Trafford Council and Trafford clinical commissioning Group

**Prior information Notice and Soft Market testing**

PIN Notice: Trafford Carers Service

# Introduction

Trafford Council and Trafford Clinical Commissioning group are planning to re-procure a service to support Trafford Carers and to take a lead role in the delivery of Trafford’s Carers Strategy to achieve our shared vision:

***Trafford Council, Trafford Clinical Commissioning Group, Trafford Carers Partnership Board together with our carers and other organisations will work together to provide carers with the support they require. We believe that all carers have the right to be recognised, respected, valued and supported both in their caring role and as individuals in their own right.***

As a result of this re-procurement, we are seeking to engage with potential providers to support a co-design process for the new service specification and subsequently deliver the service.

## Our proposed approach

We would like to develop a partnership with a provider which supports delivery and is aligned with each of Trafford’s neighbourhoods. Consequently, we are exploring whether there are potential partners with expertise in supporting unpaid and informal carers and experience in the provision of carer assessment, advice, support, and meaningful carer engagement, who would be interested in:

* Delivering a carers service in Trafford (from 1st April 2021 at the earliest)
* Supporting the service re-design process and service specification development.

We will be taking a co-production approach with interested parties (without prejudice to any future tender process).

**Please note – this is not a call for competition**

# What do we want to procure?

We are looking to procure a service which will play a lead role alongside the wider Trafford Carers Partnership and GM Carer partnerships to deliver the vision and key outcomes of Trafford’s Carers, Family and Friends strategy:

**Outcome 1: Carers are identified at the earliest opportunity and offered support to prevent, reduce or delay need.**

**Outcome 2: Carers are provided with personalised support that is tailored to their needs and aspirations, giving them choice and control and allowing them to take a break.**

**Outcome 3: Carers are supported to be involved and consulted in the care and support provided to their loved ones, treated with respect and dignity and have their skills and knowledge recognised.**

**Outcome 4: Carers are supported to improve and maintain good mental/physical health and wellbeing.**

**Outcome 5: Carers are supported to improve their individual social and economic wellbeing, reduce isolation and fulfil their potential in life.**

**Outcome 6: Carers are supported to cope with changes and emergencies and to plan for the future including when the caring role is coming to an end and to have a life after caring.**

**Outcome 7: Improved support for young carers**



## We are looking for partners who can develop the service to fully integrate across localities and communities, incorporate technological advances and meet the changing needs of our population. We are also looking for delivery partners who can offer tangible benefits in terms of social value and/or corporate social responsibility.

## Financial information

The current investment in the service is around £370,000 per annum with some additional resource for direct carer support. This may be subject to change in the future.

## Contract start date

The contract will commence at the earliest in April 2021, however the exact start date may be later than this. The contract duration is likely to run for a minimum of 36 months with the possibility of further extension.

# Provider responses

In order to determine whether there is an appetite to develop this service, we are asking providers to express their interest in this potential opportunity by responding to the following questions:

1. **Please can you provide clear examples of your experience of service delivery to support carers (max 500 words).**
2. **Please describe any tangible added value that you currently provide through your existing contracts (max 500 words).**
3. **Please indicate which Local Authorities and CCGs you currently deliver these services for (max 500 words).**
4. **Please provide examples of how you have developed innovative solutions to health and social care problems through digital and technology-enabled support (max 500 words).**
5. **Please provide examples of how you have developed partnerships for the delivery of carer support services (max 500 words).**