**North Somerset Council Support to Live at Home and Extra Care Housing Contract – Supporting Links and Information.**

**Schedule 1 Paragraph 2.3**

Key to Care” – Report of the Burstow Commission on the future of the Home Care Workforce

<http://www.lgiu.org.uk/2014/12/02/key-to-care-report-of-the-burstow-commission-on-the-future-of-the-home-care-workforce/>

Unison’s Ethical Care Charter

<https://www.unison.org.uk/upload/sharepoint/On%20line%20Catalogue/22014.pdf>

Think Local, Act Personal” – Commissioning for Better Outcomes

<http://www.thinklocalactpersonal.org.uk/>

The Equality and Human Rights Commission’s Recommendations for Local Authorities.

<http://www.equalityhumanrights.com/legal-and-policy/our-legal-work/inquiries-and-assessments/inquiry-home-care-older-people/recommendations>

**Schedule 1 Paragraph 15**

<http://www.dementiacarematters.com/>

**Schedule 1 Paragraph 16.2**

The National Framework for NHS Continuing Health care and NHS -funded Nursing Care revised 2012,

<https://www.gov.uk/government/publications/national-framework-for-nhs-continuing-healthcare-and-nhs-funded-nursing-care>

National Service Framework for Older People

<https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/198033/National_Service_Framework_for_Older_People.pdf>

High Quality Care for All

<https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/228836/7432.pdf>

The End of Life Care Strategy

<https://www.gov.uk/government/publications/end-of-life-care-strategy-promoting-high-quality-care-for-adults-at-the-end-of-their-life>

**Schedule 1 Paragraph 19 Transport**

<https://www.gov.uk/government/organisations/disabled-persons-transport-advisory-committee>

<https://www.gov.uk/government/policies/accessible-transport>

**Schedule 5 Data Protection Policy**

Alignment or certification with the Cyber Essentials Scheme. This scheme concentrate on five key controls:

1. **Boundary firewalls and internet gateways** - these are devices designed to prevent unauthorised access to or from private networks, but good setup of these devices either in hardware or software form is important for them to be fully effective.
2. **Secure configuration** – ensuring that systems are configured in the most secure way for the needs of the organisation
3. **Access control** – Ensuring only those who should have access to systems to have access and at the appropriate level.
4. **Malware protection** – ensuring that virus and malware protection is installed and is it up to date
5. **Patch management** – ensuring the latest supported version of applications is used and all the necessary patches supplied by the vendor been applied.

<https://www.cyberstreetwise.com/cyberessentials/files/requirements.pdf>

<https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/317480/Cyber_Essentials_Summary.pdf>

Organisations can be certified to other standards instead of, or in additional to Cyber Essentials;

10 Step to Cyber Security - <https://www.gov.uk/government/publications/cyber-risk-management-a-board-level-responsibility>

There is a good [infographic](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/395717/10_steps_infographic.pdf) summarising this.

ISO 27001 - <http://www.iso.org/iso/home/standards/management-standards/iso27001.htm>