Prevention and Early Intervention Services
Market Engagement Event – In-Person
Park Avenue Resource Centre
29 November 2023

Q&A session

#	Question	Council's Response
1	Have the Council reviewed the previous process – BME organisations were excluded – you should not be excluding them. Big organisations ahead. BME organisations are involved at the beginning, but they are excluded at the end. The Council should look at what is wrong and address it.	Using feedback from residents and from the VCS organisations, we are trying to understand what we need to do differently.
2	Are there any trends about population in terms of Romanian population increasing?	Over 65 population is growing. The amount of under 65's that are going into residential in the deprived areas is increasing. Young adults – transitions are also increasing. We have seen an increase in Enfield and are working with our colleagues in Public Health to understand how best to reach out and support this community.
3	Is there anything or any facilities in place to address the increasing need of young adults – for example; going to schools, centres etc	There is a pilot project between transitional safeguarding and working with 18 – 24 year olds. All young people that are transitioning from Children Services to Adult Services are supported through our Children's and Adults Transition services
4	Intervention re transition – this is not reaching care leavers	Council are working to ensure continuity of support. LBE has set up a project working with young people that are transitioning from children services to Adult Services that would not necessarily meet Care Act Eligibility to support them to access services to support them.
5	Connecting older people – social isolation.	LBE presently commission Enfield AGE UK and other VCS organisations to support residents that may be facing isolation. Additionally LBE community hubs support residents to connect them to smaller VCS organisations that are local to where they live. We would welcome any suggestions from our VCS organisations
6	Any thought about everyone doing everything?	We welcome ideas – do not want to follow that (not sure what this means?)
7	Any help for vcs?	The Council is working to support CVS's. We would welcome your ideas
8	Is the Council still encouraging or helping community groups to work together?	People want local services. So yes, the Council continue to encourage and help community groups to work together. Again we would welcome ideas on how we can improve on this

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9	How do you communicate with the providers? Portal challenging – small organisations are not accessing. Any other means of communication and way of applying?	At the moment, the London Tenders Portal is the Council's only e-tendering system. We appreciate the difficulties some organisations are facing. Those facing difficulties have so far contacting us directly and receiving the necessary support on using the portal. This support will still be offered as and when necessary.
10	USE OF toms – not proportionate for small org social value etc.	These will be decided on when the project is determined but will be proportionate to the project
11	Turnover	This will be determined when project is decided.
12	Will Light Touch procurement process be used?	This will be confirmed when the Council decides its options.
13	What percentage of the fund is the council s keeping to deliver a service in-house?	LBE is not looking to utilise funding from the ASC funding for VCS projects to the council for inhouse services. However we are aware that there maybe already duplication of delivery of services so want to ensure where this is found this avoided going forward.
14	What if partnerships are not working	If organisations join a partnership, they will have their Governance and protocol in place to address this in advance.
16	BME organisations are excluded – there should be EQIA in advance	EQIA is in the process of being completed
17	What is the £ budget for these contracts	LBE understands the importance that VCS organisations provide to residents of Enfield and supports LBE to continue to run services. This is tender exercise is not about cost cutting but enhancing LBE VCS offer to communities. Over the life of the contract (7 years) we have spent £9m approximately £1.8m per annum.
18	The organisations asked whether we will be using TOMS measurement (Theme outcomes and measures)	Procurement staff responded that this is usually used for the Social Value aspect of projects. This measurement is not usually used for Adult Social Care projects. However, this will be decided once we have analysed the responses to the Market Engagement events of this project.
19	Are any of the lots going to be under the procurement threshold value?	This will be decided once we have analysed the responses to the Market Engagement events
21	WILL LOCAL ORGANSIATIONS be weighted due to their relationships with local people? consideration for the investment in current services relationships and community cultures	We will consider your relationships which will be beneficial, but it is against the law to add a weighting factor for this.