**SOFT MARKET TESTING QUESTIONNAIRE**

**Trusted assessor service**

Cheshire East Council is conducting soft market testing to understand interest from providers in the delivery of a trusted assessor service with contract period is expected to be 2 years with 2 x 12 months option to extend. We expect procurement of this service to take place from August 2021.

The overall aim of this service is to develop and establish a trusted Assessor service in Cheshire East, this service will provide a trusted assessment function through Independent Transfer of Care Coordinators. This service will initially work with existing care home residents who have been admitted to hospital and require assessment prior to transferring back to the care home. This service will also support with admission avoidance, linking in with rapid response, reablement and care at home providers to avoid delays and to support hospital flow.

In addition to this the provider will also link in with the British Red Cross service and other third sector organisations to deflect demand. This service will in part help reduce patient length of stay as well as contributing to a reduction in Delayed Transfers of Care. The provider will continue to work flexibly and will work with hospitals to support 7-day discharges where possible.

We would look for the provider to have a presence at Macclesfield District General Hospital and Leighton hospital to carry out the trusted assessment and for work to deflect demand.

**Please email your completed questionnaire to:** [commissioning@cheshireeast.gov.uk](mailto:commissioning@cheshireeast.gov.uk) **no later than Friday 16th July 2021.**

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Please note: you are not obliged to answer all or any of the questions asked within the questionnaire. Your responses will not be scored in any way. This is an information gathering exercise and is not a pre-qualification process. This market engagement exercise does not form any part of any subsequent formal procurement process. Completion of this questionnaire does not create any formal relationship between the responder and commissioners.

You must carefully consider the use of phrases such as ‘in confidence’ or ‘commercially sensitive’ when responding since they will not necessarily protect your organisations information from disclosure under the Freedom of Information Act 2000. In respect of any information submitted by your organisation which is considered commercially sensitive, you should clearly identify such information as ‘commercially sensitive’.

**PART A: Your Organisation**

**Contact Name:**

**Organisation Name:**

**Brief Description of Organisation:**

**PART B: Questions**

1. **What would you see as the key challenges for a provider in delivering this service? For instance, budget, staffing, geographical coverage etc.**
2. **Would your organisation be interested in tendering for this trusted assessor service?**

Yes  No  Not Sure

Additional Comments:

1. **What level of funding would you need to provide this service, based on two workers: one at Leighton hospital and one at Macclesfield hospital, operating 37 hours a week, across 7 days?**
2. **Do you have experience of delivering this or a similar service in another area?**

Yes  No

Additional Comments:

1. **Would you be willing to be contacted to further discuss Cheshire East’s commissioning of its trusted assessor service?**

Yes  No

Contact Name:

Email Address:

**Thank you for your response. Please return your completed survey to** [**commissioning@cheshireeast.gov.uk**](mailto:commissioning@cheshireeast.gov.uk) **with a subject heading of ‘Trusted assessor service’**