**OUTCOMES**

All these outcomes should be structured as one robust outcome

|  |  |
| --- | --- |
| **Personal** | **1-10** |
| Knowing where to go to find information and advice | 1 |
| Receiving information and advice that is the right amount and easy to understand | 1 |
| Knowing where to get information and support to access benefits | 2 |
| Getting enough information to be able to decide what services in the community I want to access | 1 |
| **Community** |  |
| Feeling included and connected to the communities of my choice | 10 |
| Accessing social activities that I enjoy |  |
| **Care and Support** |  |
| Being supported to have a good day  |  |
| Having my needs are met in a way which respects my lifestyle choices, beliefs and dignity | 4 |
| Feeling independent and able to make informed choices  | 3 |
| Feeling listened to  | 9 |
| Being supported to know my rights in relation to my care and support – should be statutory | X |
| Care and support is flexible and reliable – should be statutory | X |
| Knowing how to access help and support  | 5 |
| Knowing the services that I use share my information safely and correctly |  |
| Being confident that staff and volunteers are well trained  |  |
| **Health** |  |
| Being supported to live safely and independently – not safely necessarily | 6 |
| Not feeling lonely | 7 |
| Being able to meet with friends  |  |
| Feeling valued | 8 |
| Feeling able to deal with an emergency |  |
| Being able to carry out everyday activities that I choose – should be statutory | X |
| Being supported to improve my mobility and confidence – should be health | X |

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| --- | --- |
| **Dementia Specific** | **1-3** |
| Having enough information about my condition, and its impacts on me |  |
| Knowing where to get support from when I need it |  |
| Feeling supported by the community |  |