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| **Contract Title:** | AHS5037 Independent Living Community Support  |

The London Borough of Tower Hamlets (the Council) is seeking expressions of interest from interested organisations to provide Independent Living Community Support services.

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| **Description:** |
| The Council is seeking to tender the Independent Living Community Support service and is seeking innovative models of service delivery which take into account the specifics of the service being sought. The service requires efficient and effective support provision that will enable individuals with severe and enduring mental health needs to receive recovery orientated support that will enable them to maintain their independence within the community..The key requirements of the specification include:* Supporting people towards recovery and independence to enable them to develop the life skills to maintain their independence in the community.
* The ability to deliver recovery orientated support approaches.
* The provision of a Floating Support service that is available Monday to Friday 8am to 8pm and Saturday and Sunday 10am to 6pm
* Effective team leadership and competency in securing clinical confidence in the service.
* The ability to support the delivery of the Council’s Mental Health Strategy 2014-2019 and supporting the achievements and embedding of the Mental Health Accommodation Strategy 2011 to 2016.
* Ability to commence the new contract from 16 June 2017
* Ability to deliver the support service from a central location within the borough that is easily accessible to service users
* Ability to deliver a minimum 670 hours of support per week
* Ability to support a minimum of 185 cases at any given time

The contract requires the successful tenderer to enter into a Housing Management Agreement with the landlord of Bishops Road, Gateway Housing Association. Failure to agree a Housing Management Agreement will result in the tender being rejected. |

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| The Council is committed to improving the quality of life for both residents and businesses within Tower Hamlets. In line with The Public Services (Social Value) Act 2012 the authority will consider how this procurement might improve the economic, social and environmental well-being of the relevant area. In order to achieve this, it is our objective to work with existing and future contractors to secure an appropriate level of community benefits through the procurement process. Detailed guidance and minimum levels of the economic and community benefit applicable to this tender will be available within the tender documentation.**The anticipated contract start date is:** Friday, 16 June 2017 |

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| **The estimated value of the contract is:**  |  |
| £420,000 to £468,000 per annum. An upper threshold of £468,000 has been placed on this tender.  |

**For a period of:** This contract is for a period of 3 years +1 +1 term.

Organisations wishing to express their interest are requested to **register** on the London Tenders Portal ([www.londontenders.org](https://www.londontenders.org/procontract/supplier.nsf/frm_home?ReadForm)) where the tender documentation will be available for download.).

Organisations must ensure that access to the system is available to their representatives dealing with the contract.  The council will not be liable for the lack of delegated access within the organisation and will not send any documentation regarding the contract, which shall be exclusively available through the portal.

Tenderers are responsible for allowing sufficient time to submit their ITT. The Council accepts no liability whatsoever for ITTs that are not submitted due to internet connectivity issues, transmission delays or errors.

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| **Deadline for expression of interest and / or return of quotation is:** |
| Wednesday, 05 April 2017 12 noon |

The Council is an Equal Opportunities Employer and a supporter of Ethical Governance, our protocol can be found here along with Or via:

[http://www.towerhamlets.gov.uk/](http://www.towerhamlets.gov.uk/lgsl/801-850/828_tenders_and_contracts/guidance_to_suppliers_and.aspx)

The Council does not undertake to invite all applicants or bind itself to accept the lowest or any Tender. The Council will not be liable for any costs incurred in tendering for this contract.

If you require any further information please contact:

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| Jay Bains | at:  |