**Wiltshire Community Advice and Support Services**

**Market Engagement Event**

**Brief Description of the Service**

This service aims to promote and enable Wiltshire residents to improve their quality of life and wellbeing. It provides free, personalised, independent advice and information services to residents on a range of issues from housing, benefits and tax credits to resettlement and immigration.

The service is delivered through a mix of face-to-face and online appointments and has a county-wide presence, with their main hubs located in Wiltshire’s more deprived areas.  The service provider will be required to hold a Financial Conduct Authority (FCA) accreditation to carry out debt adjusting, debt counselling and to provide credit information services. The service provider will also have Advice Quality Standard (AQS) accreditation to provide advice on benefits, housing, and employment.

**Date/Time of Event**

* Monday 22 April 2024: 10:00 - 12:00

Wiltshire Council will be holding a provider consultation event for this opportunity on 22 April 2024 via Microsoft teams. This session will involve a short presentation regarding the upcoming tender which will include a time frame, model, cost, and next steps. There will also be an opportunity for providers to ask questions.

**Registering Your Interest**

If you are interested in attending the Citizens Advice market engagement event, please email **[adultscommissioning@wiltshire.gov.uk](mailto:adultscommissioning@wiltshire.gov.uk" \t "_blank)** with the following details:

- Name(s)of attendee(s)   
- Position

- Name of Organisation

- Email address

If you are booking on behalf of others, please send the above details for each attendee. 

Registration for this event will close at 10am on 19 April 2024. 

This will be a virtual event conducted via MS Teams. On confirmation of your booking, you will be sent a formal acceptance and joining instructions at least 24hours before the event.  

If you have any further questions at this point, please submit them to [**adultscommissioning@wiltshire.gov.uk**](mailto:adultscommissioning@wiltshire.gov.uk)