**NHS Health Check Engagement Session**

14th March 2019

Questions and Answers

|  |  |
| --- | --- |
| Q1 | Will the opportunity launch be in early or late summer? |
| A | This has yet to be confirmed and a date will be released at a later stage. |
|  |  |
| Q2 | Are you able to give an indication of the budget? |
| A | SCC are still in the process of clarifying an indicative budget which will be finalised by the launch. |
|  |  |
| Q3 | Can you clarify where the electronic results go to? |
| A | Every client’s results go to their GP. |
|  |  |
| Q4 | Is it just a glucose test or does it include the HbA1c? |
| A | It includes both. In Somerset we have a mixed delivery model and we would be looking to see how this might be delivered going forwards. |
|  |  |
| Q5 | How many venues have you got at the moment? |
| A | Health Checks are currently delivered at 11 GP practices, 28 pharmacies and 25% of the total are delivered from community outreach venues including 5 libraries. |
|  |  |
| Q6 | Is your expectation of 6 Health checks per site capped? |
| A | The current minimum is 6 checks per month. There is currently a cap on delivery numbers and this will be clarified for the whole programme rather than against each site. We will look to the provider to manage the different levers for that. |
|  |  |
| Q7 | Is there an ideal number of checks to be completed and will this be capped? |
| A | SCC will be in a position to confirm details of capped numbers in time for the launch date. |
|  |  |
| Q8 | Does TUPE apply? |
| A | SCC believes that TUPE will apply. Any TUPE information will be made available as part of the Invitation to Tender (ITT) stage. |
|  |  |
| Q9 | How many Health Checks were completed last year? |
| A | 10,409 Health Checks were delivered in 2017/18 although this has not been the same for previous years. Delivery has taken time to build and develop each year. |
|  |  |
| Q10 | In relation to the software platform, are you looking for an off-the-shelf, and then customised, package or a bespoke software platform? |
| A | It is up to the applicant to come back with suggestions. It must be systematic and consistent and link into the different elements to access real time data to help create a meaningful experience for the client. |
| SCC additional comment:  SCC emphasised that there will be an evaluated and scored quality question on Social Value (SV) and providers are requested to focus on this as well as have an understanding of SV. | |