**Portal Contract Reference: DN505018**

**Internal Contract Reference:** THH5584

**Contract Title:** Periodic servicing, responsive maintenance and renewal of gas domestic appliances

**Expressions of interest start date: 21/10/2020**

**Return of tenders/bids end date: 24/11/2020**

**Initial Contract Duration: 60 months**

**Extensions: 60 months**

**Estimated Contract Value (including extensions): £19,000,000**

**Description:**

Contract for Periodic Servicing and Inspections, Responsive Maintenance and Renewal of Gas Domestic Heating Appliances and Heating Installations, including Out of Hours Emergency Call Outs

**Additional Information:**

The London Borough of Tower Hamlets (LBTH) is seeking expressions of interest from interested organisations for the above services and / or goods.

Organisations wishing to express their interest are requested to **register** on the London Tenders Portal ([www.londontenders.org](https://www.londontenders.org/procontract/supplier.nsf/frm_home?ReadForm)) where the opportunity documentation will be available for download. You will be required to complete an online questionnaire.

Organisations must ensure that access to the system is available to their representatives dealing with the contract and that this contact is updated as and when required.

The council will not be liable for the lack of delegated access within the organisation and will not send any documentation regarding the opportunity, which shall be exclusively available through the portal.

Suppliers are responsible for allowing sufficient time to submit their Application. The Council accepts no liability whatsoever for tenders that are not submitted due to internet connectivity issues, transmission delays or errors.

Council is an Equal Opportunities Employer and a supporter of Ethical Governance, our protocol can be found [HERE](https://www.towerhamlets.gov.uk/lgnl/business/tenders_and_contract/Procurement_Ethics_Sustainability_Transparency_and_Accreditations.aspx) Or via [http://www.towerhamlets.gov.uk/](https://www.towerhamlets.gov.uk/lgnl/business/tenders_and_contract/tenders_and_contracts.aspx)

If you require any further information prior to submit and expression of interest please contact the Council via email [procurement@towerhamlets.gov.uk](mailto:procurement@towerhamlets.gov.uk) quoting the contract internal reference number.