**Provision of a content management system (CMS), online forms and back office workflow system to Medway Council**



 **Reference: DN444989**

Medway Council invites applicants to tender for the provision of a content management system, online forms and back office workflow system to Medway Council.

The chosen solution must offer the same functionality and experience for customers and staff as the current solution, without disruption or downtime.

At Medway council, our technical environment is as follows:

* **Client layer**: Microsoft Windows 7 and later, Internet Explorer 11 and Chromium based Browsers, supported versions of Microsoft .NET, MS Office 2016 or higher, supported Java Runtime Environments.
* **Application layer**: Microsoft Server 2012 or higher (virtual)
* **Database layer**: Microsoft SQL Server 2014 or higher or Oracle 12 or higher (installed under windows or UNIX).

Some back-office systems which integrate with the current content management, forms and back office workflow system, include Confirm, Sage Pay, Lagan and Bartec.

This new procured service will replace the existing one that will expire prior to the start of the new one.

The proposed contract period for this service will be 2 years with no provision to extend, unless otherwise terminated in line with the conditions of contract.

The Contract is anticipated to commence from 19th January 2020 and continue until 18th January 2022 unless terminated in accordance with the Conditions of Contract.

***Please note that all our current opportunities are advertised through the Kent Business Portal, to register and gain access to the necessary documents including expression of interest please go to:***

***(***[***www.kentbusinessportal.org.uk***](http://www.kentbusinessportal.org.uk)***)***