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CONNECTED • SECURE • LIVE

THE DUALCOM PRO RANGE

No Wires . No Wait . No Worries

DualCom Pro offers Installers easier, faster installation of professional signalling systems with even greater resilience. It also provides access to CSL Live, our brand new device management portal and App. The range includes:

DigiAir Pro - our single path solution that utilises a Radio path to signal an alarm.

DigiAir Pro Radio uses a 4G WorldSIM to send its signal. Every DigiAir Pro is supplied with a network diverse standby WorldSIM to safeguard your system. Signals will be sent via this standby SIM, should the primary SIM lose its connection.

GradeShift Pro - our dual path solution that utilises a combination of two Radio paths or one Radio and one LAN path to signal an alarm.

GradeShift Pro Radio/Radio uses two active 4G WorldSIMs, one as the primary and one as the secondary path. Each SIM operates on an independent network from the other and their own radio module for total resilience.

GradeShift Pro LAN/Radio uses LAN connectivity for its primary path and a 4G WorldSIM as its second path. A standby WorldSIM is also supplied.

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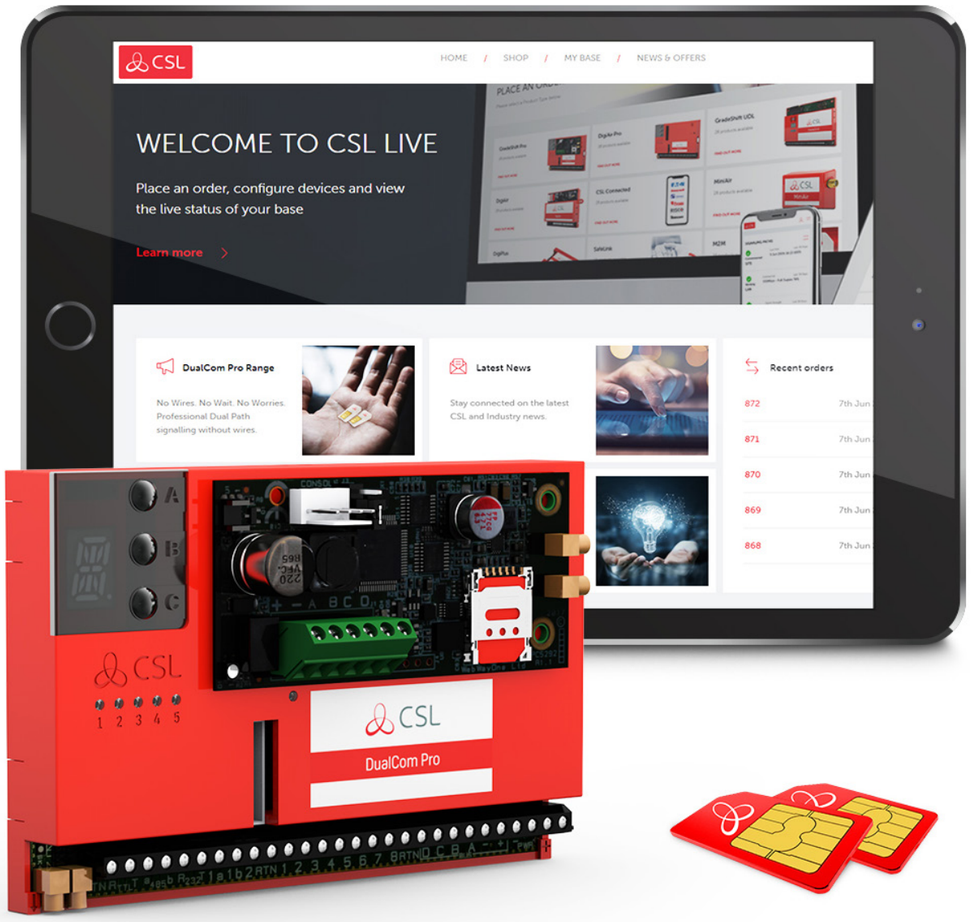
DualCom Pro Features



Product	EN Grade	Catastrophic Failure Reporting	EN50136 & PD6669:2017 Approved	UDL Available	Dual or Single Path	4G WorldSIMs Included	Paths Available
DigiAir Pro	SP2	25 Hours	✓	✓	Single	2	Single 4G Radio
GradeShift Pro	DP1	25 Hours	✓	✓	Dual	2	Dual 4G Radio / LAN + 4G Radio
GradeShift Pro	DP2	31 Mins	✓	✓	Dual	2	Dual 4G Radio / LAN + 4G Radio
GradeShift Pro	DP3	4 mins	✓	✓	Dual	2	Dual 4G Radio / LAN + 4G Radio
GradeShift Pro	DP4	3 mins	✓	✓	Dual	2	Dual 4G Radio / LAN + 4G Radio

SP2	- Suitable for Low Risk premises	Environmental Class II	Availability A1
DP1	- Suitable for Low - Medium Risk premises	Environmental Class II	Availability A2
DP2	- Suitable for Medium Risk premises	Environmental Class II	Availability A3
DP3	- Suitable for High Risk premises	Environmental Class II	Availability A4
DP4	- Suitable for Very High Risk premises	Environmental Class II	Availability A4

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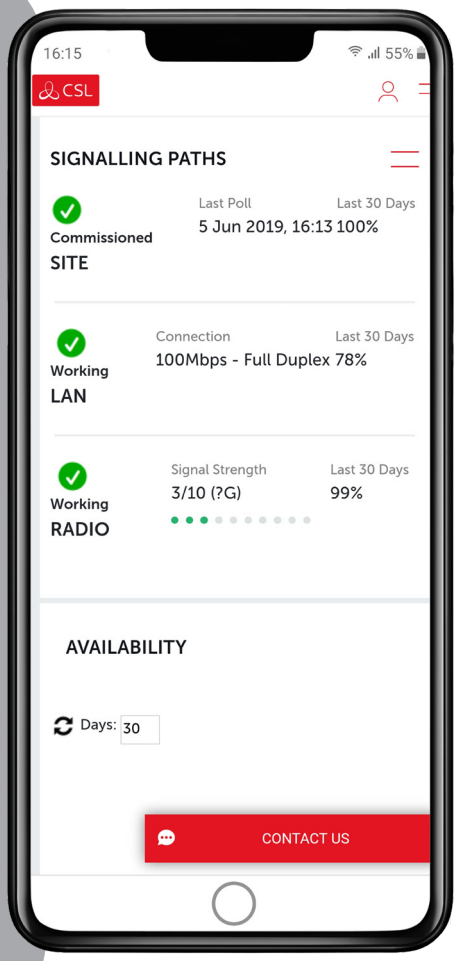
CSL Live

- Access to our brand new online portal and App - CSL Live
- View and configure devices securely
- Change pins and configure panel connections
- UDL connectivity to a wide range of leading panels
- View the Live status of your base
- Enable Smart Reporting to reduce the 'noise' at the ARC created by single path failures
- Identify issues quickly and pro-actively to support your customers



CHOOSE DUALCOM PRO FOR

Future-Proofed to 5G

DualCom Pro is future-proofed to progress from 4G to 5G & LTE networks

Maximum Reliability

Sends signals via network diverse 4G WorldSIMs for maximum uptime & total resilience

Simpler & Faster Installs

Save time on installs when you opt for any radio only option, as no wired infrastructure changes need to be made

My Base

The My Base section of CSL Live connects installers to their devices for quick and easy configuration changes

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