

LEARNING DISABILITY OPEN FRAMEWORK AGREEMENT FOR PROVIDERS IN SOMERSET

**COMMISSIONING
COMMERCIAL & PROCUREMENT**

22 JULY 2015

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Agenda

- Introduction
- A New Way of Working
- What is an 'Open Framework'?
- Doing Business with the council
- Current/ New Care Packages
- Process
- Registration Events
- Timescales
- Next Steps
- Questions & Answers

A New Way Of Working

- Our current contracting arrangements in place since 2007
- The new process you will hear about today will bring benefits for customers, carers, providers and the Council.
- It will be transparent and promote choice and control

let's talk.

change

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What is an Open Framework?

“a framework agreement is a general term for agreements with providers that set out terms and conditions under which specific purchases (call-offs) can be made throughout the term of the agreement”

- The difference of running an ‘Open Framework’ rather than a traditional framework is that suppliers can register at anytime during the life of the framework.

Doing Business with the Council

- Somerset County Council are running a number of initiatives to make it easier for customers to access your business.
 - LD Open Framework – For procurement of new care packages for customers with Learning Disabilities.
 - Somerset Choices – A website for customers to directly access information on providers.

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Current/New Care Packages

- Existing care packages will not be affected by the new system.
- From 01 October 2015 all new care packages will be commissioned through the Proactis system. If you would like to be considered for any new care provision then you must be registered and approved on the system.
- There may be a few exceptions e.g. Emergency / Crisis

Qualification

You will not be required to enter duplicate information,

PQQ

- Pass/Fail questions
- General to all Services

Quality

- Service Specific Questions

Outcome

Simple and flexible call off process

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Sign Up

PROACTIS - Supplier Net

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Sign In

Organisation ID

Login Name

Password

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Registration

- Providers are required to register EACH service team/location rather than registering the company as a whole
- Must be able to provide services inside Somerset. We will accept provisions from organisations 'just over' the border, however we will primarily aim to use provisions within Somerset
- If applying for a CQC registered service, must have the correct registration category
- Providers can register for as many or as few services as they choose.

Home Page



- Clear and simple navigation
- Touch Screen and Desktop compatible
- Auctions WILL NOT be used for the framework

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Pre – Qualification Questionnaire

- The PQQ will follow the Crown Commercial Service (CCS) guidance given regarding a 'self-certification' approach where providers must agree with the statements in order to pass. This will enable a quick and efficient process
- Due Diligence checks will be undertaken prior to call-off where appropriate
- At this stage you will also be asked to select the Service Areas you wish to register for
- You will be asked for your CQC registration details
- Providers will sign up to the Terms and Conditions at this stage

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What are the Service Areas?

1 Supported Living

2 Domiciliary Care

3 Employment Support

4 Residential Care Inc. Short Breaks

5 Daytime Support

Quality Questions

- These questions are only sent out to providers who have met the criteria in the Pre-Qualification Questionnaire.
- Questions will be specific to each Service area, therefore you will be sent a different questionnaire to fill out for each service you wish to register for – Any duplicate questions will be pre-populated by the system
- Questions will be scored by the relevant department in SCC.

Care Package Call - Off

- Care Packages will be sent only to those who are registered under the Service which the customer requires
- The social worker may wish to send to more than one service area
- The framework can also filter providers by geographical area, therefore if a customer only wants a placement in Taunton then we would only send out to providers who have provisions in Taunton

Evaluation of Provider Responses

- Proposals at call-off stage will be evaluated on both PRICE and QUALITY
- Social Workers will evaluate response's in the first instance to assess whether they can meet the customers needs
- Social Workers will discuss with the customer and parent / carer the options available
- There will be a chance for customers to meet with providers at different stages throughout the evaluation process however there will be no set procedure.

Proposed Timescale

**LDOF ADVERTISED
W/C 10/08**

**PROVIDER
REGISTRATION
W/C 10/08**

**PROVIDER
REGISTRATION EVENTS
W/C 17/08**

**GO LIVE – 01 OCTOBER 2015
ALL NEW CARE PACKAGES**

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Provider Registration Sessions

- SCC will be holding some sessions at County Hall to help providers become familiar with the system
- The sessions will be 30 mins each and will be on a one-to-one basis
- The sessions will be delivered on the following dates:
 - Thursday 27th August 13:00 – 16:30
 - Friday 28th August 9:00 – 12:30
 - Wednesday 9th September 9:00 – 12:15
 - Friday 11th September 13:00 – 16:30
- Details of how to register for these events will be released at the point of advertisement

Next Steps...

- Please ensure you have signed in on the sheets provided
- Monitor emails for new information
- Look out for the advertisement of the LD Open Framework and register quickly
- If any providers would like to volunteer to test the system, then please sign up and speak to one of the team

Any Questions?



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