**Wiltshire Council Master Data Management – Request for Information**

**Advert**

**Single View**

Wiltshire Council is working in collaboration with Health partners, Police, Ambulance, and Fire to develop a new approach to electronic sharing data which will be known as Single View (SV).

**Master Data Management**

Wiltshire Council believes Master Data Management will play an important role in delivering Single View. We believe data matching tools will play an important role in joining data from different sources, to generate single views. In particular we want to create joined up customer data, we can trust and share with confidence. As we develop joined up views of data we expect this to lead into fully utilising MDM facilities.

Wiltshire Council is seeking to consult with and secure information from suppliers of Master Data Management Systems to help it understand what solutions exist in the market that might provide Wiltshire Council with an appropriate solution to support our Single View initiative. This information will be used to prepare for a potential future procurement, but will not be used in a way that is prejudicial to an open, transparent and non-discriminatory competition.

We are seeking information on:

1. Implementation - how suppliers can support phased implementation and if so how they would recommend phasing implementation for an authority in our position.
2. Development - how much of each suppliers’ solution is provided as core functionality or requires further development and/or integration with additional tools.
3. Budget Costs - for phased implementation of the solution, including:
   * Licensing costs – Initial purchase and/or ongoing. i.e. perpetual or term
   * Implementation support – appropriate to the solution
   * User training – appropriate to role.
   * Ongoing Maintenance and Support – annual costs.
   * Options - for phased purchase and implementation.
4. Examples - We are interested in examples of where suppliers have implemented similar solutions.

We have created an information document in support of this request that provides further information and background in developing your response.

If you would like to discuss matters further please contact Jeremy Luckett by e-mail jeremy.luckett@wiltshire.gov.uk.

Please confirm your interest, contact Jeremy if required and provide the information requested by Friday 18th March 2015.

This request is not a commitment to procurement and any follow up procurement will be subject to a separate notice being issued. Subject to a review of information provided we intend to proceed with procurement ASAP.

**Your response is to cover the issues detailed below and is to be e-mailed to Jeremy Luckett by the required date of 18 March 2015.**

**Implementation**:

Having reviewed our requirements the initial thoughts are to phase implementation of functionality:

|  |  |  |
| --- | --- | --- |
|  | **Phase** | **Description** |
| 0 | Core | Core functionality |
| 1 | Data Matching | Provides tools to create joined up views of data |
| 2 | Data Modelling | Provide tools to build hierarchical data models |
| 3 | Analysis | Provide tools to analyse data |
| 4 | Big Data | Provide facilities to integrate big data |
| 5 | Data Quality | Provide tools improve/update data |
| 6 | Information Governance | Provide assurance |
| 7 | Change Control | Automate response to data changes (e.g. address change) |
| 8 | Interoperability | Provide tools to automate data exchange. |
| 9 | Retention | Provide tools to manage data retention |
| 10 | Public Access | Provide facilities to support public access |

We are interested in understanding how you can support phased implementation and if so how you would recommend phasing implementation for an authority in our position.

**Development**:  
We are interested in understanding how much of your solution is provided as core functionality or requires further development and/or integration with additional tools.

**Costs:**

We are interested in understanding budget costs for phased implementation of your solution, including:

* Licensing costs – Initial purchase and/or ongoing.
* Implementation support – appropriate to the solution
* User training – appropriate to role.
* Ongoing Maintenance and Support – annual costs.

With options for phased purchase and implementation.

**Examples:**

We are interested in examples of where you have implemented similar solutions.