## Introduction

**We want to hear from suppliers that provide social care case management systems for local authorities.**

Through this soft market testing exercise the Council is considering options for the possible future replacement of its existing social care systems.

Our area of interest is primarily Adult’s Social Care, but we also have an interest in options for Children’s Social Care; Early Help and Prevention; Partner Integration (Health, Police, etc.).

**Please note this is not a tender and is not a request for expressions of interest.**

This exercise is not intended to eliminate any suppliers, but is an open way to seek input from interested parties, in order that any subsequent full procurement process is as informed, efficient and effective as possible.

Interested parties are invited to register an interest in holding a further conversation at some point in late July 2016 via email to [carol.callister@star-procurement.gov.uk](mailto:carol.callister@star-procurement.gov.uk)

Availability for these conversations is limited, so please do get in touch as soon as possible.

## Background

Stockport works extensively with partners to deliver social care to residents within the borough.

Stockport Together is a collaboration between the local authority and local health organisations including the NHS Foundation Trust, the local Clinical Commissioning Group and other partners.

[www.stockport-together.co.uk](http://www.stockport-together.co.uk/)

Stockport Family is a fully integrated workforce that has brought together social workers with the wider children's workforce, which already includes health visitors, school nurses and midwives. Stockport Family works in partnership with schools and the Children’s Trust.

[www.stockport.gov.uk/stockportfamily](http://www.stockport.gov.uk/stockportfamily)

Stockport currently supports adults and older people through its CareFirst (OLM) system and supports early help and prevention for children and young people through its Early Intervention System (EIS) (ServeLec)

## Our Future

The council are currently in the midst of a digital transformation programme which is changing the way we think about processes and systems with a ‘digital by design’ approach.

We are looking at building a core website and digital offering that is focussed around the customer with rich integrations into our core line-of-business systems.

Any current and future supplier systems will need to integrate seamlessly with digital offering and confirm to our design principles and around openness and accessibility.

**Conversations in this exercise will focus on these areas:**

*About our requirements*

* We expect a comprehensive, robust and secure solution
* We expect open standards, industry-standard technologies and easy interoperability with other technologies
* We expect APIs and easy access to data for sharing with other systems and comprehensive reporting
* We expect secure access to our systems from partners whoever and wherever they are

*About you*

* Can you demonstrate proven track record within the social care case management space?
* What examples of work elsewhere / best practice can you give us?
* What unique selling point can you bring to the table?

## Soft Market Testing Process

* We expect to meet with suppliers during late July 2016.
* We would like to talk to as many suppliers as possible; however, we have a limited capacity and will conclude discussions once we have met with sufficient suppliers.
* To get involved in the Soft Market Test please respond via e-mail to [carol.callister@star-procurement.gov.uk](mailto:carol.callister@star-procurement.gov.uk) to register your interest.
* We are open to responses from 29 June 2016 to 15 July 2016.
* We cannot guarantee that we will meet with all organisations that respond but will endeavour to correspond with all respondents.