complementary Information
   VI.1) Information about recurrence
   This is a recurrent procurement: No
   Estimated timing for further notices to be published: Not provided
   VI.2) Information about electronic workflows
   Electronic ordering will be used No
   Electronic invoicing will be accepted No
   Electronic payment will be used No
   VI.3) Additional Information: The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.
To view this notice, please click here:
https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=638880758
   VI.4) Procedures for review
   VI.4.1) Review body:
             London Borough Of Bexley
       LONDON BOROUGH OF BEXLEY, CIVIC OFFICES, WATLING STREET, KENT, BEXLEYHEATH, DA6 7AT, United Kingdom
       Tel. +44 2030455137, Fax. +44 2082946385
   VI.4.2) Body responsible for mediation procedures:
             London Borough Of Bexley
          CIVIC OFFICES, WATLING STREET, BEXLEYHEATH, DA6 7AT, United Kingdom
          Email: PROCUREMENT@BEXLEY.GOV.UK
   VI.4.3) Review procedure
   Precise information on deadline(s) for review procedures:
    Not Provided
   VI.4.4) Service from which information about the lodging of appeals may be obtained:
          London Borough Of Bexley
       LONDON BOROUGH OF BEXLEY, CIVIC OFFICES, WATLING STREET, KENT, BEXLEYHEATH, DA6 7LB, United Kingdom
       Tel. +44 2030455137, Fax. +44 2082946835, Email: PROCUREMENT@BEXLEY.GOV.UK
   VI.5) Date Of Dispatch Of This Notice: 28/10/2021

Annex A

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